

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/16/2023
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NAME OF PROVIDER OR SUPPLIER BRIA OF GODFREY	STREET ADDRESS, CITY, STATE, ZIP CODE 1623 29 WEST DELMAR GODFREY, IL 62035
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S 000	Initial Comments	S 000		
	Complaint Investigation 2341145/IL156268			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations:</p> <p>300.610 a) 300.1210 b) 300.1210 d)1)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p>			
	<p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general</p>		<p>Attachment A Statement of Licensure Violations</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to assess and manage pain by ensuring pain medication was administered as prescribed for 1 of 3 residents (R3) reviewed for pain management in a sample of 9. This failure resulted in R3 experiencing uncontrolled pain that resulted in hospital visit, increased anxiety, increased behaviors, and feelings of helplessness.</p> <p>Findings include:</p> <p>R3's Care Plan, dated 1/17/2023, documents "PAIN: (R3) has an alteration in comfort due to recent C6 (cervical spine) fracture due to trauma from an assault prior to coming to the facility. He receives pain medication as ordered." It continues Interventions: "Administer pain meds (medication) and treatments as ordered." It also documents "(R3) displays difficult behaviors when dealing with staff concerning med pass and housekeeping." It continues Intervention: "Give medication as ordered."</p> <p>R3's Minimum Data Set, dated 1/23/2023, documents R3 is cognitively intact.</p> <p>R3's Discharge Instructions from a (metropolitan) area hospital, dated 1/16/2023, documents R3 was in the hospital because: C6 Fracture,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Trauma. Prescriptions/Home Medications: Medications to Continue with No Changes, Printed Prescriptions Tramadol (Tramadol 50 mg oral tablet) 1 tab(s) Oral Every six (6) hours as needed Pain - Moderate. Refills: 0. Patient instructions: Next dose due at 3 PM if needed.</p> <p>R3's Admission Assessment, dated 1/16/2023 at 3:45 PM, documents R3 was experiencing pain at time of assessment.</p> <p>R3's Physician Order Sheet, Active Orders as of : 2/9/2023, documents "1/16/2023 Tramadol HCl Tablet 50 MG *Controlled Drug Give 50 mg by mouth every 6 hours as needed (PRN) for pain take by mouth 50mg every 6 hours PRN."</p> <p>The facility Manifest, dated 1/17/2023, documents R3's Tramadol was delivered on 1/17/2023 at 5:44 PM.</p> <p>R3's Medication Administration Record, dated 1/1/2023-1/31/2023, documents "1/16/2023 3:23 PM, Tramadol HCl Tablet 50 MG by mouth every 6 hours as needed for pain take by mouth 50mg every 6 hours PRN." It continues R3 received the first dose of Tramadol on 1/18/2023 at 7:00 PM. It also documents, "1/16/2023 Monitor and document pain level every shift." It continues with 1/25/2023 at 10 PM, first documentation of a pain assessment.</p> <p>R3's Nurses Notes, dated 1/16/2023 at 3:50 PM, documents. "Note Text: Resident is a 45 year old white male admitted to room (number) from (Regional Medical Center). Alert and oriented x 4. Vision and hearing is WNL (within normal limits). Does not wear glasses or hearing aide. Owns all teeth. Heart sounds regular and loud. Lung sounds clear bilaterally. No cough noted.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Respiratory even and non labored. Bowel sounds positive in all four quadrants. Able to ambulate independently. Refused to let this nurse perform a skin assessment since resident is tired from transferring. States he would like to be left alone for a while so that he can be settled in. Has a service dog. Denies being in any pain other than his 'typical' spinal pain. Admitted to SNF (skilled nursing facility) with a diagnosis of C6 fracture. Orders noted to wear his Miami J Collar at all times. Regular diet for food and drinks. VS (vital signs) WNI. Medication list only has order for Tramadol. This nurse called and spoke with (V11, Nurse Practitioner/NP). This nurse faxed pharmacy Tramadol script. Awaiting medication. Resident is in his room at this time. Oriented to call light."</p> <p>R3's Nurses Notes, dated 1/17/2023 at 12:51 PM, documents, "Note Text: The resident asked the CNA (Certified Nursing Assistant) to inform the nurse that he wanted pain meds at 10 am. this nurse got in report he was given pain meds at 6 am this morning. the nurse called the pharmacy and verified his order for Tramadol 50 mg, we was informed that it was out for delivery and should arrive sometime today. The resident did not have any other (order) for pain meds. this nurse called the doctor and got an order for Tylenol. (V12, Physician) okay the order for every 6 hour prn. resident was not happy with this nurse. this nurse tried to explain to him what was going on he told me he did not want to hear what I had to say because he got what he wanted all day yesterday and I was holding his meds. this nurse went to get another staff member so he could talk to them about his issue. social service and (V13, Previous Director of Nursing/DON) notified. Resident also stated he will walk to the store to get meds if he has to."