

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007488</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/28/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PLEASANT MEADOWS SENIOR LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 WEST WASHINGTON CHRISMAN, IL 61924</b>
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S 000	Initial Comments  FRI of 12/15/2021\IL141658	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.1210b) 300.1210d)6  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:  6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.  These Requirements were not met as evidenced by:  Based on record review, observation and	S9999	<b>Attachment A</b> <b>Statement of Licensure Violations</b>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1</p> <p>interview the facility failed to provide increased supervision for a resident (R11) with known history of falls. This failure resulted in a fall for R11 who sustained a head laceration, facial fracture, and subarachnoid hemorrhage, that required treatment and hospitalization. The facility also failed to provide a safe environment to prevent a fall for R9 which resulted in an ankle fracture. R11 and R9 are two of three residents reviewed for falls on the sample list of 16.</p> <p>Findings include:</p> <p>1.) R11's current Medical Diagnoses List includes the following: Hemiparesis and Hemiplegia (severe or complete loss in strength or paralysis on one side of the body) Following Cerebrovascular Accident (Stroke) Left Side Affected, Parkinson's Disease (Neurological) , Need for Assistance With Personal Care, Difficulty Walking, Overactive Bladder, and Anxiety</p> <p>R11's Minimum Data Set (MDS) dated 9/28/21 documents the following: Brief Interview for Mental Status (BIMS) score of 9 out of 15 (moderate cognitive impairment). The same MDS documents R11 requires supervision when ambulating in R11's room, one person physical assist with toileting, has frequent incontinence of bladder, and had a history of two falls.</p> <p>The facility "Resident Council" minutes dated November 4,2021 document the following: "Old business: Residents feel that call lights are not being answered in a timely manner." The facility "Resident Council" minutes dated 11/4/21 and 12/6/21 document this issue is "not resolved."</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>The facility "Resident Council" minutes dated November 4,2021 document the following:"Residents feel they are at times waiting to go to the bathroom." The facility "Resident Council" minutes dated 12/6/21 document this issue is "not resolved."</p> <p>R11's "Incident by Incident Type" dated 8/22/21 - 12/22/21 documents R11 has had four falls dated 9/4/21, 9/16/21, 11/27/21, and 12/15/21.</p> <p>R11's Fall Risk Assessment 11/27/21 documents R11's has intermittent confusion and is at "High Risk for falls".</p> <p>R11's Care Plan current, documents an updated fall intervention was added 9/27/21 as follows: "Falling Star (increase observations)". The same Care Plan documents a fall intervention as follows: "Educate resident (R11), (R11 has moderate cognitive impairment as documented on the above MDS), family, and caregivers (facility staff) about safety reminders and what to do if a fall occurs." The same Care Plan documents: "Remind (R11) to surroundings for getting up in the middle of the night. Offer (R11) toileting assist."</p> <p>R11's "Facility Incident Report Form" facsimile to Illinois Department of Public Health "Final Report" dated as 12/21/21 documents (unidentified staff) were alerted of R11's fall 12/15/21, by R11's roommate R16 who "called out for help."</p> <p>R11's Incident Note dated 12/15/2021 at 7:47 pm, documents the following: "Incident Note, Note Text: This nurse (V12, Licensed Practical Nurse/LPN) (was) called to res' (residents, R11) room, per CNA (unidentified Certified Nursing Assistant), to note (notice) res (resident, R11)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>laying on floor, on right side, head partially under bed. Res (R11) noted to have blood on hand et (and) blood noted to (on) floor under (R11's) head. Upon assessment, blood coming from right brow on (R11's) forehead. MAE/ROM (Moves All Extremities/ Range of motion) without diff (difficulty), hand grips equal bialt (bilateral). Res (R11) slid out from under bed et (and) head assessed, laceration noted to right eye brow, cleansed et (and) cold compress (was) applied. 