

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001663	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/02/2023
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NAME OF PROVIDER OR SUPPLIER HIGHLAND HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1450 26TH STREET HIGHLAND, IL 62249
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S 000	Initial Comments	S 000		
	Complaint 2341673/156933-			
S9999	Final Observations	S9999		
	<p>Statment of Licensure Violations: 300.610a) 300.1210b) 300.1210d)2)</p> <p>Section 300.610 Resident Care Policies a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for</p>		<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the Facility failed to provide complete and thorough catheter care to prevent infections for 3 of 7 residents (R1, R2, and R4) reviewed for Urinary Tract Infections, (UTIs), in the sample of 10. This failure resulted in R2 being hospitalized for sepsis with the source of Catheter Associated Urinary Tract Infection, (CAUTI).</p> <p>Findings include:</p> <p>1-R2's Face Sheet documents R2 has diagnoses including obstructive uropathy, urinary tract infection, Alzheimer's disease, coronary artery disease, congestive heart failure, hypertension, arthritis, and depression.</p> <p>R2's Minimum Data Set (MDS) dated 1/6/23 documented R2 was moderately cognitively impaired, required extensive assistance with bed mobility and toileting, and was dependent for transfers. The MDS documents R2 has an indwelling urinary catheter and is frequently incontinent of bowel.</p> <p>R2's Care Plan dated 1/31/23 documents, "High Risk for Urinary Tract Infection due to: Indwelling Catheter, Obstruction, With Need Presenting: During Stay. Resident will not experience s/s (signs/symptoms) of urinary tract infection each</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>week through review date. Change catheter and drainage bag per MD (Medical Doctor) orders. Empty catheter drainage collection bag QS (every shift). Ensure catheter tubing and drainage bag are properly positioned to prevent urinary back-flow or contamination. Foley: Fr (French):16 Bulb Size: 5-10 cc (Cubic Centimeters). Follow up with Nephrology as ordered."</p> <p>R2's "Order Summary Report" printed 2/28/23 documents 3/31/22 orders for "Foley Catheter: 16 French 5-10 mL (milliliter) balloon to gravity drainage" and "Foley catheter care every shift related to obstructive reflux uropathy, unspecified."</p> <p>On 2/28/23 at 11:48 AM, V2, Director of Nursing (DON), stated, "We do peri care once a shift and we work 12-hour shifts.</p> <p>R2's "Provide catheter/Peri care QS (every shift) 30 Day Look Back" dated 3/1/23 documents R2 only received catheter care once per day on 2/3/23, 2/8/23, 2/11/23, 2/15/23, and 2/20/23.</p> <p>The Facility's "Monthly Infection Control Log" documents R2 had UTI's on 12/19/22, 1/24/23, and 2/8/23. The UTIs on 12/19/22 and 2/8/23, and 2/22/23 were caused by the organism Escherichia coli.</p> <p>R2's Progress Notes dated 12/22/22 at 12:48 PM document, "When told to "suck" on straw for water, resident blew bubbles into cup, needing repetitive instruction to take morning medications. Sent to (Local) hospital via ambulance due to change in condition. Tachycardia (HR [heart rate] 125), O2 (Oxygen Saturation) 87%, dark urine. (V10, Nurse Practitioner) aware and husband contacted."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R2's "Hospitalist History and Physical" dated 2/22/23 documents, "73-year-old with multiple medical problems presented with altered mental status, she is a nursing home resident and staff noticed increased confusion with hypoxia. In the ED (Emergency Department) she was hypotensive and found to have a UTI, she was given a fluid bolus and blood pressure improved. Admitted for further care." "Plan: Admit to inpatient for sepsis with the source of CAUTI."</p> <p>R2's Hospital Records document urine culture collected 2/22/23 was positive for Providencia Stuaritii and Escherichia Coli, (E. Coli), with probable Extended Spectrum Beta Lactamase, (ESBL).</p> <p>On 2/28/23 at 11:48 AM, V2, Director of Nursing, (DON), stated, "We were just notified that (R2) will not be returning from the hospital today. They are wanting to keep her for a couple more days so she can finish up her course of IV, (intravenous), antibiotics."</p> <p>On 3/1/23 at 1:56 PM, V10, Nurse Practitioner, stated, "(R2) has a chronic (indwelling urinary catheter) and is a larger person, so that is setting her up for issues. The infective organism, E. coli, more than likely was caused from bowel incontinence. Bowel incontinence can absolutely contribute to UTIs. (R2) didn't used to have many UTI's and she has had the catheter the whole time, so something has changed. V10 stated UTIs caused by E coli are most likely caused due to poor or incomplete incontinent or catheter care."</p> <p>2-R1's Face Sheet documents R1 has diagnoses including obstructive and reflux uropathy, chronic</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>kidney disease, unspecified, personal history of malignant neoplasm of bladder, multiple sclerosis, and benign prostatic hypertrophy without lower urinary tract symptoms.</p> <p>R1's MDS dated 2/2/23 documented R1 was moderately cognitively impaired, required extensive 2+ person assistance for bed mobility, required total dependence of 2+ persons for transfer, had an indwelling catheter, was occasionally incontinent of bowel, and had one stage 2 pressure ulcer.</p> <p>R1's Care Plan dated 1/27/23 documents, "High Risk for Urinary Tract Infection due to: Indwelling Catheter r/t (related to) Obstructive and Reflex Uropathy/Neuromuscular Dysfunction of Bladder. Resident will not experience s/s of urinary tract infection each week through review date. Change catheter and drainage bag per MD (Medical Doctor) orders. Empty catheter drainage collection bag QS (every shift). Ensure catheter tubing and drainage bag are properly positioned to prevent urinary back-flow or contamination. Labs as ordered. Provide catheter/Peri care QS."</p> <p>R1's "Order Summary Report" printed 3/1/23 documents, "Foley Catheter: 16 French 10 mL (milliliter) balloon to gravity" dated 1/31/23 and "Foley catheter output every shift" dated 1/27/23.</p> <p>The Facility's "Provide catheter/Peri care QS Look Back" for the last 30 days documents R1 only received peri care once a day on 2/3/23, 2/7/23, 2/9/23, 2/21/23, 2/24/23, and 2/27/23.</p> <p>R1 is not listed on the Facility's "Infection Control Log" for January or February 2023. R1's Progress Notes from 2/7/23, 2/8/23, 2/9/23, 2/10/23 and 2/12/23 all documented R1 continued on</p>	S9999		

