

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000251	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/14/2022
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NAME OF PROVIDER OR SUPPLIER PEARL OF NAPERVILLE, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 200 MARTIN AVENUE NAPERVILLE, IL 60540
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S9999	<p>Continued From page 1</p> <p>for fecal impaction and address the resident's cries of pain related to the impaction. This failure led to R1 suffering pain and anxiety related to fecal impaction and R1 needing to call 911 emergency services for assistance. This applies to 1 of 3 residents (R1) reviewed for pain.</p> <p>The findings include:</p> <p>R1's quarterly MDS (Minimum Data Set), dated 10/13/22, showed R1 was cognitively intact.</p> <p>Hospital ER (Emergency Room) records, dated 10/31/22, showed R1 fell in ER room and sustained a fracture to right tibia and had an immobilizer.</p> <p>R1's care plan, revised 10/27/22, included R1 has constipation related to impaired mobility, polypharmacy - potential drug adverse reaction with goal (target date 1/4/22) R1 will pass soft, formed stool at the preferred frequency through the review date). Interventions included to administer stool softeners, laxatives as ordered, Monitor/document/report as needed signs and symptoms of complications related to constipation: Change in mental status, new onset: confusion, sleepiness, inability to maintain posture, agitation, Bradycardia (slow, low pulse), abdominal distension, vomiting, small loose or stools, fecal smearing, bowel sounds, diaphoresis, abdomen: tenderness, guarding, rigidity, fecal compaction.</p> <p>R1's care plan for pain for the same period included resident will verbalize adequate relief of pain or ability to cope with incompletely relieved pain through the review date (target date 1/4/22). Interventions included to anticipate the resident's need for pain relief and respond immediately to</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>any complaint of pain, monitor/record/report to nurse resident complaints of pain or requests for pain treatment.</p> <p>R1's EMR records document R1 was readmitted to the facility on 11/10/22, with diagnoses including acute and chronic respiratory failure with hypoxia, other chronic pain, secondary pulmonary arterial hypertension, acute kidney failure with medullary necrosis, other bacterial infections of unspecified site, acute on chronic diastolic (congestive) heart failure, carpal tunnel syndrome, bilateral upper limbs, panic disorder [episodic paroxysmal anxiety].</p> <p>R1's POS (Physician Order Sheet) included multiple standing orders for stool softeners including Fleet Enema 7-19 GM/118ML/milliliter (Sodium Phosphates) Insert 133 milliliter rectally every 24 hours as needed for constipation (status active), Magnesium Citrate Solution 1.745 GM/30ML Give 296 ml by mouth every 24 hours as needed for constipation (status active). The same POS also included Bisacodyl Suppository 10 MG every 24 hours as needed for constipation (status active) and PEG 3350 Packet (Polyethylene Glycol 3350) Give 17 gram by mouth two times a day for constipation (status active), Colace Capsule 100mg (Docusate Sodium) give one capsule by mouth two times a day for constipation (status active).</p> <p>R1's MAR (Medication Administration Records) printed on 11/12/22 at 13:26:22 showed Fleet Enema and Magnesium Citrate Solution were not given on 11/11/22 and on 11/12/22 . The same MAR showed PEG 3350 Packet 17 gram was given on 11/11/12 (1700) was ineffective, and Colace Capsule 100mg given on 11/11/22 (1700) was ineffective. The MAR also showed Bisacodyl</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Suppository 10 mg was only given on 11/12/22 (1149).</p> <p>R1's EMR included nurses notes, dated 11/12/2022 05:26, documented as follows: "Resident complaints that she is constipated, don't know when last bowel movement. NP [Nurse Practitioner] made aware was made aware, ordered Bisacodyl supp [suppository] 1 rectally daily as needed, and Senna 2 tab po [tablets by mouth] daily. Given Supp 1 rectally, Resident keep on screaming to push it out for her, placed resident on her side to be able to help her in position. Also pharmacy called for Magnesium Citrate."