

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6012074</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/11/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RIVER CROSSING OF ALTON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3490 HUMBERT ROAD ALTON, IL 62002</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Annual Certification Health Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1210b) 300.1210b)4  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to place the call light within reach of residents for 2 of 5 residents (R76, R285) residents reviewed for reasonable accommodation of needs in this sample of 57. This failure resulted in R285 feeling sad, horrible and unwanted.</p> <p>R285's Care Plan, dated 10/24/22, documents "Resident is at risk for falls. The resident has balance or walking impairments., The resident has a history of falls., The resident experiences weakness., The resident has urinary incontinence which may create a wet floor and increase fall risk." It continues "Be sure the resident's call light is within reach and encourage the resident to use it for assistance as needed."</p> <p>R285's Minimum Data Set (MDS), dated 12/24/22, documents that R285 is cognitively intact.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>On 1/9/2023 from 11:00 AM to 1:00 PM with 15-minute intervals R285 was observed in her room with call light attached to bedrail on opposite side of the bed against the wall, out of R285's reach.</p> <p>On 1/9/2023 at 11:30 AM R285 stated that she was wet and needed to be changed. R285 stated that she was waiting for the girls to come to her room. R285 stated that they would be there eventually. When asked where was her call light? R285 stated that it was over there and pointed to bedrail on opposite side of the room. When asked if she can reach the call light? R285 stated that she could not reach her call light and would have to tell her roommate to push the button or just wait for them to come to her room eventually. R285 stated that she got up around six am and got her shower and have been up in her wheelchair since then. R285 stated that she has a pressure sore on her butt near her coccyx and it hurts her to sit for so long. R285 stated that it makes her feel bad. R285 stated it makes her feel as if they don't want to take care of her. R285 stated "but what do you do when nobody wants you or to help you. It makes you feel sad and horrible."</p> <p>On 1/9/2023 at 11:33 AM R285 then told R284 that she (R285) needed the girls and to push the call button. R284 then grabbed hold of the call light and threw it back on the bed and did not call for help.</p> <p>On 1/9/2022 at 1:04 PM V17, Certified Nurse Assistant (CNA), and V18, CNA, assisted R285 into the bed and performed incontinent care.</p> <p>On 1/10/2023 at 11:26 AM V17 stated that call lights are to be in reach at all times. V17 stated</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>that when the staff goes in the room, they are to check to make sure the call lights are in reach. V17 stated that if they are not then the staff put them in reach.</p> <p>On 1/10/2023 at 12:15 V2, Director of Nursing, stated that she expects the call lights to be in reach and that she expects the staff to make sure the residents call lights are in reach.</p> <p>The Resident Rights for People in Long-Term Care Facilities, dated 11/18, documents "As an individual living in a long-term care facility, you retain the same rights as every citizen of Illinois and of the United States." It continues "Your facility must treat you with dignity and respect and must care for you in a manner that promotes your quality of life."</p> <p>2.) R76 diagnosis include muscle weakness, difficulty walking, need for assistance with personal care, GERD and scoliosis.</p> <p>R76's Minimum Data Set dated 12/19/2022 documents a brief interview of mental status of a 4, which indicates R76 is severely cognitive impaired. MDS documents R76 needing extensive assist for bed mobility, locomotion, dressing and personal hygiene, and dependent for transfers. MDS also documents R76 as always incontinent of bowel and bladder.</p> <p>On 1/10/2023 R76's care plan documents ensure call light is in reach.</p> <p>On 1/3/2023 at 10:00 am observed R76 in chair in her room without call light. R76 was yelling for help and stated she needed to go to the bathroom. R76 was noted to be pulling her incontinent brief apart and throwing the cotton stuffing on the floor.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 1/5/23 at 10:00am R76 was observed up in chair in room without call light.</p> <p>On 1/9/23 at 10:00am R76 was observed up in chair in room without call light.</p> <p>On 1/9/2023 at 10:50am V7 stated R76 will use her call light at times.</p> <p>On 1/10/2023 at 12:15pm V2 stated she expected her staff to provide residents with call lights within reach.</p> <p>The facility policy, dated 9/15/2022, titled call lights states when the resident is in bed, confined to a chair or using the toilet and bathing facilities the call light should be within easy reach of the resident.</p> <p>(B)</p>	S9999		