

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007702	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/12/2022
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NAME OF PROVIDER OR SUPPLIER RANDOLPH COUNTY CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 312 WEST BELMONT SPARTA, IL 62286
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Investigation of Facility Reported Incident of March 31, 2022/IL146658	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210 d)1) 300.1630 d) 300.1650 a) 300.1810 g) 300.3210 t) Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. Section 300.1630 Administration of Medication d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record. Section 300.1650 Control of Medications a) The facility shall comply with all federal and State laws and State regulations relating to the procurement, storage, dispensing, administration, and disposal of medications. Section 300.1810 Resident Record Requirements g) A medication administration record shall be	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>maintained, which contains the date and time each medication is given, name of drug, dosage, and by whom administered.</p> <p>Section 300.3210 General t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to ensure narcotic medication was securely stored, failed to accurately document narcotic medication administration, failed to consistently and accurately reconcile narcotic medication counts in accordance with professional standards of practice; and failed to administer narcotic medication as prescribed for 4 (R1, R2, R3, R5) of 5 residents reviewed for narcotic medication in a sample of 5. This failure resulted in R3 missing four consecutive doses of her narcotic pain medication to treat her diagnosis of chronic pain. A reasonable person would experience symptoms of mild to moderate pain and express feelings of discomfort due to not receiving their scheduled dose of pain medication.</p> <p>Findings Include:</p> <p>On 04/04/2022, IDPH (Illinois Department of Public Health) received a facility reported initial incident summary as follows - "To Whom It May Concern, On Thursday 03/31/2022 it was brought to the attention of the nursing department that 60 Tramadol pills could not be found. All nurses and CNAs (Certified Nursing Assistant) who have worked on the second floor have been</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>interviewed over the course of three days without findings. (V16/Police Officer) was notified along with the State Police. Investigation to continue. V1 (Administrator) ..."</p> <p>1. R3's Admission Record documents admission to this facility on 09/30/19 with diagnoses to include hemiplegia/hemiparesis following cerebral infarction affecting right dominant side, dementia, major depressive disorder, abnormal posture, cognitive communication disorder, and chronic pain.</p> <p>R3's Minimum Data set (MDS) dated 4/6/22 documents a Brief Interview for Mental Status (BIMS) score of 4, indicating severe cognitive impairment.</p> <p>R3's cumulative Physician Order Sheet (POS) documents an order for Tramadol 50 mg HCL (Hydrochloride) give 1 tablet by mouth four times daily with a start date of 10/13/20.</p> <p>A pharmacy packing slip dated 01/17/22 documents R3 received 121 Tramadol pills from pharmacy. R3's narc sheet dated this same day on 1/17/22 includes - Rx#: (prescription number) 5900691; Date Dispensed: 01/21/22; Resident Name: (R3); Doctor: (V29); Drug/Name/Strength: Tramadol HCL tab 50mg (milligrams); Directions: Take one tablet by mouth four times daily; Pharmacy: (out of town pharmacy); Quantity Dispensed: 121.00; Quantity Received: #31 (already on hand)/#121 (152 pill total) as of 1/17/22.</p> <p>An unnumbered narc sheet for R3 dated 01/17/22 documents a 31-pill Tramadol count on 01/19/22 through 01/26/22 with 0 pills remaining in the bubble pack card as of 1/26/22.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Another unnumbered narc sheet for R3 dated 01/17/22 documents a 30-pill Tramadol count with administration beginning on 01/27/22 through 02/03/22 with 0 pills remaining in the bubble pack card as of 2/03/22.</p> <p>A third unnumbered narc sheet for R3 dated 01/17/22 documents a 30-pill Tramadol count with administration beginning on 02/03/22 through 02/10/22 with 0 pills remaining in the bubble pack card as of 2/10/22.</p> <p>A fourth unnumbered narc sheet for R3 dated 01/17/22 documents a 30-pill Tramadol count with administration beginning on 02/11/22 through 02/18/22 with 0 pills remaining in the bubble pack card as of 2/18/22.</p> <p>According to this facility documentation, 121 of 121 Tramadol pills had been given to R3 from 1/19/22 - 2/18/22, with 31 Tramadol pills remaining as of 2/18/22.</p> <p>A pharmacy packing slip dated 02/17/22 documents R3 received 120 Tramadol pills from pharmacy. With 31 pills remaining as noted above, per facility documentation, R3 should now have 151 Tramadol pills on hand.</p> <p>An unnumbered narc sheet for R3 dated 02/20/22 documents a 30-pill Tramadol count with administration beginning on 02/18/22 through 02/25/22 with 0 pills remaining in the bubble pack card as of 2/25/22.</p> <p>A second unnumbered narc sheet for R3 dated 02/20/22 documents a 30-pill Tramadol count with administration beginning 02/26/22 through 03/05/22 with 0 pills remaining in the bubble pack</p>	S9999		

