STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6014401	A. BUILDING: _____ B. WING _____	03/25/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIVER CROSSING OF EDWARDSVILLE	6277 CENTER GROVE ROAD EDWARDSVILLE, IL 62025

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 1 of 2 violations: 300.610c)2 300.1210a) 300.1210b)5) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies c) The written policies shall include, at a minimum the following provisions: 2) Resident care services, including physician services, emergency services, personal care and nursing services, restorative services, activity services, pharmaceutical services, dietary services, social services, clinical records, dental services, and diagnostic services (including laboratory and x-ray); Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1 resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	S9999		

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S9999	Continued From page 2 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These requirements were not met as evidenced by; Findings include: Based on interview, observation and record review, the facility failed to ensure fall interventions were in place for 1 of 2 residents (R11) reviewed for falls in the sample of 49. This failure resulted in R11 falling and sustaining a subdural hematoma requiring hospitalization. Findings include: R11's Face Sheet, undated, documents R11 has a diagnosis of Muscle Weakness and a History of Falls. R11's Minimum Data Set (MDS), dated 1/9/22, documents R11 has moderate cognitive impairment, requires an extensive assist of one staff with transfers and has impaired balance. R11's Care Plan, dated 5/18/21, documents R11 is at risk for falls due to impaired cognition and impaired safety awareness with the following interventions implemented on the following dates: 6/30/21, Will provide with sitter while awake; and 7/21/21, self-releasing seat belt. On 3/22/22 at 1:43PM, V8, R11's Family, stated R11 had a fall about 3 to 4 weeks ago, went to the emergency room, had a brain bleed and	S9999		

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S9999	Continued From page 3 urinary tract infection. V8 stated R11 is supposed to have a sitter at bedside and alarms. V8 stated when R11 has to go to the bathroom, she will get up and go and doesn't know to ask for help. On 3/22/22 at 1:55PM and 3/23/22 at 9:35AM, R11 was observed sitting up in the wheelchair in hallway. R11 had no seat belt in place and staff not providing one on one care. R11's Fall Report, dated 2/14/22, documents R11 was observed on the floor in her room on her left side. R11 leaned too far over to the left and fell out of the wheelchair. R11 was assessed, a hematoma to R11's face was noted, and she was sent to the emergency room for further evaluation. R11's Hospital History & Physical, dated 2/14/22 documents R11 had an unwitnessed fall and was diagnosed with a Subdural Hemorrhage and Traumatic Cephalohematoma. R11's CT scan, dated 2/14/22, documents a posterior cephalohematoma and suggestion of a small underlying acute subdural hematoma. R11's Therapy Post Fall Assessment, dated 2/18/22, documents "Patient had an unwitnessed fall from the wheelchair. Patient has a self-releasing wheelchair belt, however, was not in place at the time of fall." The facility "Initial Federal Report", dated 2/21/22, documents R11 had a fall on 2/14/22, which resulted in a subdural hemorrhage. Description of events: R11 was observed on her left side on the floor of her room. Corrective actions: Resident placed on one on one when up in wheelchair.	S9999		

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S9999	Continued From page 4 On 3/24/22 at 9:55AM V2, Director of Nurses, stated she would expect fall interventions to be in place but she "thinks" they stopped providing one on one care for R11 "about a week ago." On 3/23/22 at 2:15PM V35, Regional Director of Clinical Operations, acknowledged that R11's care plan was reviewed on 3/23/22 and the intervention initiated on 6/30/21 of providing R11 with a sitter while awake was removed on 3/23/22. The "Falls" policy, dated 3/27/21, documents pertinent interventions will be implemented by staff. (A) 2 of 2 Licensure Violations: 300.610a) 300.1210a) 300.1210b)3) 300.1210c) 300.1210d)2 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The	S9999		

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S9999	Continued From page 5 policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:	S9999		

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S9999	Continued From page 6 3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These regulations were not met as evidence by: Based on observation, interview and record review the facility failed to provide incontinent and catheter care in a manner to prevent Urinary Tract Infections (UTI) and discomfort for 5 of 6 residents (R18, R25, R29, R41 and R71) reviewed for Urinary Tract Infections in the sample of 49. This failure resulted in R18, R25, and R71 requiring hospitalizations for treatment	S9999		

