

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011803	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/20/2022
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NAME OF PROVIDER OR SUPPLIER PEARL OF CRYSTAL LAKE, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 1000 EAST BRIGHTON LANE CRYSTAL LAKE, IL 60012
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S 000	Initial Comments	S 000		
	Change of Ownership Survey			
S9999	Final Observations	S9999		
	Statement of Licensure Violations: 1 of 3 300.696b) 300.696d)2)			
	Section 300.696 Infection Prevention and Control			
	b) Written policies and procedures for surveillance, investigation, prevention, and control of infectious agents and healthcare-associated infections in the facility shall be established and followed, including for the appropriate use of personal protective equipment as provided in the Centers for Disease Control and Prevention's Guideline for Isolation Precautions, Hospital Respiratory Protection Program Toolkit, and the Occupational Safety and Health Administration's Respiratory Protection Guidance. The policies and procedures must be consistent with and include the requirements of the Control of Communicable Diseases Code, and the Control of Sexually Transmissible Infections Code.			
	d) Each facility shall adhere to the following guidelines and toolkits of the Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, Agency for Healthcare Research and Quality, and Occupational Safety and Health Administration (see Section 300.340):			
	2) Guideline for Hand Hygiene in Health-Care Settings		Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>This REQUIREMENT was not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to perform hand hygiene and change gloves to prevent cross contamination and failed to position a urinary drainage bag in a manner to prevent cross contamination for three of seven residents (R103, R104, R105) reviewed for infection control in the sample of seven.</p> <p>The findings include:</p> <ol style="list-style-type: none"> 1. On 4/20/22 at 10:46 AM, V8 CNA (Certified Nursing Assistant) provided incontinence care to R103. There was a large amount of urine in R103's incontinence brief. V8 wiped R103's front peri area, touched R103's dresser drawers and cream. R103 placed cream onto R103's front peri area. V8 touched R103's clean incontinence pad and helped R103 turn by touching his body. There was stool in R103's incontinence brief. V8 cleansed R103's buttock area. R103 placed cream onto R103 buttocks, placed clean incontinence brief on, turned R103 back onto his back, and touched R103's gown. V8 did not change her gloves or perform hand hygiene. 2. On 4/20/22 at 2:07 PM, V5 Wound Care Nurse removed a soiled dressing from R104's coccyx. There was brown drainage on the dressing. V5 cleansed the wound with saline, wiped a skin prep wipe around R104's pressure injury, applied a new clean dressing, repositioned R104, touched R104's gown, pillow, blankets, and R104's body and did not change her gloves or perform hand hygiene. 	S9999		

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S9999	<p>Continued From page 2</p> <p>On 4/20/22 at 3:10 PM, V7 registered nurse said gloves should be changed anytime they get soiled. Gloves should be changed after incontinence care is done or dressings are changed and before any item that is clean is touched.</p> <p>The facility's Personal Protective Equipment-Gloves policy created 11/22/21 shows, "Gloves must be worn when handling blood, body fluids, secretions, excretions, mucous membranes and/or non-intact skin. Gloves shall be used only once and discarded into the appropriate receptacle located in the room in which the procedure is being performed. Wash your hands after removing gloves."</p> <p>3. On 4/20/22 at 8:56 AM, R105's catheter drainage bag was resting directly on the floor next to her bed with no cover.</p> <p>On 4/20/22 at 12:00 PM, V2, Director of Nursing (DON), said catheter drainage bags should not be on the floor due to infection control concerns.</p> <p>R105's Minimum Data Set (MDS) dated 2/4/22 shows R105 has an indwelling catheter and is totally dependent on staff to care for her toileting needs, including catheter management.</p> <p>V6, Advanced Practice Nurse (APN), documented the following on R105's Progress Notes: Visit: 04/11/2022 11:00AM Urinary tract infection ...active March 16, 2022, midnight.