

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015168	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/19/2022
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NAME OF PROVIDER OR SUPPLIER CITADEL OF NORTHBROOK, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 3300 MILWAUKEE AVE. NORTHBROOK, IL 60062
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S 000	Initial Comments Facility Reported Investigation (FRI) Incident to 11/16/2021 /IL00141082	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) Section 300.610 Resident Care Policies a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Requirements were Not Met evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to safely transfer a resident using a mechanical lift to prevent an avoidable accident for (R1) 1 of 3 residents reviewed for safe transfer. R1 hit her right hand on a metal clothes hook located on the bathroom door during a surface to surface transfer, R1 was subsequently sent to local hospital where she received 8 sutures to the right hand.</p> <p>Findings Include:</p> <p>R1 facility census shows R1 was in room 228 on 11/16/21.</p> <p>R1's plan of care shows R1 has diagnosis of weakness, hypertension, heart disease, diabetes mellitus type 2, heart failure, chronic pain, Parkinson's disease, hemiplegia and hemiparesis following unspecified cerebrovascular affecting the dominant left side, dementia without behavior disturbance, osteoarthritis, insomnia, personal</p>	S9999		

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S9999	<p>Continued From page 2 history of COVID-19.</p> <p>R1's MDS(Minimum data set) dated 10/26/2021 shows section G , functional status, shows R1 requires extensive assistance (staff providing weight bearing support) with two plus person physical assist with transfer, and extensive assistance (staff providing weight bearing support) with two plus person physical assist with transfers with toilet use.</p> <p>Facility incident report dated 11/16/21 shows in-part R1's name, time of incident 7:30am, location of incident: washroom, describe what happened, initial and final report-during toileting resident accidentally hit right hand on the towel rod and sustained laceration wound in between right small finger and ring finger. Wound cleansed and steri strips applied and covered with dry dressing. Physician notified of incident and ordered to send resident to hospital for evaluation, son notified of incident and transfer to hospital. Resident sent to hospital for evaluation. Resident back to facility with absorbable sutures intact on right hand and dressing dry and intact. Care plan updated. Son aware of plan of care. Type of injury- laceration, no fatal, family and doctor notified.</p> <p>R1's Emergency Room(ER) records dated 11/16/2021 shows in-part, received patient via ambulance from (nursing home) for laceration on right hand between 4th and 5th finger. Patient (R1) is alert A&ox2 (alert and orient x2) per norm. Patient stated, she injured her hand on back of bathroom door. Patient arrived with laceration covered with steri strips and bandaid, bleeding controlled. Patient able to move fingers CMS intact. Hx (history) of left side deficit to CVA, Parkinson,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and dementia. Denies pain, numbness or tingling. Triage chief complaint: patient presents with hand laceration.</p> <p>R1 is an 80 year old female presenting with hand laceration to right hand. Procedure: laceration repair, 3 centimeter laceration to R (right) hand between 4th and 5th digit. Wound anesthetize with 1% lidocaine. Wound irrigated with copious normal saline. Wound explored for foreign body-base of wound visualized, no foreign body found. Wound closed with a total of 8 5-0 monocryl absorbable sutures. RN to place bacitracin and gauze. No complications.</p> <p>On 01/19/2022 at 9:38a.m, R1 was observed in her room sitting in a wheelchair watching television. R1 observed to be pleasant, calm and able to communicate verbally. When asked if R1 sustained an injury to the right hand R1 said, she does not remember, when asked if surveyor could look at her hand, R1 held her hand out and surveyor observed a healed vertical scar between the 4th and 5th finger extending toward the top of R1 hand.