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S9999	Continued From page 7 of their Urinary Tract Infections. Findings include: 1. On 3/22/22 at 9:36 AM, V7 Certified Nursing Assistant (CNA) came in to provide incontinent care after R18 was incontinent of stool. R18 has an indwelling urinary catheter and when V7 pulled R18's jeans off she pulled on R18's catheter which was not secured with a leg strap. R18 cried out when V7 pulled on her catheter when removing jeans. The urine in R18's catheter bag was murky brown. V7 donned gloves without performing hand hygiene, and using disposable wipes, wiped visible fecal material from R18's buttocks and rectum. V7's gloves were visibly soiled, and she changed gloves without performing hand hygiene. V7 then turned R18 onto her back and wiped fecal material from R18's thighs and groin but did not spread R18's labia to cleanse her meatus or the catheter tubing. V7 then wiped R18's catheter from about an inch from insertion site out, still wearing the same gloves that were soiled with fecal material. V7 stated, "I wash my hands out there" and she left R18's room without washing her hands and walked to the soiled utility room and pressed several buttons to unlock the door, dumped her trash in a container, then walked to the nurse's station to wash her hands. On 3/23/22 at 10:38 AM, V27 and V28, CNAs, were providing incontinent care for R18 who had been incontinent of bowel movement (BM). R18 was placed on her side. R18's catheter was pulled from her front, stretched between her legs and sitting between her buttocks, soiled with BM. There was a bottle of body shampoo sitting on R18's bedside table, but no basin of water. V28 turned around and wet a washcloth under the	S9999		

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S9999	Continued From page 8	S9999		

faucet, then turned back to wipe the fecal material from R18's buttocks, still with the catheter tubing between her buttocks. When V28 was wiping the fecal material from R18's buttocks, he was pulling on R18's catheter tubing and she yelled out "ouch" two different times, but he continued to leave the catheter between her buttocks. R18 did not have a leg strap to secure her catheter to her leg. After wiping the feces from R18's buttocks, the CNAs put a clean diaper on R18, and were getting ready to tape it closed, and writer asked to see the catheter. V27 and V28 opened the clean diaper and R18's catheter was still soiled with feces. V28 wet a washcloth with just water from the sink, no soap, and wiped R18's catheter with one swipe then fastened her diaper. V28 did not spread R18's labia to cleanse around the catheter or her meatus. After V27 and V28 left the room, R18 stated, "They did not clean me in front, they just wiped the poop off my butt." There was a package of disposable cleansing wipes under R18's bed.

On 3/23/22 at 12:04 PM, V28 approached the surveyor and asked why he had been asked questions while he was providing care to R18, and the survey process was explained to him. V28 asked, "So how did we do?" Explained to him there were concerns with care, including a concern with catheter tubing positioned between her legs and laying between her buttocks in feces, and he stated, "Where should it have been?"

R18's Face Sheet documents she was admitted to the facility on 8/20/21 and documents her diagnoses to include urinary tract infection.

R18's Lab Results Report dated 10/18/21 documents she had a UTI and identified the

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S9999	Continued From page 9 causative agent as Klebsiella Pneumoniae. R18's Lab Results Report dated 12/3/21 documents she had a UTI and identified the causative organism as Pseudomonas Aeruginosa. R18's Progress Notes dated 12/15/21 document R18 was readmitted from the hospital on IV antibiotics to treat her diagnosis of UTI. She was hospitalized from 12/9/21 to 12/15/ 21 for treatment of UTI. R18's Progress Notes dated 1/6/22 document she was readmitted from the hospital after being treated for a UTI. She was hospitalized from 12/24/21 to 1/6/22 for treatment of the UTI. R18's Physician Order dated 3/9/22 documents, "Attach leg strap to secure catheter tubing." R18's Lab Results Report dated 3/12/22 documents she had a UTI and identified the causative organism as Escherichia Coli. R18's Progress Notes dated 3/24/22 at 5:47 AM documents she is currently being treated for a UTI. R18's Minimum Data Set (MDS) dated 1/13/22 documents she has moderate cognitive impairment, requires extensive assist with toileting, has an indwelling catheter and is always incontinent of bowel. R18's Care Plan dated 9/3/21 documents, "(R18) has indwelling catheter." Interventions for this care plan include: "Retention strap in place to assist in maintaining catheter alignment as tolerated." Another Care Plan focus for R18	S9999		

