STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6002778	A. BUILDING: _____ B. WING _____	C 02/03/2023

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S 000	Initial Comments Complaint Investigation 2340877/IL155958	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210c) 300.1210d)1) 300.1210d)2) 300.2040b)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with	S9999	Attachment A Statement of Licensure Violations	

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S9999	Continued From page 1 each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. Section 300.2040 Diet Orders b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian. 2) The diet shall be served as ordered. These requirements were not met as evidenced by: Based on observation, interview, and record review, the Facility failed to provide Tube Feedings as ordered by the Physician for 1 of 2 residents (R2) reviewed for Tube Feedings in the sample of 4. This resulted in R2 being	S9999		

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S9999	Continued From page 2 hospitalized and requiring intravenous (IV) fluids for Diagnosis of Dehydration. Findings include: R2's Admission Record, dated 2/1/23, documents that R2 was admitted to the facility on 1/26/23 and discharged from the facility on 1/29/23. R2's Electronic Medical Record documents R2's medical diagnoses include Protein-Calorie Malnutrition, Cerebral infarction, Dysphagia, Cortical Blindness, Disorder of Autonomic Nervous system, Antiphospholipid Syndrome, Hypertension, Psychoactive Substance Dependence, and Major Depressive Disorder. R2's Care Plan, dated 1/26/23, documents "Dietary: (R2) is on a therapeutic diet related to disease process: s/p (status post) stroke with dysphagia. NPO (nothing by mouth) diet with Enteral Feedings for full nutrition. Interventions: Monitor monthly weight, Monitor tolerance of TF (Tube Feeding), Monitor weight weekly, NPO diet order, RD (Registered Dietitian) to evaluate appropriateness of TF regimen and adjust PRN (as needed)." R2's Interim Baseline Care Plan, dated 1/26/23, documents "(R2) is at risk for Dehydration. Interventions: Monitor for signs/symptoms of dehydration (i.e., decreased urine output)." It continues "(R2) requires tube feeding and stoma site care. Interventions: Administer Tube Feeding per MD (Medical Doctor) order, Elevate HOB (head of bed) while feeding is infusing, check placement and patency of feeding tube prior to administering medications, feedings, and flushes, and monitor stoma site for signs/symptoms of infection."	S9999		

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S9999	Continued From page 3 R2's Minimum Data Set (MDS), dated 1/26/23 (Entry) and 1/29/23 (Discharge) was not completed due to R2's short stay at the facility. On 2/1/23 at 2:50 PM, V9 (R2's Mother) stated "My daughter (R2) arrived to that facility on 1/26/23 at 10:30 AM. (R2) has a feeding tube and relies on her feedings to survive. When she got there, they did not have any tube feeding to give to her. They went to their sister facility in (local town) to get a case of the Jevity Tube Feeding. (R2) missed her 12:00 PM feeding that day because they didn't have any to give her. (R2) is supposed to get 300 ML (milliliters) four times a day. I do not believe that she was getting all of her feedings and water boluses as was ordered. On Saturday morning (1/28/23) when I came into the facility, there was a bottle of the tube feeding in (R2's) room and it was dated 1/26/23, which was the date she came in. My daughter started complaining of being thirsty and wanting water, which she never asks for. I was sponging (R2's) mouth with some water and that wasn't even helping her. I knew that something was not right. I looked at the bottle of tube feeding in her room, and it was indeed dated 1/26/23 and it looked like it was still half full. (R2) definitely should have been on a second or third bottle by then. The facility got an entire case of the tube feeding from their other facility, so I know they had some. When I mentioned it to the nurse (V7, RN/Registered Nurse), she told me that it does look like (R2) has not been getting her feedings. The nurse told me that (R2) has not urinated all day and that she would call me if she did, but I never got a phone call. When I went to the facility the next morning (1/29/23), I spoke with (V12, Licensed Practical Nurse/LPN), and he said that he will push fluids on her, and I told him no, and	S9999		

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S9999	Continued From page 4	S9999		

they are to send (R2) to the hospital. When she got to the hospital, they had to put a urinary catheter in (R2) to get some urine. They diagnosed (R2) with Dehydration and told me that (R2) was really dry. We had to do an emergency admit for (R2) to go to another facility, because I was not letting (R2) go back to that place."

