

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010136	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/13/2023
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NAME OF PROVIDER OR SUPPLIER CROSSROADS CARE CTR WOODSTOCK	STREET ADDRESS, CITY, STATE, ZIP CODE 309 MCHENRY AVENUE WOODSTOCK, IL 60098
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b)3) 300.1220b)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to keep an indwelling urinary catheter bag below the level of the bladder, clean the end to the drain on the catheter bag, and ensure a secure device was in</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>place for 3 of 3 residents (R59, R22, & R6) reviewed for catheters in the sample of 19. This failure resulted in R59 sustaining trauma to the tip of his penis.</p> <p>The findings include:</p> <p>1. On 4/12/23 at 9:10 AM, R59 was sitting up in bed and had a urinary catheter drainage bag attached to the lower side of his bed. R59 stated V11 LPN (Licensed Practical Nurse) had just recently started putting an anchor on the catheter tubing. R59 stated he doesn't want his catheter to get pulled out on accident.</p> <p>On 4/12/23 at 9:30 AM, V11 LPN (Licensed Practical Nurse) stated R59 has had urogenital damage because the tape that was supposed to secure the catheter tubing kept pulling and coming off. V11 stated it didn't stick to R59's skin like it should. V11 stated the secure tape for the catheter tubing was not efficient enough to keep catheter tubing in place and caused damage to the end of the penis. V11 stated next month R59 must have surgery to get a suprapubic because of the damage. V11 stated she went and bought a different secure device for R59's catheter two weeks go with her own money. V11 stated she told the facility about it and they couldn't order them for some reason. V11 stated she helps the CNA's with care and she does wound care. V11 stated there were times when she would come in and nothing would be in place to secure the catheter. V11 stated R59's catheter has been pulled out before.</p> <p>On 4/12/23 at 9:46 AM, V11 LPN went into R59's room and he did not have a device in place to secure the catheter tubing. V11 stated the catheter secure device they have used doesn't</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>work very well to keep the tubing anchored and comes off. R59 stated his catheter has been pulled out before and has caused damage to his penis.</p> <p>On 4/12/23 at 1:42 PM, V2 DON (Director of Nursing) stated catheter tubing should be anchored so the tubing doesn't tug or get pulled out and cause trauma. V2 stated she did not know there was any problem with R59 and his catheter until V11 brought it to her attention two weeks ago. V2 stated V11 had her go into R59's room and showed her R59 did not have anything in place to anchor his catheter tubing. V2 stated R59's urinary meatus was torn and the tubing wasn't anchored. V2 stated that she and V11 discovered together that the anchor device they used for R59 was not working for him. V2 stated she went online shopping to start looking for a different device but did not purchase anything else to anchor R59's catheter. V2 stated she didn't make any changes to secure the catheter tubing. V2 stated, "I see I should have done that."</p> <p>V13's Progress Note dated 3/27/23 for R59 showed she saw him that day related to his chronic indwelling urinary catheter with urogenital trauma; urology referral. V13's note stated the tip of R59's penis was excoriated and splitting. V13 discussed the need for a urology appointment and the possibility of a suprapubic catheter.</p> <p>On 4/13/23 at 12:20 PM, V13 NP (Nurse Practitioner) stated R59 had a catheter in and that was what caused the trauma to his penis. V13 stated she did not know how consistent they were with anchoring R59's catheter tubing. V13 stated, "It is standard procedure and common sense to anchor the catheter tubing. I would expect it to be utilized for safety to prevent</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>injuries to the ureter and bladder. I saw him when the injury was noticed and assessed him. I ordered a urology consult for placement of a suprapubic catheter because of the trauma and to prevent future trauma. The trauma didn't just happen overnight. I can't say 100 percent that the trauma was because the tubing wasn't secured but it could have contributed to it."</p> <p>The Admission Record for R59 printed on 4/12/23 showed diagnoses including cervical spinal cord injury, muscle weakness, need for assistance with personal care, C5 - C7 incomplete quadriplegia, hypertension, stage 4 pressure ulcer of the sacrum, and neuromuscular dysfunction of the bladder.</p> <p>The Care Plan dated 10/17/22 for R59 with a target date of 7/12/23</p> <p>The MDS (Minimum Data Set) dated 1/20/23 for R59 showed no cognitive impairment; total dependence on staff for bed mobility, transfers, and toilet use. Extensive assistance needed for dressing and bathing.</p> <p>The facility's Catheter Care policy (7/14/21) showed, evaluate need for catheter securement device and implement if indicated.</p> <p>//</p> <p>2. R22's Admission Record, printed by the facility on 4/13/23, showed he had diagnoses including paraplegia, Alzheimer's disease, schizoaffective disorder, anxiety disorder and neuromuscular dysfunction of bladder. R22's facility assessment dated 1/3/23 showed he had moderately impaired cognition (BIMS score of 11). The assessment showed R22 had an indwelling catheter and he was dependent on staff for toileting and dressing. R22's Order Summary Report for active orders as</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>of 4/13/23 showed an order for an indwelling urinary catheter. R22's ADL (activities of daily living) plan of care, with a revision date of 1/15/21, showed he has an ADL self-care deficit related to paraplegia, anxiety disorder, contracture of unspecified knee, and chronic pain. The plan of care showed R22 requires total dependence of one staff for toileting. R22's Indwelling Suprapubic Catheter plan of care, with a revision date of 1/15/21, showed he had an indwelling suprapubic catheter related to neuromuscular dysfunction of bladder and paraplegia.