</p> <p>On 1/18/2022 at 12:33p.m, V4 Certified Nursing Aide (CNA) said she was assisting V5 Certified Nursing Aide (CNA) with transferring R1 to the bathroom with a sit to stand machine. V4 said, V5 was operating, and pushing the machine, and she was standing on the right side guiding the machine. V4 said, when they got away from the bed toward the door way, V5 closed the legs on the lift so the machine could fit through the doorway of the bathroom. V4 said, as she guided the machine to make the turn to go through the door way that's when R1's hand hit the metal hook on the door. V4 said, R1 did not swing her hands out and hit the metal hook, R1's hands</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>was on the bars during the entire transfer. V4 said, the doorway was wide enough to fit the lift, V4 said, the door was wide open.</p> <p>On 01/18/2022 at 11:48a.m during observation of the door and hook in the room where R1 incident happened, the hook was observed to be removed, V3 (Maintenance Supervisor) said the hook was removed after R1 sustained the laceration to the hand. During observation of the sit to stand mechanical lift, the handle bars are observed to be horizontal.</p> <p>R1's plan of care shows R1 has an ADL (activity of daily living) self-care deficit d/t (due to) weakness, decreased mobility r/t (related to) CVA with left hemiparesis, osteoarthritis, and dementia. Interventions are toilet use- the resident requires extensive assistance by (x2) staff with sit to stand toileting, Transfer- the resident requires sit to stand with two person transfer.</p> <p>Interview DON on what was root cause of laceration</p> <p>On 01/18/2022 at 1:28pm, V6 (Nurse) said, on 11/16/21 shortly after the start of the shift, he was summons to R1's room by V5, V5 was holding R1's hand and stated, R1 had sustained a skin tear. V6 said, he observed R1 sitting on the toilet, still attached to the mechanical stand. V6 said, vhe assessed R1's right hand and observed a deep laceration, with minimal bleeding, V6 said, he rendered first aide, he cleaned R1's hand, applied steri-strips, gauze, and wrapped R1's hand with a bandage. V6 said, he notified the physician and the physician gave orders to send R1 to local hospital for further evaluation. V6 said, R1 returned to the facility and had sutures to the right hand. V6 said, the metal hook was not</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>positioned too high on the door and when the resident is on the sit to stand lift, in a standing position he could see how the accident could have occurred (V6 demonstrated that the hand would be the height of the hook on the door). V6 said, he was not there when the incident happened but there should be enough space between the resident and the door hook, when transferring a resident. V6 said, the resident hands should remain on the bars during a transfer, V6 said, the aides should check to make sure the resident hands remain on the bars. V6 said, it was an accident.</p> <p>At 12:45pm, patient (R1) back from ER visit and as per Nursing report patient had 8 sutures and they absorbable so no need to be removed. Please see discharge ER report.</p> <p>On 01/19/2022 at 9:24a.m, V5 said, she was the aide assigned to R1 on 11/16/2021 and V4 was assisting her with transferring R1 to the bathroom, V5 said, R1 was hooked up to the lift and when they pushed the lift in the bathroom R1's hand hit the metal hook and R1 sustained a cut, V5 said, R1's hand is better now, V5 said, it was a mistake.</p> <p>On 01/19/2022 at 11:20a.m, V7 (Restorative Nurse) said R1 requires two person assist with transfers, and when using the mechanical lift. V7 said, one person should operate the lift and the other person guide the lift. V7 said, it's for safety reasons. V7 said, the person guiding the lift are the eyes for the operator, meaning they have a better visual and they should ensure the path is clear and the machine has enough room to be maneuvered, they are making sure the balance is good, they should make sure the resident is holding the bars well. V7 said, the resident's body parts should not hit any surrounding objects, both</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>CNA's should make sure the resident does not hit any surrounding objects. V7 said, it is possible to sustain an injury to the hand if the hand hits an object while on the lift during a transfer.</p> <p>On 01/19/2022 at 12:52p.m, V2 (Director of Nursing) DON said, she conducted the investigation for the incident that occurred on 11/16/21 with R1. V2 said, R1 hit her hand on the metal hook on the bathroom door, V2 said, V4 and V5 said it happened so fast. V2 said, the staff should make sure the resident hands are on the bars and that the resident hands does not hit the metal hooks on the door during a lift transfer. .