

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006605	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/31/2022
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NAME OF PROVIDER OR SUPPLIER NORTH AURORA CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 310 BANBURY ROAD NORTH AURORA, IL 60542
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S 000	Initial Comments	S 000		
	Complaint Investigation 2276619/IL150339			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations</p> <p>300.610a) 300.810a) 300.1210b) 300.1210d)1) 300.1220a) 300.1230e) 300.1240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.810 General a) Sufficient staff in numbers and qualifications shall be on duty all hours of each day to provide services that meet the total needs of the residents. As a minimum, there shall be at least one staff member awake, dressed, and on duty at all times.</p>		<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1220 Supervision of Nursing Services a) Each facility shall have a director of nursing services (DON) who shall be a registered nurse.</p> <p>Section 300.1230 Direct Care Staffing e) The facility shall schedule nursing personnel so that the nursing needs of all residents are met.</p> <p>Section 300.1240 Additional Requirements a) There shall be a licensed nurse designated as being in charge of nursing services on all shifts when neither the director of nursing or assistant director of nursing are on duty.</p> <p>These requirements were not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Based on interview and record review, the facility failed to ensure licensed nurses were always present in the building to care for residents. For a period of over 12 hours, on August 14, 2022 from 10:42 AM until 11:00 PM the facility did not have licensed nursing staff in the building. On August 14, 2022, this failure resulted in 19 residents (R1, R4-R21) not receiving their physician-ordered medications due to the lack of a licensed nurse, including cardiac and blood pressure medications, diabetes and insulin medications, diuretic medications, blood thinners, antipsychotic medications, and anti-seizure medications. There is a history of noncompliance in which this facility was cited for lack of staff on January 13, 2022 and March 1, 2022 that affected all residents.</p> <p>This applies to all 87 residents residing in the facility.</p> <p>The findings include:</p> <p>The Facility Data Sheet dated August 23, 2022 shows the facility census as 87 residents.</p> <p>On August 24, 2022 at 9:10 AM, V1 (Administrator) said, "I work as the Administrator and the Staffing Coordinator. We do not have a DON (Director of Nursing) or ADON (Assistant Director of Nursing). For a census of 87 residents, we should have three nurses working on the AM shift (7:00 AM to 3:30 PM), three nurses working on the PM shift (3:30 PM to 11:30 PM), and two nurses working on the night shift (11:00 PM to 7:30 AM), plus a DON and an ADON. On August 14, 2022 (Sunday) we had a census of 90 residents. One resident was out on pass, leaving 89 residents in the building. We</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>had 20 residents (R4, R14, R21-R38) in isolation due to positive Covid-19 test results. We did have a period of time, on August 14, 2022, where we did not have licensed nursing staff in the building. I would have to check the timecards to see exactly how long there were no nurses in the building."</p> <p>The facility's timecards for August 14, 2022 show V11 (RN-Registered Nurse) worked from 11:07 PM on August 13, 2022 to 10:42 AM on August 14, 2022, and V14 (LPN-Licensed Practical Nurse) worked from 12:37 AM on August 14, 2022 to 8:49 AM on August 14, 2022. The facility did not have timecards or documentation to show any licensed nursing staff worked on August 14, 2022 from 10:42 AM to 11:00 PM.