</p> <p>On 4/11/23 at 1:45 PM, V17 (Certified Nursing Assistant-CNA) was emptying R22's urinary drainage bag. V17 was having difficulty closing the lock on the tubing for the urinary drainage bag, to stop the flow of urine into the cylinder that she was emptying the urine into for disposal. The spout at the end of the tubing was immersed in the urine as it was overflowing from the cylinder. After emptying the cylinder and emptying more urine from the urinary drainage bag into the cylinder, V17 reattached the tubing to the urinary drainage bag without disinfecting the end of the tubing.</p> <p>On 4/12/23 at 1:36 PM, V17 (CNA) said she should have used alcohol to clean the end of the tubing after emptying the catheter bag, to prevent infection.</p> <p>On 4/12/23 at 1:46 PM, V16 (CNA) said after emptying a catheter bag, the tubing should be cleaned with alcohol before closing and reconnecting the tubing to the bag.</p> <p>On 4/12/23 at 3:12 PM, V2 (Director of Nursing-DON) said the catheter tubing should</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>have been cleaned with alcohol before closing the tubing and reconnecting it back to the catheter bag for infection control.</p> <p>The facility's policy and procedure titled Urinary Drainage Bag-Emptying, with a revision date of 4/2005, showed the purpose of the policy was to empty the resident's urinary drainage bag without contamination, and measure and record amount of intake/output record. The policy showed "3. Bacteria grows rapidly inside the urinary drainage bag. If urine from the drainage bag is allowed to flow back into the bladder, it can cause a bladder infection which can travel up the urinary system to the kidneys...8. Make sure that the drainage spout and the tubing are kept off of the floor..." The procedure showed "4. Detach the spout and point it into the center of the measuring container, not letting the tubing touch the sides of the container (to prevent contamination of the tubing). 5. Unclamp the spout and drain the urine. Use the alcohol pad to wipe off the spout, Re-clamp the spout and replace it in the holder..." The rationale listed on the procedure for step 5 was that it decreases the amount of bacteria left on the spout after opening to empty.</p> <p>//</p> <p>3. R6's face sheeted printed on 4/13/23 showed diagnoses including but not limited to diabetes mellitus with chronic kidney disease, neuromuscular dysfunction of the bladder, and chronic respiratory failure with hypoxia. R6's facility assessment showed no cognitive impairment and extensive staff assistance needed for dressing, toilet use, personal hygiene, and transfers.</p> <p>R6's April 2023 physician's order summary showed an order started on 12/8/21 for a suprapubic catheter and a second order started</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>on 3/23/23 for catheter care every shift. The same order summary showed an order started on 4/4/23 for doxycycline hyclate (antibiotic) 100 milligrams every morning and at bedtime for 10 days.</p> <p>On 4/11/23 at 11:56 AM, R6 said she has a UTI (urinary tract infection) and is being treated for it with an antibiotic. At 1:25 PM, V9 (Certified Nurse Aide) donned a pair of gloves and got supplies to empty R6's urinary drainage bag. V9 opened the drainage tube and wiped it off with several peri wipes (incontinence wipes). V9 allowed the urine to flow into a collection beaker and again wiped the tubing off with the peri wipes. V9 reinserted the tubing back into the closure device. V9 preformed peri care to R6 and placed the drainage bag on the mattress, near the foot of the bed. R6 was rolled several times from side to side while the bag remained on top of the bed. At 1:45 PM, V7, V8, and V9 (Certified Nurse Aides) transferred R6 from the bed to a wheelchair using a mechanical lift. R6's drainage bag was held above the bladder several times during the transfer.</p> <p>On 4/13/23 at 10:06 AM, V9 said we need to wipe the tubing with alcohol pads or peri wipes. Either one is okay to use. It is important to cleanse the tubing properly to prevent UTIs or bladder infections. Drainage bags should remain below the level of the bladder during care. If it is above the stomach, urine can drain the wrong way and hurt the resident. Germs could travel up the tubing and get into the bladder.</p> <p>On 4/13/23 at 10:14 AM, V2 (Director of Nurses) said the aides should be using alcohol wipes to cleanse catheter tubing before and after emptying the bag. It is important to remove contamination</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>or anything it potentially touched at emptying. Peri wipes should not be used. It does not have the sanitization properties that alcohol has. There is the potential for bacteria to travel back up and into the bladder, causing UTIs. V2 said the bags should be always below the level of the bladder. Placing them on the foot of bed is not low enough. Staff should be keeping it below the bladder at transfers also. V2 verbally confirmed R6 was currently on an antibiotic to treat a urinary tract infection.</p> <p>The facility Urinary Drainage Bag-Emptying policy revision dated 4/2005 states: "2. The bag must always hang below the level of the bladder to prevent the flow of urine back into the bladder and to allow gravity to flow". The policy further states under the procedure section: "5. Unclamp the spout and drain the urine. Use the alcohol pad to wipe off the spout. Re-clamp the spout and replace it in the holder. Rational: "Decreased the amount of bacteria left on the spout after opening to empty." (B)</p>	S9999		