

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001226</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/17/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BROTHER JAMES COURT</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2508 ST. JAMES ROAD SPRINGFIELD, IL 62707</b>
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Z 000	COMMENTS  ANNUAL FULL CERTIFICATION SURVEY ANNUAL LICENSURE SURVEY INSPECTION OF CARE SURVEY	Z 000		
Z9999	<p>FINDINGS</p> <p>Statement of Licensure Violations:</p> <p>350.700b) 350.700c) 350.1060a) 350.1060b) 350.1060e) 350.1210 350.3240a)</p> <p>Section 350.700 Incidents and Accidents</p> <p>b) The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident.</p> <p>c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence.</p> <p>Section 350.1060 Training and Habilitation Services</p> <p>a) The facility shall provide training and habilitation services to facilitate the intellectual,</p>	Z9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Z9999	<p>Continued From page 1</p> <p>sensor motor, and effective development of each resident in the facility.</p> <p>b) Each resident shall have individual evaluations which shall:</p> <p>e) An appropriate, effective and individualized program that manages residents' behaviors shall be developed and implemented for residents with aggressive or self-abusive behavior.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to implement their policy to prevent neglect by their failure to ensure:</p> <p>1) individuals guardians have been informed of a change of condition, affecting 1 resident outside the sample who developed a pressure sore (R7),</p> <p>2) privacy was provided during care for 3 individuals outside the sample (R16, R40, R69),</p> <p>3) individuals were unable to ingest inedible items, affecting 1 of 1 inside the sample (R3) and 1 outside the sample (R11) who exhibit PICA</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>behavior,</p> <p>4) individuals diet order was followed, affecting 1 of 2 inside the sample (R3) and 1 outside the sample (R11) who are on a pureed diet.</p> <p>5) individuals behavioral tracking was documented with episodes of food stealing/PICA when they occurred (R3, R11);</p> <p>6) individuals on PICA watchlist had revisions to include PICA in their ISP (Individual Support Plan) or BMP (Behavior Management Program), affecting 1 of 1 individuals in the sample (R3) and 5 individuals outside the sample (R9, R10, R11, R12, R59),</p> <p>7) staff were completing PICA sweeps, affecting 1 of 1 individuals in the sample (R3) and 5 individuals outside the sample (R9, R10, R11, R12, R59).</p> <p>Findings include:</p> <p>The Resident Function Level, dated 12/7/21, identifies R7 as an individual who functions within the Profound Range for Individuals with Intellectual Disabilities.</p> <p>Facility Skin/Wound Log dated 10/30/21 documents, "R7 right hip pressure sore; Wound Stage: 2; Wound size: 1 cm length by 1 cm width and no depth."</p> <p>On 12/9/21 at 10:00 am, E2 (Director of Nursing/DON) was asked where would facility document guardian notification of a wound? E2 stated, "We don't notify the guardians when there is a wound."</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>On 12/9/21 at 2:52 pm, E2 was asked when there is a change of condition should guardians be notified? E2 stated, "We should have called R7's guardian."</p> <p>Facility Roster (dated 12/2/21) documents R16 functions in the Mild Range of Individuals with Intellectual Disability. R40 functions in the Moderate Range of Intellectual Disabilities. R69 functions in the Profound Range of Intellectual Disabilities.</p> <p>Observations on 12/8/21 at 7:15 AM, R69 came out of the shower room on 300 hall naked. He walked naked down the hall to his room.</p> <p>Interview with Z1/Qualified Intellectual Developmental Professional (QIDP) on 12/9/21 at 1:40 PM, Z1 was asked if R69 should be naked coming from the shower room? Z1 stated, "They should have robes for after their shower."</p> <p>Observations on 12/7/21 at 4:30 PM, while surveyor was walking to 300 hall, R16 was inside the medication room and could be seen through the large windows with his shirt up exposing his abdomen getting insulin. Other individuals and staff were also in the hall and could see R16's abdomen.