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S9999	<p>Continued From page 4 card as of 3/05/22.</p> <p>A third unnumbered narc sheet for R3 dated 02/20/22 documents a 30-pill Tramadol count with administration beginning on 03/05/22 through 03/12/22 with 0 pills remaining in the bubble pack card as of 3/12/22.</p> <p>R3's record indicates 90 out of 120 Tramadol pills received on 02/17/22 have been given to her. R3's January and February 2022 MAR document she received Tramadol four times daily as prescribed. According to facility documentation, R3 should have had 61 Tramadol pills available as of 03/13/22. However, R3's narc sheet dated 03/13/22 documents 6 pills were taken from the facility emergency kit for administration of Tramadol on 03/13/22 at 8:00AM, 12:00PM, 4:00PM, and 8:00PM, and 03/14/22 at 8:00AM and 4:00PM. There is no sign out on this narc sheet documenting Tramadol being given on 03/14/22 at 12:00PM, even though R3's March 2022 MAR indicated it was given at that time by V8 (Licensed Practical Nurse/LPN).</p> <p>A pharmacy packing slip dated 03/14/22 documents delivery of 6 Tramadol pills to replace floor stock and an additional 120 Tramadol pills for R3.</p> <p>Per review of the above facility records, R3 should now have 181 Tramadol pills on hand as of 03/14/22.</p> <p>An unnumbered narc sheet for R3 dated 03/14/22 (120.00 quantity dispensed on 03/14/22) documents a 30-pill Tramadol count with administration beginning 03/14/22 through 03/22/22 with 0 pills remaining in the bubble pack card as of 3/22/22.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>Another unnumbered narc sheet for R3 dated 03/14/22 documents a 30-pill Tramadol count with administration beginning on 03/22/22 through 03/29/22 at 4:00 PM with 0 pills remaining in the bubble pack card as of 3/29/22.</p> <p>R3's March 2022 MAR documents R3 was given Tramadol on 03/29/22 at 8:00 PM and 03/31/22 at 4:00 PM but are not documented on the narc sheet on these dates or times. R3's March 2022 MAR also documents 2 Tramadol pills were pulled from the facility emergency kit on 03/30/22 at 8:00 AM and 12:00 PM. R3 did not receive any Tramadol for four consecutive doses on 03/30/22 at 4:00PM or 8:00PM or on 03/31/22 at 8:00AM and 12:00PM (4 pills).</p> <p>According to facility documentation reviewed above, R3 should have had 121 Tramadol pills available on 03/30/22 when the facility emergency kit was utilized.</p> <p>On 05/11/22 at 11:00 AM, when asked why R3 would have been given 6 Tramadol from the facility emergency kit on 03/13/22 and 03/14/22, and 2 Tramadol from the facility kit on 03/30/22, V3 (Assistant Director of Nursing/ADON) stated this would have been because R3 was out of her Tramadol from pharmacy. When this surveyor noted that according to facility records, R3 should have had 61 pills available when the 6 pills from the facility emergency kit were pulled, and 121 Tramadol pills available when the 2 pills from the facility emergency kit were pulled, V3 stated she was not aware of any missing pills or discrepancy with R3's Tramadol until it was reported to her on 03/31/22. V3 stated she was under the impression that only 60 Tramadol pills were missing from R3's 03/14/22 pharmacy delivery.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 05/06/22 at 9:20 AM, V15 (LPN) stated the day she discovered the Tramadol was not there for R3 was on 03/30/22. V15 stated she went to look for R3's next card and discovered it was not there. V15 stated she called the pharmacy, pharmacy checked and verified they sent 120 pills on 03/14/22, and it was too soon to fill. "The prescription number they gave me on 03/30/22 matched the one empty card I had for R3." V15 stated she did not speak to any of the other nurses but reported this to V3, who told her it would be taken care of. V15 stated that V3 interviewed her and (V6) on the morning of 03/31/22 and asked if they did across shift med counts. V6 said they told (V3) that they did not always do this. V6 said "I did not recognize any discrepancies until the card was empty and I knew she should have more."