

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004477	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/28/2023
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NAME OF PROVIDER OR SUPPLIER HILLTOP SKILLED NSG & REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 910 WEST POLK STREET CHARLESTON, IL 61920
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S 000	Initial Comments Investigation of Facility Reported Incident of 8/11/23/IL163366	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)6) 300.1220b)8) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>8) Supervising and overseeing in-service education, embracing orientation, skill training, and on-going education for all personnel and covering all aspects of resident care and programming. The educational program shall include training and practice in activities and restorative/rehabilitative nursing techniques through out-of-facility or in-facility training programs. This person may conduct these programs personally or see that they are carried out.</p> <p>These Requirements were Not Met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure safe</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>mechanical lift transfers for two of four residents (R1 and R4) reviewed for accidents in the sample list of four residents. Failing to safely position R1 when using the sit-to-stand mechanical lift resulted in R1 sustaining a laceration requiring 13 sutures.</p> <p>Findings include:</p> <p>1. R1's Minimum Data Set (MDS) dated 7/17/23 documents R1 as cognitively intact. This same MDS documents R1 as requiring total dependence of one person for transfers, extensive assistance of two people for bed mobility, dressing, toileting, and extensive assistance of one person for personal hygiene.</p> <p>R1's Nurse Progress Note dated 8/11/23 at 2:57 PM documents, "Called to (R1's) room around 8:00 AM. (R1) noted laying on the floor on his back. Staff report (R1's) knees buckled and he slid out of the mechanical lift. Staff had to lower (R1) to the floor but (R1) panicked and grabbed the sit-to-stand (lift) and R1's arm got hooked on the hook where the sling attaches and went through the skin, and it ripped when lowered to the floor. Large laceration noted. 911 notified for transfer to local hospital."</p> <p>R1's Hospital Record dated 8/11/23 documents reason for visit was "Arm Laceration." This same report documents R1's Right Upper Inner Arm Laceration as a "Large complex skin tear to the Right Medial Upper Arm involving skin and subcutaneous tissues. R1 will be placed on antibiotic due to the dirty nature of the wound." This same report documents R1 required 13 sutures to repair the Right Upper Medial Arm Laceration.</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>R1's Final Incident Report to the Illinois Department of Public Health (IDPH) dated 8/17/23 documents "R1 was using the mechanical lift (sit-to-stand lift) for transfer. R1 did not place hands in the proper position and when the mechanical lift raised, it caught (R1's) sweatshirt and caused a skin tear to (R1's) Right Arm. R1 was sent to the emergency room for evaluation. R1 received 13 stitches. Staff were in serviced on mechanical lift. The facility acknowledges the incident took place and has taken the appropriate steps for incident. R1 stated was holding onto the mechanical lift on the outside instead of the inside and this is how R1's sweatshirt got caught. "</p> <p>On 8/28/23 at 9:50 AM, V16 (Physical Therapist) stated, "I have been working with R1 for a long time now to try to regain some independence and mobility. I recommended that R1 use a mechanical lift for pivot transfers while ensuring his hands/arms are inside the front handlebars. I recommended that R1 grab the back of the mechanical lift and pull himself up without moving the bars themselves. The staff (V3, V4) Certified Nurse Aides (CNAs) could not have transferred R1 correctly. You can tell by the location of R1's right inner upper arm wound. If the staff (V3, V4) would have transferred R1 correctly then his inner right arm would never have been exposed to the hook."</p> <p>On 8/28/23 at 10:20 AM, V1 (Administrator) stated, "We (facility) are unable to find any mechanical lift training that would have been provided by the facility to (V3, V4) Certified Nurse Aides (CNAs). I cannot confirm that V3 and V4 ever had training."