

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015648	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/05/2023
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NAME OF PROVIDER OR SUPPLIER CHARTER SNR LVG OF HAZEL CREST	STREET ADDRESS, CITY, STATE, ZIP CODE 3701 WEST 183RD STREET HAZEL CREST, IL 60429
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations (Violation 1 of 2) 330.1155a)1)2)3)4)5) 330.1155b) 330.1155c) 330.1155d) 330.1155e)1)2)3) Section 330.1155 Unnecessary, Psychotropic, and Antipsychotic Drugs a) A resident shall not be given unnecessary drugs in accordance with Section 330.Appendix E. In addition, an unnecessary drug is any drug used: 1) in an excessive dose, including in duplicative therapy; 2) for excessive duration; 3) without adequate monitoring; 4) without adequate indications for its use; or 5) in the presence of adverse consequences that indicate the drugs should be reduced or discontinued. (Section 2-106.1(a) of the Act) b) Psychotropic medication shall not be prescribed without the informed consent of the resident, the resident's guardian, or other	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>authorized representative. (Section 2-106.1(b) of the Act) Additional informed consent is not required for reductions in dosage level or deletion of a specific medication. The informed consent may provide for a medication administration program of sequentially increased doses or a combination of medications to establish the lowest effective dose that will achieve the desired therapeutic outcome. Side effects of the medications shall be described.</p> <p>c) Residents shall not be given antipsychotic drugs unless antipsychotic drug therapy is necessary, as documented in the resident's comprehensive assessment, to treat a specific or suspected condition as diagnosed and documented in the clinical record or to rule out the possibility of one of the conditions in accordance with Section 330.Appendix E.</p> <p>d) Residents who use antipsychotic drugs shall receive gradual dose reductions and behavior interventions, in an effort to discontinue these drugs in accordance with Section 330.Appendix E unless clinically contraindicated.</p> <p>e) For the purposes of this Section:</p> <p>1) "Duplicative drug therapy" means any drug therapy that duplicates a particular drug effect on the resident without any demonstrative therapeutic benefit. For example, any two or more drugs, whether from the same drug category or not, that have a sedative effect.</p> <p>2) "Psychotropic medication" means medication that is used for or listed as used for antipsychotic, antidepressant, antimanic or antianxiety behavior modification or behavior management purposes in the latest editions of the AMA Drug Evaluations</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>(Drug Evaluation Subscription, American Medical Association, Vols. I-III, Summer 1993), United States Pharmacopoeia Dispensing Information Volume I (USP DI) (United States Pharmacopoeial Convention, Inc., 15th Edition, 1995), American Society of Health Systems Pharmacists, 1995), or the Physicians Desk Reference (Medical Economics Data Production Company, 49th Edition, 1995) or the United States Food and Drug Administration approved package insert for the psychotropic medication. (Section 2-106.1(b) of the Act)</p> <p>3) "Antipsychotic drug" means a neuroleptic drug that is helpful in the treatment of psychosis and has a capacity to ameliorate thought disorders.</p> <p>These requirements were NOT MET as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to have documented informed consents before administering psychotropic medications, failed to have an indication for use, failed to have documented medication review and/or any attempted gradual dose reduction for psychotropic medication. This failure affected three (R1, R2 and R6) of six residents reviewed for psychotropic medications.</p> <p>Findings include:</p> <p>1. R1 is a 102-year-old-male who has resided at the facility since 2015, with medical diagnoses including but not limited to Alzheimer's disease, anxiety disorder, dementia with behavioral disturbance, essential primary hypertension, etc.</p> <p>On 1/4/2023 at 12:45PM, R1 was observed in his room sitting in his wheelchair, alert, and oriented</p>	S9999		

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S9999	<p>Continued From page 3 x 1 to 2.</p> <p>Per review of current physician orders, R1 is taking Quetiapine 25mg tab, 1 tablet daily ordered 10/3/2022, indication for use was listed as dementia. Further review of R1's medical record does not show any documented consent for the use of this medication, no medication regimen review or behavior monitoring while on this medication.</p> <p>2. R2 is an 81-year-old female who has resided at the facility since 2021, with medical history of Alzheimer's/Dementia, HDL, and Hyperthyroidism. Review of R2's medical record includes physician orders for Escitalopram 20mg tablet, take 1 tablet by mouth daily for depression/anxiety, Quetiapine 25mg, take 1 tablet twice daily for dementia, and Bupropion 75mg, 1 tablet a day for agitation/anxiety. R2's medical record does not have any documented consent, medication review, or behavior monitoring in her medical record related to psychotropic medications.