

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012553	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/24/2023
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NAME OF PROVIDER OR SUPPLIER BELLA TERRA SCHAUMBURG	STREET ADDRESS, CITY, STATE, ZIP CODE 675 SOUTH ROSELLE ROAD SCHAUMBURG, IL 60193
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S 000	Initial Comments Complaint Investigation 2313168/IL158794	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Section 300.1210 General Requirements for	S9999	<p>Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure adequate pain management was provided for 1 of 5 residents (R2) reviewed for pain control in the sample of 5. This failure resulted in R2 experiencing unrelieved pain after a fracture.</p> <p>The findings include:</p> <p>On 4/24/23 at 9:52 AM, V2, Director of Nursing (DON), said R2 has a lot of pain due to advanced cancer. R2 had increasing pain on Saturday (4/15/23).</p> <p>On 4/24/23 at 12:21 PM, V9, Licensed Practical Nurse (LPN), said she was R2's nurse on the day shift (7 AM to 3:30 PM) on 4/15/23. V9 said R2 requested pain medication around 8:00 AM and she administered it. V9 said R2 has bone cancer and they have to be very careful with R2's care due to his cancer and chronic pain. V9 said around lunch, R2 still had pain. V9 said R2 had a BM and they were unable to clean his backside due to his pain. V9 said she told the evening shift</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>nurse they were unable to change R2 due to his pain not being relieved by the narcotics she gave around 8:00 AM and again around lunch. V9 said she called R2's doctor for an X-ray. V9 said the following day (4/16/23), the night shift nurse told her R2 had been in too much pain during the night to wait for the in house x-ray results, so they sent him to the hospital.</p> <p>On 4/24/23 at 2:55 PM, V16, LPN, said she was R2's nurse on the evening shift (3 PM to 11:30 PM) on 4/15/23. V16 said R2 complained of pain in the left knee. V16 said she spoke with R2's daughter and was told not to change R2 because he was in too much pain. V16 said she did not contact R2's doctor during her shift. V16 then said R2 told her he was not in pain. On 4/15/23 at 6:54 PM, V16 documented an eMAR note which rated R2's pain a "0." However, V16 said she gave R2 pain medication around "9 something." V16 said when she gives pain medication, she documents it on the Medication Administration Record (MAR). R2's MAR provided by the facility for 4/1/23-4/30/23 (printed 4/24/23) does not show any documentation of R2 receiving PRN (as needed) Oxycodone (narcotic pain medication) after 3:30 PM on 4/15/23. There is no correlating documentation in R2's Progress Notes to explain why or when R2 may have received pain medication while V16 was his nurse on 4/15/23 nor was there documentation regarding R2's doctor being contacted during that time.</p> <p>On 4/24/23 at 2:41 PM, V15, Registered Nurse (RN), said she was R2's nurse during the night shift on 4/15/23 going into 4/16/23. V15 said she went to check on R2 and R2 told her he was in pain and did not want to be touched. V15 said R2 complained of pain when they tried to change him or give him care. V15 said she believes R2 had</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>been rating his pain a 7 or 8 on a 0-10 scale. V15 said R2 was not comfortable. V15 said she did not administer any pain medications to R2. V15 said when pain medication is given, it is documented on the MAR. V15 said she contacted R2's doctor and was told to send him to the hospital because they could not control his pain.</p> <p>R2's Progress Notes written by V15 on 4/15/23 at 11:15 PM show V15 attempted to call R2's doctor and was waiting for a return call and R2 was refusing care due to pain of his left knee and left hip. V15 noted swelling to R2's left knee. V15's documentation on 4/16/23 at 2:15 AM in R2's General Progress Note shows V15 spoke to R2's doctor and received an order to send R2 to the hospital for further evaluation. R2 was sent to the hospital at 3:20 AM and at 2:16 AM R2 continued to complain of pain to his left leg. No other pain interventions were documented as being attempted.</p> <p>On 4/24/23 at 1:30 PM, V18, Emergency Medical Personnel (EMS), said he went to the facility on a 911 call and the nurse said R2 could not be moved due to being in so much pain. V18 said R2 was in a lot of pain and no one called EMS until 3 AM. V18 said they gave R2 pain medication in the ambulance.</p> <p>R2's Admission Record dated 4/24/23 shows R2's diagnoses include, but are not limited to, pathological fracture of the left femur, weakness, fatigue, reduced mobility, malignant neoplasm of the lung, pain in left hip, and malignant neoplasm of unspecified bones. R2's MAR shows he received Oxydocone on 4/15/23 at 8:20 AM and a last documented dose at 3:30 PM. On 4/15/23 at 3:52 PM, V9 documented that R2's pain medication was ineffective and rated R2's pain a</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>5. R2's Physician's Order Sheets (POS) dated 4/24/23 does not show any new medication ordered in April of 2023.</p> <p>The facility's Pain Policy (Revised 7/28/22) shows, " After the administration of PRN pain medication, the resident will be assessed for the effectiveness of the pain medication. If the resident is still unrelieved of pain despite pharmacologic and nursing measures, the resident's physician will be called to refer to the lack of relief. It is important that pain medication will be administered to residents prior to repositioning. If despite the administration of pain medication. The resident still complains or shows signs of pain. The staff will stop the procedure and allow more time. If the resident continues to exhibit signs of pain afterwards, the nurse will call the physician and obtain additional pain relieving interventions.</p> <p>(B)</p>	S9999		
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