</p> <p>The facility's 3-Day Assignment sheet dated August 13, 14, and 15, 2022 shows no licensed nursing staff were scheduled to work on the AM and PM shift on August 14, 2022. On August 24, 2022 at 9:10 AM, V1 (Administrator) said she was unable to find any nursing staff to work the AM and PM shifts, leaving the facility without any scheduled nursing staff for two shifts.</p> <p>On August 24, 2022 at 12:10 PM, V1 (Administrator) said, "We did not have a strategy to determine which of the 89 residents should receive their medications on August 14, 2022. The night nurses stayed over to give some of the medications, but we did not actually sit and strategize to see if there were residents with more serious medications like insulin or cardiac medications versus residents with multivitamins. I did not notify the physicians of the residents who missed their medications. I did have V15 (Social Services) come to help from 11:53 AM to 6:42 PM, and V16 (SSD-Social Service Director) came</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>in to help from 9:13 AM to 2:53 PM, but they are not nurses and cannot pass medications. V7 (Certified Nursing Assistant/CNA) worked from 6:06 AM to 2:00 PM, and V8 (Certified Nursing Assistant/CNA) worked from 5:54 AM to 2:03 PM. Then V10 (Certified Nursing Assistant/CNA) worked from 2:32 PM to 9:51 PM, V17 (Certified Nursing Assistant/CNA) worked a double shift from 2:37 PM to 5:50 AM, and V19 (Certified Nursing Assistant/CNA) worked a double shift from 3:10 PM to 5:58 AM, but they are not nurses. I also came into the facility to help from about noon to 11:00 PM. I am not a nurse." V1 continued to say the facility has not had a DON since "about February 2022," and does not have an ADON, a MDS (Minimum Data Set) Nurse, an Infection Control Nurse, or a staffing coordinator.</p> <p>On August 24, 2022 at 12:54 PM, V7 (CNA) said, "We did not have a nurse for most of our morning shift, on August 14, 2022. We did the best we could that day. The residents knew there was no nurse that day, and they just knew they had to wait to get their medications because there was no nurse to take care of them. That is what we told them when they asked us."</p> <p>On August 24, 2022 at 1:07 PM, V8 (CNA) said, "I worked on Sunday, August 14 from 6:00 AM to 2:00 PM. There were no nurses in the building for most of my shift. I had at least 15 residents in the Covid Unit that needed help with meals being delivered to them. We did the best we could, what can I say? We tried to feed them and keep them changed. I was asked by residents where their medications were. All I could tell them was, there was no nurse to give them their medications. If someone needed help for a change in condition, or if the Covid people became short of breath or something, I would not</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>have known what to do. There were no nurses here."</p> <p>The Statement of Deficiencies and Plan of Correction form, dated January 13, 2022 shows the facility was cited for lack of staff on January 13, 2022. The facility did not have a licensed nurse in the building to care for residents on December 26, 2021 (Sunday) from midnight until 6:00 AM. This failure had the potential to affect 88 residents living in the facility at the time.</p> <p>The facility was also cited for lack of staff on March 1, 2022. The facility did not have a licensed nurse in the building to care for residents on February 13, 2022 (Sunday) from 10:41 AM to 3:00 PM, and February 27, 2022 (Sunday) from 10:00 AM to 2:30 PM. This failure had the potential to affect 87 residents living in the facility at the time.