</p> <p>The facility's Perineal Care Policy (reviewed 5/20/21) shows "7. Ensure Foley catheter is positioned correctly ..."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>2 of 3 300.1210b)3)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>This REQUIREMENT was not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure residents dependent on staff assistance for ADLs (activities for daily living) received incontinence care for 3 of 7 residents (R100, R101, R103) reviewed for activities of daily living in the sample of 7.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>The findings include:</p> <p>1. R100's care plan dated March 9, 2022, showed R100 was always incontinent of bowel and bladder. The care plan showed R100 need's extensive assistance of staff for toileting and "provide incontinence care after each incontinence episode ..." The care plan showed R100 had diagnoses including a stroke with left arm/leg paralysis and decreased mobility.</p> <p>On April 20, 2022, at 9:20 AM, R100 was lying in bed, on her back, with her call light on/flashing. R100 stated, "I am wet (incontinent of urine). My brief and pants need to be changed. I have had a stroke, so I need help getting cleaned up. The last time they came in and cleaned me up was around 2:00 AM. They don't really change or check me unless I ask." At 9:36 AM, V3 Licensed Practical Nurse (LPN) answered R100's call light. V3 began providing incontinence care to R100. R100 was incontinent of a large amount of urine with urine leaking out of her incontinence brief. R100's pants and bedding were soiled with urine. R100's buttocks were red. V3 LPN stated, "Oh, your bottom is red. You need some cream for that."</p> <p>2. R101's care plan dated February 18, 2022, showed R101 was frequently incontinent of bladder and always incontinent of bowel. The care plan showed R101 required extensive assistance of two staff for toileting. The care plan showed R101 had diagnoses including a stroke with right arm/leg paralysis and decreased mobility.</p> <p>On April 20, 2022, at 9:45 AM, R101 was lying in bed, with her call light on/flashing. R101 stated,</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>"My left side of my butt hurts. I need to be changed and they need to put a pillow under there (left buttock) ...I don't know when they changed me last." At 9:55 AM, V4 Certified Nursing Assistant (CNA) and V2 Director of Nursing (DON) answered R101's call light. V4 CNA asked R101, "Do you need to be changed?" V4 CNA and V2 DON began providing cares to R101 as R101 was incontinent of urine and a small amount of black stool. R101's buttocks were reddened with a large pink linear scar noted across R101's coccyx area. V4 CNA stated, "This is the first time I have changed (R101) today. I started at 6:00 AM. No one has been in yet to clean her up since night shift."</p> <p>On April 20, 2022, at 10:00 AM, V2 DON stated, "Incontinence care should be provided to incontinent residents every 2-3 hours."</p> <p>3. R103's Order Summary Report shows he was admitted to the facility on 1/22/22 with diagnoses including: Parkinson's disease, dysphagia, major depressive disorder, and benign prostatic hyperplasia.</p> <p>R103's MDS (Minimum Data Set) dated 1/28/22 shows R103 is not cognitively intact, requires extensive assistance with personal hygiene, and is occasionally incontinent of bowel and bladder.</p> <p>On 4/20/22 at 10:46 AM, V8 CNA provided incontinence care to R103. V8 turned R103 to wipe his buttocks. There was stool on R103's buttocks and near his rectum. V8 did not wipe the stool from R103's rectum and placed the clean incontinence brief on.</p> <p>R103's Care Plan shows, "Resident experiences bladder incontinence related to decreased</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>mobility, ensure adequate bowel elimination."</p> <p>The facility's Perineal Care policy reviewed 5/20/21 shows, "Perineal care is provided to clean the perineum, prevent infection and odors, and provide comfort."</p> <p>The facility's Activities of Daily Living (ADLs), Supporting policy dated March 2018 showed, "Residents who are unable to carry out activities of daily living independently will receive the services necessary to maintain good nutrition, grooming and personal and oral hygiene ..."</p> <p>3 of 3 300.1210d)5)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>This REQUIREMENT was not met as evidenced by:</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>Based on observation, interview and record review the facility failed to ensure pressure relieving interventions were in place for 2 of 5 residents (R101, R104) reviewed for pressure injuries in the sample of 7.