



Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6000640	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 11/04/2022
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NAME OF PROVIDER OR SUPPLIER  LANDMARK OF DES PLAINES REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD DES PLAINES, IL 60016
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure a resident was safely transferred using a mechanical lift device to 1 of 3 residents (R1) reviewed for safe transfers in the sample of 12. This failure resulted in a right scapula fracture to R1.</p> <p>The findings include:</p> <p>R1's electronic medical record accessed on 11/4/22 show R1 has diagnoses that include chronic respiratory failure with trach, morbid obesity and diabetes.</p> <p>R1's facility assessment dated 9/2/22 show R1 has no cognitive impairment. The same assessment show R1 is dependent to 2 staff for</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>mechanical lift transfers.</p> <p>R1's Facility Reported Incident (FRI) dated 10/22/22 (incident happened 10/21/22) reported to the state agency on 10/22/22 as final report show, Resident was being transferred to her chair from her bed when the mechanical lift slightly tilted in the direction of the chair, touching residents face. Nurse practitioner conducted a head-to-toe assessment and resident indicated that she had some shoulder pain. R1 was transferred to hospital and was diagnosed with closed fracture right scapula.</p> <p>R1's radiology report dated 10/21/22 show, "Three view of radiographic evaluation of the right shoulder. Final Result: Inferior scapular fracture.</p> <p>R1's Emergency Department (ED) Notes dated 10/21/22 show that R1 is a 63 y/o with diagnoses that include atrial fib on Eliquis, diabetes, chronic hypoxic respiratory failure on trach collar at 3 liters presenting to the emergency room. "she was being transferred from bed to an armchair at her nursing facility she was already in the chair when the [mechanical lift] tipped and fell into her. She endorses a mechanical lift hit her head, right shoulder and landed on her abdomen. The same notes show that "given her scapular fracture patient encouraged to have CT scan of the abdomen as well as head, however she declines. Main reason to pursue these tests (CT scan) was because patient is on Eliquis (anticoagulant)." The same ED notes show for R1 to be referred to an Orthopedic MD.</p> <p>On 11/4/22 at 9:13 AM, R1 was alert in bed with her trach intact. R1 said when the incident happened, the 2 (Certified Nursing</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Assistant-CNA) were transferring her from the bed chair to her wheelchair. R1 said there were 2 CNAs- male and female. R1 said the male CNA was busy in his phone during the care and transfer. The female CNA was the one controlling the mechanical lift. R1 said as she was suspended in the air and was being lowered down to her wheelchair, R1 informed the 2 CNAs that she was tilted sideways and need to be positioned well. R1 said then the whole lift tipped over her and the bar (where the mechanical slings were attached) hit her face and right shoulder. R1 said she was sent to the hospital and was told she fractured her right shoulder. R1 said she always had pain n that shoulder but after the incident, the pain had gotten worst. R1 said when she moves her arm over head or when she tries to comb her hair, her pain was at a 6 (0 no pain, 10 worst pain). R1 said she was waiting for his Orthopedic appointment to be scheduled.</p> <p>On 11/4/22 at 9:20 AM, V8 (Registered Nurse-RN) said on 10/21/22 she was called to R1's room. V8 said R1 was sitting in her wheelchair complaining of right shoulder pain. V8 (RN) said R1 was being transferred by the 2 agency CNA (V6 and V7) using a mechanical lift. The mechanical lift tipped over hitting the right side of R1's face and right shoulder. V8 said R1 complained of pain to her right shoulder and R1 was sent to the emergency room. R1 was diagnosed with fractured right shoulder. V8 said the 2 staff (V6 and V7) that transferred R1 on 10/21/22 were both agency CNAs. Both have not been allowed to go back to the facility.</p> <p>On 11/4/22 at 9:32 AM, V9 (Nursing Supervisor) said he investigated the incident on 10/21/22 involving R1 and the 2 agency CNAs (V6 and V7). V9 said the investigations show that when</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R1 was being transferred, the lift device legs were not opened wide enough. V9 said the mechanical lift device is more stable when the legs are widened preventing the device from tipping over. V9 said the 2 agency CNAs involved were not to return to the facility. V9 said since the incident, the facility staff have been re trained and reeducated how to properly operate the mechanical device.</p> <p>On 11/4/22 at 11:30 AM this surveyor with V10 and V11 (both Restorative Aides) observed the mechanical lift device. Both said the legs of the mechanical lift device should remain wide throughout the transfer of the resident, this ensures the lift device does not tip over and it keeps the device stable.</p> <p>On 11/4/22 at 12:57 AM, V2 (Director of Nursing-DON) said she also investigated the incident on 10/21/22 involving R1 and the 2 agency CNAs (V6 and V7). V2 said (V6 and V7) were operating the mechanical lift device when the incident happened. Both (V6 and V7) were not allowed to go back and work at the facility. V2 said she expected that the 2 staff should have utilized the lift device correctly and would have prevented the incident. V2 said the mechanical lift device legs should have been opened wide enough to provide balance and stability to the mechanical lift. V2 said she was looking into R1's orthopedic referral at this time.</p> <p>The facility policy entitled Policy and Procedure for Mechanical Lift Transfer Usage show, 3. Widen the legs of the Mechanical Lift using the shift handle located in the back. Widening the legs is essential in order to get a stable base under the mechanical lift.</p>	S9999		

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