

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004867	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/17/2023
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NAME OF PROVIDER OR SUPPLIER ESTATES OF HYDE PARK, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 4505 SOUTH DREXEL CHICAGO, IL 60653
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S 000	Initial Comments Complaint Investigation: 2385137/IL161192 2385783/IL161998	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b)4) 300.1210d)1)2)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 resident to meet the total nursing and personal care needs of the resident. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. This REQUIREMENT is not met as evidenced by: A. Based on observation, interview and record review, the facility failed to provide the necessary care to prevent frequent multiple hospitalizations of a resident. This failure affected one resident	S9999			

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S9999	<p>Continued From page 2</p> <p>(R1), reviewed for quality of care. The facility also failed to follow physician orders for the administration of resident's medications, failed to administer the gastrostomy tube (G-Tube) water flush as ordered, and failed to provide care of a G-Tube. This failure has the potential to affect three residents (R3, R4 and R5) reviewed for gastrostomy tube care. R1 was hospitalized eleven times in the past 8 months with diagnoses which included but were not limited to Hyponatremia, Dehydration, G-Tube malfunction, and Sepsis related to bleeding from G-tube site.</p> <p>B. Based on interview and record review, the facility failed to provide adequate nutrition and hydration to a resident with gastrostomy tube (G-Tube) feeding. This failure affected one resident (R1), reviewed for weight loss and dehydration. As a result, R1 consistently had significant weight loss since initial admission to the facility and was hospitalized for dehydration and Hyponatremia.</p> <p>Findings include:</p> <p>1.) R1 has diagnoses which include but are not limited to: Dementia, Cerebral Infarction, Pressure Ulcers, Aphasia, Dysphagia, Protein calorie malnutrition, and gastrostomy tube.</p> <p>On 8/7/23 at 11am, V2(Director of Nursing) presented the weight records of R1 in pounds as dated below: 1/9/23 - 115.8; 2/15/23 - 113.8; 2; 2/27/23 - 106.2; 3/4/23 - 106.2; 5/3/23 - 96.3; May and June records showed 96.6 pounds while 7/11/23 weight was 86.2 pounds. R1 weighed 115.8 pounds on 1/9/23 and weighed 86.2 pounds on 7/11/23, which means that R1 lost an</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>average of 29.6 pounds between January to July of 2023.</p> <p>R1's MDS (Minimum Data Status dated 7/12/23, Section K (Weight Loss) shows the following: R1 is 62 inches tall and weighs 86 pounds and had lost 5 percent or more in the last month or 10 percent or more in the last 6 months, while not on physician-prescribed weight loss regimen.</p> <p>On 8/7/23 at 2pm, V2(Director of Nursing) presented the Census report that shows the hospital visit dates of R1 as follows, with the following admitting diagnoses: 1/1/23 - 1/7/23 - Unspecified Fever 1/9/23 - 1/19/23 - G-Tube Malfunction 2/8/23 - 2/14/23 - Hyperkalemia (Elevated Potassium level) 2/17/23 - 2/23/23 - Unwitnessed Fall 3/8/23 - 3/22/23 - Abdominal Pain, Sepsis, UTI, and Pneumonia. 3/28/23 - 4/5/23 - Sepsis related to Bleeding from G-tube site. 5/16/23 - 5/27/23 - Low Hemoglobin 6/4/23 - 6/6/23 - Low Hemoglobin 6/19/23 - 7/7/23 - Shortness of Breath, Labored Breathing 7/14/23 - 7/31/23 - Hyponatremia (Elevated Sodium Level) 8/6/23 - 8/9/23 - Gastrostomy Tube Complication/Failure to Thrive</p> <p>R1's hospital records as dated below documented the following: 1/7/23: "Hospital Course" - Hyponatremia - (R1) arrived at the hospital with Sodium level of 157, likely severely dehydrated. 2/17/23: Discharge Summary written by V12(Hospital Attending Physician)- Principal/Secondary Diagnosis includes Lactic</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Acidosis from volume depletion/infection; Chronic Aspiration from G-Tube feeding.</p> <p>3/8/23: Discharge Summary written by V36(Hospital Physician) - Chief Complaint was Tachycardia. On arrival, tachycardia was in the 160s. Patient had problems with Hypermnatremia (Sodium was 166), (normal range is 135-145); Chronic Aspiration, Pressure Wounds. "Hospital Course and Therapy" states in part: After review, it was determined that the most likely cause of her tachycardia was Dehydration and losses. Recurrent Aspiration Pneumonia with acute respiratory failure.</p> <p>3/28/23: Principal/Secondary Diagnosis - Hypotension, Dehydration, Sepsis. History of Present Illness states in part: She was also treated with IV (intravenous) fluids and free water flushes with resolution of her lactic acidosis and hypernatremia. Hospital course was complicated by bleeding around G-Tube site for which GI (Gastro-Intestinal Doctor) was consulted.