

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012470	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/22/2022
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NAME OF PROVIDER OR SUPPLIER PITTSFIELD MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 610 LOWRY STREET PITTSFIELD, IL 62363
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S 000	Initial Comments Annual Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.	S9999		
	Section 300.1010 Medical Care Policies h)The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of		Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1 notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to provide timely treatment of a fall with suspected fracture for 2 of 12 residents (R32, R151) in a sample of 33. This resulted in R32 going 2 days without treatment of her fractured elbow and R151 not receiving a timely Xray for a right wrist fracture.</p> <p>Findings include:</p> <p>1. R32's diagnoses include Age-related osteoporosis without current pathological fracture, Pain in right elbow, unspecified fracture of shaft of right ulna, subsequent encounter for closed fracture with routine healing, multiple fractures of pelvis with stable disruption of pelvic ring, subsequent encounter for fracture with routine healing.</p> <p>R32's Minimum Data Set (MDS), dated 10/26/2022, documents a Brief interview of mental status as a 14 which indicates R32 is cognitively intact. R32's MDS also documents</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R32 as limited assist of one staff member with transfers, bed mobility, walking, dressing, toilet use and hygiene.</p> <p>R32's Progress Note dated 7/22/2022 at 6:03 PM written by V17, Licensed Practical Nurse (LPN) documents "This nurse and another staff member heard resident yelling "help." Upon entering the room, resident was observed in floor in the bathroom doorway. She way laying on her right side. This nurse asked resident what she was doing at the time of the fall. She stated, "She peed on the floor, so I put paper towels over it and was trying to step over them and I lost my balance." Resident c/o (complained of) pain in her right foot and right elbow. She stated, 'I hit my head real hard.' Neuros WNL (within normal limits) ROM (range of motion) X4 with some pain in URE (upper right extremity). 3.75 cm (centimeter) X 2.5cm skin tear to right elbow. Cleansed with soap and water. 6 steri strips applied. Open to air. Resident c/o pain in right elbow. Right elbow has bruising and swelling. Educated resident on asking for help and using her call light when she needs assistance. Resident understood. MD (medical doctor) made aware. POA (Power of Attorney) called but was busy and was not able to leave a message. Will continue to monitor."</p> <p>R32's progress notes dated 7/22/2022 11:21 PM written by V16, Registered Nurse (RN) documents "Resident continues to complain of pain to right elbow. Swelling continues with bruising. Skin tear has been bleeding a small amount at times, dressing applied. Response pending from MD. Elbow elevated on pillow and encouraged not to bend or move it to much at the elbow. Continues on routine Tylenol. Reminded to ask for assistance with all transfers. Will continue</p>	S9999			

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S9999	<p>Continued From page 3 to monitor."</p> <p>R32's Progress Note, dated 7/23/2022 6:03 AM written by V16 documents "Orders received for x-ray of right elbow to be done this morning. Immobilize elbow and monitor. Orders carried out and Bio tech x-ray notified."</p> <p>R32's Progress Note dated 7/23/2022 at 3:35 PM written by V11, LPN, documents "Dressing to rt (right) elbow changed due to bleeding. (Xray company) here this afternoon to obtain x-ray of arm."</p> <p>R32's Mobile X-ray company faxed results to the facility, dated 7/23/22 at 6:09 PM, documented "Acute avulsed (small chunk of bone attached to a tendon or ligament gets pulled away from the main part of the bone) fracture proximal ulna (olecranon process). Avulsed fragments vs osteophytes radial head and lateral condyle of humerus. Soft tissue swelling seen around elbow joint."</p> <p>R32's Progress Note, dated 7/23/200 9:12 PM documents "Tear to right elbow. Right arm is immobilized and elevated on pillows for comfort. Does complain of pain continues on routine Tylenol. X-ray results still pending. Lung sounds remains diminished in bilateral lower bases. Continues to have a non productive dry cough. Sitting up in recliner for pain relief. She is using the stand aid to help with transfers. Will continue to monitor." This Note did not document R32's physician was notified of the x-ray results.</p> <p>R32's Event Report, dated 7/23/2022, includes documentation of pain assessment of right elbow and foot at an 8 on a scale of 1-10. this also documents location of injury to right elbow</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>including bruising, bump, swelling and Range of motion painful/limited to upper extremity.</p> <p>R32's Progress Note, dated 7/24/22 at 10:10 AM documents "(X-ray company) x-ray results received impression: acute avulsed fracture proximal ulna (olecranon process), avulsed fragments vs osteophytes radial head and lateral condyle of humerus and soft tissue swelling seen around elbow joint. On call (Nurse Practitioner) made aware and stated to immobilize arm, and to follow with ortho tomorrow 7/25/22."</p> <p>On 11/16/2022 at 2:30 PM V1, Administrator, states she expects her staff to provide prompt care when residents area experiencing a pain and swelling with limited ROM. V1 stated she expected staff to call the doctor after hours instead of faxing. V1 stated that V17 is no longer employed due to issues such as this occurrence.</p> <p>On 11/17/2022 at 8:40 AM V16 stated that V17 had faxed the doctor instead of calling the doctor about R32's fall. V16 stated she called the on called doctor and he returned the call around 4am and gave orders to have an Xray of R32's elbow to be completed in the morning. V16 stated that she called the portable Xray company to see if they could do the Xray because it was the weekend.</p> <p>R32's Progress Note, dated 7/25/2022 signed by Orthopedic doctor documenting: "non-weight bearing (NWB) right upper extremity (RUE), encourage Range of motion (ROM) elbow flexion, and sling for comfort."</p> <p>R32's Physician services Note, dated 7/25/2033 documents that contains chief complaint right elbow fracture date of injury 7/23/2022. This</p>	S9999		