911 (Emergency Medical Service) called for transport to (Local) ER (Emergency Room) for eval/tx (evaluation/treatment), for possible internal injuries and/or sutures. POA (Power of Attorney/ Residents Representative unidentified) notified et gave consent. (V47, Physician,) on-call for (Physician Medical Director), notified et gave order (Physician). Amb (Ambulance) arrived et left without diff (difficulty). No c/o (complaints) voiced from res (R11). Report called to (Local) ER."</p> <p>R11's (Local Hospital) emergency room report dated 12/15/21 at 8:20 pm documents the following: "Chief Complaint: Patient (R11) brought to ED (Emergency Department) via EMS (Emergency Medical Service/ Ambulance) post unwitnessed fall, lac (laceration)/obvious swelling to right eye." The same report dated 12/15/21 at 9:56 pm documents "ED Course" Fracture at the superior lateral aspect of the right orbit, five millimeter fragment is displaced into the orbit (upper facial bones). Right extraconal orbital hematoma measuring up to four millimeters thickness. The right globe is minimally proptotic (bulging eyeball) relative to the left globe (eyeball), however the posterior aspect of the right globe still intersects the interzygomatic line (horizontal line of the anterior cheek bone). Trace amount of subarachnoid hemorrhage in right</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>frontal lobe. No mass-affect. Fracture at the superomedial aspect measuring up to four millimeters thickness." The same report documented at 10:00 pm,as follows: "All imaging reviewed by myself (V51, Physician) and the radiologist (V52, unidentified). I discussed the case with Trauma Surgeon (V53) from (distant hospital) who accepts the transfer (from local hospital to distant hospital). He (V53, Trauma Surgeon) has viewed all images. Of note, we (local hospital) are unable to fly a helicopter due to inclement weather and our ambulances are out on calls transporting previous trauma patients. There may be a delay in transfer. Patient (R11) is hemodynamically stable and mentating appropriately." The same report documents on 12/16/21 at 1:23 am "Patient (R11) has left our facility (local hospital) in route to (distant hospital) without incident. Vital signs are stable upon departure." The same report summarizes R11's diagnoses as follows: "Multiple Face Fractures- Primary - Onset 12/15/21, and Subarachnoid Hemorrhage- Primary- Onset 12/15/21."</p> <p>On 12/22/21 at 12:45 pm, V2, Director of Nursing (DON) reviewed fall investigations and stated the following: "(R11) has had four falls (since annual survey 8/23/21). (R11's) last fall was unwitnessed and was reportable (fall with major injury). We (the facility) reported to IDPH (Illinois Department of Public Health). (R11) was first sent out to (Local) Hospital then transferred to (Distant Hospital) for head injury, and a facial fracture. I (V2, DON) investigated this one (R11's fall 12/15/21) and have my (V2, DON) full investigation completed. I give reportables (falls with serious injury) to (V1, Administrator) when I (V2, DON) have finished my investigation. R11 was in his closet and lost his balance turning around. This fall was unwitnessed. R11 BIMS</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>(Brief Interview of Mental Status) is recorded as a nine which shows some cognitive impairment but on any given day he can be a lot higher on his BIM's. He knows to put on his call light and just doesn't." V2 also stated "The Falling Star program is to increase staff awareness to check on the residents more often due to increased risk for falls. (R11) on the Falling Star (documented on above Care Plan) program."</p> <p>On 12/23/21 at 12:30 pm R11 was lying in R11's bed. R11 had dark blue bruising under R11's right eye and a one-and-a-half-inch scab over the right eye. R11 also stated the following: "When I (R11) fell in my (R11) room the other night and got the stitches (12/15/21), I (R11) was trying to go to the bathroom then too." R11 stated "I (R11) have had several falls but usually I end up on my (R11) butt." R11 also stated, "I (R11) can't remember to put on my call light, when I have to go (use the bathroom), I have to go. There is no time for waiting. I really can't tell you anything more, I just know I didn't end up on my butt that (fall 12/15/21) time and got this (points to facial injury)."</p> <p>On 12/23/21 at 12:40 pm R16, R11's roommate stated "The staff don't come in here (R11 and R16's room) to check on us unless we put on the call light. I don't need much help. Usually (R11) does need some help going to the bathroom. I (R16) saw (R11) on the floor (12/15/21) and I had to go down to get a nurse. No one (staff) responded to the call light when I put it on to come down here and help him (R11). I heard him fall but I didn't see him till (until) he (R11) was on the floor next to his bed bleeding."