</p> <p>The August 2022 MARs (Medication Administration Records), dated August 1 to August 31, 2022 show the following residents did not receive their physician-ordered medications on August 14, 2022:</p> <p>R1's face sheet dated August 9, 2022 shows R1 was admitted to the facility on July 28, 2022. R1 has multiple diagnoses including, anxiety, bipolar disorder, depression, diabetes, hypertension, and schizoaffective disorder.</p> <p>R1's August 2022 MAR shows R1 did not receive the following medications on August 14, 2022: Bumetanide (diuretic) 1 mg. (Milligrams) at 9:00 AM Fluoxetine (antidepressant) 60 mg. at 9:00 AM Potassium (electrolyte) 10 meq. (Milliequivalents) at 9:00 AM</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Risperidone (antipsychotic) 1 mg. at 12:00 PM Lamotrigine (anticonvulsant) 150 mg. at 5:00 PM Lithium (psychiatric medication) 300 mg. at 8:00 PM Lithium ER (ER-Extended Release) 450 mg. at 9:00 AM and 5:00 PM Metformin (anti-diabetic) 100 mg. at 9:00 AM and 5:00 PM Propranolol (beta-blocker) 40 mg. at 9:00 AM and 5:00 PM Clonidine (antihypertensive/sedative) 0.1 mg. at 9:00 AM, 12:00 PM, and 5:00 PM Hydroxyzine (antihistamine/anxiety) 50 mg. at 11:00 AM and 5:00 PM Risperidone 2 mg. at 8:00 PM Blood sugar check at 11:00 AM, 5:00 PM and 8:00 PM</p> <p>R4's face sheet dated August 25, 2022 shows R4 was admitted to the facility in March 2010. R4 has multiple diagnoses including schizoaffective disorder bipolar type, Alzheimer's disease, extrapyramidal movement disorder, pervasive developmental disorder, altered mental status, hypothyroidism, and choking.</p> <p>R4's August 2022 MAR shows R4 did not receive the following medications or pain assessments on August 14, 2022: Tramadol (pain medication) 50 mg. at 9:00 AM and 5:00 PM. R4's pain assessment every shift was not done on August 14, 2022. Paxlovid (Coronavirus treatment) 300 mg. at 9:00 AM and 5:00 PM.</p> <p>R5's face sheet dated August 25, 2022 shows R5 was admitted to the facility in November 2015. R5 has multiple diagnoses including, schizoaffective disorder bipolar type,</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>R7's face sheet dated August 25, 2022 shows R7 was admitted to the facility in May 2011. R7 has multiple diagnoses including schizoaffective disorder, bipolar type, slurred speech, muscle weakness, Parkinson's disease, anxiety, major depressive disorder, diabetes, pulmonary hypertension, COPD (Chronic Obstructive Pulmonary Disease), Guillain-Barre syndrome, disorder of urea cycle metabolism, vascular dementia with behavioral disturbance, long-term use of insulin, and difficulty walking.</p> <p>R7's August 2022 MAR shows R7 did not receive the following medications and glucose monitoring on August 14, 2022: Blood glucose monitoring at 8:00 PM Sliding scale Novolog insulin at 8:00 PM based on glucose monitoring Basaglar insulin 33 units at bedtime Ingrezza (dyskinesia medication) 80 mg. at 9:00 AM Potassium Chloride ER 20 meq. At 9:00 AM Sertraline (antidepressant) 100 mg. 5:00 PM Benztropine (Parkinson's medication) 1 mg. at 9:00 AM and 5:00 PM Clonazepam (anticonvulsant) 0.25 mg. at 9:00 AM and 5:00 PM Divalproex Sodium ER 500 mg. at 9:00 AM and 5:00 PM Gabapentin (anticonvulsant) 300 mg. at 9:00 AM and 5:00 PM Memantine (Alzheimer's medication) 10 mg. at 9:00 AM and 5:00 PM Carbid-levodopa (Parkinson's medication) 25/100 mg. tablets, take two tablets at 9:00 AM, 1:00 PM, and 5:00 PM Macrobid (antibiotic) 100 mg. at 9:00 AM and 5:00 PM</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>R8's face sheet dated August 25, 2022 shows R8 was admitted to the facility in December 2015. R8 has multiple diagnoses including paranoid type schizophrenia, alcohol abuse psychotic disorder, bipolar disorder with psychotic features, atypical depressive disorder, psychosis, extrapyramidal and movement disorder, and anxiety.