

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007876	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/02/2022
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NAME OF PROVIDER OR SUPPLIER DOWNERS GROVE REHAB & NURSING	STREET ADDRESS, CITY, STATE, ZIP CODE 3450 SARATOGA AVENUE DOWNERS GROVE, IL 60515
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S 000	Initial Comments Licensure Survey for Change of Ownership	S 000		
S9999	Final Observations Statement of Licensure Violations: 1 of 2 300.1210a) 300.1210b)3) 300.1210d)1) 300.1210d)2) 300.1210d)4)A) Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>physician.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure the following:</p> <ol style="list-style-type: none"> 1. Failed to provide incontinence care in a timely manner for a resident who is incontinent and requires extensive assistance for toileting or activities of daily (ADL) care. 2. Failed to address and assess a resident who is known to have chronic pain. 3. Failed to administer medications as ordered by physician. <p>This applies to 3 of the 16 residents (R5, R9, R10) reviewed for nursing and personal care in the sample of 16</p> <p>The findings include:</p> <ol style="list-style-type: none"> 1. R3 is 92 years-old who has multiple medical diagnoses which include generalized muscle weakness and needs assistance for personal care. <p>On 10/31/22 at 3:30 PM, R3 was sitting on her wheelchair, continuously calling out for someone to help her to bed to have her incontinence brief be changed. On 10/31/22 at 3:57 PM, V7 and V13 (Both Certified Nursing Assistant/CNA) rendered incontinence care to R3 who was heavily saturated with urine which overflowed to the mechanical lift's sling. There was a pervasive urine odor. V7 stated that she last changed R3's incontinence brief at around 10:30 AM, she couldn't find someone to help transfer R3 back to bed to be change because everyone was busy. V13 was the incoming evening shift CNA.</p> <p>R3's Minimum Data Sheet (MDS) dated 9/14/22</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>indicates that R3 is alert and oriented and requires extensive assistance for ADL care.</p> <p>On 11/1/22 at 1:05 PM, V2 (Director of Nursing/DON) stated that the staff should check residents for incontinence every 2 hours and as needed for dignity and comfort.</p> <p>2. R9 is 74 years-old who has multiple medical diagnoses which include Parkinson's Disease and Pain in the right shoulder. Admission notes dated 10/26/22 documents that R9 was admitted to the facility from the hospital. He has a diagnosis of Parkinson's disease and had multiple fall incidents at home. R9's most recent fall was 10/25/22. Though R9's x-ray was negative for fracture, he reported right shoulder pain related to the fall incident. MDS dated 11/1/22 showed that R9 is alert and oriented.</p> <p>On 10/31/22 at 6:15 PM, R9 was sitting on his wheelchair, he verbalized pain in his right chest/side and right shoulder. At 6:16 PM, V9 (Nurse) administered multiple scheduled medications to R9. Which include Acetaminophen, Carbidopa-Levodopa, and Entacapone. However, V9 was unable to administer Voltaren gel for pain, Ropinirole for restless leg syndrome, and Amantadine for Parkinson's, because these medications were not available.</p> <p>On 11/1/22 at 9:03 AM, V10 (Nurse) administered multiple medications to R3 which include, Aspirin, Docusate Sodium, Acetaminophen, and Polyethylene Glycol. However, V10 was unable to administer Atenolol for hypertension, Amantadine, Ropinirole, and Voltaren Gel because these medications were not available. V10 stated that she will follow-up with pharmacy for these said</p>	S9999		