</p> <p>3. R6 is an 84-year-old male who has resided at the facility since 2020, with past medical history of Alzheimer's disease, Gerd, esophagitis, hyperlipidemia, abnormal gait, etc.</p> <p>Review of physician orders for R6 shows the following: Buspirone 10mg tab take 1 tablet by mouth twice daily for agitation/anxiety, Clonazepam 0.5mg, 1 tablet by mouth daily for anxiety, Mirtazapine 1.5 mg tablet by mouth daily for dementia, and Quetiapine 100mg tablet, 1 tablet by mouth twice daily for impulsive/aggressive behavior.</p> <p>Per record review, R6 does not have any signed</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>consent for these medications and does not have agitation or anxiety as a medical diagnosis as listed in his face sheet. Review of physician plan of care dated 2/24/2022 documented that R6 has never been hospitalized for mental illness, is not an imminent danger to others, and does not have history of aggressive behavior or dangerously agitated state.</p> <p>On 1/4/2022 at 4:45PM, V2 (Regional Director of Health and Wellness) said that the facility does not require a written consent for psychotropic medications, the medications are discussed during care plan meeting and the resident or resident's POA will give a verbal consent.</p> <p>On 1/5/2022 at 1:22PM, V2 said that the facility does not have any policy on psychotropic medications. Regarding R1, she said that the facility does not have any documentation of attempted gradual dose reduction for his psychotic medication because the resident is a veteran and goes to the VA hospital. V2 added that resident medications are reviewed by the pharmacist, and they do have a quarterly medication review for all of the residents. V2 also said that they will be not able to get any documentation of psychiatrist evaluation, progress notes, or attempted gradual dose reduction for R1 from the VA hospital.</p> <p>Surveyor requested facility provide any documented medication regimen review for R1, R2, and R6; none were provided during the course of this survey.</p> <p>(B)</p>	S9999		
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S9999	<p>Continued From page 5 (Violation 2 of 2)</p> <p>330.2000</p> <p>Section 330.2000 Food Handling Sanitation</p> <p>Every facility shall comply with the Department's rules entitled "Food Service Sanitation" (77 Ill. Adm. Code 700).</p> <p>These requirements were NOT MET as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure an effective pest control program was implemented, resulting in flies in food preparation areas throughout facility kitchen. This failure has the potential to affect all 52 residents that currently reside in the facility.</p> <p>Findings include:</p> <p>On 01/03/2023 at 10:15 AM, an initial tour was conducted of the kitchen with V8 (Dining Service Director). Noted V8 to be the only kitchen staff member at this time. Observed small flies throughout the kitchen on food service carts, throughout dish room area, and all throughout food preparation area. V8 says he does not feel comfortable leaving food out because the fruit flies have and will fall in the food.</p> <p>At 3:00 PM, V12 (Maintenance Director) was interviewed in regard to pest control. V12 says (outside company) comes out to treat for rodents and cockroaches. V12 said that he did notice about a week or so ago, that flies in the kitchen were back. V12 says this happens when it gets warm out. V12 stated, "I put a gel in the sewer</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>lines and treat the flies in-house. I would believe that an effective pest control program or an indication that the treatment is working would result in less insects. The flies in the kitchen are definitely a problem."</p> <p>On 1/4/23 at 10:00 AM, conducted a second kitchen tour with V8. V8 state, "I have worked here about 2 and ½ years and the flies have been a problem in the kitchen on and off since I started." V8 state, "We sometimes have to swat them out of the way. I had a dietary aide that had to run out of the kitchen because they were being swarmed by the flies." Surveyor observed flies in food preparation areas and in the dish room area at this time.</p> <p>Facility policy titled Department Dining Services: Sanitation (most recently revised on 10/2021) states in part but is not limited to the following: Purpose: The food service area shall be maintained in a clean and sanitary manner. Procedures: All kitchens, kitchen areas, and dining areas shall be kept clean, free from litter and rubbish and protected from rodents, roaches, flies, and other insects.</p> <p>Per (Pest Control Company) Customer Service Report with service date of 1/4/23, states in part but not limited to the following: Small flies noted during service. Small flies found in kitchen area breeding in and around the drains and the grease catch. Fruit fly breeding areas noted around rusted edges on the grease trap in the kitchen. Recommend cleaning and replacing grease cap so there are no gaps for breeding sites.</p> <p>Per (Commercial Trap Service company) documentation, shows the grease traps were last serviced on 10/26/22.</p>	S9999		