</p> <p>6/19/23: R1's hospital Records dated 6/19/23 written by V12(Hospital Attending Physician) states in part: G-Tube noted to be kinked and unkempt, replaced in the ED (Emergency Department). (R1) has had 9 hospital admissions since January of 2023 and that there is a concern about "Neglect" in the nursing home. Hospital Discharge Summary notes states in part "Likely hypovolemic in the setting of missed tube-feeds due to G-Tube dysfunction. Initial sodium 169, received Normal Saline 1150 ml in ED." This Hospital Discharge Summary also states that R1 has AKI (Acute Kidney Injury) on chronic kidney disease stage 3, and that Starvation Ketosis is now resolved.</p> <p>On 8/21/23 at 2:01pm, V34(Hospital Medical Social Worker) documented that on 8/19/23, the nursing home neglected to care for R1 and sent</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>R1 to the Emergency Room for Hypernatremia (Elevated Sodium levels). V34 added that R1's G-Tube was clogged and kinked and was likely not flushed for approximately one week, contributing to malnourishment.</p> <p>On 7/17/23 at 12:22pm, V35(Hospital Care Coordinator) documented that the nursing home neglected to provide care for R1.</p> <p>R1's Nutrition Care Plan dated 7/13/23 states that R1 is dependent on tube feeding due to dysphagia and CVA (Cerebrovascular Accident) and R1 is at risk for malnutrition. Goal states that R1 will receive adequate nutrition and hydration as evidenced by stable weight and absence of signs and symptoms of dehydration.</p> <p>R1's progress notes dated 7/14/23 at 6:25pm written by V23 (Licensed Practical Nurse/LPN) states that R1's sodium level was 162 (normal range is 135-145).</p> <p>Progress notes dated 1/9/23 at 7:30pm written by V30(LPN) states that R1 was sent to the hospital for "G-Tube Malfunction". Progress notes dated 3/28/23 at 8:07am written by V10(RN) states: Resident admitted to the (hospital), Admitting Diagnosis: Sepsis related to Bleeding from G-tube site.</p> <p>On 8/9/23 at 11:48am, V20(Nurse Practitioner) was interviewed regarding the possible cause of Dehydration for R1. V20 stated that if a resident who is dependent on G-Tube does not get enough water flush, it could cause dehydration. V20 added that the nurses should follow the facility's policy on how to administer water flushes into resident's G-Tube.</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>On 8/9/23 at 1:18pm, V24(Registered Dietitian) was interviewed regarding R1's diagnosis of Hypernatremia and Dehydration. V24 stated "It's hard for me to say why the resident is dehydrated without observing staff there every shift. The water flush was previously 150 ml every 8 hours. Now, I increased the water flush to 150 ml five times a day. The previous feeding recommendation and water flush recommended were supposed to meet her estimated nutrient needs." V24 also stated that R1 has been having significant weight loss.</p> <p>On 8/10/23 at 12:10pm, V22(LPN) was interviewed regarding R1's last hospital visit of 8/6/23. V22 stated "I sent her(R1) to the hospital because the G-Tube got disconnected."</p> <p>On 8/16/23 at 8:58am, V34(Hospital Social Worker) was interviewed. V34 stated in part: I've had (R1) as a patient 3-4 times in the past few months. She's had up to 15 admissions in this hospital since January of this year. Several doctors have documented that the admissions were due to neglect at the nursing home because the reason for admission were issues like the G-Tube is kinked, G-Tube is coming out, Dehydration, Hypernatremia, and other issues that are due to neglect. In the last 2 admissions, there was Hypernatremia and dehydration. I don't know what's going on at the nursing home, but it doesn't sound good to me.</p> <p>2.) R3 has diagnosis which include but are not limited to: Gastrostomy Status, Vascular Dementia, Cerebral Infarction, and Protein calorie malnutrition.</p> <p>On 8/7/23 at 12:12pm with V11(LPN), R3 was</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>observed in bed with G-Tube Stoma site having dried crust around the stoma. V11 stated that she(V11) would ensure to clean the G-Tube stoma and apply a gauze to absorb any further secretion or leakage.</p> <p>R3's POS (Physician Order Sheets) dated 6/11/23 states in part: Check enteral feeding stoma every shift. R3's care plan dated 8/4/23 states that R3 is dependent on tube feeding for total nutrition and hydration support due to history of CVA (Cerebrovascular Accident).</p> <p>3.) R4 has diagnoses which include but are not limited to: Gastrostomy, Diabetes, and Cerebral Infarction.