On 2/1/23 at 3:10 PM, V7 (RN) stated "I picked up a shift on Saturday evening (1/28/23) and took care of (R2). She was to get G-Tube (Gastric Tube) feedings at 6:00 AM, 12:00 PM, 6:00 PM, and again at 12:00 AM. I gave her the feeding at 6:00 PM and flushed it like I'm supposed to. I think the date on the bottle was either 1/26/23 or 1/27/23. I remember (R2's) mother (V9) was here and thought that (R2) was dehydrated and was not getting her feedings. I showed her in the computer where she was getting them along with the flushes. I asked her if she wanted me to call the physician and ask for an increase in her water/feedings and she didn't answer me. (V9) pointed out the date on the bottle was 1/26/23 and said that (R2) should not still be on this bottle and she should be on a newer bottle. There was still at least another feeding left in the bottle after I fed her. I could not honestly tell you if she was getting her feedings or not."

On 2/1/23 at 3:30 PM, V10 (MDS Coordinator) stated "We keep the tube feedings either in the medication room or in Dietary. I believe when (R2) got here, we had to get some from our sister location, and we put that case in the medication room. It looks like there are two bottles missing from the case of six. There is 1500 ML (milliliters) in each bottle."

On 2/1/23 at 3:30 PM, a case of Jevity Tube Feeding was setting in the medication room on

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S9999	Continued From page 5 the floor. The case held six bottles of the tube feeding. There were four unopened bottles left in the case, with two bottles missing from the case. Each bottle had 1500 ML of tube feeding in it. On 2/2/23 at 7:45 AM, V12 (LPN) stated "I was the one who sent (R2) to the hospital that day. It was the first time I took care of (R2). I was told in the morning report to make sure (R2) voids because she may be dehydrated. (R2's) mother (V9) came in on 1/29/23, very concerned about (R2) possibly being dehydrated, however, (R2) did void while her mother was here that morning. (R2) already received her tube feeding at 6:00 AM that morning prior to my arrival. I remember there was still some feeding left in the bottle, but I am not exactly sure how much. It looked like at least another feeding or two worth. I don't remember what the date was on the bottle. I know that either (V13, Certified Nursing Assistant/CNA), or the Dietary Department orders the tube feeding. I really think that (R2) should have been on at least her third bottle of feeding by Saturday (1/29/23), and it looked like she was still on her second one." On 2/2/23 at 8:00 AM, V14 (Dietary Manager) stated "I used to order the tube feeding, but since the new company took over around July 2022, (V13) orders it now. I do have eight cases of TwoCal HN (high nutrition) which has twenty four eight ounce cartons of feeding per case. I have had this in Dietary since 10/1/22. I heard that someone had to go to (other facility) to get a case for a resident and that they were ordering more." On 2/2/23 at 8:15 AM, V14, stated "(V13) ordered seven cases of Jevity on 1/27/23 at 2:26 PM. It looks like we received it already, but I'm not sure where it is."	S9999		

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S9999	Continued From page 6 On 2/2/23 at 8:30 AM, V1 (Administrator) stated "There are seven boxes of Jevity sitting at the end of the 300-hall. I don't know why they were put there, but there is no tracking or delivery sheet with them. It looks like one box was opened already." On 2/2/23 at 8:30 AM, there were seven cases of Jevity setting on the floor at the end of the 300-hall. Each case had twenty-four eight-ounce cartons of Jevity. One case was opened with three cartons removed. On 2/2/23 at 8:40 AM, V1 (Administrator) stated "It looks like the Jevity was delivered on 1/30/23 at 12:53 PM. (R2) was already gone by then. I understand now. It does look like (R2) should have been on at least her third bottle of Jevity by the time she left here. I will check with each of the nurses who documented it as given and try to find out what happened." R2's Physician Order, dated 1/26/23, documents "Enteral Feed QID (four times a day), flush feeding tube with 100 ML of water." R2's Physician Order, dated 1/26/23, documents "Jevity 1.5 Cal/Fiber Oral Liquid (Nutritional Supplements). Give 300 ML via Peg-Tube four times a day for bolus feedings." R2's Physician Order, dated 1/26/23, documents "Check residual. If greater than and/or equal 100 ML hold feeding. If feeding held: Check residual after one hour and if residual still great than or equal to 100 ML notify MD (Medical Doctor). Every Shift." R2's Physician Order, dated 1/26/23, documents	S9999		

