

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6009732	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 07/15/2022
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NAME OF PROVIDER OR SUPPLIER  SMITH VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 2320 WEST 113TH PLACE CHICAGO, IL 60643
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S 000	Initial Comments	S 000		
	Incident Report Investigation of 5/2/22/IL147554			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210 b)5) 300.1210 c) 300.1210d)6)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal</p>		<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

ILLINOIS DEPARTMENT OF PUBLIC HEALTH LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1 care needs of the resident.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interviews and record review the Facility failed to follow their policy on transfers for R1, one of three residents reviewed for falls with serious injuries. Per Facility's policy, residents who are transferred by mechanical lifts are a 2 person assist. R1 was transferred by one person assist on 4/27/2022, sustaining a fall to the floor from the mechanical lift. This failure resulted in R1 being hospitalized on 5/2/2022 after complaining for 5 days of pain in the lower back and a swollen left knee. R1 was hospitalized for 13 days from 5/2/22 - 5/15/2022 and underwent surgical procedures for the left hip and left knee.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings Include:</p> <p>R1 is 67 years old and cognitively impaired. R1 was observed on 6/30/2022 at 11:39 am sitting in his wheelchair next to the nursing station. R1's clothing was clean and neat. Surveyor called R1 by name and said hello, R1 looked at surveyor and did not respond back. On 7/12/22 at 1:12 pm, R1 was in his wheelchair for lunch, he ate approximately 75% of his meal with assist from staff. Resident transfers with sit to stand and 2 person assist. R1's order is for weight bearing as tolerated, one person assist with ADLs.</p> <p>Records Review:</p> <p>R1's Brief Interview Mental Status (BIMS) dated 4/3/2022 scored R1 as 8 out of a score of 15. The Minimum Data Sets (MDS) dated 4/3/2022 and 1/25/2022 scored R1 as a 3 for Extensive Assist with a 2 persons Transfer.</p> <p>R1's Medication Administration Record (MAR), noted R1 received controlled substance medications named Hydrocodone (Norco) and Tylenol for pain 2-3 times daily on 4/27/22 thru 5/2/2022. R1's pain was rated as 5 - 6 on a scale of 1-10 after administration of the narcotic medications.</p> <p>Hospital Note: dated 5/16/2022 at 4:14 pm, by V8 (Nurse Practitioner): Chief Complaint: Impairment of ADLs and mobility 2/2 ORIF left hip and hardware removal, with muscle weakness and difficulty with functional mobility. 67-year-old male with history of dementia, depression, heart failure with preserved ejection fraction, hypothyroidism, hyperlipidemia, history of seizures, who presented to the ED (Emergency Department) with left knee pain. Patient had a CT</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>(Computed Tomography) scan of his left knee which showed an acute versus chronic extra-articular distal femur fracture with mild shortening and flexion deformity.</p> <p>The patient underwent a left distal femur ORIF (Open Reduction and Internal Fixation) and hardware removal. Patient had a Left femur fracture repair and a Left total arthroplasty (Total Hip replacement) on 5/09/22. The patient was medically treated and stabilized. The patient was transferred back to Facility on 05/15/2022 for sub-acute rehab to optimize functional status. R1 underwent a surgical procedure on 5/9/2022 called an ORIF of the left hip and left leg.</p> <p>On 5/17/2022 at 2:24 pm, V10 (Wound Nurse) noted, R1 was hospitalized for 10 days and underwent surgical procedures for the left hip and left knee. Patient had a CT (Computed Tomography) scan of his left knee which showed an acute versus chronic extra - articular distal femur fracture with mild shortening and flexion deformity. Resident readmitted to facility with left hip and knee surgical incision. Left hip present with 96 clean, dry, intact, and well approximated staples. Medial left knee noted with 24 staples, clean, dry, intact and well approximated. Lateral left knee noted with 23 staples clean, dry, intact, and well approximated.</p> <p>Progress Notes:</p> <p>On 5/15/2022 at 11:18 PM by V3 (nurse), readmitted a 67yrs old male from Christ Medical Center, alert, oriented x3, s/p ORIF on 5/9/22, Left femur fracture repair, left total arthroplasty. Resident denied pain during admission assessment, oral cavity is pink and moist, trachea in midline, lung sounds bilaterally clear to</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>auscultation, breath sound diminished. Left hip to left thigh with 96 staples, edges well approximated, left medial knee with 24 staples. Bowel sounds present in all four quadrants, no masses palpated, foley catheter fr14 in place with yellow urine draining per gravity, right buttock with stage 3 decubitus, 20cm x 12cm with black colored top, no drainages, Mepilex dressing, and barrier cream applied. Pedal pulses bilaterally present and 2+, no edema to lower extremities, abductor wedge in place, knee brace in place to left leg, v/s=98.7-73-18-120/70, spo2=97% room air; Physician notified of admission, orders verified, noted and carried out. Call light within reach, resident made comfortable in his bed, non-weight bearing to left lower extremity.