

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/22/2022
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NAME OF PROVIDER OR SUPPLIER RIVER BLUFF NURSING HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 4401 NORTH MAIN STREET ROCKFORD, IL 61103
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation: 2219291/IL153567</p> <p>Final Observations</p> <p>Statement of Licensure Violation: 300.1010h) 300.1210b)2) 300.1210d)2)3)6)</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 2) All nursing personnel shall assist and encourage residents so that a resident who enters the facility without a limited range of motion does not experience reduction in range of motion unless the resident's clinical condition demonstrates that a reduction in range of motion is unavoidable. All nursing personnel shall assist and encourage residents so that a resident with a limited range of motion receives appropriate treatment and services to increase range of motion and/or to prevent further decrease in range of motion. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These Regulations are not met as evidenced by: Based on observation, interview, and record	S9999		

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S9999	<p>Continued From page 2</p> <p>review the facility failed to provide the necessary care and services for a resident with a dislocated shoulder for 1 of 3 residents (R1) reviewed for quality of care in the sample of 3. This failure resulted in resident (R1) waiting approximately 12 hours to be transferred to the hospital for acute intervention of a dislocated shoulder.</p> <p>The findings include:</p> <p>On 11/22/22 at 11:21 AM, R1 was observed in a wheelchair at the dining room table with a sling on her right shoulder. R1's right arm was immobilized by the sling. R1 stated she went to the bathroom, washed her hands, and when she came out of the bathroom, she couldn't lift her arm. R1 stated the Certified Nursing Assistant (CNA) was in there with her and nothing happened. R1 stated she didn't fall or bump anything with her arm. R1 stated "Oh my God yeah was it painful, the pain was a 10. They told me I had to wait for the X-ray. I had to wait a long time. Why they didn't send me sooner is a good question. I had to wait for X-ray in all that pain. I couldn't lift my arm."</p> <p>On 11/22/22 at 11:45 AM, V4 CNA stated R1 was in the hall in her wheelchair and told her "Oh my arm hurts." V4 stated R1 told her that her arm was out of the socket. V4 stated R1 was putting pressure on her right shoulder with her left hand to try to relieve the pain.</p> <p>On 11/22/22 at 12:35 PM, V6 CNA stated she took R1 to the bathroom in the morning and nothing happened out of the ordinary. V6 stated after she wiped R1, pulled up R1's pants, assisted R1 to sit and then R1 washed her own hands in the sink. V6 stated 10-15 minutes after this, R1 was complaining that her arm hurt, and</p>	S9999		

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S9999	Continued From page 3 she couldn't lift it. V6 stated she left at 2:00 PM and R1 was still waiting for her X-ray and kept saying she couldn't lift her arm. On 11/22/22 at 1:09 PM, V7 Registered Nurse stated R1 came out into the hallway and said she couldn't move her arm. V7 stated R1 told her this happened to her before when she lived at home. V7 state she asked the CNA what happened and was told nothing happened during care. V7 stated she did an assessment and R1 could squeeze with both hands, but when she barely touched R1's right arm, she cried out "Ouch." V7 stated she was unable to do range of motion or any further assessment on R1's right arm due to pain. V7 stated she called the Nurse Practitioner (NP) and relayed her findings. V7 stated the NP ordered and X-ray of the shoulder. V7 stated she called and ordered the X-ray to be done that day. V7 stated R1 acted normal unless R1 tried to move her arm and then she had pain. V7 stated she gave R1 her morning scheduled pain medication and did give R1 Tylenol later on in the afternoon. V7 stated when she left for the day the X-ray still had not been done. V7 said R1 kept her arm by her side and was not moving it. V7 stated "had R1 been screaming or looked like she was in agony, I would have sent her out." On 11/22/22 at 1:16 PM, V8 NP stated she received the call from the nurse about R1's shoulder dislocation. V8 stated the nurse did tell her about R1's history of R1's shoulder popping out, R1's pain with palpation, and that the nurse was not able to do a further assessment due to R1's pain. V8 stated she ordered a STAT X-ray to determine if the shoulder was dislocated. V8 stated she didn't receive any results from the X-ray during the rest of her shift, the next NP on call received them. V8 stated if she would have	S9999		

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S9999	<p>Continued From page 4</p> <p>received the results, she would have sent R1 to the ER/Emergency Room . R1's Minimum Data Set dated 10/26/22 shows R1 is cognitively intact.</p> <p>R1's Progress Noted dated 11/19/22: At 8:35 AM, shows "resident in hallway, sitting in her wheelchair, yelling out "I can't lift my right arm, nurse noted hand grasps strong and equal, attempt to check range of motion (ROM), resident yelled out when nurse held wrist, refused ROM, stated it hurt when she tries to lift her arm. No distress noted with rest, no movement to right upper extremity (RUE), resident stating "my shoulder is out of socket, I have to go get it pushed back in like before at the hospital, it happened like that when I lived in town. Resident states she was in the bathroom with CNA....without any problems...sat back into her wheelchair, washed her hands, came out of her room and noticed she could no longer lift her RUE. Resident denies injury...states it just happened."</p> <p>At 8:49 AM, shows "resident states she is unable to lift RUE, has pain when she tries. Message for on call NP. Awaiting call back."</p> <p>At 9:03 AM, shows "V8 NP returned call, reported residents' complaint, and nursing assessment to RUE. New order received, 2 view X-ray to right shoulder, portable."</p> <p>At 9:10 AM, shows "spoke with X-ray service, set up portable X-ray for today."</p> <p>At 4:00 PM , shows "X-ray of right shoulder taken, 2 views. Resident continues to complain of pain and inability to raise her harm. She is able to move her hand and fingers...Medication given for</p>	S9999		

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S9999	Continued From page 5 pain." At 6:55 PM "notified family of dislocation and they want her sent to hospital for evaluation and treatment." At 8:30 PM, (approximately 12 hours after the injury was reported) shows "transferred by stretcher to local hospital." R1's Physician Orders date 11/9/22 shows "X-ray 2 views right shoulder portable (not written as STAT)." R1's Radiology Report Shoulder Complete, Right dated 11/19/22 at 5:00 PM shows "acute anterior medial dislocation involving the humeral component of the reverse total shoulder arthroplasty." On 11/22/22 at 12:48 PM, V2 Director of Nursing stated if the X-ray is taking too long, they can call back and check the status. V1 Administrator stated she was aware of R1's incident and the ordered X-ray. V1 stated "I do agree, it was a long time to wait for the X-ray and they could have sent R1 out without the X-ray or an order." On 11/22/22 at 1:45 PM, R1 stated "they should have sent me out to the hospital sooner, it was something else. The pain got worse thru the day. They told me I had to have an X-ray before I go. Now my arm only aches once in a while, I have to follow up with the doctor on Monday." R1's Hospital After Visit Summary dated 11/19/22 shows "you were seen...shoulder injury....diagnosis: dislocation of prosthetic joint of shoulder."	S9999		

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