</p> <p>On 11/12/22 at 10:32 AM, R1 was heard yelling out repeatedly from her room "Somebody help me." R1's cries were heard from all the way down the hallway. On entry to R1's room, R1 was seen lying in bed and appeared very distressed, and was grimacing and moaning with tears in her eyes and stated, "The nurse will not get it out of me with her fingers." On further enquiry, R1 stated she is constipated, and she is in "excruciating" pain. R1 stated she got Norco that morning for pain related to a fracture she had had at the hospital after a fall with transfer. R1's right leg was noted to be in an immobilizer cast. R1 kept crying out "Help me, help me get it out." When R1's hallway was checked, two staff member, one CNA/Certified Nurses Assistant and a nurse (V7), who was at her nurse's cart were seen further down the same hallway from where R1's room was. Another nurse (V6) was seen in the adjacent hallway which was a few feet from R1's room. V6 (Licensed Practical Nurse) was notified of R1's cries of pain and V6 stated she is not R1's nurse, but will relay this to V7 who is R1's nurse. V6 was then seen going into R1's</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>room briefly to enquire about her concerns, and R1 was heard asking for an enema.</p> <p>On 11/12/22 at 10:48 AM, R1 was still heard yelling from her room, and V7 was asked if she was notified of R1's concerns. V7 stated she has to finish giving the residents in her hallway their medications before she attends to R1. V7 stated V6 is looking for an enema to give to R1.</p> <p>On 11/12/22 at 11:47 AM, R1 was lying in bed and appeared very distressed and was seen dialing the phone and stated, "I am still in excruciating pain. They said they don't have an enema and gave me another suppository and told me to wait. I am calling my brother to ask him to go and buy me some Dulcolax [laxative] and enema."</p> <p>On 11/12/22 at 11:51 AM, V7 was seen at her med cart passing medications and R1's ongoing cries of pain and concerns of not getting an enema was relayed. V7 stated, "It's been an ongoing issue since last night and maybe before that. She (R1) has a history of constipation, and she is pretty impacted. I looked into her rectum and took out what I was able to see outside. The size of the stool feels like a big ball and only the doctors can remove it digitally. The night nurse called the Nurse Practitioner and got an order to give additional Senna 2 tablets daily and I gave it this morning. She also received a suppository last night. The facility did not have Magnesium Citrate and was unable to locate Enemas. V2 (Director of Nursing) was notified about it and she gave another suppository this morning."</p> <p>On 11/12/22 at around 12:15 PM, the concern of R1's impaction and cry's of pain were relayed to V3 (Regional Nurse).</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 11/12/22 at 1:11 PM, V7 stated R1 had called 911 and they [paramedics] arrived when V3 went into the room. V3, who was in the vicinity, verified R1 was on the phone with 911 when she went into the room. V3 stated she repositioned R1 to the side with the assistance of a CNA (Certified Nursing Assistant), and R1 was able to have a bowel movement by the time the paramedics arrived.</p> <p>On 11/12/22 at around 11:30 AM and on 11/14/22 at 9:52 AM, V2 stated R1 had been in the hospital since 10/31/22, and returned to the facility on 11/10/22. V2 stated V7 paged her on 11/12/22 and notified her that she cannot find the enema and has no suppository on hand in the unit. V2 stated, "I was able to find a suppository up front and gave R1 a suppository as (V7) was tied up. The Magnesium Citrate and Enemas were house stock, and the facility did not have any on hand as the supply person who orders them was terminated last Thursday."</p> <p>On 11/14/22 at 12:26 PM, V8 (Certified Nurse Practitioner) stated R1 pain medications and immobility can cause constipation. V8 stated somebody from the facility should have called her when the previous stool softeners were found ineffective. V8 stated manual extraction for impaction is based on facility policy. V8 stated if she was notified, she would have ordered to give fleet enema and if that doesn't work, to give another Docolax suppository. V8 stated if there was still no outcome, she would have tried additional options like Docolax tablets, magnesium citrate or lactulose.</p> <p>Facility point of care documentation's by nursing staff showed R1's first bowel movement since</p>	S9999		
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S9999	Continued From page 6 readmission on 11/10/22 (at 2022) was on 11/12/22 at 12:59 PM. V2 verified this information. (B)	S9999		