

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005474	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/24/2022
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NAME OF PROVIDER OR SUPPLIER BRIA OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 150 NORTH 27TH STREET BELLEVILLE, IL 62226
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S 000	Initial Comments Complaint Investigation 2246237/IL149885 2246236/IL149890	S 000		
S9999	Final Observations Statement of Licensure Violations: 1 of 2 300.610a) 300.1010h) 300.1210b) 300.1210c) 300.1210d)2) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including,	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p>	S9999		

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S9999	Continued From page 2 These requirments are not met as evidenced by: Based on interview and record review, the facility failed to assess, monitor, and provide services to address the medical needs of a newly admitted resident (and/or address diabetic needs). In addition, the facility failed to notify the Physician of change of condition including blood sugar levels in a timely manner for 1 of 3 residents (R2) reviewed for quality of care in the sample of 14. This failure resulted in R2 having not receiving medical monitoring for over 12 hours and was found expired. Findings include: R2's Emergency Department (ED) to Hospital record documented R2 arrived at Emergency Room (ER) on 7/15/22 and was admitted to hospital. The Record documented R2 was discharged on 7/25/22. The Record documented "Patient (R2) was seen in emergency room, she (R2) was evaluated, she was found to be hypotensive with blood pressure of 85/67, Blood Sugar (BS) was 528 and was found to be in diabetic ketoacidosis and was therefore admitted to intensive care unit under the consultation of the intensivist." R2's ED to Hosp- Admission (Discharge) hospital record documents R2 was readmitted on 7/26/22 and was discharged to the facility on 8/1/22. The Record documented "Patient (R2) reports of occasional shortness of breath and reports of lower extremity edema and stated that she cannot put on her prosthetic leg due to increased swelling, patient was seen in emergency room where she was evaluated, she was found to be	S9999		

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S9999	<p>Continued From page 3</p> <p>hyperkalemic with potassium of 7.0, and nephrology consult was requested for immediate dialysis to correct hyperkalemia." The record documented "Discharge Medications: Current Medications, insulin lispro 100 unit/milliliter (mL) pen for injection. Inject 0-10 Units under the skin 3 (three) times a day with meals Per sliding scale as directed by primary MD (Medical Doctor), LANTUS 100 unit/mL pen for injection. Inject 10 Units under the skin nightly."</p> <p>R2's Admission Record, print date of 08/10/22, documents R2 was admitted to the facility on 08/01/22, with a diagnosis of Type II Diabetes Mellitus (DM), Sleep Apnea, and End Stage Renal Disease.</p> <p>R2's Physician's Order (PO), dated 08/01/22, documents vital signs daily, every day shift, Full Code, Humalog Solution 100 UNIT/mL (milliliter) (Insulin Lispro) inject as per sliding scale: if 0-70 notify Medical Doctor (MD) and initiate hypoglycemia protocol; 71-200= 0 units; 201-250= 2 units; 251- 300= 4 units; 301- 350=8 units; 351+ = 10 units; 351 and greater (>) give 10 units and notify MD, subcutaneously before meals related to Type 2 Diabetes Mellitus (DM), Lantus Solution 100 UNIT/ML Solution (Insulin Glargine), Inject 10 units subcutaneously at bedtime for diabetes mellitus.</p> <p>R2's Interim Baseline Care Plan, dated 08/01/22, documents monitor vital signs, assess lung fields/ breath sounds. The Care Plan, documents "Resident is at risk for hypo/hyperglycemia. Resident blood sugar and other lab values will be within acceptable parameters according to physician, Accucheck as ordered, administer medications as ordered, monitor for hypoglycemia signs and symptoms: sweating,</p>	S9999		

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S9999	Continued From page 4 tremors, increased heart rate, confusion, slurred speech, Monitor for hyperglycemia signs and symptoms: increased thirst, increased appetite, increased urination, weight loss." R2's PO, order date of 08/02/22, Humalog Solution 100 UNIT/ML (Insulin Lispro) Inject 5 units subcutaneously three times a day for DM. Hold if less than 100 and not eating. Lantus Solostar 100 UNIT/ML Solution pen-injector. Inject 10 units subcutaneously at bedtime for DM Hold if blood sugar less than 100 and not eating. R2's August 2022 Medication Administration Record (MAR) dated 08/02/22, does not document R2 received an 11:30 AM blood glucose monitoring. The MAR documents "9" means "other/see nurse's notes". There is no documentation for this time in R2's Progress Note regarding the MAR entry. R2's August 2022 MAR's, blood glucose monitoring for 08/02/22 at 4:30 (1630) PM documented "9". There was nothing in the nurse's note regarding R2's 4:30 PM blood glucose monitoring or if R2 received insulin. R2's August 2022 MAR, dated 08/02/22, does not document R2 received a 9:00 (2100) PM blood glucose monitoring, or that R2 received her 10 Units of Lantus as ordered. R2's Physician's Order, dated 08/03/22, documents blood glucose monitoring at bedtime for DM type I. R2's August 2022 MAR's blood glucose monitoring for 08/03/22 at 7:30 AM documented a blood glucose of 540, and "9". There was no	S9999			