</p> <p>R1's record dated 4/27/22 at 7:43 pm, V3 (nurse) - Resident was lowered to the floor in his room while on a sit-stand lift; his knees buckled prompting writer to lower him to the floor. R1 was assisted up to his bed via draw sheet and four staff lift. R1 complained of back pain during transfer, stated that staff was rough lifting him, he kept stating "This is like Nazi Germany for Christ's sake". PRN pain med given by nurse on duty, no changes in his baseline ROM (range of motion), v/s=97.2-68-18-140/87. Physician and POA (Power of Attorney) made aware of resident having been lowered to the floor.</p> <p>On 4/28/2022 at 12:56 pm, V8 (Rehab Nurse) -Transfer method evaluation note: Resident was assisted with transferring via sit-to-stand today in the afternoon, Writer and aide assisted R1 with patient care and transferred resident using sit-to-stand, R1 was able to tolerate sit to stand with proper application of sling and lower leg safety belts, R1 was able to rise from sitting on the edge of bed and maintain standing position</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>until lowered onto the toilet. After toileting resident was again raised from sitting position to standing position via sit to stand and placed into wheelchair, Resident noted to have poor posture when placed into wheelchair, Resident leaning to the left and forward, x-rays for lumbar spine and pelvis ordered to r/o scoliosis, resident will be provided with a (Left) side- board or position wedge (left) to help resident correct posture and positioning, any changes will be documented and reported to attending physician.</p> <p>On 4/28/2022 at 7:54 PM, V9 (nurse), Day 2 Note 3 of fall with no injury. Resident received in bed sleeping. Midwest X-ray tech arrived around 10:45 am. X-ray to lower back done this evening. Results pending. Resident compliant with incontinence care this morning and afternoon. +ROM. C/O lower back pain PRN Norco administered with effective results. VS:124/81, 74, 97.6, 18, 96%.</p> <p>On 4/29/2022 at 2:12 PM, V14 (nurse), Received resident this morning in bed asleep. Alert oriented x 2-3, forgetful. Norco given 2x and Tylenol this shift due to lower back pain and leg pain. Observed leaning to his left side while sitting on the w/c and recliner chair. Resident stated I have pain in my back. V/s: BP 157/95 Pulse 86 Temp: 97.6</p> <p>V3 (nurse) noted on 5/02/2022 9:14 PM - Writer was called to resident's room, observed resident's left knee with swelling, resident c/o pain to back and left leg, v/s=98.5-71-18-135/82, spo2=94% room air. V11 (Physician) notified of resident's presentation and complain of pain, as well as refusing ADL care, new order issued to send to ER (Emergency Room) for medical evaluation. (V12) POA informed of transfer to ER order, V12</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>requested that resident be sent to Christ Hospital ER, stating she does not like Little Company of Mary. Elite Ambulance called at this time, ETA 30-45MINS.</p> <p>Review of R1's hospital notes and wound notes on readmission dated 5/17/22 at 2:24 pm, R1 was hospitalized for 10 days and underwent surgical procedures for the left hip and left knee. Patient had a CT of his left knee which showed an acute versus chronic extra-articular distal femur fracture with mild shortening and flexion deformity. Resident readmitted to facility with left hip and knee surgical incision. Left hip present with 96 clean, dry, intact, and well approximated staples. Medial left knee noted with 24 staples, clean, dry, intact and well approximated. Lateral left knee noted with 23 staples clean, dry, intact, and well approximated.</p> <p>Review of R1's falls since admission to Long term care (LTC) facility from the Assisted Living side: R1 was admitted to (LTC) on 10/24/2021, R1 had 7 falls in 6 months. R1 fell on 11/11/21, 11/30/21, 12/11/21, 12/15/21 12/27/21, 01/01/22 and 4/27/2022.</p> <p>Review of R1's (MDS) Minimum Data Set: Quarterly 4/3/22 noted R1 with an 8/15 for Brief Interview Mental Status and a 3 for Extensive Assist with a 2 person transfer in a sit to stand mechanical transfer. Quarterly MDS dated 1/25/22 noted R1 as a 2 person assist with mechanical transfer and a 7/15 BIMS.</p> <p>Interviews:</p> <p>During a face-face interview on 6/30/22 at 11:12 am with V1 (Administrator) and V2 (Director of Nursing), V1 and V2 presented surveyor with</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>In-services on transfers with mechanical lifts and a Disciplinary document for V3. Surveyor asked to speak with V3 and was told he no longer worked for the company. Surveyor requested to review R3's employee record and to obtain a contact phone number to reach (V3). V1 and V2 stated " all staff know they should have used a Mechanical lift and our mechanical transfers are 2 persons assist, we asked that same question to all of them when we investigated the incident. V2 provided surveyor with V3's contact number. Surveyor asked V2 if R1 was a 2 persons transfer, V1 and V2 answered yes, R1 is an SSS code for (Sit to Stand) transfers.