

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008056</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/26/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ACCOLADE HC OF EAST PEORIA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>500 CENTENNIAL DRIVE EAST PEORIA, IL 61611</b>
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S 000	Initial Comments  Facility Reported Incident of October 20, 2022/IL152577	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.2210b)2) 300.3120a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.  Section 300.2210 Maintenance  b) Each facility shall:  2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems.  Section 300.3120 Mechanical Systems	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>a) Mechanical systems shall be maintained to assure proper working order and safe operation. Instructions in the operational use of the systems and equipment shall be available at the facility.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure staff were trained on fire alarm activation and the facility's emergency operation's plan; failed to ensure staff implemented the facility's fire safety and emergency operations plan; and failed to ensure staff were trained on proper function of the fire alarm control panel and fire alarm pull stations. These failures resulted in the facility's fire alarms and "Code Red" (facility code used for an active fire) not being activated when an outside storage building, located 18 feet from resident rooms, four feet from the building, and four feet from the main gas line, caught fire. These failures have the potential to affect all 49 residents residing in the facility.</p> <p>Findings include:</p> <p>The facility's Illinois Department of Public Health report dated 10-20-22 and signed by V1 (Administrator) documents, "Complete Description of Occurrence: Fire was spotted coming from outside back shed not attached to facility. 911 called. Residents evacuated immediately. Fire put out and residents returned to building with no incidents or injuries.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Evacuation: Yes. Number of residents: 52. Evacuated from: Facility of front area. Expected return: Fire Department gave okay to."</p> <p>The National Fire Incident Report System Basic form dated 10-20-22 at 11:07 AM documents, "Dispatched to above address for a fire in a maintenance building behind and detached from the main structures. Arrived on scene to find a maintenance building approximately 15 foot by 20 foot with heavy dark smoke pushing out of the roof and visible fire along the A-B corner. Staff states there are no occupants in the building and that they have started evacuating occupants from the adjacent healthcare and assistant living facilities as a precaution. (Emergency personnel) advanced two one handlines, gained access to the structure through a door on the D-side by the C-D corner and made entry to the multi-room building. Additional crews were able to gain access using a circular saw to cut a hole in a locked and closed garage door on the A-side and through a burn vent hole on the A-B corner. Main gas line to the entire building was in close proximity to the building and was shut down during operations. Interior crews were able to quickly control and extinguish the fire and it was contained to the building of origin. Occupants were permitted to return and the gas was turned back on to the building after fire operations were completed. No obvious ignition source was identified on initial interviews and investigation."</p> <p>The facility's CMS (Centers for Medicare and Medicaid Services) Form 672 dated 10-21-22 and signed by V18 (MDS/Minimum Data Set Coordinator) documents 49 residents reside within the facility. This same form documents 14 residents are completely dependent on staff for transferring, 35 residents require assistance of</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>one or two staff for transferring, and no residents can transfer independently. This same form documents two residents are bedfast all or most of the time and 47 residents are in a chair all or most of the time.</p> <p>The facility's Emergency Operation's Plan Fire Safety and Evacuation Plan dated 1-1-20 documents, "Objective: A staff member discovers a fire or observes smoke, or a single battery-operated smoke detector is activated, and a fire is present. 1. Staff member call out code red/pulls alarm. If they must, immediately go to the aid of an endangered person. 2. Remove any residents from the immediate area of the fire or smoke. 3. Co-workers hearing the verbal alarm activate the fire alarm pull station nearest them. 5. Assure that the fire alarm pull station has been activated. 6. The code word (code red) for a fire shall be announced via overhead page. 7. The location of the fire shall be announced via overhead page. 8. All residents shall be safely contained behind a smoke rated door."</p> <p>The facility's General Fire Instructions/Rules dated 03/2021 documents, "If you see a fire: 1. Your first and foremost responsibility is to remove a resident from the unsafe situation/threatening fire. Remove the resident from the area immediately and call out "Code Red" (code phrase) to alert other staff members if unable to activate the building fire alarm using a fire alarm box. Any staff member hearing the code phrase shall then activate the building fire alarm using the nearest manual fire alarm box, page overhead with "Code Red" and the location of the fire. This staff member then shall execute immediately their duties as outlined in the fire safety plan."