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S9999	<p>Continued From page 5 antibiotic for UTI.</p> <p>R1's Progress Notes dated 2/27/23 at 6:42 PM document, "Changed resident's foley bag and collected a UA (urinalysis) due to gross amount of sediment in urine. Resident tolerated procedure with no pain or complaints."</p> <p>R1's Progress Note by V10, Nurse Practitioner, on 2/28/23 at 11:28 AM documents, "Urinary tract infection, site not specified. Start Cipro 500mg BID (twice daily) x 10 days. Encourage increase in oral fluids. Await final urine C&S (Culture and Sensitivity) results."</p> <p>R1's Physician Order dated 2/28/23 documents, "Cipro Oral Tablet 500 mg - Give 1 tablet by mouth every 12 hours for UTI until 3/9/23."</p> <p>On 2/28/23 at 4:04 PM V7, Certified Nursing Assistant (CNA) performed catheter care for R1. V7 washed her hands and donned gloves, then used disposable wipes to cleanse R1's penis, scrotum and catheter tubing. V7 dabbed around the head of R1's penis, not fully cleansing the entire area, then wiped his right and left groin with disposable wipes. V7 only wiped small areas of R1's penile shaft and scrotum and did not thoroughly cleanse either area. When V7 had put a new adult diaper under R1 and was preparing to fasten the sticky tabs to hold it closed, R1 still had white crumbly debris sticking to his scrotum and penis where it had not been thoroughly cleansed. V7 stated this was probably old barrier cream from yesterday. V7 did not try to cleanse the debris off R1's penis or scrotum but, fastened the diaper and repositioned him in bed.</p> <p>On 3/1/23 at 1:50 PM, V2, Director of Nursing</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>(DON), stated she would expect staff to perform complete catheter care, including cleansing around the insertion site of the catheter, cleansing the entire penis and scrotum, and cleansing the catheter tubing.</p> <p>On 3/1/23 at 1:56 PM, V10, Nurse Practitioner, stated, "There should not be any remaining residue or debris after peri care is done. If the area is not completely cleaned it can cause UTIs or skin breakdown. All of a sudden we have been treating lots of UTIs, and maybe some of them could have been prevented."</p> <p>3. On 3/1/23 at 2:40 PM V12, CNA performed catheter care for R4. R4's penis is split, and his catheter is inserted just above his scrotum, not in the tip of his penis. V12 hand sanitized and donned gloves and cleansed R4's right and left groin, using a back-and-forth wiping motion, recontamination of areas he just cleansed. V12 wiped the head of R4's penis with two swipes with disposable wipes, not thoroughly cleansing all around the head of the penis or down the shaft of the penis, and he did not cleanse around the catheter where it is inserted into the penile shaft, just above the scrotum.</p> <p>R4's Face Sheet documents his diagnoses to include Obstructive and Reflux Uropathy and Benign Prostatic Hyperplasia with Lower Urinary Tract Symptoms.</p> <p>MDS dated 1/16/23 documents R4 is moderately cognitively impaired and requires extensive assist with bed mobility, dressing and toileting. It further documents he is dependent on staff for transfers and independent with eating. Per the MDS R4</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>was admitted with one stage 3 pressure ulcer and 1 deep tissue injury. R4 has an indwelling urinary catheter and is always incontinent of bowel.</p> <p>R4's Care Plan dated 1/17/23 documents: High Risk for Urinary Tract Infection due to: Indwelling Catheter, With Need Presenting: greater than 6 months prior to Admission related to (r/t) Obstructive and Reflux Uropathy. The goal for this care plan is documented as: Resident will not experience s/s of urinary tract infection each week through review date. Interventions for this care plan include: Provide catheter / Peri care QS, (every shift), and Provide thorough perineal hygiene daily.</p> <p>Review of R4's Electronic Medical Record documents, on his "Provide Catheter/Peri Care QS look back, dated 2/1/23 to 2/28/23, that R4 only received catheter care one time instead of every shift as ordered on February 2, 3, 4, 6, 8, 11, 18, 22, and 28.</p> <p>The Facility's "Catheter Care Daily (Male)" Policy issued 9/15/19 documents, "Purpose: To provide direct care staff with guidelines for the administering proper catheter care to male residents." "Retract foreskin at site of catheter insertion. Cleanse around meatus in circular motion. Cleanse area at insertion site, moving away from the opening, taking care not to pull on catheters, or advance further. Wash from front to back, using a new area of the washcloth with each cleansing."</p> <p>The facility's policy, Catheter Care Daily (Female) dated 9/15/19 documents, "Policy: Catheter care will be provided daily and as needed to all residents who have an indwelling catheter to reduce the incidence of infection."</p>	S9999		
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