</p> <p>A pharmacy packing slip dated 03/31/22 documents R3 received 60 Tramadol pills from pharmacy, at which time R3 should have had a total of 181 Tramadol pills available in the facility.</p> <p>R3's narc sheet marked as "1 of 2" dated 03/31/22 (60.00 quantity dispensed on 03/31/22) documents a 30-pill count with administration beginning on 03/31/22 at 8:00 PM through 04/08/22 at 8:00 AM with 0 available on 04/08/22.</p> <p>R3's narc sheet marked as "2 of 2" dated 03/31/22 documents a 30-pill count with administration beginning on 04/08/22 through 4:15 PM with 0 available on 04/08/22 for a total of 60 Tramadol pills being given since pharmacy delivery of 60 pills on 03/31/22.</p> <p>According to facility documentation, R3 should have had 121 Tramadol pills remaining on</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>03/31/22.</p> <p>A pharmacy packing slip dated 04/11/22 documents R3 received 120 Tramadol pills for a total of 241 Tramadol pills on hand as of 04/11/22.</p> <p>R3's narc sheet marked as "1 of 4" dated 04/11/22 (120.00 quantity dispensed on 04/11/22) documents a 30-pill Tramadol count with administration beginning on 04/15/22 through 04/23/22 with 0 pills remaining in the bubble pack card as of 4/23/22.</p> <p>R3's narc sheet marked as "2 of 4" dated 04/11/22 (120.00 quantity dispensed on 04/11/22) documents a 30-pill Tramadol count with administration beginning on 04/23/22 through 04/30/22 with 0 pills remaining in the bubble pack card as of 4/30/22.</p> <p>R3's narc sheet marked as "3 of 4" dated 04/11/22 (120.00 quantity dispensed on 04/11/22) documents a 30-pill Tramadol count with administration beginning on 04/30/22 through 05/08/22 with 0 pills remaining in the bubble pack card, indicating R3 should have 151 Tramadol pills as of 05/08/22.</p> <p>A pharmacy packing slip dated 05/06/22 documents R3 received an additional 120 Tramadol pills, indicating R3 should have had a total of 271 Tramadol pills available to her on 05/08/22.</p> <p>R3's narc sheet marked as "4 of 4" dated 04/11/22 (120.00 quantity dispensed on 04/11/22) documents a 30-pill count with administration beginning on 05/08/22 through 05/11/22 at 12:00 PM (13 pills administered) with 17 out of 30 pills</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>available in the bubble pack card on 5/11/22 at 12:00PM. This leaves 258 Tramadol pills that should have been available to R3 in the facility on at that same time.</p> <p>R3's April and May 2022 MAR document Tramadol was administered as prescribed.</p> <p>On 05/12/22 at 10:20 AM, a narcotic count of R3's Tramadol was conducted with V13 (Registered Nurse/RN) in the 2nd nursing station/medication room. V13 confirmed R3 had been given 3 more scheduled doses of Tramadol since 05/11/22 at 12:00 PM (14 out of 120 pills remaining in the bubble pack card from the 04/11/22 pharmacy delivery - V13's narc sheet reflected this indicating 255 pills should be available for this count). After count was concluded, only 134 Tramadol pills were on hand for R3. When asked to re-check her med cart for R3's Tramadol, V3 confirmed, "That's all the Tramadol I got."</p> <p>After review of all facility documentation noted above, a discrepancy of 121 Tramadol pills was noted from 1/19/22 to 5/12/22.</p> <p>On 05/05/22 at 11:05 AM, V5 (LPN) stated she works at the facility part time every other weekend. In reference to 3/14/22, V5 stated she was off work at the time R3's Tramadol was alleged to have gone missing, but V3 (ADON) had sent a multi-message to all nursing staff asking if anyone knew anything about the missing pills. V5 stated the nursing stations in this facility are in a room and not at a station on the floor. The doors to the nursing station must be closed and locked at all times when we are out of the office. V5 stated as far as she knew, V7 (RN) on the 1st floor received the R3's Tramadol when the</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>pharmacy technician delivered them (on 3/14/22) and then brought them to the 2nd floor nurse on shift, who was V8 (LPN). V5 stated she understood V7 supposedly left them on the counter in the nursing station and went back to the 1st floor without making sure V8 knew they were there. V5 stated V8 retired on 04/30/22. When asked what the procedure was when narcotics are received from the pharmacy (or any med), V5 stated - the 1st floor nurse usually meets pharmacy in the lobby and signs for the medications. Narcotics are counted with the pharmacy at that time, the nurse signs a paper and gives it back to the pharmacy to confirm receipt of delivery and quantity received of each med. V5 stated the 1st floor nurse usually brings meds belonging to residents residing on the 2nd floor up after delivery. V5 stated if she is the nurse on shift, she and the 1st floor nurse count all the medications and check