

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008650</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/31/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ARCADIA CARE JACKSONVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1021 NORTH CHURCH STREET JACKSONVILLE, IL 62650</b>
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S 000	Initial Comments  Complaint Investigation: 2242491/IL145216	S 000		
S9999	Final Observations  Statement of Licensure Violation: 300.610a) 330.1010h) 300.1210a) 300.1210b) 300.1210c) 300.1210d)6)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.	S9999	<b>Attachment A Statement of Licensure Violations</b>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to provide safe transfers for 1 of 3 residents (R10) reviewed for falls in the sample of 14. This failure resulted in R10 falling out of a shower chair and receiving bilateral tibia and fibula fractures.</p> <p>Finding includes:</p> <p>R10's Electronic Medical Record face sheet dated 3/29/2022, documents R10 has diagnoses of multiple sclerosis, paralytic syndrome, and abnormal posture.</p> <p>R10's Minimum Data Set (MDS) dated Jan12, 2022 documents that R10 requires extensive assistance and two plus physical assistance for bed mobility. R10's MDS (Minimum Data Set) documents that R10 is totally dependent and requires two plus staff physical assistance for transfers.</p> <p>R10's Care Plan dated, revised 8/26/2019 documents that R10 has Activity Daily Living (ADL) self-care performance deficit related to</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>multiple sclerosis (MS), weakness and decreased mobility. R10's Care Plan documents intervention dated 8/27/2019 (full body mechanical lift) and staff assist of 2 for all transfers.</p> <p>On 3/29/2022 at 10:38 AM V2, Director of Nursing (DON) stated an employee had reported to her there was a rumor that R10 was found with fracture legs at the hospital. V2 stated that she started an investigation and did call the hospital and the hospital would not return her calls. V2 stated based on interviews and her investigation it appears V11, Agency Certified Nurse's Aide (CNA) was giving R10 a shower in the morning on 3/23 and dropped her out of the shower chair, got her back in bed and did not report the fall.</p> <p>V2's typed undated investigation report documents that V11 stated that she had R10 in a shower chair in the shower room on 300 hall. The report documents that another agency CNA (V12) was with her. The report documents V11 stated that R10 slid out of the shower chair, and she was unable to pick R10 up. The Report documents V11 stated she had V12 assist her. V2's report documents that V12 brought the mechanical lift into the shower room and assisted R10 into a shower bed, and then took R10 back to her room and assisted V11 putting R10 to bed. The report documents that V11 CNA told V12 CNA she had reported the incident to the nurse on duty and was told not to worry about it. V2's report documents that V12 stated she was asked by other agency CNA (V11) to come and assist with getting R10 in shower chair. V2's report documents that V12 got the mechanical lift and took it into the shower room and assisted R10 into a shower bed. V2's Report documents that V12 told V11 that R10 should have been a shower bed from the start, and then took R10 to</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>her room, and assisted with getting R10 in bed. The report documents that V12 asked V11 if this was reported to the nurse on duty, and V11 stated "yes, she told me not to worry about it." V2's investigative report document that V13, CNA was working on 3/24/2022 when R10 was sent out to the hospital. The report documents at that time V11 stated that R10 had fallen and V13 asked V11 if she had reported the fall. V13 encouraged V11 to report the fall. The report documents that V11 then told V13 that R10 fell forward out of her chair in the shower room. V11 then reported to V22, Licensed Practical Nurse (LPN) on duty. The report documents that V22 questioned V11 and V11 stated R10 slid out of the chair to the floor and assisted the fall.</p> <p>R10's Nurse's Note dated 3/24/2022 at 9:53 AM documents "Resident being sent to (Local Hospital) for evaluation due to change of condition resident is alert but not oriented. Note documents resident is not able to be aroused. Vitals within normal limits." The Note documented per nurse practitioner R10 was to be sent to Emergency Department (ED) for evaluation.</p> <p>R10's Progress Notes dated 3/24/2022 at 15:18 by V6 LPN documents "Spoke with ED nurse and resident has been admitted to Intensive Care Unit (ICU) for septic shock and pneumonia and intubated. V2 aware."</p> <p>R10's hospital ED general adult, ED merge intubation procedure report dated 3/24/2021 at 10:21 documents that R10 arrived at hospital with decreased responsiveness, difficulty breathing. The report documents that R10 had an episode of vomiting the night before and since then she has had heavy secretion and trouble clearing her secretions with cough. The report documents has</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>had reduced mental awareness and increased confusion per extended care facility staff.</p> <p>R10's Hospital Consultation Note, dated 3/27/2022, documents reason for consult: "Fractures in both legs." The consultation documents that "X-rays of bilateral LE (lower extremities) suggested severe osteoporosis, right distal tibial fracture, malunion complicated with new fracture in the distal tibia and fibula, left tibia nondisplaced spiral fracture. Ortho called for further evaluation." Consult physical exam documents "Examination of the bilateral lower extremities suggested mild tenderness to palpation on the lateral aspect of the bilateral legs. Mild swelling was evident. Report documents difficult to flex the bilateral leg due to pain, unable to bear weight on the bilateral leg. Sensation was decreased to light touch." Radiology comments documents "X-rays of bilateral LE suggested severe osteoporosis, right distal tibial fracture malunion complicated with new fracture in the distal tibia, and fibula, left tibia nondisplaced spiral fracture."</p> <p>R10's surgical soap note from hospital, dated 3/28/22, documents "Fall- resident reportedly fell on 3/24 prior to admission" The Note documents "Nursing home reports patient is a (full body mechanical) lift and requires total assistance with turn." The Note documented orthopedic physician consulted and recommends long leg brace with no surgical intervention at this time.</p> <p>On 3/30/2022 at 10:36 AM V20, CNA stated that R10 is to be transferred with a mechanical lift, so R10 should never be in a shower chair, but a shower bed.</p> <p>On 3/30/2022 at 12:05 PM V21, Nurse</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Practitioner stated that if R10 had been transferred with the use of a mechanical lift her fractures could have been prevented.</p> <p>On 3/30/2022 at 12:34 PM V2, DON stated that she would expect staff to provide safe transfers when transferring residents.</p> <p>The facility policy "Transfers-Manual Gait Belt and Mechanical Lifts", revised 1/2018, documents "In order to protect the safety and well-being of the staff and residents, and to promote quality care, this facility will use Mechanical lifting devices for the lifting and movement of Resident." The Policy documents "1. Mechanical lifting devices shall be used for any resident needing a two person assist, or who cannot be transferred comfortably and/or safely by normal transfer technique. Except during emergency situations or unavoidable circumstances, manual lifting is not permitted."</p> <p>(A)</p>	S9999		