

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6009542	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 01/03/2023
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NAME OF PROVIDER OR SUPPLIER  VALLEY HI NURSING HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 2406 HARTLAND ROAD WOODSTOCK, IL 60098
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S 000	Initial Comments	S 000		
	Facility Reported Incident of 12/7/22/IL154807			
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.1210b)4)5) 300.1210c) 300.1210d)6)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with</p>	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure a resident was safely transferred using a mechanical stand lift device for 1 of 3 residents (R1) reviewed for safe transfers in the sample of 3. This failure resulted in R1 sustaining a left humerus fracture.</p> <p>The findings include:</p> <p>R1's Physician Order Sheet accessed on 1/3/23 show R1 has diagnoses that include morbid obesity, hypertension and heart failure.</p> <p>R1's facility assessment dated 10/4/22 show R1 has no cognitive impairment. The same assessment show R1 needs extensive assist of 2 or more staff for all transfers with mechanical stand lift device.</p> <p>R1's Facility Reported Incident (FRI) dated 12/7/22 sent to the state agency on 12/8/22 as initial and final report show, on 12/7/22 at approximately 5:40 AM, resident was being transferred with the [mechanical stand lift] and the lift malfunctioned and continued to go up after the button was released. Additional information show, Resident assessed no redness or edema noted. Pain in shoulder ...call placed to MD updated and get orders for left shoulder pain.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>Order received to get stat X-ray of left shoulder ...Received X-ray results paged [R1's physician] and gave orders to send R1 to the emergency room (ER.)</p> <p>R1's Emergency Department (ED) notes dated 12/7/22 show, Chief Complaint- Patient presents with arm injury "Patient was using sit to stand at NH facility this morning and her arm got stuck. X-ray done to NH shows humerus fracture of left arm. A 76 year old female presents the emergency room for evaluation of left arm pain."</p> <p>R1's ER radiology report dated 12/7/22 show, "Closed fracture of proximal end of left humerus"</p> <p>R1's ED discharge instructions dated 12/7/22 show: Closed fracture of proximal end of left humerus. Sling. Schedule an appointment with [Orthopedic MD]. "What causes a humerus fracture? A humerus fracture is most often the result of trauma. This maybe from a fall, a blow, accident ..."</p> <p>R1's Orthopedic consult dated 12/14/22 documents "left proximal humerus fracture ...non op management. Remove sling when sitting and for hygiene. Wear sling for PT and ambulation/transfers. No shoulder ROM until follow up ...Return appointment about 1 month."</p> <p>On 1/3/23 at 9 AM, R1 was sitting in her wheelchair. R1 was wearing a sling on her left arm. R1's left arm was elevated with pillows. R1 said she has a fracture of her left arm. R1 said it happened last month. R1 said early in the morning the (V7-Certified Nursing Assistant-CNA) went to her room by herself, got her up using the lift and placed her in the bathroom. R1 said the CNA was alone. R1 said normally there</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>were 2 staff when she was being gotten up and being toileted. R1 said the CNA was rushing. R1 said when it was time for her to be gotten up from the bathroom, the CNA pushed the "up" button of the lift to go up. R1 said the lift machine went up. R1 said then she noticed that the lift continued to go up. R1 said she was repeatedly telling the CNA to pushed the stop button. R1 said she also told the CNA that her arm was stretched to the max. "It hurt so bad!" R1 stated "I was screaming in pain!" R1 said it was the worst pain she had ever experienced. The CNA was then trying to stop the machine. R1 said there was no one to help the CNA. Then the CNA came to her senses and turned off the machine. The machine finally stopped but by then, R1 said her arms were extended too far that caused her injury to her left arm. R1 said she was now standing, with both of her hands still extended as far as she can tolerate, "it was really painful! worst than childbirth!" R1 said finally other staff came to help to get R1 off from the machine. R1 said she had seen the ortho MD and said to continue wearing the sling until her left arm fracture was healed. R1 said because of her injury she cannot dress herself and she was very afraid being gotten up with the mechanical stand lift. R1 also said she will not allow only 1 staff to get her up at all.