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R3's Nurses Notes, dated 1/18/2023 at 9:53 AM, documents, "Note Text: Resident c/o tingling down left arm, nausea, was sitting up on side of bed. Laid back down by self and called nurse, who checked V/S stable, requesting to go to hospital."</p> <p>R3's Local Emergency Room Record, dated 1/18/2023, documents 45 year old with C-6 fracture who presents with pain in left shoulder after not receiving consistent pain medicine the last several days. Differential includes exacerbation of pain secondary to healing fracture and to Aspen collar. It also documents R3 presented to the hospital due to left shoulder/arm pain. R3 states since arriving at the (Nursing Facility), he has been asking for meds, but have not received, and has had a flare and pain. He is wearing an Aspen Collar and states they do not seem to care. He is upset and can't stand the pain. He does not have any weakness. No symptoms of illness. It also documents, "Pain Assessment: 0-10 Pain Score: 9 Pain Type: Acute pain." It continues to document that R3 received Medication Hydromorphone (DILAUDID) injection 1 mg, lidocaine (LIDODERM) 5 % patch 1 patch transdermal, and tramadol tablet 100 mg oral.</p> <p>The After Visit Summary Visit report from (Local Hospital), dated 1/18/2023, documents Instructions: Continue to wear Aspen Collar, When patient request his p.r.n. meds please give them to him. Medications as prescribed.</p> <p>R3's Nurses Note, created date 1/19/2023 at 7:25 PM, documents "Late Entry: 1/18/2023 at 2:45 PM Note Text: returned from (Local) ER (Emergency Room) visit. no new orders noted.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>resident requesting Acet (Acetaminophen/ Tylenol) and Ibuprofen to be given in alternating doses every 3 hours. (V11) notified per Celo (secure messaging system for healthcare) of request."</p> <p>On 2/8/2023 at 10:15 AM, R3 stated he is having problems with his pain being under control, and that this has been going on since his admission to the facility. R3 stated when he was in the hospital, he was receiving Tylenol, ibuprofen, and Tramadol given at staggered times to help control his pain. R3 stated he would still have some pain, but it would be manageable. R3 stated he came to the facility with a prescription for Tramadol, gave it to the nurse, and told her his medication was given a certain way at the hospital, and he would like to continue it that way at the facility. R3 stated he spoke with the admitting nurse, and she told him his medication would be in that night. R3 stated he knew that it would take some time for him to be processed, and accepted the nurse's answer. R3 stated as long as he knew it would be there that night. R3 stated he went back later that night and asked for his pain medication because he was starting to feel more pain. R3 stated he was told again that his pain medication was not there, and they were waiting on his medication. R3 stated he asked multiple times during the night, and the medication was not there, and he did not receive anything for pain. R3 stated this continued the next day as well. R3 stated his pain was getting worse and worse. R3 stated he was told he did not have any pain medication ordered other than the Tramadol that was not there. R3 stated the nurse did get him some Tylenol, but by then the pain was horrible, and the Tylenol didn't touch the pain. R3 stated that he was in so much pain that his arms were getting numb and he felt tingling in his fingers. R3 stated he had asked</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>and asked and asked for his medication and had not received it. R3 stated he has a broken neck and the pain was horrible. R3 stated he requested to go to the hospital to get some pain relief. R3 stated he can't get his pain medication properly to help manage his pain. R3 stated, "It's horrible." R3 stated he was homeless prior to his injury, and doesn't know if that plays a part in this. R3 stated, "It's not like it's medication that you can get high off. I just want my pain medication and not to be in pain." R3 stated his anxiety is through the roof because this is a daily battle, and he knows every day he will be in pain and have to fight to get his pain medication. R3 stated when you don't get the medication, then the pain is more and by the time they give it to you "it doesn't do s***." R3 stated, "I have to fight for myself. Because no one else will. I get angry and yell and curse the staff. It's the only way they will do something. It's horrible. What do I have to do to get help? I went to the nurse, admission lady, head of the facility and nothing. I feel helpless."</p>	S9999		
	<p>On 2/9/2022 at 2:10 PM, V17, Pharmacist, stated R3's script for Tramadol was received at the facility on 1/17/2023. R3 stated the medication</p>			
	<p>was delivered to the facility on 1/17/2023 at 5:44 PM. V17 stated the Cubex was accessed for him on 1/17/2023. V17 stated the (medication dispensing system) is a system in the facility that houses multiple medications that can be accessed by the facility if needed. V17 stated if the medication is in the (medication dispensing system), the nursing staff can use it. V17 stated with Tramadol, a prescription is required. V17 stated if the script is sent in to the pharmacy, then the pharmacy sends a code to the facility, and the medication can be accessed.</p>			