</p> <p>2.) R9's Minimum Data Set (MDS) dated August 26, 2021 documents R9 requires supervision and</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>setup with walking and toileting. The same MDS documents R9 is continent of bowel and bladder. The same MDS does not document that a Brief Interview of Mental Status assessment was completed.</p> <p>On 12/28/21 at 1:20 pm V7, Social Service Director (SSD) stated the MDS requirement is to conduct the BIMS one day before up through one day after, and R9 was not available during that time frame. V7, SSD stated "(R9) is alert and oriented." On 12/28/21 at 1:30 pm V7 returned and had completed a BIMS assessment for R9. dated 12/28/21. R9's BIMS score is documented as 15 out of 15, cognitive intact.</p> <p>R9's Care Plan Focus area for Falls was initiated on 11/30/20 and continued through the last revision 11/16/21, which documents the following: "(R9) is at risk for falls and has had a fall related to weakness, depression, hypertension, unspecified glaucoma, and unspecified cataract. The same Care Plan documents an intervention for the Fall Focus area initiated 11/30/20 and still an active intervention that includes: "(R9) needs a safe environment with even floors, free from spills and/or clutter; adequate glare free light; a working and reachable calllight, and personal items within reach."</p> <p>On 12/17/21 at 10:33 am, R9 was laying in bed with a cast on R9's lower left leg. R9 stated the following: "I do not use the bathroom (uses bed pan) anymore. I fell in the bathroom and fractured my ankle. I slipped on the wet floor. (R1, R9's roommate) had an accident (incontinence episode). I (R9) had surgery around 11/12/21 (per hospital report 11/9/21)." R9 also stated "(R1) is very meticulous about her things and keeps everything in order. (R1) even tries to</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>clean the bathroom when (R1) finishes in there (bathroom). It is okay for us (R1 and R9) to ask the staff to do the same (keep the bathroom clean)."</p> <p>On 12/22/21 at 12:25 pm V2, Director of Nursing (DON) reviewed the fall log and fall investigations regarding R9's fall 11/8/21. V2, DON stated the following: "(R9's) fall was unwitnessed. (R9) went to (local) hospital after an X-ray here in the facility. It (R9's fall 11/8/21) was reported to IDPH (Illinois Department of Public Health). (R9) had a fracture to (R9's) ankle (left). Interventions were reviewed. She (R9) is independent (MDS above documents ambulatory with supervision) and alert and oriented. She (R9) said she (R9) slipped in her roommate (R1) b m (feces)."</p> <p>R9's Fall Incident note dated 11/8/21 at 1:15 am documents the following: "(R9) is alert and oriented to person, situation, place and time, had an unwitnessed fall in the bathroom which resulted in left ankle swelling." The same Fall Incident note documents the following: "Summary of events/situation: (R9) is alert and oriented and has been independent in ambulation (above MDS with supervision and set-up) in room. She (R9) got up during the night to go to the bathroom. Prior to her (R9) getting up she was observed by staff in bed asleep. Per resident she (R9) slipped in between the toilet and sink on what she (R9) believes was her (R9's) roommate (R1) feces. Staff (unidentified) entered the room and found (R9) on the floor. Nurse (unidentified) completed assessment and resident was complaining of pain to ankle (not specified) and stated she (R9) thought she (R9) had sprained it (left ankle). Physician (unidentified) was notified with orders for an X-Ray. X-Ray was completed revealing a fracture and resident was sent to the hospital.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>Root Cause: Resident slipped on bathroom floor."</p> <p>R9's (local hospital) Discharge Summary dated 11/10/21 documents the following: "Visit Summary Discharge Diagnoses: Bimalleolar Fracture of (the) Ankle-Primary and Acute Urinary Tract Infection. Hospital Course: (age) year old patient (R9) who lives at (this facility), with a history of glaucoma, open angle glaucoma as well as dyslipidemia and hypothyroidism accidentally tripped on something, fell to the ground and had a Bimalleolar fracture of the left ankle on 11/8/21. She (R9) was admitted to the hospital. (R54, Physician) did an open reduction internal fixation (orthopedic surgical procedure to repair the fractured bone) of her ankle on 11/9/21, without any complications. She (R9's left ankle) is casted now."</p> <p>(B)</p>	S9999		