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S9999	<p>Continued From page 5</p> <p>documentation in R2's medical record that V23, R2's primary care physician was notified.</p> <p>R2's Progress Note, dated 08/03/22 at 8:07 AM, documented Humalog Solution 100 UNIT/ML, inject 5 units subcutaneously three times a day for DM, hold if less than 100 and not eating. 15 units given per doctors' orders.</p> <p>There is no documentation in R2's Physician's orders, that a onetime order of Humalog (Lispro) was ordered on 08/03/22 or in R2's MAR on 08/03/22, that the 15 units of Humalog (Lispro) was administered by the nurse.</p> <p>R2's August 2022 MAR, dated 08/03/22 at 4:30 PM, documents R2's blood glucose monitoring was 58, and "9". The Progress Note documented R2 was given apple juice. There was no documentation in the Progress Note V22, Nurse Practitioner, or V23 were notified of R2's low blood glucose level of 58.</p> <p>R2's Progress Notes, dated 08/04/22 at 7:57 AM, documents that R2's blood sugar was too high to register on the blood glucose monitoring machine. V22, Nurse Practitioner (NP), was notified and ordered 15 units of Lispro to be given.</p> <p>R2's Physician's Orders, order date 08/04/22, Humalog Solution 100 UNIT/ML (Insulin Lispro) Inject 15 units subcutaneously one time only for Hyperglycemia for 1 day, start date 08/04/22, end date 08/04/22.</p> <p>R2's August 2022 MAR, order date of 08/04/22, order time of 9:20 AM, documented R2 was given 15 units of Lantus at 11:02 AM.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R2's Progress Notes, dated 08/04/22 at 8:45 AM, documents R2 refused her breakfast.</p> <p>R2's Progress Note, dated 08/04/22 at 9:30 AM, documented R2's blood sugar levels were too high to register on the blood glucose monitoring device. The Progress Note documents call out to V22, NP, and she again ordered 15 units of Lispro, and to recheck blood sugar in one hour.</p> <p>There was only one order for 15 units of Lispro although the Nurses Notes reflect the 15 Units of Lispro was to be given twice on 08/04/22.</p> <p>R2's Progress Note, dated 08/04/22 at 10:20 AM, documents R2's blood glucose level was 589 and V22 ordered 10 units of Lispro.</p> <p>R2's Physician's Orders, order date 08/04/22, Humalog Solution 100 UNIT/ML (Insulin Lispro) Inject 10 units subcutaneously one time only for Hyperglycemia for 1 day, start date 08/04/22, end date 08/04/22.</p> <p>R2's August 2022 MAR, order date of 08/04/22, order time of 10:27 AM, documented R2 was given 10 units of Lantus at 11:03 AM.</p> <p>R2's Meal Record has no documentation R2 received supper on 08/04/22.</p> <p>R2's Meal Documentation on 08/05/22, documents R2 refused breakfast, ate 26%-50% for lunch, and ate 26%-50% for supper.</p> <p>R2's Progress Notes, dated 08/05/22 at 9:09 AM, document R2's blood glucose level was 590, V22 made aware, stated to give R2 the max dose on sliding scale, and no additional orders at this time. The Progress note documents "Will follow</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>next sliding scale order."</p> <p>R2's Physician's Orders, with Order date of 08/05/22, Humalog Solution 100 UNIT/ML Inject as per sliding scale: if 0-70 notify MD and initiate hypoglycemia protocol; 71-200= 0 units; 201-250= 2 units; 251-300= 4 units; 301-350= 8 units; 351+= 10 units; 351 and > give 10 units and notify MD, subcutaneously three times a day related to Type 2 Diabetes Mellitus. Give in addition to scheduled 5 units of Humalog Three times daily (TID) with meals. Do not give lunch time insulin until after dialysis, start date of 08/05/22. R2's Physician's Order, order date of 08/02/22, Humalog Solution 100 UINT/ML (Insulin Lispro) Inject 5 units subcutaneously three times a day for DM. Hold if less than 100 and not eating. Lantus Solostar 100 UNIT/ML Solution pen-injector. Inject 10 units subcutaneously at bedtime for DM Hold if blood sugar less than 100 and not eating, V23's orders on Hold Per 08/05/22 at 8:52 AM to 08/19/22 at 8:53 AM.</p> <p>R2's August 2022 MAR, dated 08/05/22 at 11:30 AM, documents R2's blood glucose monitoring was 418, and she was given 10 units of Lispro.</p> <p>There is no documentation in R2's progress notes that the V22 or V23 was notified of the 418 blood glucose.</p> <p>R2's August 2022 MAR, documents R2's blood glucose on 08/05/22 at 4:30 PM was 136, and no insulin was given per sliding scale.</p> <p>On 8/5/22 from 4:30 PM-9:00 PM, there is no documentation in R2's medical record of assessment of condition, or if she was given an evening snack.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>R2's August 2022, MAR/Treatment Administration Record (TAR), on 08/05/22 at 9:00 PM, documented that V10, Licensed Practical Nurse (LPN), completed the blood glucose monitoring; however, there was no documentation of the results.</p> <p>R2's Physician's orders, dated 08/02/22, documents Lantus LoloStar 100 UNITS/ML Solution pen-injector. Inject 10 units Subcutaneously at bedtime for DM. Hold if BS less than 100 and not eating. On hold from 08/05/22 at 8:54 AM to 08/19/22 at 8:53 AM. There is no documentation in R2's progress notes as to why the Lantus was being put on hold. R2's Physician's order still shows an active order for the 9:00 PM Accucheck.</p> <p>On 08/19/22 at 10:47 AM, V23, R2's Medical Doctor, stated that he was not aware of R2's Lantus being put on hold.</p> <p>R2's Progress notes have no documentation between 9:00 PM on 08/05/22 through 08/06/22 at 10:23 AM, of any assessment or monitoring of R2 through the night.</p> <p>R2's August 2022 MAR, dated 08/06/22, does not document that R2 received her 7:00 AM vital signs for that morning.</p> <p>R2's August 2022 MAR, dated 08/06/22, does not document that R2's 7:30 AM Accucheck was done.</p> <p>R2's MAR, dated 08/06/22, does not document R2 received her 9:00 AM scheduled medications.</p> <p>There is no documentation that R2 received her breakfast that morning, and breakfast is usually</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>served at 8:00 AM. V1, Administrator, provided handwritten meal pass times of 8:00 AM, 12:00 PM, and 6:00 PM, with signature of V1.</p> <p>R2's Progress Note, dated 08/06/22 at 10:23 AM, documents deceased.</p> <p>R2's Death Certificate, dated 08/06/22, documents manner of death, Natural causes.</p> <p>R2's Progress Note, dated 08/06/22 at 11:00 AM, documents "res (resident) was found unresponsive with no breath sounds noted at 10:00 AM. Code was called and 911 notified; Fire Department arrived at 10:10 AM to assist with code and EMT (Emergency Medical Technician) arrived at 10:18 AM. Res was pronounced deceased at 10:22 AM."</p> <p>On 08/13/22 at 10:07 AM, V5, Registered Nurse (RN), said she was R2's nurse on 08/06/22. She said at 10:00 AM or a little after, V8, Certified Nurse Assist (CNA), found R2 unresponsive. V5 stated that V8 hollered for help and she (V5) went down to see what was happening. V5 said she checked R2 for breath sounds, called code blue. V5 said the Emergency Medical Service arrived, and they are the ones that pronounced her death. V5 stated when she went to initiate CPR (Cardiopulmonary Resuscitation) on R2, that R2 was a little cold, a little stiff, and they couldn't turn R2 over.</p> <p>On 08/16/22 at 9:35 AM, V8, CNA, said she was passing trays, and that is when she found R2. V8 stated she doesn't remember the specific time R2 was found. V8 said she came into the room and placed R2's breakfast tray on the table, called R2's name, and R2 didn't respond. V8 said she then went around to the other side, because R2</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>was lying on her side facing the window. V8 said she bent down in front of R2's face, said R2's name again, and R2 still got no response from R2. V8 stated R2 was cold to the touch, discolored (purple), and when she (V8) touched R2's arm it was stiff. V8 stated when she saw her (R2's) face purple, arm and body cold, and stiff it shocked her.</p> <p>On 08/17/22 at 10:10 AM, V20, Licensed Practical Nurse (LPN), stated the CNA (V8) is the one who found R2 at about 10:00 AM.</p> <p>On 08/18/22 at 2:19 PM, V9, LPN (Agency Nurse), stated she was the nurse working the 100 hallway the day of the incident. V9 said it was approximately 10:10 AM on 08/06/22, and a code was called. She said she ran down to the 400 hall where the code was at. V9 said when they rolled R2 over, her (R2's) arm was stuck up in the air and wouldn't come down. She said Rigor mortis had already set in.</p> <p>Biologidictionary.net. documents, "Rigor Mortis- Is one of the stages of death in which chemical changes that affect muscle fiber elasticity cause the muscles to stiffen. An indication of the time of death in Forensic science, rigor mortis usually initiates at two to three hours after death presents according to the position of the body at rigor mortis onset."</p> <p>On 08/16/22 at 11:04 AM, V14, R2's sister, said the day before R2 passed away she (V14) tried to come and see R2 but was unable to get in to see her. V14 said she was able to talk to R2 on the phone though. V14 said R2 was upset, and R2 told her (V14) she (R2) was complaining about not feeling well. V14 said R2 told her the facility wasn't checking her blood sugars, not giving her</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>(R2) her insulin, and not giving her dialysis. V14 stated R2 had told her (V14), her (R2's) blood sugars had been in the 600's when the nurses did check it.</p> <p>On 08/16/22 at 11:54 AM, V13, CNA (Agency), stated she was working the 400 hallway on the night of 08/05/22-08/05/22. She stated she was taking care of the front half that night, but she did answer R2's call light at around 11:00 PM. She said R2 complained she felt like her blood pressure was low. V13 stated she told the nurse (V12), and V12 went down to check R2's blood pressure.</p> <p>On 08/16/22 at 2:42 PM, V12, LPN, stated R2 put her call light on at about 11:10 PM, and she went down to answer it. V12 said R2 needed to use the commode. V12 stated that she assisted R2 on to the bedpan, R2 asked V12 if she could please leave the room for privacy, and that a CNA assisted R2 off the bedpan. V12 said she did not physically talk to R2 the rest of the night. V12 stated that no one said anything to her about R2 complaining about her blood pressure. V12 said R2 never complained to her, but she (R2) did complain to another nurse about feeling lightheaded. V12 said she did a walk through on her hall about 2:00 AM, and R2 was lying on her back. V12 also said she (V12) was down by R2's room at about 6:40-7:00 AM passing medications, and R2 was on her left side sleeping.</p> <p>On 08/11/22 at 10:15 AM, V6, CNA, stated she checked on R2 at 8:00 AM on 08/06/22. V6 said R2 was lying on her left side, facing the air conditioner, and she was sleeping.</p> <p>On 08/13/22 at 10:07 AM, V5, Registered Nurse</p>	S9999		