</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>The facility's Pull Stations Fire Evacuation Plan Schematic (undated) indicates there is one fire pull station in the kitchen (that is located in the middle of the service hallway between the assisted living and long-term care facility) which only activates the fire alarms within the assisted living side of the facility. This Schematic also indicates there are two fire pull stations in the service hallway that only activate the fire alarms within the assisted living side of the facility.</p> <p>On 10-21-22 at 11:35 AM a tour was conducted with V2. The service hallway (where V2 pulled the fire box to alarm the facility during the fire) runs South from the center of the long-term care West hallway to the end of the assisted living facility hallway. The shed that caught fire was located four feet away from the facility on the outside of the service hallway doors. The shed was completely destroyed on the inside from the fire and the outside windows were missing, with significant smoke damage to the roof and the outside walls. The shed was located 18 feet from the long-term care rooms. There were no smoke alarms or fire alarms located within the shed. The main gas lines were located four feet behind the shed and attached to the facility outside wall. (V2) went inside and performed a test of the same fire alarm pull station that he used during the fire on 10-20-22 at 11:05 AM, which was located at the very end of the service hallway. V2 pulled the fire alarm box. This activated the fire alarms and emergency strobe lights in the service hallway and in the assisted living side. No fire alarms or emergency strobe lights were activated within the long-term care/skilled nursing facility hallways. V2 reset the fire alarm system and pulled the same fire alarm box a second time. No fire alarms or emergency strobe light activated within the long-term care/skilled nursing facility</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>after the second attempt. V2 stated, "I do not know what is going on. The fire alarms should have worked."</p> <p>On 10-21-22 at 11:05 AM R1 was lying in a bariatric extra wide bed. R1 stated, "I am okay since the fire. The staff pulled me out to the hallway by the front entrance during the evacuation. I did not hear any fire alarms going off. I could smell smoke."</p> <p>On 10-21-22 at 1:32 PM R2 was lying in bed. R2's window faced the shed that caught fire on 10-20-22 and R2's room was approximately 22 feet away from this shed. R2 stated, "The staff took be outside during the fire. I did not hear any alarms."</p> <p>On 10-21-22 at 11:18 AM R3 was lying in a bariatric extra wide bed. R3 was severely morbid obese. R3 stated, "The staff wheeled me in my bed to the front hallway during the fire. I did not smell any smoke of see the fire. There were no fire alarms sounding."</p> <p>On 10-21-22 at 1:30 PM R4's window faced the shed that caught fire on 10-20-22 and R4's room was approximately 18 feet away from this shed. R4 was lying in bed and stated, "The staff took me outside yesterday because they said there was a fire. I did not smell anything or see the fire. No fire alarms were going off."</p> <p>On 10-21-22 at 1:25 PM R5 was lying in bed. R5's window faced the shed that caught fire on 10-20-22 and R5's room was approximately 18 feet away from this shed. R5 stated, "I saw the fire out of my window. I could smell the smoke. The staff took be outside during the fire. I did not hear any alarms."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 10-21-22 at 11:02 AM R6 was lying in bed. R6 stated, "I was taken out to the front hallway during the evacuation. The staff said there was a fire. I did not smell smoke or see a fire. I did not hear any fire alarms going off. There were a lot of people going crazy and running around."</p> <p>On 10-21-22 at 11:30 AM V2 (Assisted Living Maintenance Director) stated, "I was in my office on the assisted living side. Around 11:05 AM on 10-20-22 (V9) came to my office and yelled, "There is smoking coming out of the top of the shed." I ran down the hallway and pulled the fire alarm box located at the end of the service hallway. The alarms went off in that hallway. (V4/Assisted Living Assistant Maintenance Director) called 911. I grabbed a fire extinguisher and went outside to try and put the fire out. The fire was too large for a fire extinguisher. I took a water hose and sprayed it on the main gas line that was located right behind the shed on fire. Staff started evacuating residents. The fire department got here and extinguished the fire and then gave all clear for all staff and residents to go back inside. When I pulled the fire alarm box at the end of the service hallway, I assumed it alarmed both the skilled side of the nursing home and the assisted living side of the building. Earlier that morning around 8:30 AM (V4) had to disable the fire alarms and strobe lights because the fire alarm panel box was alarming. We had a company here checking the alarms on the assisted living side and it must have sounded the alarms on the panel box of the skilled nursing side. I am not completely sure what alarms (V4) turned off in the panel box."