

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004428	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/07/2022
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NAME OF PROVIDER OR SUPPLIER HILLSBORO REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1300 EAST TREMONT STREET HILLSBORO, IL 62049
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S 000	Initial Comments Annual Licensure Survey Complaint Investigations: 2244442/IL147718 2244299/IL147539 2244448/IL147726	S 000		
S9999	Final Observations Statement of Licensure Violations: 1 of 4 300.610 a) 300.1210 b) 300.1210 d)4)A) 300.1210 d)4)B) 300.1210 d)4)C) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest	S9999	Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.</p> <p>B) Each resident shall have at least one complete bath and hair wash weekly and as many additional baths and hair washes as necessary for satisfactory personal hygiene.</p> <p>C) Each resident shall have clean, suitable clothing in order to be comfortable, sanitary, free of odors, and decent in appearance. Unless otherwise indicated by his/her physician, this should be street clothes and shoes.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure residents were treated with dignity, had needs met timely, and provide privacy for 4 of 18 (R44, R46, R53, R175) residents reviewed for resident rights in the sample of 51. These failures resulted in R46 having feelings of embarrassment and she doesn't matter, R175 having feelings of embarrassment and crying when talking about</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>her experience of being exposed and with not receiving timely care, and R53 being upset and feeling dirty.</p> <p>Findings include:</p> <p>1. On 6/22/2022 at 3:00 PM, R46 was sitting in main lobby with abdomen exposed. R46's shirt was above her abdomen beneath her breast. Staff were observed walking past R46, and no attempts were made to pull clothing down or change clothing.</p> <p>On 7/5/2022 at 8:30 AM, R46 was sitting in her wheelchair in the main lobby, with large stomach and abdominal dressing exposed and uncovered. Staff were observed walking past R46, and no attempts were made to assist with adjusting clothing.</p> <p>On 7/5/2022 at 11:05 AM, R46 stated she gets embarrassed when people look at her stomach. R46 stated no one helps her pull her shirt down, or cover her large stomach. R46 stated once her clothes are on, they are on. R46 stated when she notices someone looking at her uncovered stomach, she goes to her room and stays in there so no one can see her. R46 stated, "I don't matter." When talking about this, R46 dropped her head, and looked down and away.</p> <p>On 7/5/2022 at 12:20 PM, V21, Licensed Practical Nurse (LPN), stated she has worked with R46. V21 stated she has had conversations with R46. V21 stated sometimes R46 doesn't respond to her, but sometimes she does. V21 stated, "It's a 50/50." V21 stated when R46 does respond, she responds appropriately. V21 stated she is aware of R46 clothing revealing her abdomen, and would expect the staff to change</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>her or assist with pulling R46's shirt over her abdomen. V21 stated she understands how this would make R46 feel embarrassed.</p> <p>On 7/5/2022 at 3:32 PM, V63, R46's mother, stated R46 is able to talk when she wants. V63 stated R46 would not like for her stomach to show. V63 stated if R46 said she was embarrassed, then she was embarrassed.</p> <p>2. R175's Care Plan, dated 6/9/2022, documents "YOUNITE Story - Care/ADL (activities of daily living) Preferences. It continues "(R175) prefers to wear her clothes from home. She prefers when she is up in her chair throughout the day to always have on pants and shirt from home."</p> <p>On 6/21/22 from 9:30 AM to 11:00 AM, based on 15 minute observation intervals, R175 remained sitting in recliner, with her incontinent brief visible to staff and residents passing by her room. R175 resides in area with busy foot traffic.</p> <p>On 6/27/22 at 11:15 AM, R175 stated her incontinent brief is her underwear. R175 stated she does not like sitting with her underwear showing as people walk past her room. R175 stated sitting in her room with her underwear showing is "indecent". R175 stated it is embarrassing, and she does not want anyone looking at her in her underwear. R175's face was red, andnd eyes were welling up with tears when discussing the subject.</p> <p>3. R53's Care Plan,dated 1/10/22, documents "(R53) Care/ADL Preferences: prefers to have a shower two times a week." It continues "(R53) has an ADL Self Care Performance Deficit. Interventions: requires one staff participation with</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>bathing, requires one staff participation to dress, requires one staff participation with personal hygiene and oral care, requires two staff participation to reposition and turn in bed."</p> <p>R53's Minimum Data Set (MDS), dated 5/9/22, documents R53 is cognitively intact and requires extensive assistance from two staff members for transfers and toilet use. R53 is totally dependent on one staff member for bathing. R53 requires extensive assistance from one staff member for dressing and personal hygiene. R53 is always incontinent of both bowel and bladder.</p> <p>On 6/22/22 at 11:35 AM, V9, Corporate Nurse, and V22, Certified Nursing Assistant (CNA), were performing perineal care on R53, with the window blinds left open, with a view of a parking lot out the window.</p> <p>On 6/27/22 at 8:45 AM, V8, CNA, and V29, CNA, were performing perineal care for R53, with the window blinds left open, and with a view of a parking lot out the window.</p> <p>On 6/28/22 at 12:05 PM, R53 stated, "It makes me feel dirty and really upsets me when I don't get my showers like I'm supposed to and when they leave me sitting in urine or stool. They definitely need some more help here."</p> <p>On 7/05/22 at 1:20 PM, R53 stated, "I would prefer for them to close the blinds when they are taking care of me. I don't like it when someone can see in here, especially when it's dark out and the lights are on in here."</p> <p>On 6/30/22 at 10:52 AM, V8 stated, "If I am doing resident care, I will close the window blinds, pull the curtain around the bed and shut the door to</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>maintain their privacy."</p> <p>On 6/30/22 at 11:05 AM, V23, CNA, stated, "For resident privacy, I make sure the door is closed, the curtain is pulled, the blinds are shut and the bathroom door is closed."</p> <p>On 6/28/22 at 11:15 AM, V6, Corporate Nurse, stated, "We don't have a specific policy for incontinent care. We have a check list that every employee does to get checked off for that procedure."</p> <p>4. R44's Care Plan, with revision date of 6/8/22, documented R44 is dependent on two nursing staff for assistance with her care needs.</p> <p>R44's Minimum Data Set (MDS), dated 5/5/22, documented R44 has a mild cognitive impairment, and is not stable with her upper and lower body extremities, which requires two staff for assistance.</p> <p>On 6/7/22 at 10:50 AM, R44 activated her call light, and at 11:07AM, a staff member walked by R44's activated light without answering. At 11:25AM, the call light was de-activated by V5, Certified Nurse Assistant, (CNA).</p> <p>On 6/7/22 at 11:28 AM, when asked which resident activated their call light, V5 stated, "The resident in the first bed stated she did not need anything." When questioned if she asked (R44) in the second bed, V5 stated, "No."</p> <p>On 6/7/22 at 11:30 AM, R44 stated she activated her call light to have her incontinent briefs changed. V5 and another nursing assitant in training then assisted R44 with her care.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>The facility's Grievance Log, dated 6/1/22, documents, "Call lights are not answered timely. And residents can tell that staff are working short." The Grievance Log, dated 5/4/22, documented, "Call lights not answered in a timely manner, turning off lights and not coming back." The Grievance Log, dated 4/6/22, documents "In the evenings it takes a little longer for call lights to be answered." The Grievance Log, dated 3/8/22, documented, "Call lights are not answered in a timely manner."</p> <p>On 6/9/22 at 9:00AM, V1, Administrator, stated the facility does not have a policy or procedure for answering of call lights to address residents care needs.</p> <p>The Residents' Rights for People in Long-term Care Facilities, dated 5/18, documents "You have the right to privacy."</p> <p>The Facility's "Skills Checklist", undated, documents "Identify Patient, Wash Hands, and Ensure Privacy."</p> <p>(C)</p> <p>2 of 4</p> <p>300.610 a) 300.1010 h) 300.1210 b) 300.1210 d)3) 300.1210 d)5) 300.1220 b)2) 300.3240 a)</p> <p>Section 300.610 Resident Care Policies</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility neglected to provide timely treatment for a surgical wound, failed to notify the Physician of a change of condition in a timely manner, failed to act on a change of condition, and failed to address pain for infected, swollen surgical incision for 1 of 18 residents (R40) reviewed for neglect, physician notification, change of condition, and pain in the sample of 51. This failure resulted in R4's wound swelling, causing increasing pain, and the wound becoming infected and opening up, R40 needing antibiotics, and R40's pain not being addressed for 6 days.</p> <p>Findings Include:</p> <p>R40's Health Status Note, dated 6/23/22 at 1:30 PM, documents, "Resident returned to facility after surgery via transportation driver. VS (Vital Signs) stable and no c/o (complaint of) voiced, denies any pain at this time. New orders for follow up appointment with (V50) at (local hospital) on July 12th at 4:00 PM. New order to leave dressing on left hand for 24 hours then remove it. Will continue to monitor. "</p> <p>R40's Discharge Instructions from the local hospital for Excisions, dated 6/23/22, documents, Incisional Care: "Look at the appearance of incisions each day and watch for signs of infection, including: redness, swelling, heat, green/yellow or foul-smelling drainage, fever 101 or higher, or severe pain not controlled by prescribed medication. If you suspect an infection, call your doctor." It also documents, "You can reach your doctor at one of the follow</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>numbers. For urgent problems, go to the nearest Emergency Room." V50's name and number was checked.</p> <p>R40's Health Status Note, dated 6/23/22 at 7:57 PM, documents, "Drsg (dressing) intact to left hand, fingers edematous, slightly reddish purple, moving fingers freely. Up adlib (at liberty) ambulating independently. No acute distress, no s/s (sign and symptoms) pain/discomfort."