</p> <p>The findings include:</p> <ol style="list-style-type: none"> 1. R101's care plan dated February 2, 2022, showed R101 was at risk for developing pressure injuries related to decrease mobility and previous injuries/scarring noted to her coccyx area. The care plan showed, "Provide incontinence care after each incontinence episode ...Treatments as ordered ..." <p>R101's Physician Order dated March 19, 2022, showed, "Apply optifoam dressing to coccyx area every 3 days for skin protection." R101's pressure injury risk assessment dated March 10, 2022; showed R101 was at moderate risk of developing pressure injuries.</p> <p>On April 20, 2022, at 9:45 AM, R101 was lying in bed, with her call light on/flashing. R101 stated, "My left side of my butt hurts. I need to be changed and they need to put a pillow under there (left buttock) ...I don't know when they changed me last." At 9:55 AM, V4 Certified Nursing Assistant (CNA) and V2 Director of Nursing (DON) answered R101's call light. V4 CNA asked R101, "Do you need to be changed?" V4 CNA and V2 DON began providing cares to R101 as R101 was incontinent of urine and a small amount of black stool. R101's buttocks were reddened with a large pink linear scar noted across R101's coccyx area. No dressing was noted to R101's coccyx area or in R101's incontinent brief. A penny-sized peeling scab was</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>noted to the inside of the pink area of R101's right buttock. V4 CNA stated, "This is the first time I have changed (R101) today. I started at 6:00 AM. No one has been in yet to clean her up since night shift."</p> <p>On April 20, 2022, at 10:00 AM, V2 DON stated, "(R101) should have a dressing in place to her coccyx."</p> <p>On April 20, 2022, at 11:05 AM, V5 Wound Nurse stated, "(R101) has a history of pressure injuries to her coccyx/buttock area. She currently has a pink scarred area to that area. Pressure relieving interventions for her include the foam dressing to her coccyx area, frequent repositioning, keep her (buttocks) clean and dry, and offloading pressure points."</p> <p>2. R104's Pressure Ulcer Risk Assessment History dated 4/14/22 shows R104 is at risk for developing pressure injury.</p> <p>R104's Order Summary Report dated 4/20/22 shows she was admitted to the facility on 3/24/22 with diagnoses including chronic kidney disease, dementia, morbid obesity, heart failure, repeated falls, and anxiety disorder. R104's Order Summary Report shows an order for Coccyx Stage three [pressure injury]: Cleanse with normal saline, pat dry with gauze and apply foam every three days and as needed. Wound care for stage one to bilateral heels: Apply skin prep; Apply foam; every three days and as needed.</p> <p>On 4/20/22 at 11:02 AM during incontinence care, R104's dressing to her coccyx was dated 4/13/22. There was brown colored drainage visible on the outside of the dressing.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>R104's Treatment Administration Record shows the dressing to R104's coccyx was signed off as being done on 4/17/22. The dressings to R104's heels were not charted as being done on 4/15/22 and 4/18/22.</p> <p>R104's Care Plan shows, "The resident has potential/actual impairment to skin integrity of the overall skin related to edema, fragile skin, immobility. Admitted with bilateral heel stage one, redness to right buttock, skin tear to left forearm, deep tissue injury to right coccyx/buttock. Follow facility protocols for treatment of injury. Monitor/document location, size and treatment of skin injury."</p> <p>On 4/20/22 at 2:07 PM, V5 Wound Care nurse removed R104's socks. The dressings to R104's bilateral heels were dated 4/13/22. V5 said the dressings to R104's heels and coccyx were last put on by V5. V5 said the dressings should be changed at least every three days and as needed.</p> <p>The facility's Wound Management policy dated October 21, 2021, showed, "Facility will implement a wound care program to assist the facility in the care, services, and documentation related to the occurrence, and prevention of pressure as well as non-pressure related wounds ...2. Facility will initiate and implement appropriate interventions such as ensuring treatment order (s) are in place, pressure reduction devices as ordered and or requested ..."</p> <p>(B)</p>	S9999		