</p> <p>Observations on 12/8/21 at 7:25 AM, while surveyor was walking to 300 hall, R40 could be seen in the large windows of the medication room with his shirt up exposing his abdomen getting his insulin injection. Other individuals and staff could also see into the medication room when walking by.</p> <p>Interview with E2/Director of Nursing (DON) on 12/9/21 at 2:55 PM, E2 was asked if individuals</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>should have privacy while getting insulin in the abdomen as they can be seen through the large windows? E2 stated, "I try to get them to stand so as not to show everything."</p> <p>Facility Policy "Abuse Prevention Policy (undated)," documents in part: "Part III. (page 3) Recognizing Signs and Symptoms of Abuse/Neglect; 2. Neglect is defined as the failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness. 3.b. Signs of Actual Physical Neglect: vi) Inadequate provision of care; ix) Leaving someone unattended who needs supervision. V (page 7) Reporting Abuse to State Agencies and Other Entities/Individuals; 1. Should a suspected violation or substantiated incident of mistreatment, neglect, injuries of unknown source or abuse (including resident to resident abuse) be reported, the Facility Administrator, or his/her designee will promptly notify the following persons or agencies (verbally and written) of such incident: a) The Illinois Department of Public Health. 9. The results of the investigation will be recorded in the Final Report and sent to Illinois Department of Public Health. VIII. (page 11) Investigating Unexplained Injuries; 1. Should a resident be observed with unexplained injuries (including bruises, abrasions, and injuries of unknown source). 2. Injury of unknown source is defined as an injury that meets both of the following conditions: a. The source of the injury was not observed by any person or the source of the injury could not be explained by the resident; b. The injury is suspicious because of: i. the extent of the injury; or ii. the location of the injury (e.g. the injury is located in an area not generally vulnerable to</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>trauma."</p> <p>Facility "Pica Education (undated)," documents in part: "Pica is an eating disorder where in things that are craved that are nor normally considered food. Materials consumed by patients with pica include dirt, ice, clay, glue, sand, chalk, beeswax, chewing gum, laundry starch, and hair. Causes; Among persons with mental retardation, pica has been explained as the result of an inability to tell the difference between food and nonfood items. Symptoms; Infants and children diagnosed with pica commonly eat paint, plaster, string, hair, and cloth. Older children may eat animal droppings, sand, insects, leaves, pebbles and cigarette butts. Adolescents and adults most often ingest clay or soil. The symptoms of pica vary with the item ingested; Sand or soil is associated with gastric pain and occasional bleeding. Swallowing metal objects my lead to bowel perforation."</p> <p>R3's Individual Support Plan (ISP) dated 1/14/21, documents R3 is a 21 year old male who functions in the Profound Range of Intellectual Disabilities with additional diagnoses of Angelman Syndrome, Seizure Disorder, Constipation, Behavioral Disorder, Anxiety, Attention-deficit hyperactivity disorder (ADHD), Focal Aware Seizures. R3 is on a pureed diet consistency. R3 resides on 300 hall.</p> <p>R3's Behavior Program (undated) documents in part; "Program justification: R3 has a history of self-injurious behavior, food stealing and attention seeking. Program Method and Instructions: When R3 has an incident of behavior staff should intervene as they occur. R3 eats his meals in an</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>alternate dining area for his safety. When R3 gets ahold of food or items that are not on his diet card, staff should immediately clean out R3's mouth of any food they can see. Staff should ensure R3 is not choking. If R3 is choking staff needs to follow choking procedure and immediately locate a nurse. Nursing will intervene and provide assessments. Witness statements and behavior tracking have to be filled out when the situation is safe."