

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007595	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/27/2021
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NAME OF PROVIDER OR SUPPLIER PRAIRIEVIEW LUTHERAN HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 403 NORTH FOURTH STREET DANFORTH, IL 60930
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S 000	Initial Comments Facility Reported Investigation (FRI) to incident of 12/13/21/IL141724	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1220b)2) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including: 2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements Were Not Met evidenced by:</p> <p>Based on interview, and record review, the facility failed to protect a resident from mental abuse by an employee for one (R1) of five residents reviewed for abuse in the sample list of five. R1 was subjected to psychosocial harm by having R1's picture posted on a social media platform by facility staff.</p> <p>Findings include:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>The facility's Abuse, Neglect, Mistreatment and Misappropriation of Resident Property policy revised 12/23/21 documents: "Abuse is the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish." "Abuse includes verbal abuse, sexual abuse, physical abuse, and mental abuse, including abuse facilitated or enabled through the use of technology. Willful, as used in this definition of abuse, means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. Mistreatment means inappropriate treatment or exploitation of a resident" "Mental abuse includes but is not limited to, humiliation, harassment, threats of punishment or deprivation." "Taking photographs or recordings of a resident and or his private space without the resident's or designated representative's written consent, is a violation of the resident's right to privacy and confidentiality." "If a photograph or recording of a resident, or the manner that it is used, demeans or humiliates a resident, regardless of whether the resident provided consent or regardless of the resident's cognitive status, is considered mental abuse."</p> <p>The facility's First and Final Reportable form dated 12/13/21 documents the following: V1 Administrator was notified on 12/13/21 that V4 Certified Nursing Assistant (CNA) took a photograph of R1 and sent it to a coworker via a social media platform. V1 Administrator, and V2 Director of Nursing (DON) met with V4, and V4 admitted to taking the photograph and sending it to a coworker. V4 thought R1 looked cute, and meant no harm. V4's actions were considered a terminable offense, and V4's employment was terminated.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's Diagnosis List dated 12/27/21 documents R1 has a diagnoses of Alzheimer's Disease. R1's Minimum Data Set dated 10/13/21 documents R1 has short term and long term memory impairment, and has severe impairment with daily decision making skills.</p> <p>The facility's 9/5/17 Policy Addendum signed by V4 on 11/17/21 documents: "Cell phones are not at any time to be "on person" when in resident areas, hallways, dining rooms, staff break room, etc (etcetera). Cell phones may only be used outside of the building, and must remain in your pocket until you have exited the building. Upon entering the building, your cell phone must immediately return to your locker or to a designated area where your personal items are kept. At no time should your cell phone remain on your person."</p> <p>V4's payroll form documents the facility terminated V4's employment on 12/13/21.</p> <p>On 12/27/21 at 8:42 AM, V1 stated: On 12/13/21 in the early afternoon, V6 Interim Memory Care Unit Director reported to V1 that V6 had heard a CNA (V4) had taken a picture of R1 and sent the picture to another employee. V1 and V2 DON met with V4 that evening, and V4 admitted to taking the photograph and sending it via a social media platform to another CNA (V8). V4 denied sending the photograph to any other staff. V1 wasn't sure when the photograph was taken, and V1 did not see the photograph. V4 told V1 that in the photograph R1 was in the bathtub, and R1 had fallen asleep. R1 was covered, and R1's body was not exposed. V4 told V1 that V4 thought R1 looked "cute" as V4's rational for taking R1's photograph. Abuse was substantiated, and V4's</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>employment was terminated.</p> <p>On 12/27/21 at 9:50 AM, V6 stated: On 12/13/21 V9 CNA informed V6 that V7 (former CNA) had electronically received a photograph of R1 sitting in a bathtub covered in a blanket.</p> <p>On 12/27/21 at 10:28 AM, V9 stated: On 12/12/21 at an unidentified time V7 told V9 that V7 received a photograph of R1 sent by V4 via a social media platform. V9 did not see the photograph. V7 told V9 that the photograph consisted of R1 sitting in a bathtub, and R1 was covered with a bath towel.</p> <p>On 12/27/21 at 11:22 AM, V4 stated: About two weeks before 12/25/21 around 3:00 AM, V4 was washing wheelchairs in the shower room on the memory care unit. R1 was in the bathtub and covered with a bath towel. V4 took a picture of R1 on V4's personal cell phone and sent the picture via a social media platform to a coworker (V8) who was working on the unit. V4 thought R1 looked "adorable" since R1 fell asleep in the bathtub. V4 didn't mean any harm and V4 wasn't thinking when V4 took R1's picture. V4 confirmed R1's photograph was also sent to V7 former CNA.</p> <p>On 12/27/21 at 2:04 PM, V14 (R1's Power of Attorney) stated, V1 had informed V14 that an employee had taken R1's photograph, that it was against the facility's policy, and the employee was terminated. V14 was not given specific details of R1's photograph, and was only informed that R1's photograph had been taken.</p> <p>V14 was asked how R1 would have felt if R1 was aware that R1 was photographed while in the bathtub and covered with a bath towel. V14 stated, V14 could only imagine how R1 would</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>have felt. R1 would not have been pleased with the photograph being taken. R1 would have been devastated if R1 knew about that photograph.</p> <p>There is no documentation in R1's medical record that R1's Physician (V23) was notified of R1's abuse allegation</p> <p style="text-align: center;">" B "</p>	S9999		