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S9999	Continued From page 5 document also includes documentation stating "On July 23, 2022, patient was in the bathroom when she fell backwards and sustaining a direct impact injury onto her right elbow. She immediate pain in her elbow as well as 2 large skin tears." The Note documents "Present clinical examination and imaging are consistent with a left olecranon fracture with displacement and intra articular extension. The family understands that the patient would need surgery to reestablish the extensor mechanism of her elbow, without surgery she will not be able to push up from a chair or pressed down on a walker." R32 stated on 11/15/2022 at 11:00 AM that she had fallen in the bathroom and broke her elbow a few months ago on a weekend and went to the orthopedic doctor on Monday. Policy titled "Emergency Care policy Procedure" documents immediate "care of the resident for falls, check for any apparent dislocation or possible fracture. if signs of this are noted, stabilize resident until ambulance arrives. his document also states care of possible Fractures-transport to hospital."	S9999		
	2. R151's Nurse's Note, dated 10/28/2022 on 3:55 PM, documents, "Resident has been attempting to exit memory lane doors this shift. She has been taken for walks and has participated with activities with staff this afternoon. At this time resident was being redirected away from doors by CNA (Certified Nurse Assistant) when laundry staff came through the doors resident turned around and lost her balance falling to the floor hitting her Rt (right) eyebrow on the handrail. Resident has a small laceration with a hematoma noted on Rt elbow			

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S9999	Continued From page 6 bleeding stopped area cleansed and dry drsg (dressing) applied. Resident continues to c/o (complaint) of Rt (right) wrist pain MD (medical doctor) informed with orders rec'd (received) for portable 3 view Rt wrist X-ray. Test ordered from biotech at this time." R151's Nurse's Note, dated 10/29/2022 at 12:00 AM, documents, "Resident had been sitting in chair in room, stating she can't walk because her right wrist hurt. Resident was able to walk without difficulty to bathroom with stand by assist. Resident continues with hematoma and bruising to right eyebrow line and eye. Small amount of blood noted at times after resident rubs area. PRN (as needed) Tylenol given for pain. Resident does move right wrist noted it hurts when she tries to grip items or lift items with hand. Currently resting quietly in bed." R151's Nurse's Note, dated 10/29/2022 at 10:00 AM, documents, "This nurse confirmed x-ray order with (X-ray Company) and representative stated they did not have a tech (technician) for our area today and they would not be able to come to facility. Notified Nurse Practitioner and order was given to send by ambulance to ED (Emergency Department)/resident refusing to ambulate & c/o (complaint of) pain when attempting to use or grasp anything with right hand." R151's Nurse's Note, dated 10/29/2022 at 12:17 PM, documents, "Nurse ED notified facility that resident would be returning with ortho (orthopedic) cast/fracture/right wrist. DON notified & stated she would notify administrator. R151's Hospital Disposition, dated 10/29/22, documents, "Discharge DX (diagnosis). Closed	S9999		

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S9999	Continued From page 7 fracture of distal end of right radius." On 11/16/22 at 12:08 PM, V19, Licensed Practical Nurse (LPN), stated, "She (151) had been at the doors banging on them to get out. The CNA got her redirected and walking away from the doors. Then staff tell me that she has fallen. When I got there, she was on her bottom, sitting up against the wall. She did not complain of pain at all. I assessed her and got her back to her room. Once back in the room she complained of pain of the wrist. There was no swelling or bruising. She continued to complain of wrist pain but no hip pain. Her leg did not have any rotation or shortening. I ordered a STAT (immediately) wrist X-ray. I did not realize that the X-ray had not been done because I was off for a bit after the shift on 10/28/22. If (the mobile X-ray company) had not come for me in a timely manner, I would have called the company and found out what is going on and if they couldn't come, I would have called the doctor and gotten an order to send her to the Emergency Room." On 11/16/22 at 3:45 PM, V14, LPN, stated, "I took care of her (R151) after her first fall (10/29/22). I realized that (X-ray company) did not come for her wrist, I called them, and they said that they did not have a technician available. I called the doctor and got an order to send her to the ER (Emergency Room). When I called report to the ER, I told them she was having pain in her wrist and pain with standing. I was not sure if the difficulty with standing was from her wrist because she would use it to pull up or if it was her hip. The hospital just did a wrist X-ray not a hip X-ray. She just held her wrist and complained of pain. She didn't complain of hip pain for me." R151's Face Sheet, undated, documents that	S9999		

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S9999	<p>Continued From page 8</p> <p>R151 was admitted on 5/18/22 and has diagnoses of Alzheimer's Disease and Fracture Carpal Bone of right wrist.</p> <p>R151's MDS, dated 8/17/22 documents R151 is severely cognitively impaired.</p> <p>On 11/21/22 at 11:30 AM, V1, Administrator, stated that she expects X-rays to be done timely and if not to call the doctor and get and order to send the resident out to the hospital.</p> <p>(A)</p>	S9999		