

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6013106</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/18/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BRIA OF COLUMBIA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>253 BRADINGTON DRIVE COLUMBIA, IL 62236</b>
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S 000	Initial Comments  Annual Health Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610 a) 300.1210 b) 300.1220 b)3) 300.3210 t)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	<b>Attachment A Statement of Licensure Violations</b>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to follow their abuse policy. This failure placed residents at risk of both physical and verbal abuse from a resident with a known history of verbal and physical abuse toward other residents. This affected 4 of 4 residents (R39, R57, R63 and R240) in a sample of 33 reviewed for abuse. This failure led to R63 being afraid to be in R63's room due to verbal</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>abuse from R57, R39's wound on face being re-injured and R240 being verbally and physically abused by R57.</p> <p>Findings include:</p> <p>1. R39's Admission Minimum Data Set, (MDS), dated 7/24/2022, documents cognitively impaired and displayed no behaviors.</p> <p>R57's Quarterly MDS, dated 7/20/2022, documents severely cognitively impaired and displayed no behaviors.</p> <p>R57's Care Plan, dated 6/9/2021 documents displayed symptoms towards others. Resident can become verbally and physically aggressive with others which includes staff and peers. There are no progressive interventions documented on R57's care plan since 6/9/2021.</p> <p>Facility's Census, (room change report), documented R57 and R39 were roommates from 7/28/2022 through 8/9/2022.</p> <p>R39's Nurse's Note, dated 8/9/2022 at 11:56 PM, documents, "CNA heard yelling from room. When entering room residents, (R39 and R57) were near each other still yelling. Immediately separated and brought resident to this nurse for assessment. Resident noted to have an open area below left eye 1.4 cm, (centimeters), x 0.5 cm which was an old injury from previous fall. Resident unable to explain what happened except that, "she was trying to get me to do things I didn't want to do." Resident denies being hit or scratched by other resident, but still cannot explain how area below the eye was opened up. Administration/DON, (Director of Nurses), Physician notified and verbal order for UA with</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>C&amp;S, (culture and sensitivity), for tomorrow. POA notified of incident and MD, (Physician), new lab order. Resident (R39), immediately relocated to a different room. Currently resting comfortably in bed, denies pain. Pleasant affect, call light in reach."</p> <p>R57's Nurse's Note, dated 8/9/2022 at 11:20 PM, documents, "Resident was heard yelling at roommate (R39.) CNA entered room and both residents were near each other yelling. Roommate (R39) had small injury noted to L, (left), side of face. CNA brought that resident, (R39), to nurse for assessment. Separated residents. Resident, (R57), continues to come out of room and attempt to approach roommate (R39.) Hard to redirect, roommate, (R39), is given different room. Resident, (R57), currently residing in room. Attempt to do skin assessment resident refuses. Will try again at a later time. Administration/DON notified; MD notified. Family notified and updated on incident and new lab order. Resident, (R39), currently resting in room. No injuries observed. Call light in reach."</p> <p>2. R63's, Quarterly MDS, dated 9/7/2022, documents moderately cognitively impaired and displayed no behaviors.</p> <p>R57's Nurse's Note, dated 9/29/2022 at 8:42 AM, documents, "Night shift report that resident was disruptive all night and made threats to new roommate (R63). New roommate (R63) was afraid to be in the room. Resident was loud and aggressive. Upon DON (V17) arrival before 6:00 AM with in the hall talking very (sic) loudly about "she has her junk all of my room" and "I don't know her". We went to her room and showed me the belongings she was talking about. I assured that the items she was referencing were in fact</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>her items that are overflow. She needs to tell her family to come picks up the items, because we do not have room to keep them in storage. Resident then mapped out a space that the roommate, (R63), can have in the room. I informed the resident that she and the roommate, (R63), both live in the space and they would have to share. I gave the resident the option to have a private room, but she would have to pay a private room rate. She did not have an answer to the option at this time. The resident did verbalize understanding of sharing the space and not being aggressive to other person."</p> <p>(R63's) Nurse's Note, dated 9/29/2022 through 9/30/2022, shows no documentation of a resident-to-resident altercation or that she felt threatened or afraid of R57.</p> <p>On 11/17/2022 at 8:00 AM, R63 was observed lying in bed with her eyes open. R63 stated, "I recall being roommates with (R57) and it was hell! She always yelled at me and then we got to scrapping, (fighting), one day and staff moved my room. I don't recall if I was injured or not, but I got a couple licks in."</p> <p>3. R240's Undated Face Sheet documents she was admitted on 11/4/2022.</p> <p>Facility's Census, documented R57 and R240 were roommates from 11/4/2022 through 11/10/2022.