</p> <p>R8's August 2022 MAR shows R8 did not receive the following medications on August 14, 2022: Lisinopril 20 mg. at 9:00 AM. The facility does not have documentation to show R8's blood pressure was checked to determine if the medication should be administered as ordered. Metoprolol (beta blocker/cardiac medication) ER 100 mg. at 9:00 AM. The facility does not have documentation to show R8's blood pressure or pulse rate was checked to determine if the medication should be administered as ordered. Benztropine 2 mg. at 9:00 AM and 8:00 PM Haloperidol (antipsychotic) 4 mg. at 9:00 AM and 8:00 PM</p> <p>R9's face sheet dated August 25, 2022 shows R9 was admitted to the facility in November 2019. R9 has multiple diagnoses including bipolar disorder, schizoaffective disorder, obesity, hypothyroidism, anemia, and delusional disorder.</p> <p>R9's August 2022 MAR shows R9 did not receive the following medications on August 14, 2022: Levothyroxine (hypothyroid medication) 75 mcg. at 7:00 AM Divalproex ER 500 mg. at 9:00 AM and 5:00 PM</p> <p>R10's face sheet dated August 25, 2022 shows R10 was admitted to the facility in January 2013. R10 has multiple diagnoses including type-2 diabetes, bipolar episodes, hypothyroidism,</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>bipolar disorder, migraines, borderline personality disorder, major depressive disorder, and sleep apnea.</p> <p>R10's August 2022 MAR shows R10 did not receive the following medications and glucose monitoring on August 14, 2022: Blood glucose monitoring twice daily at 4:00 PM Escitalopram (depression/anxiety medication) 5 mg. at 9:00 AM Lisinopril (ACE inhibitor/cardiac medication) 10 mg. at 9:00 AM Benztropine 0.5 mg. at 9:00 AM Divalproex 1000 mg. at 9:00 AM Haloperidol 5 mg. at 9:00 AM Metformin 500 mg. at 9:00 AM</p> <p>R11's face sheet dated August 25, 2022 shows R11 was admitted to the facility in May 2012. R11 has multiple diagnoses including, schizoaffective disorder, muscle weakness, insomnia, lack of coordination, sepsis, leukocytosis, pain, anemia, psychosis, diabetes, hypertension, and COPD.</p> <p>R11's August 2022 MAR shows R11 did not receive the following medications on August 14, 2022: Amlodipine besylate (hypertension medication) 5 mg. at 9:00 AM Furosemide (diuretic) 20 mg. at 9:00 AM Montelukast sodium (asthma medication) 10 mg. at 9:00 AM Lisinopril 20 mg. at 9:00 AM Metformin 1000 mg. at 9:00 AM</p> <p>R12's face sheet dated August 25, 2022 shows R12 was admitted to the facility on April 11, 2022 with multiple diagnoses including dementia with behavioral disturbances, diabetes, hypertension, intracranial bleed, myocardial infarction, multiple</p>	S9999			

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S9999	<p>Continued From page 11</p> <p>CVAs (Cerebrovascular Accidents), and vascular dementia.</p> <p>R12's August 2022 MAR shows R12 did not receive the following medications and glucose monitoring as ordered by the physician on August 14, 2022: Blood glucose monitoring twice daily at 4:00 PM Humalog 75/25 (insulin) 25 units sq (subcutaneous) at 5:00 PM Clopidogrel (blood thinner) 75 mg. at 9:00 AM Metoprolol ER 12.5 mg. at 9:00 am</p> <p>R13's face sheet dated August 25, 2022 shows R13 was admitted to the facility in August 2013. R13 has multiple diagnoses including, abnormal gait, dementia with behavior disturbances, lumbar disc degeneration, convulsions, weakness, history of falling, mild intellectual disabilities, hypertension, and hypothyroidism.