</p> <p>R3's medical record review from area hospital on 5/18/21, documents in part; "History of present illness; Patient is a 21 year old male here for evaluation after patient chewed on the end of a pink colored pencil. They were concerned he could have lead poisoning. Pencil is in plastic baggy and appears to be chewed on at the top."</p> <p>R3's medical record review from area hospital on 6/18/21, documents in part; "History of present illness; 21 year old male presenting to the emergency department, via EMS for reports of eating solid food and then vomiting afterwards. EMS reports staff at facility says the patient is on a purely pureed diet. Today they believe he ate a small piece of hamburger."</p> <p>R3's medical record review from area hospital on 6/25/21-6/29/21, documents in part; "Hospital Course; The patient is a 21 year old male admitted on 6/25/21 for evaluation and treatment of persistent nausea and vomiting. He ultimately had an Esophagastroduodenoscopy (EGD). The EGD revealed the presence of examination gloves that had formed a ball and were present at the pylorus resulting in a mechanical balled-valve obstruction physiology. These examination gloves were ultimately removed with difficulty. He continued antibiotic therapy for his aspiration</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>pneumonia. He was also noted to have an esophageal ulceration."</p> <p>Interview on 12/8/21 at 11:30 AM, E2/DON was asked if IDPH was notified of R3 eating gloves? E2 stated, "IDPH was notified of the hospitalization but not of eating gloves."</p> <p>Interview on 12/8/21 at 11:30 AM, E2/DON was asked if there was an investigation into R3 ingesting two examination gloves? E2 stated, "there was not an investigation."</p> <p>R3's medical record review from area hospital on 9/8/21, documents in part; "History of present illness; 21 year old male with PICA and dysphasia on thickened liquids presents from facility after eating a crayon 45 minutes prior to arrival."</p> <p>Review of R3's T-log (computerized log, that staff use, to document general information about the clients), dated 10/5/21 documents, "Approximately 1900 a DSP reported R3 to have eaten part of a colored pencil. Noted R3 chewing pencil and had a sporadic cough. As much of the pencil that could be removed was removed. Writer called PCP and received an order to send R3 to the local hospital for evaluation and treatment."</p> <p>Review of R3's T-log dated 12/7/21 documents, "Resident found in his room with a torn (adult diaper) and had some in his mouth. DSP got the pieces out of his mouth. No coughing or respiratory distress noted. Called Primary Care Physician (PCP) and order given to just monitor resident."</p> <p>Observations on 12/7/21 at 4:30 PM, R3 was in</p>	Z9999		



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Z9999	<p>Continued From page 8</p> <p>his room sitting on the bed. E13/Direct Service Personnel (DSP) in training was picking up items in the room. There was an adult diaper on the floor with 4 pieces that looked like they had been chewed up. When E13/DSP was asked if R3 chewed up his adult diaper? E13 stated, "Yes, he has pica."</p> <p>Observations on 12/8/21 at 3:25 PM, R3 was brought back from day training and sat in a chair in the activity room at the end of 300 hall. The day training staff left and there was no other staff supervising in the activity room. There was a paper face mask on the table near where R3 was sitting and a magazine laying on the couch near R3 which should not have been within R3's reach.</p> <p>Review of R3's Behavioral Recording Form for August-October of 2021 has no documented behaviors of food stealing or PICA behaviors listed.</p> <p>R11's Individual Support Plan (ISP) dated 1/14/21, documents R11 is a 21 year old male who functions in the Severe Range of Intellectual Disabilities with additional diagnoses of Angelman Syndrome, Lennox-Gastaut Syndrome, ADHD, sleep disorder, Autistic disorder, Epilepsy. R11 is on a pureed diet consistency.