	<p>On 2/9/2023 at 2:30 PM, V14, Licensed Practical</p>			

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S9999	Continued From page 7 Nurse (LPN), stated she admitted R3 to the facility. V14 stated she remembers him because he was young. V14 stated she was an agency employee, and this was her first time doing an admission at this facility. V14 stated R3 arrived at the facility later than she was originally told he would get there. V14 stated when R3 came in, he asked for time to allow him to get settled. V14 stated she was ok with that. V14 stated she worked a double that night, and is not sure when she got done with his orders, but that she did verify them and sent them to pharmacy. V14 stated later in the day, R3 did ask about his medication and if they were available for him. V14 stated she told him she had sent the script over to the pharmacy, and they should be in that night. V14 stated R3 seemed to be ok with that answer. V14 stated R3 did request his medication before she left the shift, and she was not able to give him any because it was not here. V14 stated they checked the emergency medication box, and there was not any Tramadol in there. V14 stated they had pulled the last one. V14 stated she has worked at the facility since, but has not been his nurse.	S9999		
	On 2/9/2023 at 3:50 PM, V15, Registered Nurse (RN), stated depending what time the admission comes in, depends on how she does her admission process. V15 stated if the resident comes before the medication pass, then she has time put everything in and send to pharmacy. V15 stated you want to get it in as soon as you can so that the medication comes in that night. V15 stated the pharmacy is in Chicago, and if you get it in late, then the medication doesn't come in until the next day. V15 stated sometimes they get admissions that come in during the medication pass, and the medication pass has to be continued. V15 stated upon completion of the			

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S9999	<p>Continued From page 8</p> <p>medication pass, then the medication is put in and sent to the pharmacy. V15 stated this causes the medication to come out the next day. V15 stated they use the (medication dispensing system) and if the medication is in there, they use it. V15 stated sometimes the dose ordered is different than what's available, or it may not be any there.</p> <p>On 2/14/2023 at 3:10 PM, V16, RN, stated there was a problem with R3's medication. V16 stated she was not sure of the exact reason, but that it did take some time for the medication to come in. V16 stated R3 is alert, able to voice his needs, and can walk independently. V16 stated R3 usually comes to the nurses station and ask for his medications. V16 stated she attempted to get R3 a Tramadol from the (medication dispensing system) on 1/17/203, because the medication was not here and was not able to. V16 stated the Tramadol was empty. V16 stated recently she came in, and was notified of R3 having a behavior and yelling and screaming at the staff. V16 stated she spoke with R3 about it, and was told he had been asking for his medication for 2 hours, and the nurse would not give it to him. V16 stated she checked, and R3 had not received the requested pain medication, and gave it to him. V16 stated R3 is alert, knows what's going on, and she has not experienced R3 to lie.</p> <p>On 2/15/2023 2:40 PM, V2, Director of Nursing, stated if a resident has an order for medication, she would expect the staff to give the medication.</p> <p>On 2/15/2023 at 2:40 PM, V10, Nurse Practitioner, stated R3 not receiving his pain medication caused him to experience an increase in pain. V10 stated this is significant because "who wants to be in pain and wait until their pain</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>is at certain level and ask for it and then wait to receive it?" V10 stated she has seen R3 today and made some changes to his medication regimen to better manage his pain. V10 stated R3 is demanding and needs attention. V10 stated she has instructed the staff at the facility to give R3 his medication. V10 stated R3 was not under her care upon his admission to the facility. R3 stated R3 is under her care now, and she will be managing his pain from now on. V10 stated if R3 had an order for medication, she would expect that medication to be given.</p> <p>The Facility's Pain Manage Policy documents General: To facilitate and provide guidance on pain observations and management. To facilitate resident independence, promote resident comfort and preserve resident dignity. This will be accomplished through effective pain management program, independence, and enhance dignity and life involvement. Guideline: The pain management program is based on a facility-wide commitment to resident comfort. Pain is defined as whatever the experiencing person says it is and exists whenever he or she says it does. Pain management is defined as the process of alleviating the resident's pain to a level that is acceptable to the resident and is based on his or her clinical condition and established treatment goals. Policy: 2. Pain will be assessed at least once every shift and documented in the EMAR (Electronic Medication Administration Record) using the pain scale appropriate for the patient.</p> <p>(B)</p>	S9999		