</p> <p>R40's Health Status Note, dated 6/24/22 at 6:23 AM, documents, "Resident c/o pain to left hand PRN (as needed) Tylenol given per MD (Medical Doctor) orders, stitches intact with noted edema to top of left hand and fingers on left hand, no redness noted. Will continue to monitor."</p> <p>R40's Health Status Note, dated 6/24/22 at 3:53 PM, documents, "Sutures intact to left hand, picks at area at times. No s/s infection noted."</p> <p>R40's Health Status Note, dated 6/25/22 at 9:04 AM, documents, "Resident recently had procedure to hand and has stitches in place. Hand is swollen and warm to touch. Resident unable to keep hand elevated to help with swelling. Resident complaining about "tape" to hand - resident does not have tape to hand."</p> <p>R40's Health Status Note, dated 6/25/22 at 12:47 PM, documents, "Resident complaining about hand hurting, writer attempted to administer Tylenol prn as ordered and resident spit medication out and threw it on the floor. Resident complaining that she is cold. Writer took resident to room and put on sweater, sat in recliner with two blankets."</p> <p>R40's Health Status Note, dated 6/25/22 at 4:45</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>PM, documents, "Picking at left hand sutures causing bleeding to area, dry protective drsg applied for protection, continues to pick and tries to remove drsg. Fingers remain edematous, warm to touch. Afebrile."</p> <p>R40's Health Status Note, dated 6/26/22 at 5:10 PM, documents, "Writer has re-applied 2 dressings to L (left) anterior hand sutures. Resident has picked at sutures until they are bleeding. L hand is red/swollen and irritated. Resident continues to pick at sutures and hand. Will apply another dressing and wrap in kerlix to see if this helps from resident picking at surgical incision. Will continue to monitor."</p> <p>R40's Health Status Note, dated 6/27/22 at 5:00 AM, documents, "Resident noted to have edema and redness to L dorsal hand. Sutures are CDI (clean, dry, and intact). MD notified. Awaiting response."</p> <p>On 6/27/22 at 6:43 AM, R40 exited her room. R40's left hand gauze dressing was pulling up leaving the top of her hand exposed. The top of R40's left hand had sutures, the area was swollen and red. R40's fingers were swollen. At that time, R40 stated, "My tummy hurts. My hand hurts. I need help."</p> <p>On 6/27/22 at 8:08 AM, R40 was sitting at the dining room table. R40 was unwrapping the gauze bandage on her left hand. R40 was picking at the sutures. R40 stated, "My hand hurts. This tape hurts." At that same time, V5, Certified Nurse Assistant (CNA), V37, CNA, and V38, Activity Director, were in the dining room passing out breakfast trays. No one acknowledged R40, or tried to redirect her from picking at her bandage.</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>On 6/27/22 at 8:18 AM, V20, Licensed Practical Nurse (LPN), stopped her medication pass to redress R40's hand. R40 stated, "My hand hurts. Don't touch my hand. My hand hurts."</p> <p>On 6/27/22 at 8:55 AM, R40 was walking in hallway stating that her hand hurts.</p> <p>On 6/27/22 at 10:28 AM, V20 stated, "(R40) had like a horn growing out of the top of her hand. It is a large incision and has sutures." At this time, R40 came walking down the hall with the left hand gauze pulled up and the top of her hand bleeding. R40 stated, "My hand hurts."</p> <p>On 6/27/22 at 10:30 AM, V20 stated, "The night shift nurse faxed the surgeon to let him know and we are waiting to hear back from him." V20 told R40 she will get her some Tylenol to help. V20 took R40 to her room to cleanse and redress R40's left hand. R40 continued to say her hand hurt. V20 cut the remaining bandage off with scissors. R40's hand and fingers were very swollen. The top of her hand had an incision approximately 2 inches long, starting at the top of the hand, going past the knuckle to her inner finger. V20 cleansed the wound with normal saline, applied a gauze pad and wrapped the hand in gauze.</p> <p>R40's Health Status Note, dated 6/27/22 at 3:39 PM, documents, "Sutures intact to left hand, hand/fingers remain edematous and red, will not leave protective drsg on. Call out to (V50, Surgeon) regarding suture removal and the edema/redness of hand, awaiting return call."</p> <p>R40's Health Status Note, dated 6/28/22 at 4:13 AM, documents, "L hand remains edematous and</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>reddened. Sutures appear removed at this time. Resident will not allow dressing to cover incisional wound. Area cleansed. Scant amount of sanguineous drainage noted."</p> <p>On 6/28/22 at 8:45 AM, R40 was walking in the dining room. R40's left hand had no bandage on it. R40's top of her hand had a small amount of drainage coming form the wound. The incision was scabbed over. R40's hand and fingers were more swollen than on 6/27/22. R40's hand remains red. R40 was telling V16, CNA, not to bump her hand and that her hand hurts.</p> <p>R40's Health Status Note, dated 6/28/22 at 9:53 AM, documents, "Resident continues to pick top of left hand at surgical site, area red, and edematous. Writer wrapped left hand with dressing and cling, resident said get that off, then removed dressing and began picking left hand again. (V40, Doctor) notified and awaiting response from MD."</p> <p>R40's Health Status Note, dated 6/28/22 at 10:26 AM, documents, "New order received from (V40, MD) to cover top of left hand with gauze, then cover with Geri sleeve or glove."</p> <p>R40's Health Status Note, dated 6/28/22 at 10:48 AM, documents, "(V40) MD updated on resident's surgical site to top of left hand, red, edematous, with serosanguineous drainage noted. Resident's temp 98.7 at this time. Awaiting on MD response."</p> <p>On 6/28/22 at 10:49 AM, V39, Registered Nurse (RN), stated, "(R40) is a picker, she won't leave anything on her hand which isn't surprising because it is swollen. I spoke with the doctor and he said to wrap it and to cover the dressing with a</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>brace or 'arm sleeve' to keep her from picking at it. I just dressed the wound." V39 stated, "The wound has some drainage on it so I am going to reach out to the doctor to see if I can get an order for a culture because I think it may be infected." V39 stated that she was notifying (V40, Medical Director).</p> <p>R40's Health Status Note, dated 6/28/22 at 2:19 PM, documents, "Left hand remains red and edematous, continues to pick at surgical site, removes protective drsg once on."</p> <p>R40's Health Status Note, dated 6/29/22 at 3:41 AM, documents, "Resident's L hand remains edematous and reddened. Scant amount of drainage noted. Resident has not c/o pain or discomfort thus far this shift. Continue to monitor for worsening of condition."</p> <p>R40's health status note, dated 6/29/22 at 8:30 AM, documents, "Resident is out in the dining room at this time. Resident has picked off current bandage on left hand. Hand evaled (evaluated) at this time. Residents hand is red and swollen 3 plus pitting. Resident states that it hurts when touched. Residents hand cleaned and new dressing applied per MD order. Resident does have limited range of motion in her left hand related to swelling. Residents hand is not hot to touch. Will address with MD (V40) per fax to see if we can get a culture and a different dressing because resident picks this one off. Resident is unable to remember to leave dressing alone related to disease process."</p> <p>On 6/29/22 at 8:50 AM, R40 had removed the dressing from her left hand. R40's left hand and fingers were very swollen. The top of the hand was red. The redness from the hand was</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>migrating down the fingers. The bottom of the incision that did run down the inner 4th finger has now pulled up to the knuckle and has opened up with drainage noted. The incision on the top of the hand has the the sutures intact and they were scabbed over. R40 was asked to move her fingers, R40 could not move the 4th finger and could only move the other 4 fingers slightly due to edema and pain.</p> <p>On 6/29/22 at 8:50 AM, V4, RN, stated, "We have gotten a culture of her hand and are waiting on results. I have given her Tylenol. The bottom of the incision has opened up, there is a little drainage, the other sutures are scabbed over. Her hand and fingers are swollen."</p> <p>R40's Health Status Note, dated 6/29/22 at 9:05 AM, documents, "Note faxed to MD (V40) office regarding hand dressing and culture needed. Awaiting fax back."</p> <p>R40's Health Status Note, dated 6/29/22 at 9:05 AM, documents, "Called MD (V40) office at this time, at 0937, asked to speak with a nurse regarding hand and vaginal bleeding. 0938— (V71, V40's office staff), on the phone. Writer explained situation regarding residents hand and vaginal bleeding. (V71) states that (V72, Nurse Practitioner) will be in today to eval (evaluate) resident. Writer asked what time (V72) will be here because I feel like it is very important with residents hand and bleeding. (V71) states she will be in this afternoon. Writer asked if we could go ahead and get an order for a culture so that can be completed. (V71) states (V72) wants to see it before anything else is done."</p> <p>On 6/29/22 at 9:30 AM, V4, stated, "I told you wrong. The culture request was made but not</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>gotten and the doctor faxed back orders that the Nurse Practitioner will see this week. I have faxed over a request for steri-strips and a better dressing and a culture."</p> <p>On 6/29/22 at 9:35 AM, V4 was questioned why a phone call has not been made to the doctor instead of faxing, V4 stated, "The office will just tell us that we need to fax and wait for a response."</p> <p>On 6/29/22 at 10:30 AM, V4 stated she had called the doctor's office, and they said the Nurse Practitioner will come and see her today. V4 stated she asked if she could get a culture, and the office said no, the Nurse Practitioner wants to evaluate it first.</p> <p>On 6/29/22 at 10:41 AM, V49 (V50's Medical Assistant) stated, "We have not been made aware of any issues (R40) has been having with her incision. (V50) is in surgery until 1:30 PM, I will have him call you when he gets out."</p> <p>R40's Health Status Note, dated 6/29/22 at 12:37 PM, documents, "Residents hand has some purple discoloration noted to the left-hand top side, middle of the hand. (if you would look between the 2nd and 3rd finger and go up about 3cm (centimeters) and towards the ring finger, this is where the discoloration is noted). Residents radial pulse is still present. Resident continues to have 3 plus pitting edema in it and has limited range of motion. Area is red and appears shinny (sp) and taught."</p> <p>On 6/29/22 at 12:48 PM, V4 stated, "(R40's) hand is starting to bruise up by the incision now. She has a radial pulse. Her fingers are stiff but she can move them."</p>	S9999		

