

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001176	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/20/2022
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NAME OF PROVIDER OR SUPPLIER BEACON CARE AND REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 4538 NORTH BEACON CHICAGO, IL 60640
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S 000	Initial Comments Complaint Investigation: 2287182/IL151010	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)2 300.1210d)3 300.1210d)5 300.1010h) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with	S9999	Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on interview and record review, the facility staff failed to ensure that a resident got timely transportation to follow up with the surgeon for adequate post-operative care and failed to notify the physician of resident's change in condition of the surgical wound. These failures affected one resident(R1), who missed two scheduled post-operative appointments with the surgeon, and it resulted in infection and dehiscence of the surgical site on R1's left above-the-knee-amputation (AKA) stump. At the hospital, R1 was diagnosed with AKA Stump Complication, as one of the diagnoses.</p> <p>Findings include:</p> <p>R1's Hospital Records dated 9/5/22 show the following: Time of Arrival in the Emergency Room was 9/5/22 at 12:21pm. ED (Emergency Department) Provider Notes written by V11(Emergency Room Physician) on 9/5/22 at 1:21pm, under "Musculoskeletal": Large open wound with purulent drainage, foul smelling. On 9/5/22 at 3:04pm, written by V12 (Hospital Physician) that R1's X-Ray of left femur shows that R1's left stump has Osteomyelitis (Infection in the bone). The X-Ray Findings also states in part: Surgical Clips are noted within the distal soft</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>tissues.</p> <p>Under "Emergency Department Medical Decision Making" written by V11, R1's diagnoses include but are not limited to "L AKA Stump Infection (Left above Knee Amputation Stump Infection)."</p> <p>On 9/15/22 at 12:49pm, V8 (Hospital Registered Nurse/RN) who took care of R1 at the hospital on 9/5/22 stated "The patient's wound on the stump was looking horrible, sloughing-off, with stinking drainage that you can smell it in the hallway. I wonder how the nursing home was able to keep the patient in there without taking care of the infection. The odor was everywhere. Since the situation shows that the nursing home was obviously neglectful, I informed the Social Worker."</p> <p>On 9/15/22 at 1:38pm, V9(Hospital Social Worker) was interviewed regarding this. V9 stated "I actually got all the information about this nursing home resident from the RN, about the wound being neglected at the nursing home. The nurse can better describe the situation. The patient is still in the hospital, and you can speak to him at this phone number ..."</p> <p>On 9/15/22 at 3:14pm, the surveyor spoke with R1 in the hospital. R1 stated "I'm here in the hospital and they said I have to do another surgery on my leg. I would not have been in this situation if they would have got the transportation right. I told them they need to do a better job. The transportation they arranged was for someone in the wheelchair."</p> <p>During this investigation on 9/14/22 at 12:01pm, V3(Facility's Wound Care Director) was interviewed regarding R1's surgical wound on the left stump. V3 stated "(R1) was admitted here from the hospital after amputation of the left leg. I</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>did majority of the wound treatment on Mondays through Fridays. But I had a family emergency, and during the one week off, the other wound nurse(V4) was doing the treatment. (V4) reported to me that the wound started dehiscing." On 9/14/22 at 12:50pm, V3 told the surveyor "Please, I need to bring in my lap-top to answer the questions." V3 brought a lap-top computer to the conference room and was reading through R1's records and stated "He (R1) was admitted with a wound V.A.C. (Vacuum Assisted Closure) to the left A.K.A. stump on 8/10/22. He (R1) had an appointment with the surgeon on the 14th (8/14/22), but the transportation arrived too late to take him to the appointment, and the clinic told them he had to re-schedule. So, they re-scheduled for 9/7/22, which I considered too late, because I know the surgeon needed to see the stump. So, I rescheduled it to a sooner appointment for 8/31/22." V3 told the surveyor that the surgeon who did the amputation wanted the wound V.A.C. in place until he sees the patient at the appointment. V3 added, unfortunately, there was another issue with transportation on August 31st (8/31/22)." At this time, V3 stated that he(V3) would call (V5), the lady that is in charge of transportation and V5 can explain better."</p> <p>On 9/14/22 at 1:25pm, V5(Transportation and Guest Relations Staff) was interviewed regarding the reasons why R1 missed the surgeon's appointment on both 8/14/22 and 8/31/22. V5 stated "I just started in this position less than a month ago. The person that was responsible for the appointment of 8/14/22 no longer works here, and I'm not sure of the reason he missed the appointment. For the appointment of 8/31/22, I called to schedule the appointment 2 days ahead. The (Transporting Company) came that day with</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>a medicar and refused to take him because they said they did not know the patient was a double amputee. I asked them if they can send an ambulance with a bariatric stretcher, but they would not. So, that was how this appointment was missed also."</p> <p>On 9/14/22 at 1:10pm over the phone and in the presence of V3, V4 (Wound Nurse) was interviewed regarding R1's left stump. V4 stated "I work weekends and some Thursdays. My first encounter with him (R1) was when he came with a portable wound V.A.C. that was quite small for drainage. On September 3rd (9/3/22), I removed the staples because the staples were clinging to the skin and not holding. The staples were not holding anything together. So, I removed all the staples except one. I tried to call the clinic, but they were closed at that time. So, we put a treatment plan in place because the Wound NP (Nurse Practitioner) here does not treat surgical patients unless the surgeon gives her instructions. So, I just started using the Dakin's Solution for the wound since September 3rd (9/3/22). I was notified by the D.O.N. (Director of Nursing) that he (R1) was scheduled for appointment on September 7th." While V3(Wound Care Director) was in the conference room with the surveyor, the surveyor inquired from V4 who "put a treatment plan in place", considering the fact that the resident missed follow-up appointments with the surgeon that did the surgery. V4 responded she (V4) and the Wound Care Director(V3) put the treatment plan in place. However, V3 immediately responded that V4 only notified him (V3) of the Dakin's Solution Treatment Plan for the wound, and that he (V3) was not involved in the plan for Dakin's solution.