

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007496</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/02/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>COLLINSVILLE REHAB &amp; HEALTH CC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>614 NORTH SUMMIT COLLINSVILLE, IL 62234</b>
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S 000	Initial Comments  Complaint # 2246742/IL150473: F684, F773 Complaint # 2247027/IL 150813: F684, F678, F773	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.1820c)3) 300.3210t)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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S9999	<p>Continued From page 1</p> <p>percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3)Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.1820 Content of Medical Records c)In addition to the information that is specified above, each resident's medical record shall contain the following: 3)Nurse's notes that describe the nursing care provided, observations and assessment of symptoms, reactions to treatments and medications, progression toward or regression</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>from each resident's established goals, and changes in the resident's physical or emotional condition.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview, and record review the facility failed to timely notify physician of abnormal lab levels which delayed treatment for 1 of 3 residents (R2) reviewed for quality of care and for physician notification of laboratory results in the sample of 8. This failure resulted in R2 experiencing nausea and vomiting for multiple days and being admitted to the hospital on 8/18/2022 with septic shock and small bowel obstruction.</p> <p>Findings include:</p> <p>R2's Face Sheet documents R2 was admitted to the facility on 4/21/2022.</p> <p>R2's Cumulative Diagnosis Log undated documents a diagnosis of chronic obstructive pulmonary disease, hypertension, chronic back pain, vitamin D deficiency, blind, degenerative Joint Disease and Dementia. (The log does not document chronic constipation).</p> <p>R2's Minimum Data Set (MDS) dated 8/3/2022 documents R2 was an extensive assist of one person for toilet use. The MDS documented R2 uses the toilet room, commode, bedpan, or urinal,</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>transfer on/off toilet, cleanses self after elimination and adjust clothes. The MDS documented R2 was not on a bowel toileting program and no constipation was documented as being present.</p> <p>R2's medical records dated 3/30/2022 from his previous care giver document in his Assessment/Plan document R2 has chronic constipation, "(R2) has had constipation for years. On OTV (on-treatment visit) doculax from time to time. Other constipation, lactulose 10 grams/5 milliliters (ml) oral solution, take 15 milliliters (ml) every day by oral route as directed for 30 days. Refills three. R2's Medication documented Baclofen (muscle relaxer) 10 milligrams take 1 capsule three times a day by oral route as directed for 30 days. Metamucil 3.4 grams/5.4 gram oral powder take 1 tablespoon twice a day by oral route. Note: stir in 8-10 ounces of water/drink."</p> <p>R2's Care Plan with a start date of 5/3/2022 documents, "Resident has risk factors that require monitoring and intervention to resident potential for self-injury, consider medical conditions, sensory altercations, balance, gait, assistance devices, cognition, mood/behavior, safety awareness, compliance, medications. Attempt to anticipate needs-toileting, hydration, thing and provide care before Resident attempt to fulfill on own." R2's Care Plan does not address his constipation or any side effects of the drug Baclofen.</p> <p>R2's Physician Order Sheet (POS) dated August 2022 document Baclofen (order dated 4/22/2022). Take 1 tablet by mouth three times a daily. Side effects: constipation.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R2's Physician Order, dated 5/31/22 documents Reguloid (medication to treat constipation) powder Sugar Free 284 Grams. Mix 1 tablespoon in liquid and take by mouth twice daily as needed (PRN). Side effects: esophageal obstruction, intestinal impaction, gastrointestinal obstruction."</p> <p>R2's Progress Notes dated 8/15/2022 at 4:48 AM, "Resident complaining constipation, nausea and says he has had several bouts of emesis with last episode being yesterday evening. Abdomen soft and not distended. BS (Bowel Sounds) present x 4. Says he had a very small Bowel Movement (BM) on 8/12/2022 but he just feels like crap. Vital signs 99.3 temperature (slightly elevated), 76 (pulse rate) 20 (respiratory/ rate of breathing), 128/76 (blood pressure), 91. Medical Director notified."</p> <p>R2's Progress Notes dated 8/15/2022 "STAT KUB (Kidney, Ureter, and bladder X-ray."</p> <p>R2's Progress Notes dated 8/15/2022 5:42 AM, "STAT LABS called in confirmed."</p> <p>R2's Physician Order Sheet (POS) dated 8/15/2022 (no time) document D/T (due to) c/o (complaint of) constipation, nausea and vomiting. Fleets enema x 1 Compazine 10 mg by mouth, once daily, Bisacodyl 5 mg by mouth once daily, Miralax 18 grams by mouth in water daily. STAT (immediately) KUB, STAT CBC (complete blood count) with differential /Platelet, CMP (comprehensive metabolic panel) and vital signs every 4 hours for the next 24 hours." There was no signature or name of any physician, physician assistant, or nurse practitioner who had placed the order.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R2's Medical Records dated 8/15/2022 to 8/18/2022 does not document any assessment was performed on R2 after the enema was administered.</p> <p>R2's Activities of Daily Living Flow Record documents R2 had the following bowel movements (BM): On 8/16/2022 a large BM on second shift; on 8/17/2022 a large BM on 1st shift and a medium BM on second shift; and on 8/18/2022 none in the morning before he was sent out to the hospital. This record does not document the consistency of R2's BMs.</p> <p>R2's Laboratory results, dated 8/15/22, at 4:50 PM, documented R2's Chloride was 89 (low with normal 97-110), BUN 48 (high with normal 6-25), and Creatinine 4.29 (high with normal 0.8-1.30). These were the only laboratory results provided to the surveyors.