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S9999	<p>Continued From page 17</p> <p>On 6/29/22 at 12:50 PM, V18, CNA, stated, "Her (R40) hand looks more red today. I know that it is swollen and the nurse is taking care of it."</p> <p>On 6/29/22 at 12:53 PM, V20, LPN, stated, "The night shift nurse faxed I think her doctor here about the swelling and redness. I told the evening nurse to keep an eye out for the response. She was picking at it. I was monitoring her swelling. No, I did not reach out to the doctor because the night nurse had faxed the doctor. We can reach out by fax or phone if it is urgent."</p> <p>On 6/29/22 at 1:00 PM, V41, LPN, stated, "If there is a change of condition, I will complete a SBAR (Situational Background Assessment Recommendation) and fax it to the doctor. Some doctors prefer the fax and if you call their office their nurses won't even let you talk to them. V40 likes faxes so you fax and wait for a response."</p> <p>On 6/29/22 at 1:35 PM, V50, R40's Surgeon, stated, "I was not made aware of (R40's) change of condition. I expect the nurses to call me if there is a problem not (V40, R40's Primary Doctor / Medical Director). She is my patient this is my problem. I have been going there for 14 years and they have never had problems calling me before. If I would have known, I would have seen her in the clinic or seen her there. This will heal it is just going to take more time. The edema has caused the wound to dehiscence (open up). She is going to need antibiotics for the infection and probably wound clinic to heal the wound now."</p> <p>On 6/29/22 at 2:13 PM, V39, RN, stated, "I did not reach out to the surgeon the other nurse did and we were waiting on a response. I faxed (V40) to update him but did not get a response."</p>	S9999		

