

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014658	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/08/2022
NAME OF PROVIDER OR SUPPLIER RIVER CROSSING OF ROCKFORD		STREET ADDRESS, CITY, STATE, ZIP CODE 1660 SOUTH MULFORD ROCKFORD, IL 61108		
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S 000	Initial Comments 2214409/IL147680	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210 b) 300.1210 c) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to monitor and assess a catheter for a resident with a history of catheter</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>blockages for 1 of 1 resident (R11) reviewed for catheters in the sample of 27. This failure resulted in R11 experiencing excruciating pain starting on 6/7/22 at approximately 7:00 AM which was resolved when R11's catheter was replaced on 6/7/22 at 2:52 PM and R11 reported relief of symptoms.</p> <p>The findings include:</p> <p>R11's facility face sheet showed she was admitted to the facility on 3/29/22 with diagnoses to include infection and inflammatory reaction due to indwelling urethral catheter, muscle weakness, Raynaud's syndrome, cyst of kidney, hypokalemia, neuromuscular dysfunction of bladder, sepsis, and urinary tract infection.</p> <p>R11's facility assessment dated 4/5/22 showed she had an indwelling urinary catheter in place.</p> <p>R11's care plan dated 4/11/22 showed, "The resident has (16 F foley catheter) Catheter: Urinary retention related to neurogenic bladder secondary to and history of UTI... Change catheter and drainage bag per physicians orders and/or medical necessity... Monitor and report to physician s/sx UTI: pain, burning, blood tinged urine, cloudiness, no output, deepening or urine color... Monitor/document pain/discomfort due to catheter... Report any changes in bladder status to nurse..."</p> <p>On 6/7/22 at 1:18 PM, R11's bed was up against the wall. R11 was lying in bed turned slightly to her left side. R11 was holding her abdomen and had facial grimacing. R11 was moving her legs and fidgeting in the bed. R11's cellular phone was sitting on the bed next to her. R11 said, "The last few days have been horrible... my catheter hurts</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>on the inside... Today I started asking to go to the hospital. The only person that came in to talk to me said she works for an agency and can't send me. I was going to call myself and call my daughter, but my phone died. Right now, I rate my pain at a 20 out of 10. The nurse I spoke to was [V16 (Licensed Practical Nurse)]." R11's urinary catheter drainage bag was hanging on the bed frame and had approximately 100 cc of urine in the bag and no urine was noted in the tubing. R11 pulled her shirt up and displayed her abdomen to the surveyor. R11's abdomen was large and extended.</p> <p>On 6/7/22 at 1:37 PM, V23 (Unit Nurse Manager) said R11 did request to go to the hospital this morning so she went and spoke with her at 7AM. Per the resident's request we started at constipation. She said at 9:30 AM she was having less pain. I will reassess and reach out to V22 NP (Nurse Practitioner).</p> <p>On 6/7/22 at 1:40 PM, V16 LPN said R11 told her this morning her catheter was hurting. V16 said, "I took some of the water out of the catheter balloon... she told me she felt better."</p> <p>On 6/7/22 at 1:45 PM, V23 went to R11's room with this surveyor. R11's bathroom had a leg catheter drainage bag full of urine sitting on the top of the back of the toilet, there was a bed urinary catheter drainage bag with urine in the bag and visible in the tubing, laying in a grey bin on the floor to the right of the toilet, and a second leg urinary catheter drainage bag was laying in the grey bin on the floor with urine visible in the bag. V23 said this is not an acceptable way to handle catheter drainage bags. V23 said R11's catheter drainage bag was emptied around 7 AM (over 6 hours prior). V23 looked at R11's urinary</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>drainage bag and tubing and said, "This could be the problem."</p> <p>On 6/7/22 at 1:48 PM, V19 CNA (Certified Nursing Assistant) said, "(R11) was screaming this morning. She was screaming so bad. There were 350cc's I emptied early this morning. I haven't emptied it again today at all... I didn't get a chance to come back in yet." V19 said she did not notice all the catheter bags in the bathroom when she emptied R11's catheter bag this morning because R11 was screaming so much. V19 said she empties the drainage bags, rinses them with water, wipes the ends with alcohol, places them in a clear plastic bag, and places in the grey bin on the floor for reuse."</p> <p>On 6/8/22 at 10:06 AM, R11 said, "They emptied my bag three times yesterday of red urine. I do feel better today than I did yesterday. V22 NP (Nurse Practitioner) is supposed to come see me today. The Unit Manager (V230 came in yesterday and was checking on me and the catheter just popped right out so she put a new one in and that is when all the urine started draining."</p> <p>R11's nursing progress note dated 6/7/22 at 2:52 PM, "Change indwelling catheter for leakage or blockage as needed. Resident complained of pelvic pain and feeling the urge to urinate." R11's nursing progress note dated 6/7/22 at 3:41 PM showed, "Foley patent draining clear yellow urine at this time, 725 cc drained post insertion of new foley. Resident reported pelvic/abdominal pain resolved at this time..."</p> <p>R11's eMAR (electronic Medication Administration Record) for June 2022 showed an order to monitor urine output every shift. R11's 6/7/22</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>documentation showed on the evening shift 900 ml of urine was drained.</p> <p>On 6/8/22 at 10:35 AM, V16 LPN said, "(R11) is doing a lot better today. She said it was much better when we changed the catheter."</p> <p>On 6/8/22 at 11:00 AM, V23 (Unit Nursing Manager) said, "She complained of the foley "feeling funny". I changed the catheter and catheter bag... Once the foley (indwelling catheter) was changed the pain was resolved. Within 30 minutes she drained 725 mls of urine. The 900 mls documented on the eMAR would be in addition to the 725 ml when I put the catheter in..."</p> <p>On 6/8/22 at 11:34 AM, V22 (Nurse Practitioner) said she has taken care of R11 for over 3 years now. V22 said R11's catheter gets clogged and needs changed about every 3 weeks. V22 said for some reason R11 builds up sediment in her catheter tubing and has a long history of clogging... It certainly seems the retention was the problem yesterday. I did not see (R11) today.</p> <p>R11's nursing progress note dated 4/12/22 at 11:21 PM showed, "Resident noted with distended abdomen, and excruciating pain radiating to the ribs. Noted less than 10 cc of urine in the Foley bag. Resident told this nurse Foley bag was emptied in the morning at 6 am and at 5 PM there was less than 10 cc noted in the bag. Foley was irrigated with no patency. Resident was catheterized with 1400 cc output. Resident verbalized to this nurse she felt better. V22 NP (Nurse Practitioner) notified and requested UA (urinalysis)..."</p> <p>The facility's policy and procedure titled</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Standards and Guidelines: Prevention of Catheter Associated Urinary Tract Infections with revision date of 3/27/21 showed, "... Changing indwelling catheters or drainage bags at routine, fixed intervals is not recommended. Rather it is suggested to change catheters and drainage bags based on clinical indications such as infection, obstruction, or when the closed system is compromised..."</p> <p>(B)</p>	S9999		