

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002539	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/11/2022
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NAME OF PROVIDER OR SUPPLIER DOCTORS NURSING & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1201 HAWTHORN ROAD SALEM, IL 62881
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610 a) 300.1210 a) 300.1210 b) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest	S9999	Attachment A Statement of Licensure Violations	

ILLINOIS DEPARTMENT OF PUBLIC HEALTH LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to implement a pain management program to promote comfort with wound care for 1 of 1 resident (R56) reviewed for pain in the sample of 38. This failure resulted in R56 experiencing significant pain while being provided wound care, as evidence by expressions of persistent pain, grimacing, moaning, and flushed face. Upon interview, R56 describes the pain present during wound care as a 9 out of 10, on a scale with 10 being the worst pain.</p> <p>Findings Include:</p> <p>Review of R56's active Physician Orders for January 2022 documents an order with a most recent start date of 12/7/21 which states, "Pain Scale 0-10. Give Pain PRN (as needed) meds per scale of S/S (signs and symptoms) pain." Additional Physician Orders located on the same</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>document documents an order with a start date of 12/9/21 which states, "Morphine Concentrate - Schedule II solution; 100 mg/5 mL (20 mg/mL); amt. (amount) 0.25 mL; DX. (diagnosis) pain. Every 2 hours PRN (as needed)."</p> <p>Review of R56's Plan of Care documents a "problem" start date of 12/7/21 for the area of "Pressure Ulcer." This problem area includes an "approach" for this area as, "Prevent or treat pain during dressing changes and debridement." R56's Plan of Care also includes a "problem" start date of 12/7/21 for the area of "Pain." The problem area documents the notation, "Resident has complaints of chronic pain R/T (related to) DX., pressure ulcer sacral region, unstageable, pain in right shoulder, bicipital tendinitis, right shoulder etc. (etcetera)." "Approaches" listed for this area include but are not limited to, "Monitor and record any complaints of pain: location, frequency, effect on function, intensity, alleviating factors, aggravating factors. Monitor and record any non-verbal signs of pain: (e.g. (example given) crying, guarding, moaning, restlessness, grimacing, diaphoresis, withdrawal, etc.."</p> <p>Review of R56's "Wound Evaluation & Management Summary", dated 1/5/22, documents the following wounds in which wound care services were observed being completed:</p> <ol style="list-style-type: none"> 1.) "Stage 4 pressure wound coccyx full thickness." The wound is documenting as measuring 11.5 centimeters (cm) (length) x 15 cm (width) x 3 cm (depth), with 3 cm undermining at the 7 o'clock position. 2.) "Unstageable DTI (Deep Tissue Injury) of the left heel partial thickness." The wound is documented as measuring 5 cm (length) x 5 cm (width) x no measurable depth. 3.) "Unstageable DTI of the right heel partial 	S9999		

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S9999	<p>Continued From page 3</p> <p>thickness." The wound is documented as measuring 6 cm (length) x 5 cm (width) x no measurable depth.</p> <p>An additional wound treatment was also observed to R56's right outer calf which is not listed on the "Wound Evaluation & Management Summary."</p> <p>On 1/06/22 at 11:07 AM, wound care was observed being provided by V3 (Assistant Director Of Nursing) with V8 (Certified Nurse Assistant) assisting. During care, R56 was observed as demonstrating extensive grimacing, repeatedly saying "ouch", and becoming flushed in the face while care was being provided. V3 and V8 both provided verbal reassurance to R56 by stating they were "sorry..... trying to be gentle.... and hurrying." Upon completion of care, V3 states R56 usually doesn't experience pain unless you're "messing with her." When asked if R56 ever receives pain medication prior to having R56's wound care, V3 acknowledges V3 should have checked about R56 having some pain medication prior to providing the care.</p> <p>On 1/06/22 at 11:34 AM, V16 (Licensed Practical Nurse) states V16 was working as R56's nurse that day. V16 reports R56 had not had any of R56's as needed pain medication that morning prior to wound care being provided.</p> <p>V16's interview is confirmed by review of R56's Medication Administration Record which documents an active order for "Morphine Concentrate - Scheduled II solution; 100 mg (milligrams)/ 5mL (milliliters) (20 mg/mL); Amount to Administer: 0.25 mL, May give every 2 hours as needed." This medication is not documented as being given at all on 1/6/22, and last given on 1/5/22 at 11:55 AM.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 1/06/22 at 12:56 PM, R56 was observed lying in bed. R56 is alert and oriented to person, place, and time. R56 stated "yes" when asked if R56 recalls R56's wound care being completed this morning. R56 shakes R56's head yes when asked if R56 experiences pain when they are completing R56's wound care. R56 was asked to rate the pain R56 had during wound care on a scale of 1 to 10, with 10 being the worst pain. R56 is observed as becoming wide eyed and states "9!" R56 was asked to describe R56's pain level now, which R56 states is a 3. R56 states "yes" when asked if R56 would like to have R56's as needed pain medication prior to wound care in an effort to help with the pain R56 experiences. R56 acknowledges the pain medication is effective when given.</p> <p>On 1/07/22 at 10:35 AM, V15 (Physician) confirms V15 provides wound evaluation and care for R56. V15 states if R56 was experiencing pain during wound care, as needed pain medication orders in place should be implemented to promote comfort.</p> <p>Review of the facility policy titled, "Pain Prevention & Treatment", with an effective date of October 2017, states this policy is "To assess for, reduce the incidence of and the severity of pain to help the resident attain or maintain his or her highest practicable level of well-being and to prevent or manage pain to the extent possible. The facility will develop and implement a plan, using pharmacological and non-pharmacological interventions to manage pain and / or try to prevent the pain consistent with the resident's goals." This policy goes on to say, "Certain medical conditions may be painful such as pressure ulcers.....Review the resident's clinical record to identify conditions or situations that may</p>	S9999		

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S9999	Continued From page 5 predispose the resident to pain, including:.....Skin / Wound Conditions: Pressure, venous, or arterial ulcers." (B)	S9999		