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S9999	<p>Continued From page 18</p> <p>On 7/6/22 at 10:00 AM, V6, Regional Nurse, stated the nurses should have called the doctor and not faxed him when problems with her pain and incision started.</p> <p>On 7/6/22 at 2:16 PM, V40, Medical Director, stated he expects the nursing staff to notify someone at the first sign of infection.</p> <p>The Facility's "Abuse, Prevention and Prohibition Policy", dated 2/2021, documents, "Each resident has the right to be free from abuse, corporal punishment, and involuntary seclusion. Residents must not be subjected to abuse by anyone, including, but not limited to, facility staff, other residents, consultants or volunteers, staff of other agencies serving the resident, family members or legal guardians, friends, or other individuals." It continues, Definitions: "Neglect means failure to provide goods and services necessary to avoid physical harm, pain, mental anguish, or emotional distress."</p> <p>The Facility's "Significant Condition Change & Notification" Policy, undated, documents "Purpose: To ensure that the resident's family and/or representative and medical practitioner are notified of resident changes such as those listed below: An accident or incident, with or without injury, that has the potential for needed medical practitioner intervention. A significant change in the resident's physical, mental or psychosocial status: New wounds, bruises or skin tears, Abrupt onset of edema, Onset of swelling, Symptoms of an infectious process, Ten percent weight loss or gain in six months, Abnormal, Unusual or new complaints of pain, Allegation of abuse of neglect, and Resident to resident altercations require notification for both resident residents. A need to</p>	S9999		

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S9999	<p>Continued From page 19</p> <p>significantly alter treatment." It continues "When any of the above situations exist, the licensed nurse will contact the resident's representative and their medical practitioner. Prior to calling the medical practitioner the nurse will complete the SBAR assessment. The medical practitioner will be contacted immediately for any emergencies regardless of the time of day. Non-emergency notifications may be made the next morning if the situation occurs on the late evening or night shift. This applies to any day of the week including holidays. If the medical practitioner cannot immediately be reached in any emergency, the medical director will be called. If that medical practitioner cannot be reached, the Director of Nursing or the charge nurse can make arrangements for transportation to the emergency department. Each attempt will be charted as to the time the call was made, who was spoken to, and what information was given to the medical practitioner. In a non-emergency situation, the primary medical practitioner will be called unless he/she has left an alternate name to call. If after two attempts, there is no response to the calls, the medical director will be contacted."</p> <p>(B)</p> <p>3 of 4</p> <p>300.610 a) 300.1210 b) 300.1210 c) 300.1210 d)6)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy</p>	S9999		