</p> <p>R13's August 2022 MAR shows R13 did not receive the following medications on August 14, 2022: Donepezil 5 mg. at 9:00 AM Lisinopril 5 mg. at 9:00 AM Mirabegron ER (bladder incontinence) 50 mg. at 9:00 AM Potassium Chloride ER 40 meq. at 9:00 AM Sertraline 150 mg. at 9:00 AM Bumetanide 2 mg. at 1:00 PM Risperidone 2 mg. at 9:00 AM Quetiapine 200 mg. at 8:00 AM Divalproex sodium ER 500 mg. at 9:00 AM and 1:00 PM</p> <p>R14's face sheet dated August 25, 2022 shows R14 was admitted to the facility in January 2017. R14 has multiple diagnoses including, dementia, hypertension, diabetes, anxiety disorder, muscle</p>	S9999		

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NAME OF PROVIDER OR SUPPLIER NORTH AURORA CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 310 BANBURY ROAD NORTH AURORA, IL 60542
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S9999	<p>Continued From page 12</p> <p>weakness, and degenerative disease of the nervous system.</p> <p>R14's August 2022 MAR shows R14 did not receive the following medications on August 14, 2022: Metoprolol tartrate 25 mg. at 9:00 AM and 5:00 PM Mirtazapine (depression medication) 15 mg. at 8:00 PM</p> <p>R15's face sheet dated August 25, 2022 shows R15 was admitted to the facility on July 7, 2022 with multiple diagnoses including, paranoid schizophrenia, depression, dementia, anxiety, and psychosis.</p> <p>R15's August 2022 MAR shows R15 did not receive the following medications on August 14, 2022: Lisinopril 20 mg. at 9:00 AM Duloxetine (depression/anxiety medication) 50 mg. at 8:00 PM Loratadine (antihistamine) 10 mg at 8:00 PM Risperidone 0.5 mg. at 8:00 PM Metoprolol ER 75 mg. at 9:00 AM</p> <p>R16's face sheet dated August 25, 2022 shows R16 was admitted to the facility in September 2014. R16 has multiple diagnoses including, disorganized schizophrenia, lack of coordination, hypertension, diabetes, respiratory failure, dementia, COPD, and obstructive sleep apnea.</p> <p>R16's August 2022 MAR shows R16 did not receive the following medications and glucose monitoring on August 14, 2022: Blood glucose monitoring twice a day at 4:00 PM Basaglar insulin 30 units sq. at bedtime Austedo (involuntary movement medication) 18</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>mg. at 9:00 AM Furosemide 20 mg. at 9:00 AM Lisinopril 20 mg. at 9:00 AM Loratadine 10 mg. at 9:00 AM Oxybutynin (bladder relaxant) ER 5 mg. at 9:00 AM Valproic acid (anticonvulsant) 250 mg. at 9:00 AM Duloxetine 30 mg. at 9:00 AM Memantine 10 mg. at 9:00 AM Metformin 1000 mg. at 9:00 AM Alprazolam (sedative) 0.25 at 9:00 AM and 1:00 PM</p> <p>R17's face sheet dated August 25, 2022 shows R17 was admitted to the facility in July 2009. R17 has multiple diagnoses including, schizoaffective disorder delusional disorder, senile dementia, hypothyroidism, personal history of traumatic brain injury, and generalized anxiety disorder.</p> <p>R17's August 2022 MAR shows R17 did not receive the following medications on August 14, 2022: Nuedexta (mood treatment) 20-10 mg. at 9:00 AM Lithium 300 mg. at 9:00 AM and 1:00 PM</p> <p>R18's face sheet dated August 25, 2022 shows R18 was admitted to the facility in June 2015. R18 has multiple diagnoses including, chronic paranoid schizophrenia with acute exacerbation, dementia, aggression, psychosis, muscle weakness, hypothyroidism, and extrapyramidal movement disorder.</p> <p>R18's August 2022 MAR shows R18 did not receive the following medications on August 14, 2022: Carbamazepine (anticonvulsant) 200 mg. at 9:00 AM</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>Nuedexta 20-10 mg. at 9:00 AM Carbid-levodopa 25/100 mg. tablet, 2 tablets at 9:00 AM and 1:00 PM</p> <p>R19's face sheet dated August 25, 2022 shows R19 was admitted to the facility in April 2010. R19 has multiple diagnoses including, moderate intellectual disabilities, schizoaffective disorder bipolar type, cerebral degeneration, dementia with behaviors, seizures, convulsions, Alzheimer's disease, UTI (Urinary Tract Infection), and choking after eating.