them off on the pharmacy sheet and circles the number of pills. If it's a narcotic, V5 stated she gets with another nurse, they count, they sign, and fill in the received paper that goes in the facility narc books. V5 stated she watches the card go in the narc box and get locked before she walks away. V5 stated they are supposed to count narcs across shift and both nurses sign off. When asked how meds are destroyed, V5 stated the RN pops the pills out of the card, crushes them, puts the crushed med in a cup and puts water on top, then we dump in our container of kitty litter. We then scoop that out and put in the biohazard sharps container on the side of our med cart. Another nurse has to verify and witness, and both sign the Continuous Drug Receipt/Record/Disposition Form.</p> <p>On 05/05/22 at 11:51 AM, V6 (LPN) stated she first became aware of R3's missing Tramadol by</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>rumor. She stated she spoke with an investigator from the State Police (V26) a few weeks ago regarding the incident. V6 stated she heard that 2 or 3, 30-count cards of Tramadol were missing along with the pharmacy reconciliation sheets.</p> <p>On 05/05/22 at 2:20 PM, V7 (RN) stated every night around 7:00 or 8:00 PM the pharmacy calls the 1st floor nurse to let them know they are on the way or in the building. V7 stated, "I receive the meds for both floors. On 03/14/22 we had narcotics. The pharmacy technician and I always count the narcs together to verify everything they are bringing is there. We have the manifest sheet that tells you strength and number of pills. They take their signed copy, and we keep our copy. I would then take all the meds back to my nursing station on 1st floor. I would go through and count all mine and put them away. I would do that with the 2nd floor meds and take them to the 2nd floor nursing station. The manifest sheet then goes in my basket after counting and then someone comes each morning and picks them up. I think that is (V3). On 03/14/22 when I took the meds to the second floor, I can't remember exactly what happened on that date, but I would always run them up and more often than not, the nurse would be sitting in the office. I do the same thing every night. If she was not in there, I would usually set them in the back of the nursing room on the counter back by the sink. I can't say with certainty that V8 (LPN on shift) was there or not on 03/14/22. I can't remember. V8 is since retired. I remember I came in early one day, I was working 10A to 10P. I don't remember the exact date, but V15 (LPN) was working the second floor and she relayed to me that R3 was out of her Tramadol. I guess (V15) was calling to the pharmacy to see if it was ordered or coming in. The pharmacy told her no, because 120 pills</p>	S9999		
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 11</p> <p>were delivered on 03/14/22. At that time, we did not know what happened, if they were misplaced or what happened. When I interviewed with the state police last month it was fresher in my mind. I was not a part of when they were physically searching for the missing pills. V2 (Director of Nursing/DON) and V3 were searching everywhere initially. To my knowledge the Tramadol was never found. The DON or ADON never asked staff to take a drug test. They never asked me, at least. Honestly, I did not get to talk with V8 about the incident. She could not remember exactly what happened that night. R3 was completely out of the Tramadol, so V8 would have had to pull a pill immediately. Almost always, R3 would get 120 pills of Tramadol at a time. She is one that gets the most at a time. She got four cards that night." V7 stated she wished this was fresher in her mind, but it had been a while since it happened.</p> <p>On 05/06/22 at 9:42 AM, V19 (LPN) via cell phone stated she was not working on 03/14/22. V19 confirmed she heard later two cards of R3's Tramadol was missing, and no one knows what happened to it. V19 stated also when she came to work on 03/31/22, she and V8 were asked by V3 if they had any knowledge of what happened to R3's missing Tramadol and if we knew anything about it to tell the truth. V19 stated she had no idea what happened, and V8 asked for a drug test. V19 stated she always reconciles her medication across shifts and to her knowledge never had a count that was incorrect.</p> <p>2. R5's Admission Record documents admission to this facility on 02/19/15 with diagnoses to include Parkinson's Disease, Diabetes Mellitus II, Transient Ischemic Attack, Osteoarthritis, Benign Prostatic Hyperplasia, and Overactive Bladder.</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>R5's quarterly MDS dated 03/22/22 documents a BIMS score of 7, indicating he is moderately cognitively impaired.