

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009567 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 10/17/2022 |
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| NAME OF PROVIDER OR SUPPLIER GARDENVIEW MANOR | STREET ADDRESS, CITY, STATE, ZIP CODE 14792 CATLIN TILTON ROAD DANVILLE, IL 61834 |
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| S 000 | Initial Comments Complaint Investigation 2267660/IL151555 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations: 300.610 a) 300.1210 b) 300.1210 c) 300.1210 d)2) 300.1210 d)3) 300.1210 d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each | S9999 | Attachment A Statement of Licensure Violations | |

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| Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | <p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to assess/measure diabetic wounds at least weekly (R1); failed to implement resident centered interventions to prevent worsening of a diabetic foot wound (R1); and failed to follow wound care physician's orders for 2 residents (R1, R2) of three residents reviewed for wounds in a sample list of six.</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>residents. These failures resulted in R1's diabetic ulcer deteriorating and R1 being hospitalized for Osteomyelitis. R1 subsequently underwent Amputation of the Left Fifth Toe, after return from the hospital the facility continued to fail to assess lower extremity diabetic ulcers and follow wound treatment physician's orders. These continued failures put (R1) at risk for worsening wounds, potential medical complications, and potential further amputation intervention, involving the affected left lower extremity.</p> <p>Findings include:</p> <p>1. R1's Face Sheet, printed 10/5/22, includes the following diagnoses: Hemiplegia, Hemiparesis, related to Cerebral Infarction, Anxiety, Polyneuropathy, Type II Diabetes, and Muscle Weakness.</p> <p>R1's MDS (Minimum Data Set), dated 9/3/22, documents R1 is cognitively intact and exhibits no behavioral symptoms.</p> <p>R1's care plan, updated 9/6/22, documents, "(R1) has diabetic ulcer of the left plantar lateral foot related to diabetes Goal: (R1's) ulcer will improve by review date. Interventions: Avoid mechanical trauma: Constrictive shoes, Cutting and trimming corns and calluses, Adhesive tapes, Improper shaving, Vigorous massage. Wound/Dressing: see Medication Administration Record /Treatment Administration Record and wound specialist notes Change dressing and record observations of site."</p> <p>R1's Wound Physician Assessments document R1 has been treated since 9/8/21 for multiple diabetic and pressure ulcers. R1's wound assessment, dated 5/1/22, documents a new</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>diabetic wound was identified to R1's left lateral foot. A wound treatment was ordered by the physician (V6).</p> <p>On 5/1/22, V6, Wound Care Physician, documented the measurements of this wound as 0.4 Centimeters in length by 0.5 Centimeters in width by 0.2 Centimeters in depth.</p> <p>R1's Treatment Administration Sheet (TAR) documents a physician's order beginning 5/21/22 for: "Left distal lateral foot: Cleanse with wound cleanser. Pat dry. Skin prep peri wound. Allow time to dry. Place Xeroform sterile gauze on wound. Place sterile gauze moistened with 1/4 Dakin's in wound. Place abdominal pad with roll gauze. Apply twice daily and (As needed) PRN for soilage/dislodgement every day and evening shift for wound care." This treatment was not documented as completed on three scheduled times from 5/21-5/30. On 5/31/22, the treatment was reviewed with no changes to the order initiated 5/21/22. From 5/31/22 until 6/3/22, the treatment is documented as missed 3 times. Scheduled treatments are not documented as done for 12 scheduled treatments in the month of June 2022. Scheduled treatments are not documented as done for 9 scheduled treatments in the month of July 2022. There are no documented wound assessments or measurements from 6/3/22 until 6/17/22. There are also no documented wound assessments from 7/8/22 until 7/22/22. On 7/22/22, V6, Wound Care Physician, documented the measurements of this wound as 2.5 Centimeters in length by 1.5 Centimeters in width by 0.3 Centimeters in depth.</p> <p>While the physician's order on 7/29/22 and 8/5/22 calls for the same dressing as above three times</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>weekly, there is no documentation on R1's TAR that any treatment was done to this site from 8/1/22 until 8/17/22. From 8/17/22 through 8/21, one scheduled treatment is not documented as completed.</p> <p>R1's Progress Note, dated 8/21/2022 at 3:10PM, documents, "(R1) alert. Requesting to be transferred to (hospital) for further evaluation this shift. Wants to be seen regarding left foot and toes. Observed some slight discoloration by staff. All proper authorities notified along with next of kin. (ambulance) here and (R1) taken to (hospital) via ambulance accompanied by attendants."</p> <p>On 8/21/22, V6, Wound Care Physician, documented the measurements of this wound as 2.0 centimeters in length by 2.5 Centimeters in width by 0.3 Centimeters in depth.</p> <p>R1's inpatient hospital record, dated 8/21/22 to 8/27/22, documents R1 was hospitalized for "Osteomyelitis" of the left lateral foot resulting in a "Left Fifth digit partial amputation." R1 returned to the facility on 8/27/22 with a physician's order for "Wound Vacuum continuous therapy at 125 mm/hg (millimeters of mercury) Change three times a week on Monday, Wednesday, and Friday."</p> <p>R1's medical record does not document a wound assessment or measurements from the time R1 returned on 8/27/22 until 9/5/22, when R1 was seen by V6. There is no documentation the wound vacuum was applied as ordered by the hospital. V6's order documents, "Wound Vacuum for 30 days." As of 10/4/22, there is no documentation the wound vacuum was ever applied.</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>There are no wound assessments or measurements from 9/12/22 until 10/4/22. In the month of September, nine scheduled wound treatments for R1 were not documented as completed. The treatment Order from 9/1/22 to 9/11/22 was scheduled to be completed every Monday, Wednesday, Friday, and Sunday. From 9/11/22 to 9/30/22, the treatment was scheduled to be completed daily.</p> <p>There is no documented consultation with the orthopedic surgeon for instruction as to when to remove R1's sutures at the operative site included in R1's electronic medical record. There is no documentation of a scheduled follow-up appointment with the surgeon.</p> <p>On 10/4/22 at 1:00PM, R1 stated, "They don't take good care of my wounds. I have one on my right heel and the surgical wound where they amputated my toe. I was supposed to have a wound vacuum on my surgery wound, but they didn't know how to manage it. They tried it a couple of times, and then just didn't do it. I'm supposed to get the dressing changed twice a day, and I ask. The nurse always tells me they will do it on the next shift, and they don't. I already lost the toe. I don't want to lose the rest of my foot. You know this could kill me if it's let go. I have a twin brother. I don't know what he'd do without me. They just seem too busy to take care of it. They didn't even bother to find out when I needed the stitches out of my surgery wound. They were in for over a month until I asked, and they finally took them out last weekend. I haven't seen the surgeon either. I have only had this air mattress for a about a month."</p> <p>R1's Physician's Order, dated 9/14/22,</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>documents "Apply Low Air Loss Mattress."</p> <p>On 10/5/22 at 10:15AM, V5, Registered Nurse (RN), completed R1's dressings. R1's left foot looked pale. There was a half dollar sized wound on R1's left lateral foot covered with black, leathery, necrotic, tissue. At this time, R1 stated, "My left foot got red and swollen (on 8/21/22) so I told them I wanted sent to the hospital. That is when they amputated my toe."</p> <p>R1's medical record does not include documentation (R1) has been assessed or treated by a wound physician since 9/12/22. R1's medical record does not document R1's current wound status has been communicated to a wound physician since that time.</p> <p>On 10/5/22 at 10:30AM, V4, Corporate Administrator, stated, "We are in the process of changing the wound care provider we work with. We gave (V6) 30-day notice, and (V6) thought his services were terminated immediately. We are working on getting that clarified and expect (V6) will visit for the 30 days of his notice."</p> <p>On 10/5/22 at 11:50AM, V6 stated, "(R1) definitely should have had the wound vacuum the surgeon ordered. (R1) must have (R1's) heels protected because (R1's) left ankle turns outward because of the paralysis. Pressure to that outer foot was a factor in the worsening of that wound. (R1's) wound treatments must be followed and if they are not (R1) is at very high risk of a below the knee amputation related to his Diabetes, Neuropathy, poor circulation, and Osteomyelitis. There also should have been follow-up with the orthopedic surgeon. I would agree (R1) is alert and very much aware of his wound care needs."</p> | S9999 | | |

