STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6014534	A. BUILDING: _____ B. WING _____	C 02/15/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HARMONY PALOS	11860 SOUTHWEST HIGHWAY PALOS HEIGHTS, IL 60463

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S 000	Initial Comments Complaint investigation: 2391080/IL156191	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	Attachment A Statement of Licensure Violations	

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S9999	Continued From page 1 care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. These requirements were not met as evidenced by: Based on interviews and record review, the facility failed to consistently monitor, assess, and implement pressure relieving interventions to prevent the development of facility acquired pressure ulcers. This affected one resident of three (R1) residents reviewed for pressure ulcer prevention. This failure resulted in R1 developing a stage 3 pressure sore to the coccyx area, and a stage 2 pressure sore to the left buttocks. Findings include: Review of R1's medical record notes R1 was	S9999		

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S9999	Continued From page 2	S9999		

admitted to this facility on 1/25/23 with diagnoses including: severe sepsis with shock related to UTI (urinary tract infection) and pneumonia, malaise, acute respiratory failure with low oxygen levels, chronic obstructive pulmonary disease, heart failure, dementia, and diabetes. R1 was discharged to home on 2/6/23.

Review of R1's admission skin assessment, dated 1/25/23, notes no skin breakdown or reddened areas identified.

Review of R1's POS (physician order sheet), dated 1/26/23, notes an order for an air mattress for skin integrity.

On 2/10/23 at 10:50am, R1's family member stated that on the day of R1's discharge from facility, family member was cleaning R1 and saw wounds on R1's coccyx and buttocks. R1's family member stated when she got R1 home and removed his socks she observed a large blood blister on his right heel. R1's family member stated that facility did not notify her of these wounds.

On 2/10/23 at 2:37pm, V4 (unit manager) stated that on 2/6/23 V4 was informed that R1's family member found wounds on R1's sacrum and left buttocks. V4 stated V4 was asked to assess these wounds.

On 2/14/23 at 9:50am, V5 (wound care nurse) stated V5 performs a head-to-toe skin assessment on newly admitted residents. V5 stated that V5 informed staff that R1 required an air mattress because R1 did not move much. V5 stated R1 did not receive air mattress during his stay. V5 denied being made aware of any skin breakdown on R1's coccyx and left buttock. V5

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S9999	Continued From page 3 stated R1 had a scabbed area on right heel that V5 observed on 1/26/23. V5 stated she applied a foam dressing to R1's heel and changed every three days. V5 stated when residents are discharged home with wounds, the discharge instructions will note orders for wound care treatments. On 2/14/23 at 12:00pm, V10 (nurse) stated V10 provided care to R1 on 2/6/23. V10 stated R1's family member provided most of the care for R1 during his stay. V10 stated sometimes family would ask for staff assistance. V10 stated on 2/6, R1's family member asked V10 for assistance with turning R1. V10 stated family member was standing facing R1's back when he turned and observed wounds on coccyx and left buttocks. V10 stated there was some drainage observed from the wounds. V10 stated V10 informed V9 (unit manager) of R1's wounds. V10 denied contacting R1's physician for treatment orders. V10 stated R1's family member informed V10 that V10 was previously a wound care nurse and requested a calcium alginate dressing for R1's wounds. V10 stated V10 cleaned R1's wounds and applied calcium alginate dressing per family's request. V10 stated V10 also gave R1 some extra dressings for home use. Review of R1's medical record, dated 2/6/23, V10 RN noted new opening noted at coccyx 0.5cm (centimeters) width x 1.5cm length x 0.2cm depth. Review of R1's medical record, dated 2/6/23, V4 (unit manager) noted V4 was asked to assess the new wounds on R1. R1 has a stage 3 pressure ulcer on the coccyx area and a stage 2 pressure ulcer on the left buttocks.	S9999		

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S9999	Continued From page 4 Review of R1's care plan, dated 1/26/23, R1 is at risk for alteration in skin integrity related to impaired mobility. Review of this facility's skin care treatment policy, revised 7/28/22, notes charge nurses must document in the nurse's notes and/or the wound report form any skin breakdown upon assessment and identification. Furthermore, topical skin treatment must be obtained from the resident's physician. (B)	S9999		