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S9999	<p>Continued From page 4 medications.</p> <p>Upon review of R9's Medication Administration Record (MAR) it showed that he received Lidocaine patch early in the morning (11/1/22) for his right chest/right rib bruise. On 11/1/22 at 11:10 AM, R9 was sitting in his wheelchair, moving slowly and with limitation. R9 stated that he has pain whenever he moves especially in his right shoulder and right chest/side with a pain scale of 8-9 out of 10. R9 also said that he was not yet given the Voltaren Gel and Lidocaine patch for the pain except for the Acetaminophen which doesn't work much to him. R9's chest was assessed and there was no Lidocaine patch noted anywhere in the chest and shoulders of R9. At 11:15 AM, state representative approached V10 and inquired about the Lidocaine.</p> <p>On 11/1/22 at 12:25 PM, V10 (Nurse) stated that she assessed R9 and noted that there was no Lidocaine patch applied to R9. V10 immediately got a Lidocaine patch and applied it to R9 after state representative's inquiry. V10 also said that she already called pharmacy for the missing medications, and they will deliver it. As of this time medications were not there yet.</p> <p>R9's Physician Order Sheet (POS) and MAR dated October and November 2022 shows that here was an order of Amantadine 100 mg twice daily, Atenolol 25 mg daily, Atorvastatin 40 mg once daily, and Ropinirole 0.25 mg three times daily, were ordered on 10/30/22 and to start the same day. While Voltaren Gel three times daily for 14 days and Lidocaine Patch once daily was ordered on 10/31/22. However, the MAR showed that Amantadine and Ropinirole were not given on 10/30, 10/31, and the morning of 11/1/22, Atenolol was not given on 11/1/22. Atorvastatin</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>was not given on 10/31. Voltaren was not given on 10/31 and the morning and afternoon of 11/1/22. While Lidocaine was signed as given, it was not given at all until state representative inquired about it.</p> <p>On 11/2/22 at 11:02 AM, V16 (Nurse Practitioner/NP) stated that she had seen R9 twice since his admission. R9 complained of pain in the right shoulder. On Monday 10/31/22, R9 continued to complaint of pain, so V16 ordered for him to start on Voltaren, he also received an order of Lidocaine patch. It should be given to R9 as ordered, V16 wouldn't have ordered all these pain relievers if she thought that R9 didn't need it. Absolutely he needs to receive it because of the pain and inflammation in his shoulder. It is important for the residents to receive all their scheduled medications as prescribed.</p> <p>On 11/2/22 at 11:35 AM, V18 (Registered Pharmacist) stated that R9's medications Amantadine, Atenolol, Atorvastatin, and Ropinirole were ordered on 11/30/22, however the person who carried out the orders placed these medications under profile category which means that these medications were placed under R9's file or record but should not be delivered until there's a go signal from the facility. They received a call yesterday requesting to deliver these said medications.</p> <p>On 11/1/22 at 1:08 PM, V1 (Director of Nursing/DON) stated that the nurses must ensure that medications are given as ordered by the physician. If the medication is not available in the medication cart, the nurse must check the floor stock (Pixies). If the medication is not available in the Pixies, the nurses must call pharmacy and follow up. The nurse should also notify the</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>physician about medication not being available, to check if physician will give alternative order until medication is available.</p> <p>There was no evidence of documentation in the progress notes that the staff nurse notified the physician of the missed medications and no evidence of documentation with regards to following up to the pharmacy.</p> <p>R9's care plan initiated on 10/26/22 shows that R9 has chronic pain and to administer pain reliever as ordered.</p> <p>3. On 10/31/22 at 5:40 PM, V11 (Nurse) administered multiple medications to R10. One of the scheduled medications is Fluticasone Prop nasal spray for sick sinus syndrome to be administered twice daily. However, this medication was not administered to R10 because it was not available. V11 stated that she would call pharmacy. On 11/1/22, it was noted that the Fluticasone nasal spray was received from the pharmacy the night before, but it was still sealed which indicate that nurse did not administer the fluticasone after it was received from the pharmacy.</p> <p>R10's progress notes does not have any documentation which indicates that the physician was notified of the missed dose of the Fluticasone.