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S9999	<p>Continued From page 20</p> <p>Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to provide adequate supervision to prevent falls, and failed to operate</p>	S9999		

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S9999	<p>Continued From page 21</p> <p>a mechanical lift in a safe manner in 3 of 6 residents (R19, R38, R226) reviewed for falls in the sample of 51. This failure resulted in R38 and R226 sustaining falls which resulted in fractures.</p> <p>1. R226's face sheet, undated, documents a diagnosis of Parkinson's Disease and Muscle Weakness.</p> <p>R226's Minimum Data Set (MDS), dated 6/15/22, documents R226 has severe cognitive impairment, requires an extensive assistance of two staff for toileting and has had falls prior to admission and after admission.</p> <p>R226's care plan, dated 6/10/22, documents R226 is at risk of falls.</p> <p>R226's fall risk assessment, dated 6/10/22, documents R226 is at risk of falls.</p> <p>R226's progress note, dated 6/24/22 at 2:11PM, documents, "Certified Nurses Assistant (CNA) brought resident to bathroom, resident was agitated and walked on through the next bathroom door to the adjoining room. Resident then attempted to punch CNA, and resident fell to the floor. CNA yelled for writer/nurse. Writer arrived in room and noted resident sitting on the floor. Writer asked resident if he was having pain and he responded his hip and neck hurt. Staff did not move resident. 911 called. Emergency Medical Technicians (EMT) arrived and resident lifted with sheet to stretcher. Resident transferred to local hospital via ambulance."</p> <p>R226's hospital history and physical, dated 6/25/22, documents diagnosis of a Left Femoral Neck Fracture.</p>	S9999		

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S9999	<p>Continued From page 22</p> <p>On 6/28/22 at 11:47AM, V41, Licensed Practical Nurse (LPN), stated R226 was very agitated, and he had just punched a task aide and threw furniture all around the room. V41 stated he started yelling he needed to go pee, so she told V60, CNA, to go ahead and take him to the bathroom. V41 stated she went out to get his medication, Ativan, ready hoping with him going to the bathroom, it would calm him down enough to take the medication. V41 stated R226 went into the bathroom and kept going into the next residents room, and when V60 tried to redirect him back to the bathroom, R226 was kicking and trying to hit V60, and he fell. V41 was questioned if it was safe for V60 to take R226 to the bathroom alone, and V41 stated, "That is all the staffing we had that day would allow."</p> <p>On 6/29/22 at 11:39AM, V41, LPN, stated when R226 fell on 6/24/22, there was only 1 CNA attempting to toilet him. V41 is unsure of what assistance level was required for R226 with toileting.</p> <p>On 6/30/22 at 11:05AM, V1, Administrator, stated he would expect staff to use the recommended number of staff needed for transfers, toileting, etc.</p> <p>2. R38's Care Plan, dated 3/17/22, documents, "(R38) is at risk for falls related to gait/balance problems and history of falls. Interventions: 'Call Don't Fall' sign, call light is within reach and encourage the resident to use it for assistance as needed, educate the resident/family/caregivers about calling for assistance prior to cares and what to do if a fall occurs, ensure personal items are within reach, ensure that the resident is wearing appropriate footwear when ambulating or mobilizing in wheelchair, place walker within</p>	S9999		

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S9999	<p>Continued From page 23</p> <p>reach. On 6/21/22, intervention added: Re-educate resident importance of using call light for assistance." It continues "(R38) YOUNITE Story - Care/ADL (Activities of Daily Living) Preferences: (R38) prefers to go to bed at 8:00 PM, usually wakes up early in the morning to use the bathroom and then will go back to bed for about an hour." It continues "(R38) has an ADL Self Care Performance Deficit related to impaired balance. Interventions: Ambulation assist walking with resident in her room to and from the bathroom using a gait belt and wheeled walker providing stand by assist to limited assist as needed based on resident's performance and ability, requires one staff participation to use toilet, requires one staff participation with transfers." It continues "(R38) has limited physical mobility. Interventions: requires stand by assistance with a walker to ambulate as desired."</p> <p>R38's "Fall Risk Data Collection", dated upon admission on 6/1/21, documents R38 was a low fall risk.</p> <p>R38's "Fall Risk Data Collection", dated 3/13/22, R38's date of fall, documents R38 was a low fall risk.</p> <p>R38's "Fall Risk Data Collection", dated 3/26/22, R38's return to the facility after hospitalization from a fall, documents R38 was a high fall risk.</p> <p>R38's "Fall Risk Data Collection", dated 6/21/22, R38's date of fall, documents R38 was a high fall risk.</p> <p>R38's Progress Note, dated 3/13/22 at 3:40 AM, documents, "The resident is experiencing a change in condition. See SBAR (Situation, Background, Assessment, Recommendation) assessment for further information and family/physician notification. The change in condition the resident is currently experiencing is</p>	S9999		
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NAME OF PROVIDER OR SUPPLIER HILLSBORO REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1300 EAST TREMONT STREET HILLSBORO, IL 62049
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S9999	<p>Continued From page 24</p> <p>non witnessed fall."</p> <p>R38's Progress Note, dated 3/13/22 at 3:43 AM, documents, "Resident yelling out help. CNA entered room and observed resident sitting on the floor. Writer entered room and observed resident sitting on the floor in the corner by bathroom door. Walker standing behind resident. Resident states she was bending over to pick up a piece of clothing and lost her balance and fell to her bottom. ROM (Range of Motion) WNL (Within Normal Limits) and no complaints of pain. resident was able to stand to feet and skin check completed at this time with no areas noted. resident ambulated with walker to bed without difficulty. Vital signs 112/52-56-16-97.8. neuro assessment initiated. Doctor made aware. will update POA (Power of Attorney) in AM hours."</p> <p>R38's Progress Note dated 3/13/22 at 10:08 AM, documents, "Resident noted to have fall on night shift last evening. Neuro checks continued, vitals stable and WNL, no complaint of pain or discomfort at this time. Does states she is a little sore on left rear. No redness or bruising noted at this time."</p> <p>R38's Progress Note, dated 3/15/22 at 7:05 PM, documents, "Resident complained of pain in right hip and lower right rib regions. Tylenol provided PRN (as needed) throughout day. Resident requesting x-ray. Resident able to move all extremities, and able to ambulate with walker. Aware we will update doctor in the morning."</p> <p>R38's Progress Note, dated 3/16/22 at 10:22 AM, documents, "New Order received from Doctor's office per Nurse, x-ray right hip and right rib area. Orders called to (radiology company), states will call with time they will be here. Call placed to</p>	S9999		