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S9999	Continued From page 7 "Check placement of G-Tube using auscultation before administering food/medications/fluids." R2's January 2023 Medication Administration Record (MAR) documents Residual Checks BID (twice a day) from 1/26/23 PM until 1/29/23 AM. Each residual check was documented as zero. Flush Peg-Tube with 60 ML BID was documented as completed from 1/26/23 PM until 1/28/23 PM. Enteral Feeding QID - Jevity 1.5Cal/Fiber - 300 ML via Peg-Tube QID was documented as given from 1/26/23 at 6:00 PM until 1/29/23 at 6:00 AM for a total of eleven times. R2's MAR documents that there were eleven feedings given to R2. If R2 received 300 ML of feeding each eleven times, there should have been 3300 ML's given. There were only two bottles missing (1500 ML per Bottle) which equals to 3000 MLs. R2's Nurses Note, dated 1/26/23 at 1:13 PM, documents "Patient arrived via EMS (Emergency Medical Service) from (Metropolitan Hospital). NKA (No Known Allergies), Full Code, alert to self only, unable to respond to verbal commands. Is blind, has a Peg-Tube in left lower abdomen, flushed with no resistance. Patient has bolus feedings QID 300 ML Jevity 1.5 with flush, flush increased to100 ML before and after feedings by NP (Nurse Practitioner). Was admitted to hospital on 12/23/22 after being unresponsive. Patient is incontinent of bowel and bladder, history of HTN (Hypertension), Stroke, Substance Abuse, and Anxiety." (Documented by V15, LPN) R2's Nurses Note, dated 1/26/23 at 6:46 PM, documents "Jevity bolus feedings given. Tube flushed, no resistance or issues noted." (Documented by V15, LPN).	S9999		

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R2's Nurses Note, dated 1/29/23 at 00:42 AM, documents "Family called up to facility very concerned that resident may be dehydrated. Family stated her bottle of feeding was dated back to 1/26/23 and she should have had another bottle of feeding by this date. Family thinks resident was not getting her feedings at night. This writer reassured the family that she would get her feedings on night shift when they are due and will get her flushes when due. Resident received her feedings and medicine at midnight on tonight. Tolerated well and will continue to monitor. Resident has a new bottle of feeding at bedside." (Documented by V16, LPN).

R2's Nurses Note, dated 1/29/23 at 6:26 AM, documents "Resident has not voided on night shift. Family notified and aware. Tried to contact doctor, no answer. Will ask day nurse to notify doctor to see what are the next steps to take." (Documented by V16, LPN).

R2's Nurses Note, dated 1/29/23 at 10:17 AM, documents "Follow-up from last nurse's note: resident did void this morning. Mother is currently at bedside and requested resident to be sent out to (Local Hospital) to be evaluated. Notified NP, agreed to send out resident. Called (Local Hospital) and gave report to the RN, tried calling (Local EMS) and they stated that ETA (estimated time of arrival) is close to two hours, called 911 and they stated that they will send an ambulance as soon as they can. Resident's mother is concerned but calm. EMS just arrived." (Documented by V12, LPN).

R2's Nurses Note, dated 1/29/23 at 10:32 AM, documents "EMS from (Local) Fire Department just departed facility with resident to (Local

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S9999	Continued From page 9 Hospital). Resident's mother just left facility as well." (Documented by V12, LPN). R2's Nurses Note, dated 1/29/23 at 7:30 PM, documents "Family was present mid-afternoon today to pick up resident's belongings. They stated that resident was admitted to (Local Hospital) but she is directly transferring to (Another Facility) after discharge." (Documented by V12, LPN). R2's Hospital Record, dated 1/29/23, documents that R2 was treated in the Emergency Department for Dehydration, including IV (intravenous) fluids, and then transferred to another living facility. The Facility's Tube Feeding Policy, dated 9/2022, documents "Nasogastric, Gastrostomy, and Jejunostomy tubes are used when an alternate method of nutrition is needed." It continues "Guideline: 7. All residents who are admitted for long term care: during the conversation on advanced directives, will have wishes for alternate feeding methods discussed and education on the risks and benefits will be provided." It further documents, "9. The tube feeding will be labeled with the date and time hung as well as the initials of the person hanging the feeding." It continues "Bolus Feeding: 1. Ensure head of bed is 30-45 degrees. 2. Explain procedure, provide privacy, cleanse hands and done gloves. 3. Check tube placement by aspiration or air insertion. 4. Instill formula and run over appropriate time frame, monitoring resident for signs and symptoms of aspiration. 5. Flush tube with amount of water ordered at end of tube feeding. 6. When feeding complete, disconnect and cover the end of the feeding set. 7. Document feeding and alert the Health Care	S9999		

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S9999	Continued From page 10 Provider of any issues or problems." (B)	S9999		