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NAME OF PROVIDER OR SUPPLIER BRIA OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 150 NORTH 27TH STREET BELLEVILLE, IL 62226
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S9999	<p>Continued From page 12</p> <p>(RN), stated she had a lot going on that morning (08/06/22), so she hadn't got to see R2 yet, and that the CNAs had laid eyes on R2 at 8:00 AM.</p> <p>On 08/11/22 at 11:16 AM, V6, CNA, stated on 08/06/22 at 8:00 AM, she was standing at R2's door, said R2's name, and that R2 did not move. V6 stated she didn't check R2's respirations at that time.</p> <p>On 08/16/22 at 9:35 AM, V8, CNA, stated she was working the 400 hall the day of the incident (08/06/22). V8 said she was working the front set that day. V8 stated she starts work at 7:00 AM, and when she first comes on the floor, she will check the residents on her set. V8 stated she did not see R2 before breakfast. V8 stated she was passing trays when she found R2.</p> <p>On 08/17/22 at 10:10 AM, V20, LPN, stated the last time she seen R2 alive was on 08/05/22, when she was the nurse for the 400 hallway. V20, said R2's blood sugar was high (590), and she called the V22.</p> <p>On 08/19/22 at 9:10 AM, V22, Nurse Practitioner, stated she does not take call at night, and on the weekends. V22 stated that insulin should be given within 30 minutes of blood sugar being checked. V22 said that you shouldn't wait an hour to give it. V22 stated, "I would say she (R2) was a brittle diabetic."</p> <p>My.clevelandclinic.org documents "Brittle Diabetes- Brittle diabetes is also known as unstable diabetes or labile diabetes, meaning that the blood sugar swings can be severe and frequent. This version is rare and happens to mainly to people with Type I diabetes." It further documents "Brittle diabetes is diabetes that's</p>	S9999		