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S9999	<p>Continued From page 25</p> <p>update POA/Son of new order, no answer, left message to call facility. HIPPA (Health Insurance Portability and Accountability Act) compliance maintained. Awaiting return call at this time."</p> <p>R38's Progress Note, dated 3/21/22 at 6:40 AM, documents, "Called POA per resident's request. Resident continues to complain of pain. Resident is refusing to be repositioned, changed, or attempt to walk with assistance to go to the bathroom. POA states he was in yesterday and she would only get up one time. He attempted to encourage her that she needed to get up, but resident complained of pain and would not. Will update MD (Medical Doctor) when office opens that resident is still complaining of pain. POA states he will be in later today. Resident is in bed but slouched down towards the bottom of the bed and will not let staff pull her up in bed. Call light within reach."</p> <p>R38's Progress Note, dated 3/21/22 at 9:11 AM, documents, "The resident is experiencing a change in condition. See SBAR assessment for further information and family/physician notification. The change in condition the resident is currently experiencing is resident had a fall on 3/13/22, complaining of increasing pain to pelvic/back."</p> <p>R38's Progress Note, dated 3/21/22 at 9:12 AM, documents, "Doctor's office called and stated that resident should go to the ER (Emergency Room) to be evaluated."</p> <p>R38's Progress Note, dated 3/21/22 at 9:16 AM, documents, "Called (local ambulance service) to come and get resident and take to the hospital for evaluation."</p>	S9999		

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S9999	<p>Continued From page 26</p> <p>R38's Progress Note, dated 3/21/22 at 9:34 AM, documents, "Ambulance arrived and took resident to the hospital to be evaluated. Paperwork given to EMS (Emergency Medical Service)."</p> <p>R38's Progress Note, dated 3/21/22 at 1:48 PM, documents, "Received phone call from (local ER) that the resident is going to be coming back. She did have a few acute fractures. Son did not want anything done nor did he want her to have any scripts for pain control. Sending someone to go and pick her up."</p> <p>R38's Progress Note, dated 3/21/22 at 2:20 PM, documents, "POA present when resident returned. Resident informed writer that resident has a fractured tailbone. No paperwork from hospital showing any fractures. Called (local hospital), spoke with staff to request result of radiology reports faxed to facility."</p> <p>R38's MDS, dated 6/8/22, documents R38 is cognitively intact and requires extensive assistance from one staff member for transfers. R38 requires limited assistance from one staff member for ambulation, dressing, toilet use, personal hygiene and bathing. R38 is always continent of both her bowel and bladder.</p> <p>R38's Progress Note, dated 6/21/22 at 4:53 PM, documents, "Writer called to resident's room by CNA @ 1620. Resident noted to be lying on the floor by her closet. Resident sitting upright, shoes on. Floor clean, quiet environment. Writer asked resident if she was in pain. Resident states, "Yes, I think something is broke." Writer asked resident if she was able to move her legs. Resident states she is unable to move left leg. Left leg bent, resident unable to show exact location of pain</p>	S9999		

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S9999	<p>Continued From page 27</p> <p>other than left leg. Resident left on the floor, with CNA beside her. POA called at 4:30 PM. 911 called at 4:31 PM, informed both crews are out at this time, will be here as soon as they can. Report called to Nurse at (local ER) at 4:33 PM. Nurse at Doctors office notified. Regional nurse, (V6) present and aware. Local Ambulance Service arrived and transported resident via stretcher to Local ER at 4:47 PM."</p> <p>R38's Progress Note, dated 6/24/22 at 2:13 PM, documents, "Received a call from (staff at local hospital) to call report that resident is coming back to facility today. Fracture to left hip, had nailing on 6/22/22 with incisions noted to left upper thigh. WBAT (weight bearing as tolerated). Two assist for transfers. Isolation droplet sinus related to random virus and ESBL (Extended-spectrum beta-lactamase) to urine. Carbohydrate controlled 75 gram diet. Accu checks Ac (before meals) and HS (before bed) with SSI (sliding scale insulin). Urinary catheter discontinued this morning and resident is voiding without difficulty. Order for Norco and script is being sent. Currently on Lovenox. Transport was at hospital at end of call to bring her to facility."</p> <p>On 7/5/22 at 10:45 AM, R38 was lying in bed, wheelchair was at the foot of her bed. There was no walker seen in her room. There was a "call don't fall sign" on the restroom door. R38 had personal items lying everywhere, on her bedside table, the night stand, and the window sill.</p> <p>On 7/6/22 at 12:30 PM, R38 was lying in bed with hospital gown on, no walker was seen in her room; personal belongings located in several places in her room; wheelchair at foot of her bed.</p> <p>On 7/05/22 at 11:00 AM, R38 stated, "I remember</p>	S9999		

