

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002299</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/06/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CRYSTAL PINES REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>335 NORTH ILLINOIS AVENUE CRYSTAL LAKE, IL 60014</b>
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S 000	Initial Comments  Complaint Investigation: 2215085/IL148505 2215088/IL148509 2215105/IL148529	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.1210 b) 300.1210 c) 300.1210 d)2)3)4)A)5) 300.3210 t)  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>made by nursing staff and recorded in the resident's medical record.</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review the facility failed to identify a resident's (R1) pressure injury prior to the injury (left ischium/hip) becoming unstageable. The facility failed to provide ongoing assessments and monitoring of R1's unstageable left ischial pressure injury. The facility did not follow their care plan as evidenced by not assessing the wound weekly. These failures resulted in R1 being hospitalized for an acute infection to the left ischial pressure injury</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>that required surgical intervention. These failures apply to 1 of 3 residents (R1) reviewed for pressure injuries in the sample of 3.</p> <p>The findings include:</p> <p>R1's care plan dated January 5, 2022 showed R1 was admitted to the facility with diagnoses including chronic, non-pressure wounds to both of his feet with a history of osteomyelitis to his left foot. The care plan showed R1 was at increased risk of additional skin breakdown/pressure injuries related to his diagnoses of dementia, muscle weakness, and impaired mobility. The care plan showed an intervention to monitor bony prominences for redness and monitor the skin and assess every week.</p> <p>An outpatient wound care clinic note dated January 14, 2022 showed R1 was to be seen weekly, in the clinic, for the treatment and management of his chronic foot wounds only. If R1 developed any pressure injuries in the facility, those injuries were to be treated by the facility's wound care team.</p> <p>R1's admission assessment dated January 5, 2022 showed R1 was admitted to the facility with no pressure injuries to his left ischium/hip.</p> <p>R1's weekly skin check note dated April 21, 2022 showed no pressure injuries to R1's left ischial area.</p> <p>A Skin and Wound Evaluation dated April 27, 2022 showed R1 was found to have a new, unstageable, pressure injury to his left ischial area that measured 2.3 cm (centimeters) x 2.5 cm x 0.3 cm.</p> <p>On July 6, 2022 at 9:40 AM, V3 (Wound Nurse)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>stated R1 was at high risk for skin breakdown upon admission to the facility. V3 stated, "I am not sure how (R1's) left ischial wound was not found until it was unstageable ...The verbal agreement was that when (R1) was admitted to us, we would manage and treat any pressure injuries he may have or develop while here. He went out to a wound care clinic, once a week, for treatment and management of his chronic foot wounds. They treated his foot wounds. We treated his pressure injuries ... Once a resident develops a pressure injury, the injury is to be assessed and measured once a week by myself and the wound doctor. I am responsible for completing the weekly wound assessments on any resident's pressure injuries. I complete the weekly assessments once the wound doctor and I have rounded on the resident. The nurses and CNAs (certified nursing assistants) should be monitoring the wounds daily, during cares, for any changes."</p> <p>R1's weekly Skin and Wound Evaluations for May 2022 were reviewed and showed no assessments of R1's left ischial wound were completed the weeks of May 2, 2022, May 16, 2022, and May 30, 2022.</p> <p>On July 5, 2022 at 1:30 PM V3 (Wound Nurse) was asked about R1's missing weekly wound assessments for May 2022. V3 stated, "I don't know why they weren't done. They should have been. Maybe (R1) was at his weekly outpatient wound clinic appointments for his feet so he might have been out of the facility."</p> <p>R1's weekly Skin and Wound Evaluations of R1's left ischial pressure injury, dated June 9, June 16, and June 21, 2022, were reviewed. R1's assessment dated June 21, 2022 showed R1's</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>left ischial wound was worsening in condition and had become bigger in size with measurements of 5.3 cm x 4.5 cm x 1.8 cm.