</p> <p>On 8/28/23 at 11:15 AM, V11 (Nurse</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Practitioner/NP) stated, "The recommendation made by therapy would be consistent with trying to provide as much independence as possible. I realize the therapy recommendation may go against the mechanical lift manufacturer guidelines and the facility policy, but sometimes we (staff) have to look at what is best for the resident. R1 admitted using a total body mechanical lift and has graduated up to a (stand) mechanical lift. The staff (V3, V4) Certified Nurse Aides (CNA) could not have followed the recommendations made by therapy and approved by (V11). R1 would have had to turn his arm inside out to get an injury to the inner part of R1's right arm if he had his hands/arms inside the mechanical lift." V11 stated, "Now R1 has to use a total body mechanical lift again with staff which could set him back a great amount. This all could have been prevented if V3, V4 would have provided a safe transfer for R1 to begin with."</p> <p>On 8/28/23 at 4:00 PM, V4 (CNA) stated, "The day R1 almost fell and got that huge laceration from the mechanical lift was the worst day. I will always remember that day. V3 and I were transferring R1 when he said he had been incontinent. V3 and I got the supplies to get R1 cleaned and situated. We (V3, V4) assisted R1 back onto the mechanical lift and raised up in the air when R1 said he was weak. I was just getting R1's wheelchair in place when R1 started to fall. I caught R1 so he didn't fall and hit his head. R1's right arm sleeve of his sweatshirt got caught on the hook of the mechanical lift. When I tried to take (R1's) sweatshirt off to free him from the lift, I saw that the hook went through the sweatshirt and tore up his arm. I guess therapy did some training awhile back with the staff, but I never was trained by therapy or anyone else. I have not received any training on how to use mechanical</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>lifts from this facility."</p> <p>2. On 8/28/23 at 12:00 PM, observed V14 and V19 (Certified Nurse Aides/CNAs) transfer R4 using a stand mechanical lift. V14 and V19 (CNAs) assisted R4 with positioning into the mechanical lift. V14 and V19 did not utilize the leg strap when transferring R4. V14 and V19 (CNAs) positioned R4 in the stand mechanical lift in the hallway next to the nurse's station, then rolled the mechanical lift carrying R4 into bathroom two doors down from nurse's station.</p> <p>On 8/28/23 at 12:20 PM, V14 (CNA) stated, "I have never seen any kind of leg strap. Are we (staff) supposed to use those? I have never used one of those when transferring R4. I didn't know we (staff) were not supposed to roll the mechanical lift either. The bathrooms are too small to fit the mechanical lift and the wheelchair and the staff inside. R4's room does not have a bathroom. This is the largest resident bathroom we (facility) have. I guess we could offer R4 a commode or something."</p> <p>The facility policy titled 'Using a Mechanical Level II' revised 1/23/23 documents the facility will utilize mechanical lifts safely per manufacturer guidelines. Staff must be trained and demonstrate competency using the specific machines or devices utilized in the facility.</p> <p>The Undated Best Stand 600 Mechanical Lift Sit to Stand Lift Model SA600 Manufacturer Guidelines documents "Place sling behind seated resident with the two red pads under the arms. Cross the adjustable chest belt over and fasten it securely using the buckle. Cross the short black strap over and pull the left loop strap through the</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>black strap. Hook the two loop straps to the hooks on the lift boom using the same hook and loop sequence on each side. The black strap should loop around both shoulder straps and will be straight across in front of resident to stabilize the sling during lifting. Have resident grasp the arms of the boom and tilt head back slightly. Make sure the resident's feet are firmly on the platform and knees are touching the kneepads with kneecaps just above the padding. Use the lift to complete the lift and pivot transfer. The resident lift should be used solely for transferring a resident from one utility (bed, chair, toilet) to another. The resident lift should not be used for transporting or moving any resident from one location to another location. No modification of this equipment is allowed. Fitting the knee belt: Pull open to /velcro. Slide the velcro though slots. Wrap the velcro around the slot and press the velcro together. Check to make sure the belt is strapped to the kneepad. Repeat for the other side. Make sure the pad is facing the back of lower legs. Adjust the strap on the belt buckles to fasten the knee belt and for comfort."</p> <p>(B)</p>	S9999		