</p> <p>R5's cumulative POS documents an order for Tramadol HCl (Hydrochloride) 50mg tablet, give 1 tablet by mouth three times a day.</p> <p>A pharmacy packing slip dated 01/13/22 documents 30 Tramadol pills were delivered for R5.</p> <p>A pharmacy packing slip dated 01/14/22 documents an additional delivery of 90 Tramadol pills were delivered for a total of 120 pills remaining in the bubble pack card.</p> <p>An unnumbered narc sheet for R5 dated 01/14/22 includes - Rx#: (prescription number) 5897231; Date Dispensed: 01/19/22; Resident Name: (R5); Doctor: V29; Drug/Name/Strength: Tramadol HCL tab 50mg; Directions: Take one tablet by mouth three times daily; Pharmacy: (out of town pharmacy); Quantity Dispensed: 90.00.</p> <p>An unnumbered narc sheet for R5 dated 01/14/22 (90.00 quantity dispensed on 01/19/22) documents administration began with a 30-pill Tramadol count on 01/15/22 through 01/24/22 with 0 pills remaining in the bubble pack card as of 1/24/22.</p> <p>Another unnumbered narc sheet for R5 dated 01/14/22 (90.00 quantity dispensed on 01/19/22) documents a 30-pill Tramadol count with administration beginning on 01/25/22 through 02/03/22 with 0 pills remaining in the bubble pack card as of 2/03/22.</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>Yet another unnumbered narc sheet for R5 dated 01/14/22 (90.00 quantity dispensed on 01/19/22) documents a 30-pill Tramadol count with administration beginning on 02/04/22 through 02/13/22 with 0 pills remaining in the bubble pack card as of 2/13/22. After review of the facility documentation above, it is noted that R5 should have 30 out of 120 Tramadol pills on hand at this same time.</p> <p>A pharmacy packing slip dated 02/09/22 documents delivery of 90 Tramadol pills for R5, indicating per facility records R5 should have available a total of 120 Tramadol pills on 02/09/22.</p> <p>R5's unnumbered narc sheet dated 02/09/22 (90.00 quantity dispensed on 02/09/22) documents a 30-pill Tramadol count with administration beginning on 02/14/22 through 02/23/22 with 0 pills remaining in the bubble pack card as of 2/23/22.</p> <p>R5's unnumbered narc sheet dated 02/09/22 (90.00 quantity dispensed on 02/09/22) documents a 30-pill Tramadol count with administration beginning on 02/24/22 through 03/02/22 with 0 pills remaining in the bubble pack card as of 03/02/22, indicating R5 should have 60 out of 120 pills on hand at this same time.</p> <p>A pharmacy packing slip dated 03/03/22 documents delivery of 90 Tramadol pills for R5, indicating per facility records R5 should have a total of 150 Tramadol pills as of 03/03/22.</p> <p>R5's unnumbered narc sheet dated 03/03/22 (90.00 quantity dispensed on 03/03/22) documents a 30-pill Tramadol count with administration beginning on 03/06/22 through</p>	S9999		
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S9999	<p>Continued From page 14</p> <p>03/15/22 with 0 pills remaining in the bubble pack card as of 03/15/22.</p> <p>R5's unnumbered narc sheet dated 03/03/22 (90.00 quantity dispensed on 03/03/22) documents a 30-pill Tramadol count with administration beginning on 03/16/22 through 03/25/22 with 0 pills remaining in the bubble pack card as of 03/25/22.</p> <p>A pharmacy packing slip dated 03/23/22 documents delivery of 30 Tramadol pills, indicating per facility records R5 should have 120 pills available as of this same date.</p> <p>R5's unnumbered narc sheet dated 03/23/22 (30.00 quantity dispensed on 03/23/22) documents a 30-pill Tramadol count with administration beginning on 03/26/22 through 04/04/22 with 0 pills remaining in the bubble pack card as of 04/04/22.</p> <p>A pharmacy packing slip dated 03/29/22 documents delivery of 90 Tramadol pills, indicating per facility records R5 should now have 180 Tramadol pills available on 03/29/22.</p> <p>R5's unnumbered narc sheet dated 03/29/22 (90.00 quantity dispensed on 03/29/22) documents a 30-pill Tramadol count with administration beginning on 04/05/22 through 04/16/22 with 0 pills remaining in the bubble pack card as of 04/16/22.</p> <p>R5's unnumbered narc sheet dated 03/29/22 (90.00 quantity dispensed on 03/29/22) documents a 30-pill count with administration beginning on 04/17/22 through 04/26/22 with 0 pills remaining in the bubble pack card as of 04/26/22.</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>R5's unnumbered narc sheet dated 03/29/22 (90.00 quantity dispensed on 03/29/22) documents a 30-pill Tramadol count with administration beginning on 04/27/22 through 05/06/22 with 0 pills remaining in the bubble pack card as of 05/06/22, indicating R5 should have 90 out of 180 pills on hand at this same time.</p> <p>A pharmacy packing slip dated 04/27/22 documents delivery of 90 Tramadol pills, indicating R5 should have 180 pills available as of 04/27/22.