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S9999	Continued From page 13 especially difficult to manage and often disrupts everyday life. People with brittle diabetes have severe swings in blood glucose (blood sugar). The swings can cause frequent episodes of hypoglycemia (low blood sugar) or hyperglycemia (high blood sugar)." On 08/19/22 at 10:47 AM, V23, Medical Doctor (MD), stated that R2 was his patient (pt.) and had been for many years. V23 said that he is the one to recommend that she go to this facility for Rehab, and dialysis. V23 stated that R2 did have an extensive cardiac history and was a diabetic who was non-compliant. V23 said that R2 had just recently been in the hospital with diabetic ketoacidosis and was discharged to another facility. V23 stated that he was not made aware of any issues with R2. V23 said that no one called him about anything until they called and told him that R2 had expired. V23 said they gave him no kind of assessment on R2. V23 stated things could have possible been different if she had been monitored. The facility's Policy Change in Resident Condition, with a review date of 09/2021, documents "General: It is the policy of the facility, except in a medical emergency, to alert the resident, resident's physician and resident's responsible party of change in condition. Responsible Party: RN, LPN, Social Services. Policy 1. Nursing will notify the resident's physician or nurse practitioner when: a. The resident is involved in an accident or incident. b. There is a significant change in the resident's physical, mental or emotional status." It further document "e. It is deemed necessary to appropriate in the best interest of the resident. 2. Once the physician has been notified and a plan developed, the nursing or social service staff will	S9999		

