

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007843	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/30/2021
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NAME OF PROVIDER OR SUPPLIER PALOS HEIGHTS REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 13259 SOUTH CENTRAL AVENUE CRESTWOOD, IL 60418
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S 000	Initial Comments Facility Reported Investigation (FRI) to Incident of 12-9-2021/IL141530	S 000		
S9999	Final Observations Statement of Licensure Violationss: 300.610)a 300.1210)b 300.1210d)6) Section 300.610 Resident Care Policies a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Requirements are Not Met evidenced by:</p> <p>Based on interviews, and record reviews, the facility failed to prevent an accident for 2 residents (R3 and R6) by:</p> <p>1. Failed to provide safe bed mobility-turning while providing incontinence care by a staff member, R3 rolled off the bed onto the floor resulting in a nasal fracture.</p> <p>2. Failed to provide the assistance of two staff members when performing a mechanical lift transfer for one resident (R6) while using a mechanical lift device resulting in R6 falling from the mechanical lift onto the floor.</p> <p>Findings include:</p> <p>On 12/27/21 at 12:48 PM, V2 ADON (Assistant Director of Nursing) and V13 DON (Director of</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Nursing) regarding R3's fall incident on 12/10/21. V13 DON said, V14 (Certified Nurse Assistant) attempted to provide R3 incontinent care, V14 instructed the resident to roll over to change the incontinent brief, V14 said, resident shifted her weight while rolling over. R3 rolled in the opposite direction of the staff.</p> <p>V2 ADON said, according to the MDS (Minimum Data Set) R3 was only a 1 person assist for bed mobility. We don't use bed rails. R3 had redness and bruising to her face. She was transferred to the hospital. She had a CT (Computed Tomography) scan that said she had a facial fracture.</p> <p>V13 DON said, during the investigation we decided for bed mobility R3 requires a 2 person assist due to her impaired cognition. Verbal education was provided to V14.</p> <p>V14 (Certified Nurse Assistant) via phone said, regarding R3's fall incident. R3 was on her way to the hospital, I was there to change her. I turned her over on her side away from me, maybe she turned too fast and rolled off the bed. I assisted her, it wasn't expected. We decided the best thing to do, have to get two people to assist. Make sure the bed is close to the wall and my hand is on her so she doesn't roll off.</p> <p>Review of the 12/10/21 progress notes by nursing read: Per CNA in the process of getting the resident ready to go to the hospital when turned R3 on her right side facing the wall R3 fell to the floor. Writer did not witness the fall. When writer was told R3 had fell R3 was on a stretcher walking out of the door.</p> <p>The facility fall/incident report was reviewed.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Incident reads: CNA completing incontinence care assisted resident in log roll to change adult brief, resident shifted body weight during turn to right side resulting in change of plane.</p> <p>Intervention: 2 person assist. Root cause: Resident inability to follow directions due to impaired cognition.</p> <p>Review of the electronic comprehensive care plan dated effective 12/6/21 indicates: R3 requires assist with bed mobility as evidenced by the following limitations and potential contributing diagnosis: cerebrovascular disease.</p> <p>Interventions read: Assist in turning and repositioning every two hours, use draw sheet if necessary. Encourage R3 to assist with repositioning as much as possible.</p> <p>R3's MDS (Minimum Data Set Comprehensive Assessment) section C Cognitive Patterns dated 11/30/21 reads: BIMS (Brief Interview for Mental Status) score of 14 out of 15, indicates the resident is cognitively intact.</p> <p>R3's MDS section G Functional Status dated 11/30/21 reads: bed mobility self-performance -2. Limited assistance. Support provided- 2. One-person physical assist.</p> <p>R3's care plan indicates: turning/positioning in bed (bed mobility) R3 requires limited assistance. Interventions include: while in bed, assist R3 to turn/reposition self. Use pillows and foam wedges to maintain position.</p> <p>12/09/21 emergency room records indicates: Per EMS (Emergency Medical Services) patient</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>initially called for abdominal swelling from her liver cirrhosis, upon arrival they found patient on the floor from a fall. Patient having pain to nose, face and left arm. Wound to nose and left elbow. Patient is very limited in ability to explain what is going on.</p> <p>CT (Computed Tomography) scan findings: A comminuted fracture is demonstrated along the nasal bone bilaterally. R3 did not return to the facility, unable to be interviewed.</p> <p>R6 is a 97 year old female with the diagnosis of anemia, chronic osteomyelitis and Hyperlipidemia. R6 has a BIMS (Brief Interview for Mental Status) of 15 and is able to be interviewed about events that occurred on 12/15/2021 the night of her fall.</p> <p>R6's Progress notes and the facility fall reports read on 12/15/2021 R6 had a fall from the mechanical lift while staff was assisting her with a transfer from her chair to the toilet.</p> <p>On 12/28/2021 at 10:05am R6 said, it was about 8:30pm -9:00pm, at night, it was just me and her (C.N.A). The C.N.A was taking me to the bathroom we got across the room and the belt that hold's me up came loose from the machine and I tried to hold myself up with the other side but it didn't help, and I went down to the floor and she ran so fast to get me help I told them I didn't hit my head so they got me up and put me in the bed.</p> <p>On 12/28/2021 at 11:09am V2 ADON (Assistant Director of Nursing) said, CNA that was working with R6 was using the lift to transfer her when the strap came loose and R6 fell. CNA was</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>re-educated on using the lift safely. No she should not have been using the lift on her own, she should have had a second person with her.</p> <p>On 12/29/2021 at 2:43pm V19 (Certified Nursing Assistant) said, I was taking R6 to the bathroom, I put her on the sit to stand as we were going into the bathroom one of the straps snapped out. I ran to get the nurse and we lowered her to the floor we used the Mechincal Lift to get her up. I should have had someone with me but R6 was adamant about going to the bathroom so I just tried to take her so she wouldn't have accident.</p> <p>R6's MDS (Minimum Data Set Comprehensive Assessment) section G / Functional Status for transfers and toilet use reads that R6 requires two plus persons physical assist.</p> <p>Facility presented policy titled: Safe Lifting and Movement of residents dated March 2019 reads under policy statement: In order to protect the safety and well-being of staff and residents, and to promote quality care, this facility uses appropriate techniques and devices to lift and move residents.</p> <p>Facility presented Mechanical Total lift skill Validation Form that reads: Place mechanical lift in position with the assistance of a 2nd caregiver. (position lift directly in front of the client seated in a wheelchair. Position lift perpendicular -right angle- to a client in bed).</p> <p>Letter D states: Demonstrate/verbalize safety awareness of the 2nd caregiver responsibilities during lift procedure. Do not proceed without assistance of a 2nd caregiver.</p>	S9999		

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