</p> <p>R5's narc sheet dated 04/27/22 (90.00 quantity dispensed on 04/27/22) marked "1 of 3" documents a 30-pill Tramadol count with administration beginning on 05/07/22 through 05/11/22 at 8:00 PM with 15 out of 30 pills remaining in the bubble pack card. R5 has two more narc sheets dated 04/27/22, each with a starting count of 30, marked "2 of 3", and "3 of 3" that have not yet been used. R5 should have available 165 Tramadol pills per facility documentation as of 5/11/22 at 8:00 PM.</p> <p>On 05/12/22 at 1:20 PM, a narcotic count was conducted for R5 in the 1st floor nursing station and medication room with V6 (LPN). V6 stated since 05/11/22 at 8:00 PM, an additional 2 Tramadol pills had been given to R5 as scheduled on 05/12/22 at 8:00 AM and 12:00 PM. Documentation by V6 on R5's narc sheet dated 04/27/22 shows 13 out of 30 pills remain, indicating R5 should have 163 pills at this time. Upon completion, R5's narcotic count confirmed one card with 13 pills remaining, and 2 full, unused cards of 30 pills each for a total of 73 pills available at this time. Per the above review and facility documentation showing R5 should have</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>163 pills available at this time but only has 73, this indicates a 90-pill discrepancy.</p> <p>3. R1's Admission Record documents admission to this facility on 09/02/21 with diagnoses to include Parkinson's Disease, hypertension, heart failure, unspecified psychosis.</p> <p>R1's cumulative POS documents an order for Tramadol HCl 50 mg give 1 tablet by mouth every 8 hours as needed for pain. Start date: 09/25/21. A revision to this medication dated 01/17/22 documents - Tramadol 50 mg HCl give 1 tablet by mouth at bedtime for back pain. R1's order for as needed Tramadol remains active, as well.</p> <p>R1's most recent quarterly MDS dated 03/11/22 documents a BIMS score of 9, indicating he is moderately cognitively impaired.</p> <p>A Pharmacy packing Slip from an out-of-town pharmacy documents 30 Tramadol pills were delivered to the facility for R1 on 12/03/21 at 8:00 PM, signed for by V19 (LPN).</p> <p>R1's Controlled Drug Receipt/Record/Disposition Form (commonly referred to as a narc sheet) dated 12/03/21 documents 30 Tramadol pills were received from the pharmacy, dispensed on 12/03/21, and contains the following instructions in part - "Tramadol HCL tab 50 mg take one tablet by mouth every 8 hours as needed ...Every dose must be accounted for and requires charting on the Medication Administration Record (MAR)."</p> <p>On 01/01/22, R1's unnumbered narc sheet documents 18 out of 30 pills remain from the 12/03/21 delivery. According to this narc sheet, R1 was given Tramadol on 01/01/22 through 01/23/22 with 0 (zero) Tramadol pills remaining in</p>	S9999		

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S9999	<p>Continued From page 17</p> <p>the bubble pack card on 01/23/22. R1's narc sheet documents Tramadol was administered on 01/01 at 9:00PM; 01/02 at 5:15 AM; 01/03 at 4:30AM; 01/04 at 8:00AM; 01/05 at 1:00AM; 01/15 at 8:00PM, and 01/16 at 8:00PM. R1's January 2022 MAR is blank for these dates and times indicating a 7-pill discrepancy.</p> <p>A Pharmacy packing Slip from an out-of-town pharmacy documents 30 Tramadol pills were delivered to the facility for R1 on 01/06/22.</p> <p>R1's unnumbered narc sheet dated 01/06/22 documents 30 Tramadol 50 mg pills (take one tablet by mouth every 8 hours as needed) were received from the pharmacy, dispensed on 01/06/22, with administration from this delivery beginning on 01/24/22 through 02/22/22 with 0 pills remaining in the bubble pack card on 02/22/22.</p> <p>On 05/12/22 at 10:00 AM, V3 (Assistant Director of Nursing - ADON) stated R1's pharmacy packing slip dated 01/06/22 would be the last one that came from pharmacy supply. After that R1's insurance changed and V20 (Family Member/POA - Power of Attorney) would bring in a home supply of Tramadol from the local pharmacy that would come in a brown bottle of 90 pills at a time. V3 also confirmed R1's Tramadol was ordered as routine on 01/17/22 in addition to his PRN (as needed) prescription.</p> <p>R1's unnumbered narc sheet dated 02/05/22 documents 90 Tramadol 50 mg pills were received from home supply (per V3) with no pharmacy dispense date. Hand-written instructions document - "Tramadol HCL 50 mg take 1 tablet as needed every 8 hours and 1 tab night at HS (hour of sleep)." This form</p>	S9999		

