

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001523</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/12/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CENTER HOME HISPANIC ELDERLY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1401 NORTH CALIFORNIA CHICAGO, IL 60622</b>
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S 000	Initial Comments  Complaint Investigation: 2387273/IL163891	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1210b) 300.1210d)6)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to maintain a safe resident environment and protect residents (R8 &amp; R3) from physical abuse by (R9) for three of three residents reviewed for abuse in the sample of nine. This failure resulted in R9, a resident with known aggressive behavior, striking R8 in the face. As a result of the abuse, R8 was sent to the local hospital and diagnosed with subtle depressed fracture at the left nasal bone (broken nose).</p> <p>Findings Include:</p> <p>1) R8's medical record (Face Sheet, MDS-Minimum Data Set of 6/7/23) documents R8 is a severely cognitively impaired 97-year-old admitted to the facility on 1/11/2018 with diagnoses including but not limited to: Type 2 Diabetes Mellitus, Hyperlipidemia, Chronic Kidney Disease, and Hypertension.</p> <p>R8's Nursing Progress Note dated 9/4/2023 at 4:24 PM documents in part, resident was noted during normal treatment to be bleeding from the</p>	S9999		

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Continued From page 2

facial area and forehead and with scratches. Resident pointed to the roommate (R9) who attacked him in the bed. 911 was called, resident was taken to (local hospital) for evaluation.

R8's Emergency Department Progress Note, dated 9/4/2023 documents in part, patient states today his roommate punched him 6 times in the head. States he was in bed when this happened.

R8's CT Scan results, dated 9/4/2023 documents: Facial Bones Impression: 1. Subtle depressed fracture at the left nasal bone at level of the nasomaxillary suture. 2. Corresponding left-sided nasal mild soft tissue swelling to the left malar soft tissue.

On 9/5/2023 at 3:55 PM, R8 stated, his roommate hit him.

On 9/6/2023 at 3:45 PM via telephone, V15 (LPN-Licensed Practical Nurse) stated, "I went to (R8's) room to do blood glucose test. (R8's) face was bloody (forehead and bridge of nose). (R8) pointed to roommate (R9) who was up walking, (R8) was in bed. V24 (CNA-Certified Nursing Assistant) came to translate. (R8) said (R9) attacked him, (R9) denied the allegation to (V15) but told (V24) that (R9) scratched (R8). The irony of the fact is that (R9) attacked someone else (R3). (R8) was sent out hospital for medical evaluation, I think he had a closed fracture of his nasal bones."

R9s' Nursing Progress Note documents on 9/4/2023 at 4:30 PM in part, resident punched and scratched roommate (R8) in the facial area and forehead with some bleeding noted. When asked what happened, resident said, "he attacked me." Actually roommate (R8) was lying

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S9999	<p>Continued From page 3</p> <p>in the bed. (Physician) was called with orders given to transfer to (local hospital) for psych evaluation. On 9/4/2023 at 6:49 PM, Nursing Progress Note documents in part, transferred to (local hospital).</p> <p>R9's Nursing Progress Note dated, 9/5/2023 at 1:25 AM documents in part, (Hospital RN) admitting diagnosis is aggressive behavior.</p> <p>2) R3's medical record (Face Sheet, MDS-Minimum Data Set of 7.26.2023) documents R3 is a severely cognitively impaired 67-year-old admitted to the facility on 4/21/2023 with diagnoses including but not limited to: Parkinson's Disease, Heart Failure, Hypertension, and Chronic Obstructive Pulmonary Disease.</p> <p>On 9/8/2023 at 3:45 PM, R3 was unable to tell surveyor what happened.</p> <p>R3's Social Service Note dated, 8/25/2023 at 2:59 PM, documents in part, (R3) was observed by a staff member to have been stuck in the face just above the bridge of the nose. He did not report being in distress but also could not verbalize a reason for being struck. He states the peer (R9) walked over and struck him. Staff eventually learned this was over to some disagreement between the two (R3 &amp; R9) on the air conditioning unit being on.</p> <p>R3's Nursing Progress Note dated 8/25/2023 at 3:08 PM documents in part, resident observed with abrasion above the bridge of his nose. MD notified with orders to continue to monitor resident's neurological status for next 72 hours.</p> <p>On 9/7/2023 1:39 PM, V2 (DON-Director of Nursing) said, on the 8/25/2023 I was called up to</p>	S9999		

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S9999	Continued From page 4  the floor. R9 struck R3 because of a dispute over air-conditioning. When R9 returned to the facility after hitting R3, we separated the residents (R3 and R9). R9 should have been put in a private room.  R9's medical record (Face Sheet, MDS-Minimum Data Set of 8/21/23) documents R9 is a severely cognitively impaired 58-year-old admitted to the facility on 11/16/2022 with diagnoses including but not limited to: Extrapryamidal and Movement Disorder, Bipolar Disorder, Major Depressive Disorder, Psychotic Disorder with Delusions, and Anxiety Disorder.  R9's Nursing Progress Note dated 8/25/2023 at 2:39 PM documents in part, resident (R9) was observed sitting in front of nurses' station after allegedly struck his roommate (R3) just above the bridge of his (R3) nose. While (R9) did not originally indicate a specific. Staff eventually learned his roommate (R3) were arguing over the air conditioning unit being on. (Physician) notified with orders to petition resident for involuntary admission to (local hospital).  Facility's "Abuse Prevention Policy" (effective November 22, 2017) documents in part, Residents have the right to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. Abuse means any physical or mental injury or sexual assault inflicted upon a resident other than by accidental means. Abuse is also the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish to a resident. Physical abuse is the infliction of injury on a resident that occurs other than by accidental means and that requires medical attention.	S9999			

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