</p> <p>R2's Progress Notes dated 8/18/2022 at 5:20 AM, " Resident observed by writer grimacing and guarding abdomen. Complaint of severe abdominal pain and chills. Vitals 97, 78, 108/60, 20: 91:1 Resident denies Shortness of breath, Abdomen is distended and painful to touch. States he has been vomiting and not informing staff. Bowel sounds hypoactive to right upper and right lower and left lower guard. Medical Doctor (MD) notified."</p> <p>R2's Progress Notes dated 8/18/2022 at 5:59 AM, Voicemail left for son to call facility for update on father's status.</p> <p>R2's POS dated 8/18/2022 (no time) documents "Ok to send to ER (emergency Room) for treatment and evaluation." This documented V6, Nurse Practitioner.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R2's Progress Notes dated 8/18/2022 at 6:01 AM, "Emergency Medical systems, (EMS) called to transport resident to (hospital) for treatment and evaluation."</p> <p>R2's Progress Notes dated 8/18/2022 at 12:20 PM, "Resident is being admitted to (Hospital) Intensive care unit with diagnoses of small bowel obstruction, perforated bowel, hyperkalemia and Acute Kidney Injury and Chronic kidney disease. Power of Attorney update."</p> <p>R2's Hospital Records dated 8/18/2022 at 3:58 PM, "66 year old male with COPD (chronic obstructive pulmonary disease), HTN (Hypertension), and chronic back pain. Here for abdominal pain and found to have septic shock. Patient was complaining of constipation with nausea and vomiting for the past three days. On 8/15/2022 lab work drawn at that time shows a white count 11k (thousand), otherwise normal. CBC comprehensive shows a BUN (blood urea nitrogen) 48 (normal 10:1 and 20:1), creatinine 4.3 (normal 0.6 to 1.2 milligrams (mg) per deciliter (dl) in adult males. KUB showed multiple nondilated gas filled loops of bowel on that day. Patient is alert and oriented times three most days but today he was only orientated x 1."</p> <p>R2's Death certificate dated 8/23/2022, documented R2's cause of death as "Sepsis, Perforation of intestine (non-traumatic)."</p> <p>On 8/31/2022 at 10:20 AM, during a phone interview V8, Medical Director stated, "(Facility) is all paper records so I cannot pull anything up to review. I have not seen that patient. (V6, Nurse Practitioner/NP) would be more familiar with the case than me. Give her a call and see what she</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>may or may not know about (R2). She sees patients more often than I do. I have not seen (R2) and I am based up in the northern area."</p> <p>On 8/31/2022 at 10:48 AM, V6, Nurse Practitioner (NP) stated, "I was not working 8/13/2022 to 8/21/2022 so I cannot tell you about anything that happened with (R2). My name should not be on the orders as I did not order anything in the time frame. Looking at the records from my end, I see that we were contacted on 8/15/2022 and some labs were ordered. I cannot tell you if anyone was contacted again. I do see the white count at 11 thousand, (R2's) creatinine was also abnormal. I can see the labs and they were off. Try and call (V7), the other NP maybe she knows something. I would expect someone to be addressing the abnormal labs."</p> <p>On 8/31/2022 at 11:02 PM, V7, Nurse Practitioner stated, "I was filling in when (V6, Nurse Practitioner) was on vacation. I remember someone from the facility contacted us on 8/15/2022 regarding (R2) complaining of constipation, and nausea. I ordered an enema, Compazine 10 mg and bisacodyl 5mg and Miralax and STAT (immediately) KUB (kidney, ureter and bladder), STAT CBC (complete blood count) with differential /Platelet, CMP (comprehensive metabolic panel) and vitals for 24 hours. I never received the labs back and was not aware (R2's) labs were abnormal. His white blood count was 11k, and his creatinine was 4.29. If I would have seen the lab results, I would have sent him out to the hospital immediately and not waited until 8/18/2022 and delayed any treatment."</p> <p>On 8/31/2022 at 2:06 PM, V13, Licensed Practical Nurse stated, "I worked that Monday</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>(8/15/2022) when I came in that day (PM) the certified Nursing Assistant, can't remember her name told me (R2) was hurting. I went and asked him what was wrong, and he said his stomach hurt. I looked at the nurses notes and saw he had an order, and his pain was being addressed. He had some labs ordered. I never saw any of the results of the labs that day. I told (R2) to drink and keep drinking so he would not get dehydrated. He kept saying his stomach was hurting."</p> <p>8/31/2022 at 5:30 PM, V17, Corporate stated, "I know when (R2) first came into the facility he was having issues with his bowels. I am not sure if it is hereditary. Poor thing. "</p> <p>On 9/2/2022 at 12:53 PM, V2, Corporate Director of Nursing (DON), stated, "If a resident was complaining constipation, nausea and says he has had several bouts of emesis I would expect staff to monitor. If an enema was given, I would expect nursing to follow up with the size, description, if it was solid or runny. If the resident was still having pain. I would expect all of this to be documented in the Nurses Notes. We have been having some issues with the lab getting information back to us. We are currently looking for a new lab. I am not sure why lab results were not reported for (R2)."</p> <p>The Facility's Notification of Change in Resident Condition or Status Policy dated 7/1/12 documents "1. The Nurse supervisor/charge nurse will n notify the resident's attending physician or on-call physician when there has been: m. abnormal lab findings."</p> <p>The Laboratory Test Policy with a revision dated of 9/27/2017 documents, "Appropriate laboratory</p>	S9999		

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S9999	Continued From page 9  monitoring of disease processes and medications requires consideration of many factors including concomitant disease(s) and medication(s), wishes of the resident and family and current standards of practice. Laboratory testing will be completed in collaboration with Medicare guidelines, pharmacy recommendations and physician orders. Obtain laboratory orders upon admission, readmission and PRN for medication and condition monitoring per the physician's order."  (A)	S9999		