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| S9999 | <p>Continued From page 7</p> <p>On 10/12/22 at 2:14PM, V8, Orthopedic Surgeon, stated, "I saw (R1) yesterday. I ordered the wound vacuum following the amputation of (R1's) left fifth toe in late August. The rationale was to improve circulation to (R1's) left foot. We would have reached out to the nursing home had we known the orders were not being followed. Usually, the nursing home will tell us they have on site wound care doctors and are able to manage the wound on site, so if we don't hear we assume everything is fine, and the expected care is in place, and the patient is being followed by the wound doctor. I was not at all pleased with the condition of (R1's) surgical wound. I did a debridement, but I did discuss with (R1) that due to his Diabetes, Neuropathy, and paralysis, there is a fairly good chance he won't heal, and the next step would be amputation of (R1's) foot. The other choice would be to have palliative care. What that would mean is that if (R1) did not experience infection and wound care was being administered, we would treat him symptomatically. (R1) is a very alert and aware patient, and it was hard for him to hear that."</p> <p>2. R2's Physician Order Sheet (POS), dated October 2022, documents an order to clean scrotum and apply to the right and anterior scrotal wounds layers (crusting method) no sting skin prep followed by stoma powder, repeat three times, place scrotum in pillowcase sling, every morning and as needed. The same POS documents an order to clean wound on right scrotum with wound cleanser and apply triple antibiotics ointment and cover with dressing three times per day.</p> <p>R2's Treatment Administration Record (TAR) for September 2022 documents a total of 34 wound treatments were not completed. R2's TAR for</p> | S9999 | | |

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| S9999 | <p>Continued From page 8</p> <p>October 2022 documents a total four of wound treatments were not completed. On 10/6/22 at 3:00 PM, V2, Director of Nursing, confirmed the facility has had issues with wound treatments being completed. V2 confirmed there was missing documentation on R2's September and October Treatment Administration Records for his wound treatments and it appears those treatments were not completed, but should have been.</p> <p>The facility's Wound Prevention Program, dated 2/2022, states "Policy: A resident whose clinical conditions increase the risk for impaired skin integrity and pressure ulcers are being assessed and Identified. Implementation of preventative measures and/or appropriate treatment modalities for ulcers are put in place according to standards of care."</p> <p>The facility's policy Wound Treatment, dated 2/2022, states "Policy: As ordered by the physician and provider's designee wound care will be provided to residents needing one."</p> <p>(A)</p> | S9999 | | |