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S9999	<p>Continued From page 18</p> <p>documents administration from this 90-pill supply began on 02/23/22 through 03/23/22 at 8:00 PM with 59 pills remaining in the bubble pack card, documented by V8 (former LPN).</p> <p>R1's unnumbered narc sheet dated 03/24/22 at 8:00 PM documents 49 pills were on hand, indicating a 10-pill discrepancy from last dose on 03/23/22 at 8:00 PM as documented on the 02/05/22 narc sheet by V8 (LPN). According to R1's March 2022 MAR, no Tramadol was administered between 03/23/22 at 8:00 PM and 03/24/22 at 8:00 PM. Administration began on 03/24/22 at 8:00 PM through 05/06/22 at 8:00 PM, with 0 pills remaining in the bubble pack card as of 05/06/22.</p> <p>R1's unnumbered narc sheet dated 3/24/22 also documents that on 03/30/22 at 5:15 AM, R1 was given a PRN Tramadol; and on 04/28/22 at 4:00 AM, R1 was given a PRN Tramadol. There is no documentation on the March 2022 or April 2022 MAR to show that Tramadol was administered to R1 on 03/30/22 at 5:15 AM or on 04/28/22 at 4:00 AM, indicating an additional discrepancy of 2 Tramadol pills.</p> <p>R1's unnumbered narc sheet dated 05/02/22 documents a 90-pill home supply was provided by V20. Administration began on 05/07/22 at 7:00 AM through 05/10/22 at 8:00 PM. At this date/time of 5/10/22 at 8:00 PM, 85 pills are documented to remain. On 05/12/22 at 12:10 PM, a narcotic count of R1's Tramadol was conducted with V13 (RN) with no further discrepancies since last administered on 05/10/22 at 8:00 PM.</p> <p>On 05/05/22 at 11:38 AM, V20 was visiting R1 in his room. When asked if V20 ever had an issue with R1 not receiving his Tramadol or the facility</p>	S9999		
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S9999	<p>Continued From page 19</p> <p>reporting Tramadol pills missing, she stated there was an instance when a bottle she had brought from home was misplaced by the facility, but staff found it in a drawer, and to her knowledge there were no pills missing.</p> <p>On 05/06/22 at 2:00 PM, R1 stated he is not aware he had any missing Tramadol. He stated he usually hurts at night and gets his pain pill before bedtime.</p> <p>On 05/06/22 at 12:00 PM, V2 (DON) stated she did investigate R1's missing Tramadol on 03/24/22 when V19 (LPN) called to report R1's Tramadol count was off when she went to give him a dose. V2 stated R1 gets his Tramadol from a home pharmacy that V20 brings to the facility. V2 stated there were 9 pills in the bottle and the rest of the pills had been split in quantities of 10 and placed in pill crusher pouches, stapled shut, then put inside a specimen bag. V2 stated she and V19 both searched the medication cart. V2 stated she thought maybe some got thrown away by accident, and to her knowledge were never found.</p> <p>An undated typed statement by V2 documents the following - "I was called to the 2nd floor nurse's station by (V19) on 03/24/22. Nurse stated her narcotic count for (R1's) Tramadol was short by 10 pills. According to the count sheet there should have been 59 Tramadol but there was only 49 Tramadol present and accounted for. (V19) and I searched the cart and lock box. I noted the medication for this resident was in a large pill bottle that was originally brought from home. The pills were separated into 4 small packs of 10 each with 9 loose pills in the bottle. The packs were not stored in the bottle but in a "specimen" bag. Upon further investigation of the</p>	S9999		

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S9999	<p>Continued From page 20</p> <p>bag, the outer sleeve of the bag was open on both ends. Some of the packs were in the part of the bag and some, in addition to the large bottle, were in the inner sleeve which was closed on one end and had a zip lock on the other end. I noted that the night nurse had given a prn dose at 4:30 AM this same day (3/24/22). When re-enacting taking the bag out of the lockbox and placing on top of med cart, several times some of the loose small packs landed in the trash can attached on the right side of the med cart at same level as the top of the cart. A new narcotic count sheet was started with correct count."</p> <p>On 05/06/22 at 12:00 PM, when V2 was shown R1's March 2022 MAR that documents the PRN dose of Tramadol she referred to in her investigation (noted above) was given on 03/21/22 at 4:30 AM and not on 03/24/22 at 4:30 AM, V2 stated she must have looked at it wrong and the count must have been off prior to 03/24/22.</p> <p>From 12/03/21 through 5/12/22, R1's record contains a 19-pill total discrepancy related to Tramadol administration and missing pills.</p> <p>4. R2's Admission Record documents admission to this facility on 04/04/22 with diagnoses to include Multiple Sclerosis, stiffness in left and right knee, and other reduced mobility.</p> <p>R2's cumulative POS documents an order for Tramadol HCl tablet 50 mg give 1 tablet by mouth every 6 hours as needed for pain, start date 04/04/22, end date 04/23/22; Hydrocodone-Acetaminophen tablet 5/325 mg give 1 tablet by mouth every 6 hours as needed for pain, start date 04/21/22.</p>	S9999		
