

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/25/2022
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NAME OF PROVIDER OR SUPPLIER THRIVE OF LAKE COUNTY	STREET ADDRESS, CITY, STATE, ZIP CODE 850 E US HIGHWAY 45 MUNDELEIN, IL 60060
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S 000	Initial Comments Complaint Investigation: 2218454/IL152549	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a 300.1010h 300.1210b) 300.1210d)1)2)3) 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident,	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on interview and record review the facility</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>failed to ensure a resident's pain was managed in a timely manner. This failure resulted in R1 not receiving pain medication while experiencing severe pain for an extended period of time.</p> <p>This applies to 1 of 3 residents (R1) reviewed for Pain Management in a sample of 3.</p> <p>The findings include:</p> <p>R1's Face Sheet shows she was admitted to the facility on 10/7/22 with diagnoses including Multiple Fractures of Pelvis and Fracture of Superior Rim of Left Pubis. R1 was discharged from the facility on 10/20/22.</p> <p>R1's Progress Notes dated 10/7/22 at 5:05 PM state, "Patient arrived at facility via wheelchair and admitted to (X000 wing). All vitals taken. Patient alert and oriented x 4 with complaint of pain in buttocks. Patient requesting Percocet when scheduled at 4:00PM. Script faxed by (V7-Admissions) for stat delivery..."</p> <p>R1's Progress notes dated 10/8/22 at 1:13 PM (20 hours after admission) state, "Awaiting Percocet (Oxycodone/Acetaminophen) medication from pharmacy, resident in extreme pain. Script not sent, sending it now, pharmacy said it will be on the PM med drop off."</p> <p>R1's Occupational Evaluation and Plan of Treatment dated 10/8/22 states, "Patient reports 9/10 pain to right glute."</p> <p>R1's Physical Therapy Evaluation and Plan of Treatment dated 10/8/22 states, "Pain Intensity= 8/10; Frequency = Constant; Location=Right Buttocks 8/10, Left Pelvis 3/10; Palpation Assessment= Tender to touch."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's Medication Administration Record for October 2022 shows an order dated 10/7/22 at 4:00 PM for Oxycodone/Acetaminophen 5/325mg (Narcotic Analgesic), Give one tablet by mouth every four hours as needed for pain. This document also shows that the first dose of this medication was given on 10/9/22 at 6:02 AM (37 hours after admission) and R1's pain level was recorded as a "10" and a second dose was given at 10:39 AM and her pain was again recorded as a "10".</p> <p>On 10/25/22 at 12:00 PM V7 (Admissions) stated, "Percocet is not in our CubeX (Emergency medication supply)- I was with her when she came in and she said she was in pain. I told her I am going to fax your order to the pharmacy right now because there is a 4 hour window before they deliver. It did not come the same day. I don't know when it was delivered."</p> <p>On 10/25/22 at 12:30 PM V9 (Pharmacy Representative) stated, "The first and only time we sent out the medication was on 10/9/22. We received a script dated 10/6 and a script dated 10/8 but we received both of them on 10/9 and the medication was sent out at that time."</p> <p>On 10/25/22 at 2:30 PM V11 (LPN) stated, "I came in at 11:00 PM the night before (10/8/22). (R1) was very upset and was mad because she said she had been in pain all day. I told her I would call the pharmacy and do whatever I could to get her the medication that she needed. She was complaining all night and the medication finally came about 6:00 AM so I gave her one right away. Then I gave her one a little later. She was better by the time I left that day."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 10/25/22 at 12:15 PM V2 (Director of Nursing) stated, "If pain meds are not available, we would need to get a script from the doctor and then fax it to the pharmacy. If we didn't get the med from the pharmacy- we would offer the patient Tylenol. We have emergency medication- but only Norco and Tramadol. So we could offer Tylenol and try non-pharmacological measures to relieve pain. Yes we could call the doctor and try to change the medication. If the doctor changes the order to Norco then we can use Norco from the CubeX. I wasn't aware of the pain medication needed at that time- very rarely do we get a Percocet order."</p> <p>On 10/25/22 at 2:20 PM V3 (Social Worker) stated, "R1's family did not bring concerns to me and I followed up with (R1). She had concerns about her medication and some dietary concerns but said they were from admission.(R1) was perseverating on the pain medication issue- we had an IDT meeting about that. Her main goals when she discharged was that she had her pain medications available. She really talked about how much pain she had been in and how she really needed her pain medication."</p> <p>The facility policy entitled Pain Management dated 4/2020 states, "The goal is to facilitate resident independence, promote comfort and preserve resident dignity."</p> <p>(B)</p>	S9999		