</p> <p>On 1/3/23 at 10:41 AM, V7 said she was CNA that got R1 up using the mechanical stand lift. R1 said normally there were 2 staff getting R1 up. V7 said she wanted to get done that morning and did not wait for another staff to help her. V7 said she used the mechanical stand lift to get R1 up from her bed then placed R1 to the bathroom. V7 said when it was time to lift R1 up from the toilet, she pushed the up button and R1 was going up. When it was time to pushed the stop button, the</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>stand lift kept going up. V7 said she was pushing the stop button numerous times but it was not responding and the machine kept going up. V7 said R1 was screaming that she was in pain but V7 said she was so focused looking for the power switch button. V7 said finally she was able to turn the stand lift off. V7 said R1 was standing with both arms stretched out crying in pain. V7 said she put the call light button on and yelled out for help. V7 said staff came to R1's room to help R1 get off from the mechanical stand lift. V7 said she should have asked another staff to help when she was transferring R1 for R1's safety.</p> <p>On 1/3/23 at 11 AM, V5 said she was the Registered Nurse (RN) working on 12/7/22 on night shift when the incident happened. V5 (RN) said she was told to go to R1's room quickly. V5 said when she entered R1's room she saw the mechanical stand lift was so high up. R1 was in standing position crying in pain, with both of R1's hands stretched out with the stand lift. V5 said her and other staff placed a gaitbelt around R1 and slowly removed R1 from the mechanical stand lift. V5 said she found out that V7 (CNA) transferred R1 alone when R1 was supposed to be transferred with 2 assist for safety. V5 said there were other CNAs working that night that could have helped V7. V5 said when there were 2 staff, one staff could have controlled the machine and the other staff could have assisted and stay focused on R1. V5 said V7 knew that R1 is a 2 transfer assist on all transfers.</p> <p>On 1/3/23 at 8:40 AM, V6 (License Practical Nurse-LPN) said she was R1's regular day shift nurse. V6 said R1 was sent to the ER after the incident happened. R1 was complaining of pain in her left arm and left shoulder. V6 also said since the incident happened, R1 was scared to</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>be transferred with the stand lift and definitely R1 needs 2 staff to transfer R1.</p> <p>On 1/3/23 at 10:16 AM, this surveyor, V3 (Assistant Administrator) and V10 (Maintenance Supervisor) observed the mechanical stand lift device used with R1. The device was placed in the basement and tagged as: "Out of Service do not use ...going up on it's own when pressing the down button" Both V3 and V10 said they did not know what happened. V10 said he performed preventive maintenance to all durable medical equipment including all lift devices monthly and as needed.</p> <p>On 1/3/23 at 11:20 AM V4 (Rehab Director) said she was responsible for training staff on mechanical lift device protocols. V4 said mechanical lift device like the one that was used with R1 should always have 2 staff, 1 staff to maneuver the machine and one to make sure the resident who is being transferred is always safe. V4 said V7 (CNA involved in the incident) and other staff have been inserviced after the incident. V4 said R1 had significant change since R1's left arm was fractured. R1 had declined with things she can do, (dressing and transfers.)</p> <p>On 1/3/23 at 12:05 PM, V2 (Director of Nursing-DON) said she was notified of the incident regarding R1 early morning of 12/7/22. R1 was sent to the ER and was diagnosed with left arm fracture. V2 said she completed the investigation. V2 said she spoke to V7 (CNA involved) and informed her again that there should be 2 staff when performing this kind of transfer (mechanical stand lift device) for resident and staff safety and to prevent injury.</p> <p>A document under facility investigation by V2</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>dated 12/8/22 show, "[V7] will be receiving disciplinary action for this since an injury was received by a resident (R1) and she only used 1 assist to start the transfer."</p> <p>The facility Policy entitled Transfers and Positioning Policy dated 3/2022 show, 5. Sit to Stand lift is used on residents who are not bearing much weight ... You need two people to use this lift. One to operate the machine and the other to monitor and guide the resident.</p> <p>(B)</p>	S9999		