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S9999	<p>Continued From page 14</p> <p>alert the resident and family of the issue and any physician orders. 3. The communication with the resident and their responsible party as well as the physician will be documented in the resident's medical record or other appropriate documents."</p> <p>(AA)</p> <p>2 of 2</p> <p>300.1210b) 300.1210d)2) 300.1210d)5)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to provide treatment to pressure ulcers for 1 of 3 residents (R3) reviewed for pressure ulcers in the sample of 14. This failure resulted in R3 having maggots infest his left heel pressure ulcer causing him to have feelings of ongoing humiliation and embarrassment.</p> <p>Findings include:</p> <p>On 8/11/22 at 2:08 PM, V11, County Health Department Representative, stated she was contacted by the local health emergency hotline. She was told that when facility staff went to reposition R3 there were maggots on R3's foot and buttocks.</p> <p>R3's Admission Record, print date of 08/11/22, documents R3 has a Medical Diagnosis of Type 2 Diabetes Mellitus with Diabetic Polyneuropathy, muscle weakness, Peripheral Vascular Disease, Osteoarthritis, and Congestive Heart Failure.</p> <p>R3's Minimum Data Set (MDS), dated 7/19/2022, documents, R3 is cognitively intact, requires extensive assistance with two-person physical assistance with Activities of Daily Living (ADLs), and has Pressure Ulcers.</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>R3's Care Plan, dated 7/8/2022, documents, R3 is at risk for skin complications related to (r/t) admitting with unstageable wounds to bilateral heels and left lateral leg, stage 4 wound to coccyx, refusal of turns, incontinence of stool, weakness and decreased mobility.</p> <p>R3's Physician's Order, dated 08/06/22, documents left heel soak in Dakin's solution for 30 minutes one time only for promote wound healing for one day.</p> <p>On, 8/10/2022 at 9:07AM, there were flies in R3's room. Multiple flies were sitting on R3's heel protectors that were on his feet. Two flies were sitting on R3's bed sheet that had bloody/whitish discharge coming from the bandages on his heel pressure ulcer. Flies were near R3's feet on the bed. R3 was sitting up in bed with head elevated R3 and was swatting at the flies flying around his head, and face. One fly landed on the top of his head, R3 then shooed the fly off his head, and stated, "I should not have to live like this having flies in my room, landing on body and causing me to have maggots." R3 stated, "These d*** flies landing on me, my bed, my feet, flying around my head. I know these maggots were from the flies. When the staff rolled me over and my boot was loose, and the maggots spilled out onto the bed sheets. They were moving and it was disgusting to think these maggots were on my pressure ulcers. These maggots have caused me to feel depressed, embarrassed, and humiliated, and this is happening where I live. I am a lawyer you know."</p> <p>There is no documentation in R3's medical record that maggots were found on/in R3's pressure ulcer.</p>	S9999		