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S9999	<p>Continued From page 28</p> <p>when I fell last month. I was in my closet because I wanted to wear a specific shirt. I pulled on the shirt and it came off the hanger and I fell backwards. I landed on a metal rail on the floor and had to be operated on. I fell a few months ago when I was trying to pick up clothes by the bathroom door. I lost my balance and fell. I didn't bother them because they are so busy and there is not enough help."</p> <p>On 7/5/22 at 10:35 AM, V3, LPN, stated, "I was here when (R38) fell on 6/21/22, and I was her nurse that day. I was just in her room, and she was sitting on the side of the bed with her feet down. I left to go to a quick meeting and when I came back, (V8, CNA) told me that (R38) was found on the floor. (R38) said she was going to change her blouse."</p> <p>On 7/06/22 at 1:26 PM, V29, CNA, stated "(R38) was always moving around in her room with her walker. She usually is very good at using her call light for help but the times when she fell, she did not use it. (R38) liked to sit on the side of her bed to eat. Since she broke her hip, we just sit her up and put her food on tray table across her."</p> <p>On 7/7/22 at 11:05 AM, V48, CNA, stated "(R38) usually will try and go to the restroom by herself, and if she feels like she needs some assistance, she will put her call light on. That night, (R38) must have gotten up herself and when I walked by her room, she was on the floor. The staffing for our shift is always short staffed. There is always just me, (V67, CNA), and (V68, CNA) working with one to two Nurses for the entire building. It is hard to get to everyone with just a few of us working."</p> <p>The Facility's Schedule and Daily Assignment</p>	S9999		

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S9999	<p>Continued From page 29</p> <p>sheets provided by V6, Regional Nurse, dated 3/12/22, documents during the date and time of R38's fall (3/13/22 at 3:40 AM), there was only one LPN and three CNA's on duty in the facility with a census of 66 residents.</p> <p>3. R19's MDS, dated 6/7/22, documents R19 is cognitively intact and requires extensive assistance from two staff members for transfers. R19 requires extensive assistance from one staff member for bed mobility, dressing, toilet use, personal hygiene and bathing. R19 is always incontinent of urine and always continent of bowel.</p> <p>R19's Care Plan, dated 6/27/22, documents, "(R19) has an ADL Self Care Performance Deficit Limited Mobility. Interventions: requires Mechanical lift and assist of two for transfers." It continues, "(R19) has limited physical mobility. Interventions: is non weight bearing, is totally dependent on staff for ambulation/locomotion."</p> <p>On 6/27/22 at 12:25 PM, V29, CNA, brought the full body mechanical lift device into R19's room, attached the sling under R19 to the lift device, and then lifted R19 off her bed. There was no verification of the strap/loops attached prior to lifting R19 from her bed. R19 was left swinging in the air above her bed while V8, CNA, moved around the bed to get R19's wheelchair, which was located at the foot of her bed. V29 was operating the lift device, and pulled R19 out and away from her bed, while being moved approximately three to four feet to her wheelchair. R19 was left swinging freely in the air during the move until lowered into the wheelchair. No one was holding onto R19 during this transfer until the final lowering into her wheelchair.</p>	S9999		

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S9999	<p>Continued From page 30</p> <p>On 6/30/22 at 10:45 AM, V8, CNA, stated, "If we are using the (full body mechanical lift device), after we put the resident in the sling, we will lift them and pull the resident back away from bed, make sure the wheels are locked on both the wheelchair and lift device. If the resident needs to be adjusted to a sitting position, I will use the handles on the back of the sling to move the resident into the wheelchair."</p> <p>On 6/30/22 at 11:00 AM, V23, CNA, stated, "When getting a resident up using a (full body mechanical lift device), we will lift them off the bed and pull the lift from under the bed and move the resident to the wheelchair and lowered. One person can hold the handle on the back of the sling to guide the resident to the chair."</p> <p>On 7/07/22 at 9:00 AM, V6, Corporate Nurse, stated, "I would expect the staff to keep a hold on the resident at all times while using the full body mechanical lift device. They should not be letting the resident free swing while in the lift."</p> <p>The Facility's "Total Dependent Lift" Employee Checklist, undated, documents "Check Care Plan, Gather Equipment, Wash hands, Place sling under resident and around legs, Position lift near resident and lower the four-point tilting frame, Connect clips to tilting frame, Verify placement of (full body mechanical lift) loops."</p> <p>The "Hoyer Installation and Instruction Manual", dated 2002, documents "Before Lifting: 1. Make sure that all straps are attached to the carry bar. 2. Make sure the person being lifted is comfortable. 3. Make sure the sling is not caught on an obstruction. 4. Lift until the buttocks of the person being lifted clear the arm supports or the top of the bed before moving the person. Guide</p>	S9999		

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S9999	<p>Continued From page 31</p> <p>the legs past any obstacle." It continues "The Hoyer lift is not intended to be a transport device. Person in the lift should not be moved more than a few feet."</p> <p>The "Fall Policy", dated 9/17/19, documents "The purpose of the Fall Management Program is to develop, implement, monitor and evaluate an interdisciplinary team falls prevention approach and manage strategies and interventions that foster resident independence and quality of life. The Fall Management Program promotes safety, prevention and education of both staff and residents."</p> <p>(A)</p> <p>4 of 4</p> <p>300.610 a) 300.1010 h) 300.1210 b) 300.1210 d)3)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p>	S9999		

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S9999	<p>Continued From page 32</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These requirements were not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 33</p> <p>Based on interview and record review, the facility failed to monitor and provide interventions to prevent significant weight loss, and failed to notify the physician of a change in condition for 1 of 3 residents (R20) reviewed for weight loss and nutrition in the sample of 51. This failure resulted in R20's severe weight loss of 10% in 3 months, and severe weight loss of 11.7% in 6 months.</p> <p>Findings include:</p> <p>R20's weight log documents R20's weights as follows: 12/1/2021 130.0 Lbs (pounds); 1/2/2022 123.0 Lbs; 2/9/2022 121.8 Lbs; 2/13/2022 121.8 Lbs; 3/9/2022 117.0 Lbs; 4/1/2022 117.0 lbs; 5/1/22 125.6 lbs; 6/15/2022 114.8 lbs.</p> <p>R20's Nutrition Record does not document meals for 5/31/22 dinner, 6/1/22 dinner, 6/2/22 to 6/9/22 all meals, 6/10/22 breakfast & lunch, 6/11, 6/12 no meals documented, 6/13/2022 breakfast & lunch, 6/14 no meals documented, 6/15 lunch.</p> <p>R20's Dietary Note, dated 1/13/2022 at 11:06 AM, documents, "Note Text: RD (Registered Dietician) NOTE: Resident with Regular diet, adequate for nutrition needs, weight at 123#, < (less than) IBW (ideal body weight) Range, this is usual weight for resident when reviewing weight hx (history). decrease noted 5.4% x 30 days, Ice Cream is given 1xday- 101 yo (year old) advanced age r/t (related to) weight changes as well. Resident is Covid+ and weight changes expected to continue r/t illness. Rec (recommend) MPS for nutrition/weight support. Refer PRN (as needed)."</p> <p>R20's Dietary Note, dated 4/8/2022 at 9:56 AM, documents, "Note Text: RD NOTE: Resident with weight changes past 6 months, 117#, <IBW</p>	S9999		