</p> <p>On 7/14/22 at 1:35 pm, via phone V4 (nurse), said R1 was already on the floor when I walked in. Surveyor asked V4 (nurse) to describe how she found R1. V4 stated "His arms was hanging up in the sit to stand and his legs and butt was on the floor." Surveyor asked V4 if she helped lift R1 off the floor. V4 said I didn't help lift anyone because I had knee surgery. "I was the one who suggested they use the blanket to transfer the resident off the floor and back to bed." Surveyor asked V4 if she thought to use a Mechanical Lift to get R1 off the floor. V4 stated "We all know we should have used the Mechanical Lift, but we were just trying to get him up because he was screaming."</p> <p>On 7/14/22 at 1:44 pm via phone V3 (nurse) stated "I took resident (R1) to the bathroom, it was around dinner time. I had 3 CNA (Certified Nursing Assistants) on duty, 2 was in the dining room and one (V5) was in the room across the hall giving care to another resident. I called V5 over to help me put R1 in the sit to stand because I knew she could not stay with me she was providing care to another resident. When we got</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>R1 in the sit to stand, I told V5 she can go back to her patient that I can take it from here. I took the patient to the bathroom, he was using the toilet, I told him to pull the call light when he was finished. I went in to get the patient off the toilet and when I was cleaning him, he started having another bowel movement. When he finally finished moving his bowels, I pulled him out. When I got to the door he screamed. The sling straps were up to his chest, his legs and butt was on the floor and both knees were bending outwards. I called for help and staff came and we lifted R1 off the floor with a blanket and carried him to the bed." Surveyor asked V3 if he thought to use the Mechanical Lift to get R1 off the floor. V3 stated "It never occurred to me to get the Mechanical lift, he was just screaming, I just wanted to get him off the floor."</p> <p>On 7/14/22 at 1:56 pm via phone V5 CNA (Certified Nursing Assistant) stated, "I was taking care of another resident across the hall when V3 (nurse) called me to help put R1 in the sit to stand. I helped V3 and he told me to go ahead and get back to my resident he could handle it from here. I went back and shortly thereafter I heard a loud scream saying Help, Help. I went into the room and saw R1 hanging from the sit to stand with his legs and butt was on the floor. More help came and we used a blanket to lift him off the floor to bed." Surveyor asked V5 if she thought or was trained to use the Mechanical Lift to get R1 off the floor. V5 stated, "it was a spare of the moment thing and we were trying to get him off the floor."</p> <p>3 calls were made on 7/12/22 at 1:02 pm, 7/13/22 at 2:13 pm and 7/14/22 at 1:08 pm. to V11 (Physician). Voice mail messages were left, with no return calls from V11.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>Facility's Policy - Safe Resident Handling, Dated May 19, 2022:</p> <p><b>POLICY:</b> To facilitate a safe work environment for staff and residents by implementing a Safe Resident Handling program.</p> <p><b>PURPOSE:</b> To establish a framework for staff and resident safety during the handling and movement of residents.</p> <p><b>PROCEDURE:</b></p> <ol style="list-style-type: none"> <li>1. Staff participating in resident handling and movement shall always practice safe resident handling techniques.               <ol style="list-style-type: none"> <li>a. Minimal lifting of residents shall be eliminated when feasible</li> <li>b. Practice proper body mechanics at all times</li> <li>c. Evaluate each situation carefully and plan to minimize risks as best possible prior to initiating task</li> </ol> </li> <li>4. Residents transfers will be designated into one of the following categories:               <ol style="list-style-type: none"> <li>a. I = Independent (resident can safely perform transfer with no assistance from staff).</li> <li>b. S = Supervision (resident can perform transfers with stand by assist, for verbal or tactile cueing, with or without use of assistive device such as walker or cane).</li> <li>c. 1 = 1-person transfer (minimal assistance from the caregiver and resident is able to stand for 4 seconds - Limited Assist).</li> <li>d. 2 = 2-person transfer (should only be used for behaviors or when resident is not medically appropriate for sit to stand or total lift - Extensive Assist).</li> </ol> </li> </ol>	S9999		

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S9999	<p>Continued From page 10</p> <p>e. SSS = Sit to Stand with Standard Sling with 2 caregivers - Extensive Assist).</p> <p>f. TL = Total Lift Transfer) also known as Mechanical Lift (HL) - with 2 caregivers- Total Assist).</p> <p>6. Requirement for resident use of mechanical lifts or transfers such as Mechanical Lift or Sit to Stand</p> <p>A. Sit to Stand</p> <ul style="list-style-type: none"> <li>- Able to follow directions</li> <li>- Able to hold on</li> <li>- Have good trunk control</li> <li>- Able to bear weight (both extremities, no restrictions)</li> </ul> <p>B. Mechanical Lift</p> <p>If the resident is unable to meet the above requirements, they must be transferred using a Mechanical Lift</p> <p>(A)</p>	S9999		