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S9999	<p>Continued From page 21</p> <p>R2's Admission MDS documents a BIMS of 15 indicating he is cognitively intact.</p> <p>A pharmacy packing slip dated 04/04/22 documents 30 Tramadol pills were delivered from the pharmacy.</p> <p>R2's unnumbered narc sheet dated 04/04/22 (30.00 dispensed on 04/04/22) documents a 30-pill count with administration beginning on 04/09/22 through 04/21/22 with 0 pills remaining. This narc sheet documents Tramadol was signed out as administered on: 04/09/22 at 7:00 PM; 04/10/22 at 4:00 AM; 04/10/22 at 6:00 PM; 04/11/22 at 1:15 AM; 04/13/22 at 6:00 PM; 04/17/22 at 2:00 PM; and 04/18/22 at 8:00 PM. However, upon review of R2's April 2022 MAR these dates and times are blank, indicating a 7-pill discrepancy.</p> <p>On 05/06/22 at 1:55 PM, R2 stated he used to take Tramadol, but it didn't really help with his pain and due to his insurance, had issues getting it. The facility changed his prescription at his request to Vicodin on 04/21/22.</p> <p>On 05/05/22 at 11:00 AM, V4 (CNA) stated she only heard rumors from nursing that some narcotics were missing but had no other information. She stated since the missing Tramadol incident, the facility had implemented no one except the nurses are allowed in the nursing station unattended. The nursing station is in a room behind closed doors and is kept locked if the nurse has to step out for any reason. V4 stated she did not see the narcotics when the pharmacy delivered them on 03/14/22 nor did she see them on the 2nd floor med cart or counter when the nurse from the 1st floor brought them up that evening.</p>	S9999		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007702	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 05/12/2022
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NAME OF PROVIDER OR SUPPLIER RANDOLPH COUNTY CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 312 WEST BELMONT SPARTA, IL 62286
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 22</p> <p>On 05/05/22 at 12:31 PM, V2 (DON) stated that through the facility's investigation process regarding the missing Tramadol, it was determined there was no procedure in place regarding medication. "We are implementing new procedures and a policy is being written on how to handle medications including narcotic medication when we receive them from the pharmacy and how they are delivered to the respective nursing station." V2 stated she would have V3 (ADON) come and talk with this surveyor because (V3) handled the investigation and remedies.</p> <p>The facility schedule was reviewed and noted the following staff working the 2:00 PM to 10:00 PM shift on 3/14/22: V7 (RN), V8 (LPN), V22 (CNA), V23 (CNA), V24 (CNA) and V25 (CNA). On 05/06/22, the following attempts were made to contact the following staff members via cell phone for interviews: V8 at 9:00 AM, V22 at 10:39 AM, V23 at 10:48 AM, V24 at 10:50 AM and V25 at 10:52 AM. Messages were left with no return phone calls.</p> <p>On 05/06/22 at 9:44 AM, via cell phone interview, V21 (CNA) confirmed she did not see V7 bring any medication to the 2nd floor the evening of 03/14/22 when she was working. V21 stated if she were to have seen any medication in the nursing station on 03/14/22 or any other time, she would not bother them because she doesn't handle medications. V21 stated prior 03/14/22, there were instances where the nursing station door would be open, but now she has noticed after the medication went missing the nurses keep their door closed and locked if they are out of the room. V21 stated everyone is "stumped" by medication being missing.</p>	S9999		

Illinois Department of Public Health

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S9999	<p>Continued From page 23</p> <p>On 05/06/22 at 11:38 AM, 11:38 AM, V3 stated on 03/31/22 she sent a multi message text to nursing. V3 stated she did not interview CNAs because they do not (are not supposed to) go into the nursing station. V3 stated the facility had no prior policy for narcotics (receiving them and distributing them after delivery from pharmacy).</p> <p>On 05/12/22 at 2:00 PM, V1 (Administrator), V2 (DON), and V3 (ADON) were advised of the following documentation/narcotic count discrepancies for Tramadol. R1: 19-pill discrepancy; R2: 7-pill discrepancy; R3: 121-pill discrepancy; R5: 90-pill discrepancy. When asked if any further information regarding the discrepancies could be provided, V1, V2, and V3 all stated "No," they were not aware of any discrepancy with Tramadol other than R1's investigation of 10 missing Tramadol that was conducted by V2, and R3 missing 60 Tramadol pills that was reported on 03/31/22, with investigation underway by V3.</p> <p>"B"</p>	S9999		