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S9999	<p>Continued From page 34</p> <p>Range. Regular diet is adequate for 101 yo, on IceCream also. intake is good at meals per records. Dementia dx (diagnosis) noted. D/T (due to) Weight decline, REC House Supplement 60cc (cubic centimeters) 2x day. Refer PRN."</p> <p>R20's Dietary Note, dated 6/21/2022 at 12:28 PM, "Note Text: RD NOTE: Resident 101 yo with 8% decrease this month, current weight at 115#, <IBW Range, stable with April weight, diet is adequate for nutrition needs, also on Ice-cream for addtl (additional) nutrition/caloric support. intake is ~50% at meals. REC house supplement for nutrition, Refer PRN"</p> <p>On 6/29/22 at 12:33 PM, V51, Registered Dietician, stated, "Per guidelines, 8% weight loss in one month is considered significant. I can't say whether (R20) would have lost weight if she had received the Med Pass. I would expect staff to encourage a resident to eat who has had significant weight loss. After I visit the facility, I send a full report to the DON (Director of Nursing), Administrator, and Dietary Manager. It may also go to someone in corporate, but I'm not sure about that. I review weights twice per month, but I'm physically in the facility once per month."</p> <p>On 6/29/22 at 12:50 PM, V34, Dietary Manager, stated, "I get a report from the Dietitian once a month. It goes to me and the ADON (Assistant Director of Nursing). Usually the ADON notifies the doctor, but last month, we didn't have the ADON, so I sent the report to all the nurses so they could contact the doctor. If there is a new doctor order, the nurses will let me know. Sometimes, nurses will refer to the Dietitian, and I will let the Dietitian know to see them. If a resident needs encouragement, extra fluids, etc. I write it on the 'notes' section of their meal ticket.</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004428	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/07/2022
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NAME OF PROVIDER OR SUPPLIER HILLSBORO REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1300 EAST TREMONT STREET HILLSBORO, IL 62049
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S9999	<p>Continued From page 35</p> <p>The CNAs (Certified Nursing Assistants) or nursing are responsible for carrying that out. I order the Med Pass, Magic Cups and ice cream. I am not sure if nursing is still ordering Boost or Ensure, but they used to. I only pass the Magic Cups and ice cream. The nurses take care of Med Pass."</p> <p>On 6/29/22 at 12:43 PM, V53, CNA, stated, "The checkmark means the residents were asked if they wanted a snack. We chart in (Point Click Care) whether or not they accepted the supplement. We do not document how much they ate or if they ate at all." V54 stated, "I think we only document percentages at meals."</p> <p>On 6/29/2022 at 1:00 PM, V52, RN, at V64's (R20's Primary Care Physician) office, stated the facility did not notify them of R20's weight loss or recommendations from the Dietician. V52 stated it is the expectation the facility notify V64, R20's Primary Physician, and/or the office of R20's weight loss and recommendations. V52 stated when notified of a significant weight loss, the doctor reviews the previous weights, condition, age, consults the family, and reviews any recommendations. V52 stated at that time, interventions would be put in place, and in this case it would have been the supplements. V52 stated they did not get that opportunity, because they were not notified of any weight loss until June 28th. V52 stated the interventions are put in place to stabilize and help prevent further weight loss. V52 stated, "She should have been on the supplements."</p> <p>On 7/5/2022 at 1:20 PM, V3, LPN, stated R20 has had significant weight loss. V3 stated if there was a recommendation from the Dietician, then the recommendation should have been followed.</p>	S9999		

Illinois Department of Public Health

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S9999	<p>Continued From page 36</p> <p>V3 stated interventions are put in place to prevent future weight loss and stabilize the resident. V3 stated not putting interventions in place contributed to R20's weight loss.</p> <p>On 7/5/2022 at 1:43 PM, V56, R20's Guardian, stated she was not aware of R20's weight loss and supplement until yesterday (7/4/2022). V56 stated she brings in snacks, and the problem is they are not in her reach. V56 stated her mom has a short term memory problem, and would not remember to ask for them. V56 stated her mom would allow staff to provide encouragement and assistance for her during the meal. V56 stated her mom can do some things for herself, but requires help at times. V56 stated she would expect to receive calls.</p> <p>On 7/6/2022 at 2:17 PM, V40, Medical Director, stated with a resident who is having a weight loss and with multiple comorbidities, he would expect the physician to be notified of the weight loss and the Dietician recommendations. V40 stated he would expect interventions would have been put in place. V40 stated interventions are put in place to stabilize and prevent more weight loss. V40 stated the resident should have been placed on the supplements. V40 stated not having the intervention in place contributed to R20's weight loss.</p> <p>The facility's Nutrition (Impaired)/Unplanned Weight Loss-Clinical Protocol. "Assessment and Recognition 1. The nursing staff will monitor and document the weight and dietary intake of residents in a format which permits readily available comparisons over time. 2. As part of the initial assessment, the staff and physician will review the individual's current nutritional status and identify individuals with recent weight loss</p>	S9999		

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S9999	Continued From page 37 and significant risk for impaired nutrition 3. The threshold for significant unplanned and undesired weight loss will be based on the following criteria a. 1 month-5% weight loss is significant; greater than 5% is severe. c. 6 months-10% weight loss is significant; greater than 10% is severe." (B)	S9999		