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S9999	Continued From page 10	S9999		

dated 3/15/22 documents, "(R18) has a urinary tract infection." Interventions for this care plan include, "Provide education as needed to resident in good clean hygiene techniques to avoid cross contamination, wash hands frequently and especially after bowel movements."

2. On 3/23/22 at 9:54 AM R25 stated they do not clean him up timely and do not always clean around his catheter. He stated he has had UTIs the last couple of times he went to the hospital.

On 3/24/22 at 12:25 PM V5, CNA and V37, CNA positioned R25 onto his back to perform catheter care. R25's indwelling urinary catheter was not secured to his leg with a leg strap and the catheter was pulled taut several times during care when R25 was rolled back and forth for care. R25 stated sometimes the catheter rubs his skin and irritates it. V37 filled a wash basin with water and squirted some body wash into the water. V37 stated she had just finished providing R25 incontinent care to clean him after he was incontinent of bowel just before writer entered the room. V37 stated the nurse had told her to clean him up before she changed his dressing. V37 soaked a washcloth in soapy water and dabbed the sides of R25's penile shaft, then removed gloves and applied new gloves with no hand hygiene and dabbed around the insertion site of R25's catheter. V37 did not retract R25's foreskin from the head of his penis to thoroughly wash the area, or to completely cleanse his catheter tubing. Several of the washcloths V37 used to clean R25's scrotum were soiled with fecal material after she swiped his scrotum. V37 removed her soiled gloves but did not perform hand hygiene before donning a new pair of gloves. When cleansing the underside of R25's scrotum, there was a moderate amount of fecal material noted

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S9999	Continued From page 11 on the washcloth but V37 did not go back and wipe R25's scrotum a second time to ensure he was completely clean. V37 did not rinse any of the soap from R25's skin, but just patted him dry. V37 put a new diaper under R25, and applied barrier cream to his groin and scrotum, and pulled him up in bed with the same gloves she had used to wipe fecal material from his scrotum. V37 presented the bottle of soap she used to clean R25. The label on the bottle of soap documented the directions: "Skin and Hair Cleanser. Pour a small amount onto a wet washcloth or directly onto hands. Rinse thoroughly." R25's MDS dated 1/19/22 documents he is alert and oriented and has an indwelling catheter. The MDS also documents R25 is always incontinent of bowel, and he has a Stage 4 pressure ulcer. It documents he is dependent on staff for toileting. R25's Care Plan dated 2/12/22 documents the focus, "(R25) has a potential for recurrent urinary tract infections related to: history of UTIs." The interventions include, "Provide education as needed to resident in good clean hygiene techniques to avoid cross contamination, wash hands frequently and especially after bowel movements." Another focus in R25's care plan, dated 1/22/22, documents, "(R25) has an ADL (Activities of Daily Living) self-care performance deficit related to limited mobility, shortness of breath, weakness." The interventions for this care plan include, "Toileting, Maximum assist." Another focus of R25's Care Plan dated 1/22/22 documents, "(R25) has Indwelling Catheter related to BPH (Benign Prostatic Hyperplasia)." Interventions for this care plan include, "Retention strap in place to assist in maintaining catheter tubing alignment as tolerated."	S9999		

