

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6015879	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 07/06/2022
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NAME OF PROVIDER OR SUPPLIER  MANOR COURT OF CLINTON	STREET ADDRESS, CITY, STATE, ZIP CODE 1 PARK LANE WEST CLINTON, IL 61727
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation: 2264976/IL148373</p> <p>Final Observations</p> <p>Statement of Licensure Violations: 300.610 a) 300.1210 d)2)3)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review the facility failed to treat a urinary tract infection for five days for R2 resulting in R2 being transferred to the emergency room to seek treatment. The facility also failed follow a physician's order by failing to discontinue the administration of intramuscular antibiotic injections resulting in two additional injections given to R1. These failures resulted in R1 and R2 experiencing unnecessary avoidable pain in a review for urinary tract infections in a total sample list of three.</p> <p>Findings include:</p> <p>1.) The facility Infection Control Policy date revised 12/17/19 documents signs of infection include dysuria and bacteriuria.</p> <p>R2's minimum data set dated 4/22/22 documents R2 as cognitively intact.</p> <p>R2's undated face sheet documents a history of urinary tract infections.</p> <p>R2's admission orders dated 4/15/22 documents Cranberry Tablets 450 milligrams, two tablets to be administered daily.</p> <p>R2's progress notes dated 5/16/22 document R2 complaining of dysuria (discomfort or burning with urination). R2's urine was dipped and resulted with leukocytes (indicator of infection). R2's physician was notified and a request to run a urinalysis and culture and sensitivity was made by the facility.</p> <p>R2's electronic medical record does not</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>document communication between the facility and R2's physician on 5/17/22 or 5/18/22.</p> <p>On 7/5/22 at 1:30PM, V5 (Licensed Practical Nurse/LPN) stated, "the delay in hearing from V10 (Medical Doctor) isn't surprising."</p> <p>On 7/6/22 at 10:55, V9 (Registered Nurse) stated, "I would say that it is normal for there to be a delay with (V10) getting back to us. (R2) should have had a urinalysis and culture for the urinary tract infection sooner."</p> <p>R2's progress notes dated 5/19/22 at 4:47AM document, "Resident continues to (complain of) pain upon urination and lower backpain. MD notified via (text) of resident condition and waiting for order for (urinalysis) and culture."</p> <p>R2's urinalysis dated 5/19/22 documents positive for leukocytes with urine culture pending.</p> <p>R2's progress note dated 5/21/22 at 5:00PM documents, "Resident complaining of severe back pain and not feeling well. Resident states she can't wait. Sending resident to (Emergency Room) for treatment."</p> <p>R2's emergency room discharge orders dated 5/21/22 document: Levaquin (antibiotic) 500 milligrams by mouth daily for four additional doses, encourage/push water and fluids, recheck urinalysis in six days and see a physician to reassess in one week.</p> <p>On 7/6/22 at 10:25AM R2 stated, "When I had my urinary tract infection, I told them I was hurting, and they did nothing for days. I always take Norco (pain medication) but that isn't the same kind of pain as a urinary tract infection. I had a lot</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>of pain and finally, I couldn't take it anymore and made them send me to the hospital. That isn't right."</p> <p>On 7/6/22 at 11:20AM, V5 (LPN) stated, "V10 (MD) should have answered sooner so that we could get a urine analysis and culture sooner. It is true that once (R2) was started on Levaquin, her pain decreased."</p> <p>2.) R1's minimum data set dated 4/25/22 documents R1 as severely cognitively impaired.</p> <p>R1's undated face sheet documents V6 (Family Member) as R1's Emergency Contact, Legal Guardian, and Responsible for Power of Attorney of Financial and Health Care.</p> <p>R1's physician order dated 6/16/22 documents, "Rocephin 1 gram to be reconstituted with 2.1 milliliters of Lidocaine intramuscularly every 24 hours starting on 6/16/22 and ending on 6/22/22."</p> <p>R1's progress notes dated 6/16/22 at 11:20AM document Rocephin 1 gram intramuscularly administered in left hip.</p> <p>R1's progress notes dated 6/17/22 document V6 (Family Member/Power of Attorney) expressing concern about intramuscular injections traumatizing R1 (being painful for R1) as soon as V6 was notified of the addition of the medication.</p> <p>R1's June 2022 medication administration record documents Rocephin 1 gram given on June 17, 18, 19, 20, 21 and 22.</p> <p>R1's progress notes dated 6/23/22 document, "(R2) continues on antibiotics for urinary tract infection."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R1's progress notes dated 6/24/22 at 3:09PM document that V7 (Licensed Practical Nurse/LPN) spoke with V6 regarding the stop date for R1's antibiotic. V7 LPN verified the start date was 6/16/22 but did not see a stop date. V7 then contacted V10 (Medical Doctor) and the intramuscular antibiotic was discontinued.</p> <p>On 7/6/22 at 12:00PM, V7 (LPN) stated, "I gave (R1's) injection as the (Medication Administration Record) stated to do and later in the day V6 (Family Member/Power of Attorney) called. She asked me how many doses that (R1) had gotten and when I counted it was eight or nine. The daughter told me that she was only supposed to get 7, so I looked in the progress notes and told her that I would have to call the doctor. I called him and he said that he only wanted the 7 doses and to just go ahead and discontinue the drug now. I did and then told the daughter and documented it."</p> <p>On 7/5/22 at 2:00PM, V5 (LPN) stated, "Our Director of Nursing asked for the injections even though that's more painful, because (R1's) symptoms were so severe."</p> <p>The facility medication administration policy date revised 2/04 documents, "All physician orders must be accurately transcribed to the medication administration record and medications must be administered to the resident in the manner and method prescribed by the physician."</p> <p>"B"</p>	S9999		