</p> <p>On 10-21-22 at 10:40 AM V9 (Cook) stated, "I was leaving early from work and went out the</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>service hallway door around 11:05 AM. When I went outside, I saw black smoke coming out of the two vents of the shed outside of the facility. I ran back inside the building and went on the assisted living side to find (V2/Assisted Living Maintenance Director). V2 was in his office. I did not pull the fire alarms. I am not sure who did. V2 took over from there."</p> <p>On 10-21-22 at 10:43 AM V10 (Desk Clerk) stated, "I was at the nurse's desk and heard someone say there was a fire. Staff started taking residents outside. There were no fire alarms going off and no-one paged where the fire was or the code for a fire. The fire department came in about 30 minutes later and told us everything was clear to bring the residents back in."</p> <p>On 10-21-22 at 10:48 AM V12 (CNA\Certified Nursing Assistant\Scheduler) stated, "I was in my office and heard staff yell fire. This was around 11:00 AM. I never did hear fire alarms. I do not think anyone pulled the fire alarms. I never heard a page that there was a fire. I could smell smoke. I got a little bit of a sore throat from the smoke smell. All staff started to evacuate residents through the front door. Residents in beds were pushed to the hallway by the front door."</p> <p>On 10-21-22 at 11:10 AM V13 (CNA) stated, "I was out on my break around 11:00 AM and saw smoke coming out of the top of the shed behind the building. I saw a kitchen staff run into the building after seeing the smoke. I sent a snap chat to my co-worker (V14/CNA) that there was a fire. I went into the building and grabbed a fire extinguisher and yelled that there was a fire. Staff started to evacuate residents. I did not hear any fire alarms going off in the building and did</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>not hear anyone announce "Code Red."</p> <p>On 10-21-22 at 11:50 AM V1 (Administrator) stated, "(V3/Receptionist) just told me that on 10-20-22 around 8:30 AM (V4/Assisted Living Maintenance Director) came over to the long-term care side of the facility and disabled the fire alarms while a company was testing the alarms on the assisted living side. I am not sure what alarms (V4) disabled as nobody informed me of (V4) disabling the fire alarms. (V3) or (V4) should have let me know that he was disabling the alarms. I watched the cameras and was able to verify the fire started at 11:05 AM and the "all clear" was given by the fire department at 11:26 AM. During this time from 11:05 AM through 11:26 AM none of the fire alarms or strobes were alarming on the long-term care side of the facility. I did not know the service hallway fire pulls do not activate the long-term care facility's fire alarms. Staff in the long-term care facility should have pulled the fire switches and activated the fire alarms, and the staff should have paged a "Code Red" and indicated where the fire was. Residents closest to the fire should have been evacuated first."</p> <p>On 10-21-22 at 12:00 PM V3 (Receptionist) stated, "Around 8:20 AM to 8:30 AM on 10-20-22, I called (V4) because the fire alarm panel box located right behind me at the front hallway entrance was alarming. (V4) came over and told me that he turned the alarm off. I did not tell anyone that (V4) had silenced the alarm. I heard staff screaming later that day that there was a fire, and everyone started to evacuate the residents out the front door. During the fire and evacuation none of the fire alarms were sounding and no one announced a "Code Red."</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>On 10-21-22 at 12:20 PM V4 (V4/Assisted Living Maintenance Director) stated, "Yesterday (10-20-22) around 8:30 AM (V3) called me and said the fire alarm panel box was making an alarming sound. We had a fire alarm company on the assisted living side testing alarms that day and it must have set up the fire alarm panel box on the skilled nursing side. I went over and disabled the alarm on the panel box. I do not know for sure what button I pushed to disable the fire alarms. I told (V3) I disabled the alarm. I did not tell (V1/Administrator) that I turned the alarm off."</p> <p>On 10-21-22 at 12:40 PM V6 (Maintenance Supervisor) stated, "I have worked here four years. I was off work when the fire occurred. I was off on Wednesday and Thursday (10-19-22 and 10-20-22). I do fire drills every month. I did not realize that staff did not know the service hallway fire pulls do not activate the alarms on the nursing home side. That would be why the fire alarms and strobes did not work during the fire. For some reason when the fire pulls are pulled in the service hallway only one set of fire doors on the long-term care side hallway are closed. Staff in the long-term care side should have pulled the fire alarms and should have paged over the intercom "Code Red." The outdoor shed does not have smoke detectors or fire alarms in it."</p> <p>On 10-21-22 at 1:00 PM V7 (Maintenance Floor Technician) stated, "I did not know that the service hallway fire pulls do not activate the long-term care fire alarms."</p> <p>On 10-21-22 at 1:10 PM V8 (Maintenance Assistant) stated, "I thought the fire pulls on the service hall alarmed the skilled (long term care) side and the assisted living side."</p>	S9999		

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S9999	Continued From page 10  On 10-23-22 at 9:50 AM V1 (Administrator) stated, "The fire pull stations in the kitchen and service hallway do not activate the alarms in the long-term care facility. Staff need to know this so they know to activate the alarms in the long-term care facility during a fire." (B)	S9999		