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S9999	Continued From page 12 R25's Physician Orders document the order dated 12/27/21, "Attach leg strap to secure catheter tubing, catheter care as needed for soiling or leakage, catheter care every day shift." R25's Lab Result Report dated 1/3/22 documents his urinalysis results as amber colored cloudy urine with greater than 50 red blood cells (normal is less than 6) and greater than 50 white blood cells (normal is less than 6). The report documented that a culture was indicated and completed but did not identify the causative organism. R25's Hospital Discharge Note dated 1/12/22 documents he was admitted on 1/2/22 with the diagnoses of Sepsis with acute renal failure without septic shock, due to unspecified organism, unspecified acute renal failure type, Chronic congestive heart failure, unspecified heart failure type, Acute urinary tract infection, and Acute renal insufficiency. Discharge instructions included, "Routine Foley care-remove foley with patient able to get to a bedside commode. Monitor for urine retention and check bladder scanner if patient has poor urine output." R25's Hospital Discharge Note dated 2/19/22 documents he was admitted to the hospital on 2/13/22 with CHF (Congestive Heart Failure), Chronic urinary infection-catheter related. His discharge medications included an antibiotic (Cipro) to treat his UTI. 3. On 03/22/22 at 10:06 AM R41 was lying in bed and her catheter is hanging under her wheelchair, not on her bed close to R41. The tubing of R41's urinary drainage bag was stretched between the wheelchair and R41 in bed.	S9999		

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S9999	Continued From page 13 On 3/24/22 at 11:20 AM V5 and V7 CNAs provided catheter care for R41. V7 filled a wash basin with water and squirted some body shampoo into the basin. Before V5 and V7 removed R41's pants, her catheter was under her left leg. While they were removing her pants, R41 cried out when her catheter got caught on her pants and was pulled on. R41 did not have a leg strap to secure her catheter to her leg to keep it from getting pulled on during care. V7 washed her hands, then left the room to get a new diaper for R41. Upon returning to R41's room, V7 did not perform hand hygiene again before donning gloves. R41's groin was slightly red, and she verbalized discomfort when V7 cleansed that area. V7 did not rinse the soap from R41's skin after cleansing her. V7 cleansed R41's catheter starting about an inch out from the insertion site. V7 did not spread R41's labia and cleanse around the catheter or urethra. V5 and V7 turned R41 onto her left side and V7 used disposable wipes to remove dried fecal material from R41's buttocks, then resumed using wash cloths to cleanse her buttocks with soapy water but did not rinse the soap off R41's skin. V7 then placed the new diaper under R41 and fastened it, pulled her up in bed, fixed her pillow and covered her with a blanket without changing her gloves or performing hand hygiene. R41's Electronic Medical Record (EMR) documents her diagnoses to include Urinary Tract Infection (UTI) on 2/1/22. R41's Lab Results Report of Urinalysis and Culture and Sensitivity dated 2/28/22 documents she had a UTI with the causative organisms being Escherichia Coli and Enterococcus Faecalis.	S9999		

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	IL6014401	A. BUILDING: _____ B. WING _____	03/25/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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S9999	Continued From page 14 R41's Physician Orders (PO) dated 3/1/22 document, "Insert/maintain indwelling catheter (16 French) No directions specified for order. Attach leg strap to secure catheter tubing." R41's Physician Order dated 3/3/22 documents R41 was treated for a UTI from 3/3/22 to 3/8/22 with Cipro 500 milligrams (mg) BID (twice daily). R41's Physician Order dated 3/24/22 documents the order: UA and C&S (Culture and Sensitivity) one time only for previous UTI and altered mental status. 3. On 3/23/22 at 9:00 AM, R29 stated she gets urinary infections "all the time." On 3/23/22 at 9:20 AM, V16, CNA and V17, CNA performed incontinent/catheter care on R29. V17 opened the front of R29's incontinence brief and R29 had a bowel movement. V17 took a washcloth, wiped upwards towards R29's urethra, feces was noted on the washcloth, then took the washcloth and threw it on the floor. V16 then took a package of wipes, getting feces on the outside of the package and turned R29 onto her left side, then changed gloves with no hand hygiene performed. V16 then wiped feces off of R29's right buttock and around a dressing in place to R29's left buttock. The dressing was loose and soiled with feces. V16 and V17 turned R29 onto her back and wiped down the catheter. With dirty gloves on V16 and V17 proceeded to place a clean incontinence brief and clean sheet under R29. V16 removed her gloves, picked up the package of wipes with feces still on the outside of the package and placed them in the hallway. V17, with dirty gloves on, then picked up a clean dry towel, wiped R29's left front perineal crease and	S9999		