</p> <p>R1's June 2022 medical records, including all progress notes and skin assessments, were reviewed and showed no additional assessments were completed on R1's left ischial wound from June 22-June 30, 2022.</p> <p>A Wound Care Clinic note dated June 30, 2022 showed R1 arrived to the outpatient wound care clinic for weekly management of his chronic foot wounds. The note showed, "In December (2021), the patient had a small stage 2 pressure injury to the left ischium. The nursing home insisted that there in house wound care would manage the ischial ulcer and the Wound Care Clinic was to only manage the foot wounds. The patient was complaining of great pain today and the ischial dressing was removed. The wound is grossly infected with erythema and foul odor. The bone (hip) is not quite palpable at this time but there is only a very thin layer of tissue protecting it. Patient complains of great pain to this area ..."</p> <p>The note showed R1's left ischial pressure injury measured 3.5 cm x 6 cm x 3.8 cm with a wound depth of 6 cm in one area of the wound. The note showed R1 was sent immediately, by ambulance, to a local hospital for an evaluation of the wound.</p> <p>R1's hospital records dated June 30, 2022-July 4, 2022 showed R1 was admitted to the hospital with a primary diagnosis of an infection to his stage 4 left ischial pressure injury with possible sepsis. The records showed R1 underwent surgical debridement of his wound on July 1, 2022.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On July 5, 2022 at 11:30 AM, V4 (Outpatient Wound Clinic Nurse Practitioner) stated, "We had been treating (R1) weekly for his chronic foot wounds since December 2021. He did have a history of a small pressure injury to his left ischium that was noted in December. When (R1) was admitted to the facility in January 2022, we were told by the facility that they would manage any of (R1's) pressure injuries and we would manage his foot wounds. On June 30, 2022, (R1) came to our clinic for his weekly appointment. You could smell his infection the minute you entered his room. He didn't have that odor when we saw him on June 23rd for his previous appointment. He was complaining of pain to his left hip. He couldn't move on his own at all, so we got him out of the wheelchair and got him onto the bed. We removed the dressing to his left hip and found a circular wound that was the size of my fist. It was so foul smelling and infected. The wound was slightly necrotic, with thick yellow drainage. That wound had been like this for at least 3-4 days prior. I sent him immediately to the emergency room... An unstageable pressure injury should be monitored at least weekly, if not daily, especially if you are concerned the wound is getting infected. (R1) got that injury from pressure. He was laying in one position for too long. He was too weak to reposition himself without our help ...He was at high risk for skin breakdown, but his unstageable pressure wound did not just develop overnight ..."</p> <p>On July 5, 2022 at 3:50 PM, V11 (R1's Hospital Physician) stated, "Unfortunately, (R1) has taken a turn for the worse today and is now in septic shock. I don't know if he is septic because of his left ischial wound or because of the wound to his right foot ...What I can tell you is that when (R1) presented to the emergency room (on 6/30/22),</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>he had a grossly infected wound to his left ischium. It smelled foul and contained a large amount of necrotic tissue. His wound had been badly infected for a while ..."</p> <p>On July 6, 2022 at 9:40 AM, V3 (Wound Nurse) stated she was unable to find any facility documentation and/or assessments of R1's left ischial wound that were completed from June 22-30, 2022. V3 stated she did not reassess R1's left ischial wound from June 22-30, 2022. V3 stated, "When we (wound care team) saw (R1) on June 21, 2022, I was concerned his wound (left ischium) was getting infected, but he was already on an antibiotic for an infection to his right foot. Staff should have been assessing his left ischial wound every day for any changes and reporting any changes immediately ...I am not sure why his wound wasn't reassessed during that time. It should have been assessed daily by staff when the dressing was changed ..."</p> <p>On July 5, 2022 at 1:50 PM, V2 (Director of Nursing) stated the facility did not have a policy on the treatment and management of a resident's pressure injuries.</p> <p>"A"</p>	S9999		