</p> <p>R11's Behavior Program (undated) documents in part; "Program justification: R11 has a history of banging his head, dropping to the floor, head butting staff, scratching, pinching, biting and swinging at or slapping glasses off other resident's faces and pulling on/poking others and food stealing.</p> <p>Review of R11's T-log dated 8/9/21 documents, "Resident ate a potato chip and was coughing at first. Resident did swallow it with no further</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>coughing. Nurse Practitioner aware. Get portable X-ray in the morning unless resident is showing signs of distress this evening the call PCP."</p> <p>Review of R11's T-log dated 8/10/21 documents, "DSP stated resident ate a honey bun, resident not in any distress doesn't display grimace face. Called PCP with orders to continue to monitor."</p> <p>Review of R11's T-log dated 8/11/21 documents, "Resident seen trying to get a hostess snack cake. He had bit the package but did not ingest any of the snack cake."</p> <p>Review of R11's T-log dated 9/1/21 documents, "DSP reported resident was seen in trash on 400 hall activity room eating chicken. DSP stated she retrieved what she could from him but states she is unsure as to what all he ate from trash can. Director of Nursing (DON) aware. PCP notified with orders of chest X-ray x2 views."</p> <p>Review of R11's Behavioral Recording Form for August-September 2021 has no documented episode of food stealing/PICA for 8/9/21 or 9/1/21.</p> <p>Facility PICA Watch List, undated, confirms R3 and R11 are on the PICA watch list, although PICA is not addressed in their ISP or BMP.</p> <p>Review of PICA inservice sign in sheets dated 6/18/21, 7/14/21, 8/30/21, 9/9/21, 11/9/21, 11/30/21, 11/12/21, 12/7/21.</p> <p>Review of facility (undated), "PICA WATCH LIST" includes R3, R9, R10, R11, R12, R59.</p> <p>R3's Individual Support Plan (ISP) dated 1/14/21,</p>	Z9999		

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Z9999	Continued From page 10  R3's ISP does not include a PICA behavior or history.  R9's ISP dated 7/8/21, documents R9 functions in the Profound Range of Intellectual Disabilities. R9's ISP does not include a PICA behavior.  R9's POS (Physican Order Sheet) dated 10/21, diagnosis includes PICA.  R10's ISP dated 11/4/21, documents R10 functions in the Severe Range of Intellectual Disabilities. R10's ISP includes a history of PICA.  R10's POS dated 10/21 includes a PICA diagnosis.  R11's ISP dated 1/14/21, R11's ISP does not include a PICA behavior or history.  R12's ISP dated 12/17/20, documents R12 functions in the Moderate Range of Intellectual Disabilities. R12's ISP does not include a PICA behavior.  R59's ISP dated 2/27/20, documents R59 functions in the Severe Range of Intellectual Disabilities. Further review R59 wears a binder to prevent PICA and keep from pulling G-tube. R59 is not currently on a behavior program for PICA.  Interview on 12/8/21 at 11:50 AM with E3/Qualified Intellectual Disability Professional (QIDP), E3 was asked if individuals ISP's are revised to include PICA? E3 stated, "They are revised yearly."  Review of PICA sweep documentation provided: The document states on bottom of the page, "Sweeps of the wing for PICA items are to be	Z9999		

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Z9999	<p>Continued From page 11</p> <p>completed at the beginning of your shift." There are spaces for AM, PM and overnight shift.</p> <p>PICA Sweep Sheet dated September 2021, is documented 3 of 30 times for the overnight shift.</p> <p>PICA Sweep Sheet dated October 21, is documented 19 of 31 times for AM shift and 0 of 31 times for overnight shift.</p> <p>PICA Sweep Sheet dated November 2021, 300 Wing is documented 16 of 30 times for AM shift and 5 of 30 times for the overnight shift.</p> <p>PICA Sweep Sheet dated December 2021, 300 Wing is documented 3 of 8 times for PM shift and 1 of 8 times for the overnight shift.</p> <p>Observation on 12/9/21 at 8:47 am, R9 was laying in bed. On the bedside table was a bottle cap within reach.</p> <p>Interview with E13/Licensed Practical Nurse (LPN) on 12/8/21 at 10:50 AM, E6 confirmed this was all the PICA sweep sheet documentation the facility had.</p> <p>(B)</p>	Z9999		