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S9999	Continued From page 15 closed R29's incontinence brief. V17 then picked up the dirty washcloth, turn sheet and towel up off of the floor, proceeded to the door, touched the doorknob and disposed of the dirty linen. R29's Face Sheet, undated, documents R29 has a diagnosis of UTI, Neuromuscular Dysfunction of the Bladder and Retention of Urine. R29's MDS, dated 1/20/21, documents R29 is cognitively intact, requires an extensive assistance of 2 staff with toileting, has an indwelling urinary catheter and is incontinent of bowel R29's Care Plan, dated 1/28/21, documents R29 has a UTI related to use of a urinary catheter with an intervention to provide catheter care as ordered. R29's Urine Culture, dated 3/7/22, documents R29 has Escherichia Coli, Enterococcus Faecalis, Vancomycin Resistant Enterococcus (VRE) and Group D Enterococcus. R29's Physician's Order Sheet (POS), documents the following orders: 3/19/22 - catheter care every shift; 3/14/22 - ceftriaxone sodium 1 gram intravenously daily for UTI for 3 days; linezolid 600 milligrams twice daily for UTI/VRE for 14 days. 4. On 3/22/22, R71 was observed in bed with the indwelling urinary catheter bag touching the floor. On 3/24/22 at 2:05 PM, incontinent care/catheter care was observed with V16, CNA and V17 CNA. V16 pulled back R71's incontinence brief and R71 had a bowel movement. V17 wiped down the right inner thigh area removing a large amount of	S9999		

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S9999	Continued From page 16	S9999		

feces. V16 and V17 then rolled R71 onto her right side, cleaned R71's right buttocks, then rolled R71 onto the left side but neither V16 nor V17 cleaned R71's left buttock. V16 and V17, with dirty gloves on, then placed a clean incontinence brief and clean bed pad under R71. V16 and V17 then rolled R71 onto her back and still with dirty gloves cleaned R71's anterior perineal area and down the catheter tubing leaving feces on the upper pubic area and right inner thigh area. V16 and V17 then, still with dirty gloves on pulled the clean incontinent brief up and covered the resident up with a blanket.

R71's Face Sheet, undated, documents R71 has a diagnosis of Urinary Tract Infection and Urinary Retention.

R71's MDS, dated 11/15/21, documents R71 is dependent with toileting, has an indwelling urinary catheter and is always incontinent of bowel.

R71's Care Plan, dated 11/5/21, documents R71 has a Urinary Tract Infection related to the use of an indwelling urinary catheter and to provide catheter care as ordered.

R71's Urine Culture, dated 1/11/22, document R71 has Escherichia Coli in the urine.

R71's Urine Culture dated 1/24/22, documents R71 has Proteus Mirabilis in the urine.

R71's Urine Culture, dated 2/28/22, documents R71 has Proteus Mirabilis with Extended Spectrum Beta Lactamases (ESBL) and Enterococcus Faecalis in the urine.

R71's Treatment Administration Records for January 2022, document catheter care was not

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S9999	Continued From page 17 completed 8 times during that month. R71's Hospital History & Physical, dated 1/28/22, document R71 was admitted to the hospital with a diagnosis of Acute Urinary Tract Infection. On 3/23/22 at 9:55AM V2, Director of Nurses stated she would expect the CNAs to perform catheter/incontinent care completely and appropriately and to change gloves and perform hand hygiene when going from a clean area to a dirty area. The "Standards and Guidelines: SG Indwelling Catheters" policy, dated 3/27/21 documents, "Standards: It will be the standard of this facility to provide appropriate documentation for use and care for indwelling catheters of the resident's that have the indication for use beyond 14 days. Under "Guidelines" it further documents, "8. Staff will provide daily catheter care or as ordered by the physician and/or needed. Catheter care should be provided in a manner that promotes infection control and maintenance of the insertion site." (B)	S9999		