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R1's Wound/Skin Assessment notes dated 9/3/22 written by V4 states: Wound V.A.C. discontinued due to dehiscence. 49 staples removed with one staple remaining because difficult to remove at this time. Attempted to notify Vascular Surgeon, however, clinic was closed at this time. Treatment started with Dakin's Moistened Gauze Dressing.</p> <p>R1's Care plan dated 8/12/22 with revision on 8/22/22 states: The resident was admitted with a surgical wound to left lower abdomen and left AKA stump. Intervention states: Monitor surgical sites for signs and symptoms of infection. Notify MD (Medical Doctor) if any is noted. There is no record to show that R1's primary physician (V10) was notified of the issues with R1's stump.</p> <p>R1's progress notes dated 8/31/22 written by V3 states: Weekly wound assessment done. Resident aware of wound progression. Resident missed his appointment with Surgeon. New appointment scheduled.</p> <p>R1's progress notes dated 9/5/22 at 11:09am shows that R1's blood potassium level was high, and the Nurse Practitioner ordered to send R1 to the Emergency Room.</p> <p>R1's discharge instructions from the hospital after the left leg amputation surgery shows that R1 was scheduled for surgeon's appointment for 8/17/22. This appointment was supposed to be replaced by the appointment of 8/14/22 that was missed due to transportation issues.</p> <p>On 9/14/22 at 1:39pm, V2 (Director of Nursing) stated "I've only been here for six months, and (Transportation Company) is always late. I helped the wound nurse on that day when he (R1) was getting ready to go to the hospital, and the wound on the stump was not looking good."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 9/14/22 at 2:04pm, V1(Administrator) stated "I was just made aware today that there were issues with (Transportation Company). I would assume that the nurse would inform the D.O.N. (Director of Nursing) and the Medical Director that the patient has not been seen since after surgery, because this situation is considered a change in condition, and it's important for the doctor to know."</p> <p>On 9/14/22 at 4:10pm, V10(R1's Physician/Facility's Medical Director) was interviewed regarding R1's situation. V10 was asked if he(V10) was notified that R1 missed his appointments to see the Surgeon after the surgery. V10 responded in part: I don't remember if they told me. I don't see any notation here that they informed me. Maybe they did, but I'm not sure. V10 stated that R1's left stump needs a revision surgery, and that the main reason R1 was sent to the hospital was not because of the left stump, it was because of anemia and other issues.</p> <p>On 9/19/22 at 11:25am, V2(Director of Nursing) was asked a general question about how soon after surgery the residents at the facility usually go back on appointment to see the surgeon who did the surgery. V2 responded that it's usually between 2-3 weeks, depending on the surgeon, the type of surgery and the kind of staples on the surgical site. V2 explained that the wound nurse scheduled the appointment earlier, but the resident missed the appointment due to transportation issues.</p> <p>On 9/20/22 at 11:48am, V2 was asked about the reason for the antibiotic Cephalexin 500 mg tablet by mouth every 12 hours that R1 was given from</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>8/13/22 through 8/19/22. V2 stated that she(V2) was not sure, but that V3, the Wound Care Director would know. V3 came on the phone and stated that the records he has shows that R1 had Leukocytosis (Elevated White Blood Cells) and the Infectious Disease Doctor ordered Cephalexin. V3 explained that he (V3) did not believe that the antibiotic use was for the wound because the wound was okay at that time. Regarding notification of the physician about R1's stump situation, V3 stated that he (V3) was not sure if the primary physician was notified and V3 referred to the notes written by V4 on 9/3/22 that states that the Surgeon's Office was closed on 9/3/22 when V4 attempted to notify the Surgeon.</p> <p>R1's progress notes with "Effective Date" 8/12/22 at 8:47pm and "Created Date" 8/27/22 at 8:47pm shows that R1 was ordered Cephalexin oral antibiotics for elevated white blood cells as stated by V3.</p> <p>Facility's policy titled "Transportation, social Service" with revision date 9/1/22 states "Our facility shall help arrange transportation for residents as needed." #2 states: If the resident needs an ambulance or medicar, the facility will contact an ambulance company and order for one for the resident. #3 states: Social Services and or designee in the facility will help the resident as needed to obtain transportation. Facility's policy titled "Surgery-Related (Pre- and Post-Operative) Management-Clinical Protocol" states (under "Monitoring") with revision date 6/13/22 states: #1: After readmission to the facility post-operatively, the physician and staff will maintain appropriate communication with the referring surgeon to ensure that the resident receives adequate post-operative care and that the staff and Attending Physician receive relevant</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>medical information. #4 states: The staff and physician will monitor for, and address post-operative risks and complications such as infection, deep vein thrombosis, cardiac arrhythmia, bleeding, failure of surgical wounds to heal, urosepsis from indwelling catheters inserted in the hospital, delirium, depression, etc. Facility's policy titled "Physician Services" with revision date 2/1/22 states: The medical care of each resident is supervised by a licensed physician. #3 states: Supervising the medical care of residents includes (but is not limited to) #b: Monitoring changes in resident's medical status.</p> <p>(A)</p>	S9999		