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S9999	Continued From page 17 On 8/10/2022 at 1:15PM, V2, Clinical Support/RN stated, "I was called by the Administrator. The Administrator came to facility the day maggots were found." V2 stated she was called on 8/6/22. On, 8/10/2022, at 1:24 PM, four flies sitting on R3's bed. Flies were flying around R3's head while eating his lunch. R3 swatted the fly away from his food and head. R3 stated, "I know these flies landing on my feet, and boots caused the maggots on my wounds. It's nasty and does not help my pressure ulcer, wounds, and pain I have in my heels, the treatments don't get changed all the time. Weekends are the worst because nurses are lacking here." On, 8/10/22 at 1:32 PM, V1, Administrator, stated, "I didn't get to see the maggots the staff had already cleaned up the maggots by giving (R3) a shower". V1 confirmed this incident occurred on 8/6/22. On, 8/10/2022 at 2:36PM, V5 Registered Nurse (RN) Hospice Nurse stated, "I just came from (R3's) room I observed three flies in his room right now flying around his face and bed. A fly landed on (R3's) leg and he shews them away from his leg and face." V5 stated R3 asked her for a fly swatter. V5 stated to R3, "What is going on with these flies"? V5 stated that R3 is complaining of the flies bothering him and making him feel bad that maggots were found on his feet and backside. V5 stated R3 is alert and oriented and can make his needs known. On, 8/11/22 at 1:35PM V3, Licensed Practical Nurse (LPN) provided treatment to R3's pressure ulcers. During the treatment R3 stated "Nobody does anything on the other shifts (evenings, and	S9999		

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S9999	<p>Continued From page 18</p> <p>midnights), or the weekends. They don't do my treatments as they are supposed to do, they are very sporadic on day shift. Sick of them saying I refuse treatments, I hurt on my heels, and back. They just need to wait and not be so damn pushy. I need my pain medications and they need to wait till the meds kick in. R3 said, they don't offer later in the day on evenings, or midnights to give me the treatments. I am upset over the maggots, but they don't care, I feel so depressed, humiliated, and embarrassed over this issue."</p> <p>On 8/11/22 at 1:22 PM there were flies around R3s bed, and one landed on his forehead. R3 shoed the fly away. R3 stated, "These d*** flies bother me when they land on me. When the staff turned me over on a Saturday maggot you know came out of my wounds on my heels, and back region. When I saw those maggots, it was disgusting, embarrassing, and made me feel bad. I shouldn't have to live like this with these maggots coming from my ulcers. They gave me a shower to clean my body from the maggots. I am tired of them thinking I refuse treatments when I'm in pain, they need to give me pain medications and wait till my pain is better to do my treatments, my heels hurt."</p> <p>On 8/17/2022 at 10:10AM, V17, Wound Physician stated, that non-medical maggots can increase in number, but the medical maggots cannot. V17 stated psychosocial in a patient is very difficult. He said that he could not evaluate R3 psych. He said it's going to differ from person to person. V17 stated that it depends on the person and how they feel. V17 stated that he is not going to say it's ok. V17 stated that he would expect to find dressings on the residents and that they do the orders that he ordered. V17 stated he knew about the maggots, but not about the flies. V7 stated</p>	S9999		

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S9999	Continued From page 19 that environmental needs to be asked what they can do to get rid of them (flies). V17 stated he would expect the nurses to ask again if the resident refuses the treatment. The Ncbi.nlm.nih.gov website documents "Maggot infestation is a condition in which the fly maggots feed off and develop in the tissue of living organisms. Free myiasis results from flies deliberately laying eggs in or on the tissues. There are two forms of myiasis: obligate, in which it is necessary for the maggots to feed on living tissue and facultative, where flies opportunistic take advantage of wounds or degenerative necrotic conditions as a site to incubate their larvae. Female flies may visit wounds to feed or to lay eggs. They generally lay 50 - 300 eggs at a time and at skin temperature these hatch around 8 -12 hours later. The eggs are about 1.7 mm long and the emerging larvae are about the same but less easy to detect. Once emerged they grow rapidly within 24 hours at human skin temperature, they grow up to 7-8.5mm long and in only 50 - 60 hours they attain full growth." (B)	S9999		