</p> <p>4. On 11/1/22 at 9:00am, V21 (RN - Registered Nurse) was passing medications to R16 who has a diagnosis of irritable bowel syndrome. V21 stated R16 is to receive Metamucil and there is none. V21 subsequently searched in the medication room and in another medication cart on the same unit without finding any Metamucil.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>The Metamucil was not given.</p> <p>The MAR (medication administration record) for R16 shows Metamucil was not given on 11/1/22.</p> <p>On 11/2/22 at 2:05pm, V23 (RN) stated the facility still has no Metamucil and it is on order. V23 looked through the medication cart and in the medication storage room. V23 stated the over the counter medication orders have to be cosigned by the Director of Nurses.</p> <p>On 11/2/22 at 2:15pm, V24 (RN) stated she has had no Metamucil available today. V24 looked on the cart. V24 stated she had to hold the Metamucil for a resident this morning because they are still waiting for the Pharmacy to deliver.</p> <p>On 11/2/22 at 2:53am, V2 (Director of Nursing) stated she did sign the OTC (over the counter) Authorization today.</p> <p>The facility provided the OTC Authorization signed by the DON.</p> <p>(B)</p> <p>2 of 2</p> <p>300.696d)2)</p> <p>Section 300.696 Infection Prevention and Control</p> <p>d) Each facility shall adhere to the following guidelines and toolkits of the Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, Agency for Healthcare Research and Quality, and Occupational Safety and Health</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>Administration (see Section 300.340):</p> <p>2) Guideline for Hand Hygiene in Health-Care Settings</p> <p>This requirement is not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to follow standard infection control practices related to hand hygiene and change of gloves during provisions of incontinence care.</p> <p>This applies to 3 of 5 residents (R1, R3, R14) reviewed for infection control process during provisions of care in the sample of 16.</p> <p>The findings include:</p> <p>1. On 10/31/22 at 1:14 PM, V26 rendered peri-care to R1 with the assistance of V25 (Nurse). At 1:18 PM, V25 provided wound care to R1 who has a stage 3 ulcer in the sacrum. Both staff changed gloves in-between task, however, they did not perform hand hygiene between changing of gloves. V25 attempted to sanitize her hand from the hand sanitizer dispenser that was attached to R1's bedroom wall, but it was empty.</p> <p>2. R3 is on isolation for Covid-19. On 10/31/22 at 3:57, V7 and V13 (Both CNA) rendered incontinence care to R3 who was heavily saturated with urine which overflowed to the mechanical lift's sling. There was a pervasive urine odor. V6 cleaned R3, she changed her gloves for every task but did not perform hand hygiene in between while V13 wore layers of gloves. V13 removed each layer of gloves whenever they change task.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>3. On 11/1/22 at 3:34 PM, V27 (CNA) rendered incontinence care to R14 who was wet with urine and had a bowel movement. V27 cleaned R14's buttocks, applied incontinence brief, straightened R14's gown, bed sheet and blanket, and placed the O2 tubing back to R14 while wearing same soiled gloves all throughout the care.</p> <p>On 11/1/22 at 2:18 PM, V8 (Former Interim Director of Nursing/DON) stated that hand hygiene is a must, when providing care to the residents. Perform hand hygiene in between task and in between glove change to prevent spread of infection, prevent cross contamination, and protect the staff, other residents, and visitors.</p> <p>Facility Hand Hygiene Policy and Procedure shows:</p> <p>Policy: The facility promotes hand hygiene as a simple and effective method for preventing the spread of infections. Glove use is not a substitute for the hand hygiene. All staff are to perform the hand hygiene during all care activities and while working in all locations within the facility.</p> <p>Procedures/Guidance:</p> <p>1. All staff are responsible for following hand hygiene procedures:</p> <p>c. After contact with blood, body fluids or excretions, mucous membranes, non-intact skin, or wound dressings.</p> <p>e. When hands move from a contaminated-body site to a clean body site during resident care.</p> <p>f. Before and after wearing gloves.</p>	S9999		

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