</p> <p>R19's August 2022 MAR shows R19 did not receive the following medications on August 14, 2022: Amlodipine 2.5 mg. at 9:00 AM Atenolol (Beta blocker/cardiac medication) 50 mg. at 9:00 AM Lisinopril 20 mg. at 9:00 AM Oxybutynin ER 15 mg. at 9:00 AM Valproic Acid 1000 mg. at 9:00 AM Risperidone 2 mg. at 8:00 AM Valproic Acid 250 mg. at 8:00 PM Phenytoin (anticonvulsant) 200 mg. at 9:00 AM and 5:00 PM Sodium Chloride (electrolyte) 1 gram at 9:00 AM and 5:00 PM Donepezil 10 mg. at 8:00 PM Escitalopram 10 mg. at 8:00 PM Risperidone 0.5 mg. at 8:00 PM</p> <p>R20's face sheet dated August 25, 2022 shows R20 was admitted to the facility in July 2017. R20 has multiple diagnoses including schizophrenia, stroke, and hypertension.</p> <p>R20's August 2022 MAR shows R20 did not receive the following medications on August 14, 2022:</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>Ziprasidone (antipsychotic) 40 mg. at 5:00 PM Benzotropine 1 mg. at 9:00 AM and 5:00 PM Clonidine 0.2 mg. at 9:00 AM and 5:00 PM Hydroxyzine 25 mg. at 9:00 AM and 5:00 PM Lithium 300 mg. at 9:00 AM, 1:00 PM, and 5:00 PM Lorazepam (sedative) 1 mg. at 1:00 PM and 5:00 PM Olanzapine (antipsychotic) 100 mg. at 8:00 PM Trazodone 50 mg. at 8:00 PM</p> <p>R21's face sheet dated August 25, 2022 shows R21 was admitted to the facility in October 2012. R21 has multiple diagnoses including major depressive disorder, schizoaffective disorder, dementia fibromyalgia, anxiety disorder, acute kidney failure, alcoholic hepatic failure, spinal stenosis, and COPD.</p> <p>R21's August 2022 MAR shows R21 did not receive the following medications on August 14, 2022: Aspirin 325 mg. at 9:00 AM Bumetanide 1 mg. at 8:00 AM Diltiazem (cardiac/blood pressure medication) 24-hour ER 180 mg. at 8:00 AM Escitalopram 20 mg. at 8:00 AM Gabapentin 300 mg. at 8:00 AM Potassium Chloride ER 40 meq. At 8:00 AM Spironolactone (diuretic) 25 mg. at 8:00 AM</p> <p>On August 24, 2022 at 3:22 PM, V20 (Physician) said, "I was not aware no nurses were in the building on August 14, 2022. I was never notified any of my residents did not receive their medications. This is the first I am hearing of it. It would be concerning to me if they did not receive their medications as ordered. There could be problems with residents not receiving their insulin or experiencing high blood pressure if they did not</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>receive their blood pressure medicine."</p> <p>On August 24, 2022 at 3:29 PM, V21 (NP-Nurse Practitioner) said, "I was not notified residents did not receive their medications on August 14, 2022 due to a lack of staff."</p> <p>The facility's Facility Assessment Tool, dated August 23, 2022, shows, "Staffing Plan: Staffing is based on the needs of the residents. These needs are discussed daily in our clinical management meeting. Staff: Licensed Nurses (LN): RN, LPN, LVN (Licensed Vocational Nurse) providing direct care: Plan: DON: 1, ADON: 1, 2-3 RN per day, 1-2 LPN one to two per shift."</p> <p>The facility undated policy entitled, "Nurse Staffing" shows: "Policy: It is the policy of [the facility] to provide sufficient licensed and unlicensed nursing staff on each shift of the day to attain or maintain the highest practical physical, mental and psychosocial well being of each resident. Nurse staffing shall be based upon resident evaluation by the Administrator and Director of Nursing as specified by the Illinois Department of Public Health."</p> <p>(B)</p>	S9999		