</p> <p>On 8/7/23 at 12:20pm, R4 was observed in the room with V10(LPN). R4's G-Tube stoma was observed with some brownish sticky secretion. There was no Enteral Syringe at the bedside to flush the G-Tube. The surveyor inquired from V10 if R4's G tube has been flushed. V10 stated "I didn't flush it this morning. I didn't see a piston syringe. I gave the medication by mouth. She can swallow her medication, but I will flush it now." V10 later brought a 60 ml (Milliliter) Enteral piston /syringe, filled the syringe half-way with water and pushed the water through the G-Tube. V10 did not flush the tube by gravity according to facility's policy. V10 also stated "I will clean the secretion on stoma".</p> <p>R4's POS dated 11/22/22 states: Cleanse Enteral feeding site with Normal Saline, change dressing as needed. POS dated 7/19/23 states to flush with 200ml distilled water every shift. R4's POS shows that all medications were supposed to be given by G tube. R4's Nutritional Care Plan dated 4/23/23 states that R4 is dependent on tube</p>	S9999		
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S9999	Continued From page 8 feeding and oral diet for adequate nutrition and hydration due to poor oral intake, swallowing difficulty, related to CVA (Cerebrovascular Accident). Intervention states to follow swallowing strategies when feeding resident to ensure safe swallowing, cleanse G-tube site as needed. 4.) R5's diagnoses include but are not limited to the Dysphagia, Cerebral Ischemia, and Aphasia. On 8/7/23 at 12:27pm, R5 was observed in the room with V10(LPN). There was no enteral piston/syringe to flush R5's G-Tube. The surveyor inquired from V10 if V10 flushed R5's G-tube during medication pass in the morning. V10 explained that she(V10) did not flush R5's G-Tube in the morning because R5 received all medication by mouth because he can swallow his medications. V10 later brought a new piston/syringe, filled the syringe half-full of water and pushed the water through R5's G-Tube. V10 did not flush the tube by gravity according to facility's policy. R5's POS shows that some of the medications are to be given by G-Tube while others were ordered for oral administration. On 8/8/23 at 1:15pm, V2(Director of Nursing) was interviewed regarding R5's medications administration route. V2 stated "Usually, if the resident has a G-Tube, the medications are given by G-Tube, especially if the resident has a diagnosis of Dysphagia, like (R5). Maybe the nurse that put in the order for oral administration did not know. If the Doctor's Order says the medications should be given by G tube, the nurse should not give the medications by mouth. The resident's diet order is for pleasure feeding and medications are ordered to be given by G-Tube." Inquired from V2 about the process for G-Tube	S9999		

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S9999	Continued From page 9 water flush for residents; V2 stated that water flush should be by gravity, and the nurse should not push the water into the G-Tube. V2 explained that if the nurse pushes the water through the G-tube, that there will be too much gas going into the resident's G-tube which will cause abdominal discomfort. V2 stated "I will in-service the nurses about G-Tube." Facility's Policy on Enteral Tube Medication Administration with effective date of 10/25/2014 states in part: #11: Remove plunger from the 60 ML catheter tipped syringe and connect syringe to clamped tubing. #12: Put 15-30 ml off water and syringe and flush tubing using gravity flow. #13: Pour dissolved dilute medication in syringe and unclamp tubing, allowing medication to flow by gravity. #14: Flush with 5-10ml warm water between each medication. Pinch tubing below the syringe tip when each volume of liquid clears the syringe to avoid excessive air from entering the stomach. This can cause discomfort or emesis. #Hc: Do not force-flush the tube or use a rigid object in an attempt to clear the tube. If clog is persistent, contact the MD (Medical Doctor) if the above technique fails. Facility's policy on nutrition and hydration with latest revision date of August 2008, states in part: When apparently well-nourished individuals develop in adequate dietary intake of protein or calories, offer support with eating. Ensure that interventions to prevent malnutrition are compatible with the individuals wishes and advance directives. Ensure that the resident's intake of fluid is sufficient. Facility's policy titled Medication Administration states: Medications administered as prescribed in accordance with good nursing principles and	S9999		

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S9999	Continued From page 10 practices, and only by persons legally authorized to do so. #4 under "Five Rights of Medication Administration" states: Right Resident, Right Drug, Right Dose, Right Route, and Right Time, applied for each medication being administered. Under "Administration", #2 states: Medications are administered in accordance with written orders of the prescriber. "A"	S9999		