

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006704	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/24/2023
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NAME OF PROVIDER OR SUPPLIER HELIA HEALTHCARE OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 40 NORTH 64TH STREET BELLEVILLE, IL 62223
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S 000	Initial Comments Complaint Investigation: 2345808/IL162030	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010a)1)2) 300.1010b) 300.1010c) 300.1010e) 300.1010h) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies a) Advisory Physician or Medical Advisory Committee 1) There shall be an advisory physician, or a medical advisory committee composed of physicians, who shall be responsible for advising the administrator on the overall medical management of the residents and the staff of the facility. If the facility employs a house physician, he may be the advisory physician. 2) Additional for Skilled Nursing Facilities.	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>There shall be a medical advisory committee composed of two (2) or more physicians who shall be responsible for advising the administrator on the overall medical management of the residents and the staff in the facility. If the facility employs a house physician, the house physician may be one member of this committee.</p> <p>b) The facility shall have and follow a written program of medical services which sets forth the following: the philosophy of care and policies and procedures to implement it; the structure and function of the medical advisory committee, if the facility has one; the health services provided; arrangements for transfer when medically indicated; and procedures for securing the cooperation of residents' personal physicians. The medical program shall be approved in writing by the advisory physician or the medical advisory committee.</p> <p>c) Every resident shall be under the care of a physician.</p> <p>e) All resident shall be seen by their physician as often as necessary to assure adequate health care.</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure that a physician has been designated to serve as the medical director of the facility. The facility also failed to ensure that the medical care of each resident is supervised by a physician. This failure affects all 40 residents residing in the facility.</p> <p>Findings include:</p> <p>A letter from V3, dated May 10, 2023, to the facility documents the following: Per the contract, I am providing you with a 30-day notice. Effective June 10, 2023, I will no longer function as the Medical Director, or attending for the facility.</p> <p>V3 submitted a statement to the Department dated 7/7/23, stating "as of 6/10/23 I, (V3), gave them, (the facility), an additional 28 days, as they stated, I, (V3), was required to provide each resident of their facility a written notice." ... "As of 06/24/23, I, (V3), notified them again that my team nor myself, (V3), will provide any care for their residents after 7/7/2023 and to find an attending MD."</p> <p>The Residents by Physician listing, dated 7/19/23, documents all 40 residents residing in the facility have V3 as their attending physician.</p> <p>The Facility Matrix, CMS form 802, documents there are 14 residents on respiratory ventilators.</p> <p>The Resident Census and Conditions of Residents, CMS (Centers for Medicare &</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Medicaid) form 672, dated, 7/19/23, documents the following: there are 40 residents residing in the facility; 27 residents receiving respiratory treatments; 21 residents receiving tracheostomy care; 21 residents that require suctioning; and 19 residents receiving tube feeding.</p> <p>On 7/19/23 at 8:15 AM, V1 (Interim Administrator) stated they are currently searching for a new medical director. V1 stated V3 (Physician) gave notice to the facility that he would no longer be providing services in the facility. V1 stated all the residents in the facility are under V3's care. V1 stated they do not have a policy for the medical director, only a contract.</p> <p>On 7/19/23 at 8:20 AM V4 (Licensed Practical Nurse) stated V3 is no longer providing services to the facility.</p> <p>On 7/19/23 at 8:25 AM V2 (Director of Nurses) stated V3 is no longer providing services to the facility.</p> <p>The Medical Director Agreement with V3 (Physician) documents the following: A. Responsibilities of R3's affiliated company, 1. Provide the facility with the Medical Directors pursuant to this agreement. For the avoidance of confusion, V3 is to be considered the facility Medical Director as defined in federal and state regulations. B. Responsibilities of the Medical Director: 2. Provide clinical supervision, consultation, and expertise to the facility's Respiratory, Rehabilitative and Nursing professionals. 16. Coordinate medical care at the facility, including assisting them to ensure that residents have primary attending and backup provider coverage. E. Term of the Agreement: 3. Notwithstanding the foregoing, either party may</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>terminate this agreement at any time for any or no reason upon at least thirty days advance written notice addressed to the other party, which notice shall specify the effective date of the termination. Signed by V3 on 3/1/23.</p> <p>On 7/19/23 at 10:05 AM, R1 stated V3 is his physician.</p> <p>On 7/19/23 at 10:15 AM, R5 stated V3 is his physician.</p> <p>On 7/19/23 at 2:13 PM, V13 (R3's Responsible Party) stated V3 is R3's physician.</p> <p>On 7/19/23 at 2:16 PM, V14 (R6's Responsible Party) stated V3 is R6's physician.</p> <p>On 7/21/23 at 11:00 AM, R8 stated V3 is her physician.</p> <p>R11's Face Sheet, undated, documents R11 has a diagnosis of Respiratory Failure, Pneumonia and ALS. V3 is listed as R11's physician. R11's Progress Notes, dated 7/19/23, document R11 was sent to the hospital with complaints of shortness of breath (SOB) and returned to the facility on 7/19/23. R11's Minimum Data Set (MDS), dated 5/11/23, documents R11 receives tracheotomy care and is on a respiratory ventilator. R11's After Visit Summary (AVS), dated 7/19/23, documents the following: diagnosed with SOB, increased tracheal secretions and tracheotomy complications; an order to schedule an appointment with V3 as soon as possible for a visit in 1 week.</p> <p>R8's Face Sheet, undated, documents R8 has a diagnosis of Hypertension (HTN), Cerebral</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Infarction, Respiratory Failure, Tracheostomy and Seizures. V3 is listed as R8's physician. R8's Progress Notes, dated 7/13/23, 7/14/23, 7/15/23 and 7/16/23, document R8's blood pressure was out of normal range and R8 was sent to the emergency room and returned to the facility on 7/16/23 with new medication orders for the high blood pressure. R8's progress notes, dated 7/17/23 through 7/20/23, document R8's blood pressure continues to be out of normal range with no physician notification.</p> <p>R10's Face Sheet, undated, documents R10 has a diagnosis of Respiratory Failure and Heart Failure. V3 is listed as R10's physician. R10's MDS, dated 5/5/23, documents R10 has a tracheostomy and utilizes a respiratory ventilator. R10's Progress Note, dated 7/11/23, documents R10 was sent to the hospital for pain and SOB. R10's AVS, dated 7/13/23, documents R10 was admitted to the hospital on 7/11/23, diagnosed with Anemia and an order to follow up with V3 in 2 weeks.</p> <p>R7's Face Sheet, undated, documents R7 has a diagnosis of Cerebral Palsy, Respiratory Failure, Seizures and History of Sudden Cardiac Arrest. V3 is listed as R7's physician. R7's progress note, dated 7/18/23, documents R7 has a tracheotomy, utilizes a respiratory ventilator, and was sent to the emergency room and admitted to the hospital for seizure activity.</p> <p>R1, R3, R5 and R6's Face Sheets, undated, document V3 is their physician.</p> <p>The Physician Services policy, dated 12/2016, documents the following: The facility ensures that every resident will remain under the care of a</p>	S9999		

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S9999	Continued From page 6 physician. "A"	S9999		