</p> <p>R240's Undated Face Sheet, documents R240 was admitted to the facility on 10/4/2022.</p> <p>R57's Nurse's Note, dated 11/10/2022 at 11:37 PM, documents, "Resident became physically aggressive towards (R57's) roommate, (R240),</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>hitting and bumping her with wheelchair. This incident was witnessed by another resident passing by. Myself, the nurse was providing care to resident at the time. As a result, and resident refusal to accept that she now has to share a room resulted in the roommate, (R240), being moved to 300 hall. After the altercation resident c/o, (complained of), pain to her right hand and some bruising was noted. STAT X-RAY was ordered and completed on 11-10-22. Administrator, POA and MD notified. Will follow up."</p> <p>R57's Radiology Results Report, dated 11/10/2022 documents, "No fracture or displacement in R57's right hand."</p> <p>R240's Social Service's Note, dated 11/10/2022 at 3:55 PM, documents, "This writer followed up with resident regarding incident last week. Resident continues to adjust well with recently moving from another facility. No signs of mental anguish have been displayed. Resident presented writer with a smile."</p> <p>R240's Nurse's Note, dated 11/10/2022 at 12:02 AM, documents, "Resident moved to another room after a physical altercation with her roommate, (R57.)"</p> <p>On 11/17/2022 at 7:45 AM, R240 observed sitting in the dining room with 5 other residents at the table. R240 didn't respond to the questions when asked.</p> <p>On 11/15/2022 at 10:30 AM, R57 observed sitting in a wheelchair at the end of 100 hall. Upon approach, R57 showed the IDPH surveyor her right hand and a light purple bruise was noted on her right middle knuckle and top of right hand.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R57 stated, another resident, (name unknown), squeezed her hand so hard she tried to break my hand. "I had to get it x-rayed, my right hand still hurts!"</p> <p>On 11/17/2022 at 9:30 AM, V11, LPN (Licensed Practical Nurse) stated, "(R57) is usually calm and cool, but when it comes to her sharing her room, she isn't nice. (R57) wants her own room and she fights with her roommate often she's had a few roommates and they have altercations." She wasn't aware of R57 having a bruise on her right hand.</p> <p>On 11/17/2022 at 10:00 AM, V9, LPN, stated, "(R57) is aggressive and demanding and gets into resident-to-resident altercations often. She's had several roommates in the past, but it didn't work out because (R57) would yell and sometimes hit her roommate." V9 didn't know anything about a bruise to R57's right hand. "If a resident was afraid of their roommate staff should find a new roommate immediately". V9 wasn't aware of a roommate being afraid of (R57.)</p> <p>On 11/17/2022 at 10:30 AM, V13, LPN, stated, "(R57) is confused and she is calm and cool, until it comes to her having a roommate. The most recent incident was with (R240), when (R57) sustained a bruise on her right hand after having a resident-to-resident altercation with (R240). (R57) doesn't currently have a roommate because she always fights with them."</p> <p>On 11/17/2022 at 11:30 AM, V16, CNA (Certified Nursing Assistant), stated, "(R57) is a fighter; she fights with any roommate they give her, and I always hear (R57), yelling at other residents. (R57) is very territorial and she's hit residents in the past."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 11/17/2022 at 12:00 PM, V18, CNA, stated he worked at the facility 2 weeks and observed (R57) yelling at a few residents, and staff told him that's what she does all the time.</p> <p>On 11/17/2022 at 12:30 PM, V21, LPN, stated, "(R57) has a temper and she fights with her roommates often." V21 didn't understand why management won't let R57 have her own room because she fights with every roommate.</p> <p>On 11/18/2022 at 8:20 AM, V1, Interim Administrator, stated, "It seems like a pattern of behavior for (R57); she doesn't seem to like having a roommate and she doesn't want to pay for a private room. (R57) doesn't currently have a roommate because we don't want to continue having resident-to-resident altercations between (R57) and the roommate."</p> <p>On 11/18/2022 at 8:25 AM, V2, Interim DON (Director of Nursing), stated, "(R57) wants her own room but she doesn't want to pay for a private room, so she bullies all her roommates, so they are transferred to other rooms."</p> <p>On 11/18/2022 at 3:15 PM, V17, Former DON, stated, "(R57) never likes roommates, and she would threaten to beat them up until her roommates were scared enough to want to move out of her room." She recalled R63 was moved into R57's room on 9/28/2022, and when she got to work at approximately 6:00 AM on 9/29/2022, R63 was up at the nurse's station crying, and staff reported R57, yelled at R63 and made her get out of her room on the night of 9/28/2022. R63 stated staff offered to let R63 go to a different room for the night, but she refused because, she wanted to stay at the nurse's station because she was</p>	S9999		



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S9999	Continued From page 8  afraid of R57. Corporate told V17 she had to continue to take admissions and fill the resident rooms up, so if R57 didn't pay for a private room she couldn't have a private room, even though she was mean to all her roommates; they had to fill the bed per corporate.	S9999		
	The Facility's Policy reviewed 9/2017 documents, "This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property and mistreatment of residents."  (B)			