</p> <p>On 01/19/2022 at 1:00p.m V8 (Unit Manager) said, she was the unit manager on 11/16/21 when the incident with R1 occurred, V8 said, she interviewed V4 and V5. V8 said, initially V4 and V5 said, R1 hit her hand on the metal hook on the bathroom door. V8 said, during a return demonstration and further discussion with V4 and V5, V5 said, she was pushing the mechanical lift and V4 was guiding the lift, V5 said, V4 was looking down at the wheels, when guiding the lift and V5 said, she pushed the lift into the bathroom and that's when R1 sustained the cut to her hand. V8 said, V4 admitted to looking down at the wheels because there's something on the floor, and that's when she guided V5 to push the lift into the bathroom and R1 sustained the laceration to the right hand. V8 (Unit Manager) said, they both reported the injury to the nurse right away. When asked about V4 and V5 statement, V8 said, she wrote the statement and she made the mistake by not putting that V4 and V5 said V4 was looking down during the transfer. V8 said, the CNA's should make sure the path is clear and they have to make sure the resident hands does not hit anything as well.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R1 progress notes dated 11/16/21 at 10:48am, shows in-part noted laceration on her pinky and ring finger on her right hand. As per 2 staff while patient on sit to stand during the transfer patient accidentally hit the towel holder in the bathroom door. Patient can't even remember what happened and she was laughing why we are all in her bathroom. Laceration cleansed with 09% (Normal Saline Solution)NSS applied with 4 sterile strips cover with gauze bandage and applied border gauze. Patient c/o pain during treatment, Tylenol was given. Notified Physician and ordered to send patient to ER for evaluation if she needed some stitches. Son notified and bed hold policy was discussed as well.</p> <p>On 01/19/2022 at 2:15p.m V4 and V5 was observed to transfer R1 using the sit to stand mechanical lift, V4 and V5 transferred R1 to the bed, R1 then informed V4 and V5 that she wanted to go to the restroom. V4 and V5 transferred R1 to the bathroom using the sit to stand lift. When attached to the lift, while raised in the lift for transferring, R1's hands was observed on the bars, R1's hand was observed to be at the height of the towel rack on the back of the bathroom door.</p> <p>In the attempt to clarify the interviews in the investigation, V2 said, V8 (Unit Manager) conducted the interviews for V4 and V5 because she can communicate with them better</p> <p>Facility policy Titled "Lifting Machine, Using a Mechanical" dated 07/2019 shows in-part the purpose of this procedure is to establish the general principles of safe lifting using a mechanical lift device. It is not a substitute for</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>manufactures training or instructions. At least two people needed to safely move a resident with a mechanical lift, mechanical lifts may be used for tasks that require lifting a resident off the floor, transferring a resident from bed to chair, lateral transfer, lifting limbs, toileting or bathing, or repositioning. Types of lifts that may be available to the facility are sit to stand, floor based full body sling lifts and overhead full body sling lifts. Lift designs and operation vary across manufactures. Staff must be trained and demonstrate competency using the specifics machines or devices utilized in the facility. Steps in procedures shows in-part prepare the environment: clear an unobstructed path for the lift machine, ensure that there is enough room to pivot, position the lift near the receiving surface and place the lift at the correct height. Number 15., slowly lift the resident, only lift as high as necessary to complete the transfer, gently support the resident as he or she is moved, but do not support any weight.</p> <p>Facility policy Titled "Safe Lifting and Moving of Residents dated 07/2019 shows in-part in order to protect the safety and well-being of staff and residents, and to promote quality care, this facility uses appropriate techniques and devices to lift and move residents. Resident safety, dignity, comfort and medical condition will be incorporated into goals and decisions regarding the safe lifting and moving of residents.</p> <p>" B "</p>	S9999		
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