STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6015648	A. BUILDING: _____ B. WING _____	C 04/08/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CHARTER SNR LVG OF HAZEL CREST	3701 WEST 183RD STREET HAZEL CREST, IL 60429

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S 000	Initial Comments Complaint: 2292634/IL145405 330.710a) 330.710c)3)A)B)	S 000		
S9999	Final Observations Statement of Licensure Violations: 330.710a) 330.710c)3)A)B) Section 330.710 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated with the involvement of the administrator. The written policies shall be followed in operating the facility and shall be reviewed at least annually by the Administrator. The policies shall comply with the Act and this Part. c) The written policies shall include, but are not limited to, the following provisions: 3) A policy to identify, assess, and develop strategies to control risk of injury to residents and nurses and other health care workers associated with the lifting, transferring, repositioning, or movement of a resident. The policy shall establish a process that, at a minimum, includes all of the following: A) Analysis of the risk of injury to residents and nurses and other health care workers, taking into account the resident handling needs of the	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1 resident populations served by the facility and the physical environment in which the resident handling and movement occurs. B) Education of nurses in the identification, assessment, and control of risks of injury to residents and nurses and other health care workers during resident handling. This requirement was NOT MET as evidenced by: Based on observation, interview and record review, the facility failed to follow its fall policy and ensure a safe environment to include frequent monitoring/supervision for a resident assessed to be a high risk for falls with limitations to include of poor vision, unsteady gait this affected 1 of 3 residents (R1) reviewed for falls and safety. This failure resulted in R1 having an unwitnessed fall incident resulting in R1 sustaining a hematoma of her right breast area measuring 9.5 cm and an acute non-displaced fracture of the right rib 3-10. Findings include: R1 was admitted with the diagnosis of Alzheimer's disease and Osteoporosis. R1's care instruction updated 1/18/22 documents #6 fall intervention three times a day due to cognitive impairment and physical condition. R1's fall risk evaluation updated 3/3/22 documents: R1 had poor vision, chair bound half /full day, balance problems while standing/walking and cognitive deficits with a score of 8 (12 or greater equals at risk for falls.) Incident report dated 3/31/22 documents: R1 had bruising that started under the right armpit and came down the right side and swelling was along the top right of the right	S9999		

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S9999	Continued From page 2	S9999		

breast. R1 complained of pain to touch of the swollen area. R1's bruise spread from the right side of the breast to under the breast started up the left side.

On 4/1/22 at 1:57pm and 3:27 pm, V2 (nurse) said, R1 was noted with bruising and swelling to right breast. R1 had pain to touch. R1's bruise wrapped around her breast within twenty-five minutes of initially seeing it. It was a dark purple blue. R1/staff denied any fall/injury/abuse. R1 is a fall risk. R1 will get up without staff assistance.

On 4/1/22 at 3:16pm, V1 (executive director) said, night certified nursing assistant reported R1's bruised area, not sure what happened. No reported fall or any incidents.

On 4/1/22 at 3:38pm, V3 (Resident Care Coordinator/RCC) said, I saw a firm hard raised area on R1's chest wall. R1 groaned in pain with range of motion.

On 4/5/22 at 1:11pm, V8 (nurse) said, I was called to complete a body assessment after R1's shower. R1 was alert and oriented to self. I asked R1 what happened and R1 had no reply. R1 had a lump on the right chest wall, purple in color. When I touched the lump, R1 grimaced which was a sign of pain. R1 would not let me touch her arm. R1 pulled back when I tried to do range of motion.

On 4/5/22 at 1:43pm, V7 (caregiver) said, R1 had a bruised, lumped area to the right breast that was black and blue in color. The lump was the size of an apple with an indentation right above the bruising. R1's bruised area looked old.

On 4/5/22 at 2:32pm, V9 (caregiver) said, R1 had

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S9999	Continued From page 3	S9999		

big lump that had a purple color on the right breast. The lump faded into the bruise. R1's right breast was larger than the left breast. I slid R1's arm through her shirt. R1 yelled, out in pain.
On 4/6/22 at 10:13am, V20 (emergency department nurse) said, R1 had a traumatic fall the day before admission. R1 had swelling to the right breast and lateral side. R1's injuries of multiple fractures were associated with an impact. R1 had dispersed healing/colors of bruised areas from purple to red. R1 sustained closed fractures from an unwitnessed fall.

On 4/6/21 at 12:53pm, V3 (Resident Care Coordinator) said, a few weeks prior to this incident, R1 was trying to get out wheelchair, scooting to the end. R1's family wanted to know if R1 could walk, I replied R1 walks with an unsafe gait in a sitting position bent at the hips with bent knees.

On 4/7/22 at 12:08pm, V19 (medical doctor) said, R1 was found on the floor. I don't know if R1 tried to get up and fell. No one knows how and when R1 fell. R1's injuries are associated with a fall. R1 could get fractures with osteoporosis but would not have multiple fractures. R1's hematoma, multiple rib fractures are associated with an impact/fall.

Ambulance run sheet dated 3/31/22 documents: R1 was alert and orient to self. R1 had a "hockey puck" sized mass above the right breast along with bruising around the breast. Right breast was twice the size of left breast.

Hospital paperwork dated 3/31/22 documents: R1 had a history of syncope, collapse, and multiple falls. R1 was brought to emergency medical service after bruising developed without a

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S9999	Continued From page 4 witnessed fall. R1 was alert and oriented to self, complained of swelling and bruising (tender to touch) to right breast since yesterday. Emergency department diagnosis: closed fracture of multiple ribs of right side with breast hematoma. Medical decision-making documents: closed fracture unwitnessed fall. Cat scan results documents: right breast hematoma measuring 9.5 cm and acute non-displaced rib fractures on right size 3 through 10. Final facility reportable dated 4/7/22 documents: It was determined that it was possible R1 was injured during a transfer or even happened from R1 reaching over wheelchair when she dropped a doll. No fall, no roll from bed. Fall Prevention revised 10/2021 documents: Each associated will assist with creating a culture of safety. (B)	S9999		