

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007876</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/20/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>DOWNERS GROVE REHAB &amp; NURSING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3450 SARATOGA AVENUE DOWNERS GROVE, IL 60515</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Complaint Investigation 2373083/IL158689	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210c) 300.1210d)2) 300.1210d)3) 300.1210d)5)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure residents</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>identified as being at risk for pressure ulcers were provided interventions to prevent the development of facility-acquired pressure ulcers. The facility also failed to follow their policy for documentation and assessment of the facility-acquired pressure ulcers and implement new interventions to promote healing and prevent the further development of additional pressure ulcers. This failure resulted in R2 developing a facility-acquired Stage 2 pressure ulcer to the left outer ankle.</p> <p>This applies to 2 of 3 residents (R1, R2) reviewed for pressure ulcers in the sample of 7.</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>The EMR shows R2 was admitted to the facility on June 2, 2022. R2 has multiple diagnoses including, COPD (Chronic Obstructive Pulmonary Disease), hypertension, muscle weakness, weakness, protein-calorie malnutrition, heart failure, chronic kidney disease, and glaucoma.</li> </ol> <p>R2's MDS dated March 15, 2023 shows R2 has moderate cognitive impairment, requires supervision with eating, extensive assistance with bed mobility, dressing, and personal hygiene, and is totally dependent on facility staff for toilet use and bathing. R2 is always incontinent of bowel and bladder. R2's MDS continues to show R2 is at risk of developing a pressure ulcer and did not have a pressure ulcer at the time of the MDS assessment.</p> <p>R2's care plan, initiated July 30, 2022 shows R2 has the potential for impaired skin integrity related to impaired mobility, incontinence, prefers to stay in bed. As of April 17, 2023, R2's care plan was</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>not updated to show interventions for R2's left lateral foot pressure ulcer and buttocks pressure ulcer.</p> <p>The EMR shows a physician order dated December 7, 2022 for "CNA (Certified Nursing Assistant) to assist resident up in the wheelchair between 0700 (7:00 AM) - 930 (9:30 AM) every day. Nurse to document if patient refuses." The order is not shown on the MAR (Medication Administration Record) or TAR (Treatment Administration Order) to ensure facility nursing staff have a place to document acknowledgement of the order or R2's refusal. The facility does not have documentation to show R2 was assisted to the wheelchair daily or that the resident refused to get up to the wheelchair.</p> <p>On April 17, 2023 at 9:45 AM, R2 was sitting up in bed. R2's bilateral feet were resting on the bed, with his bilateral heels and the left lateral side of his foot resting on the mattress. A pair of foam boots were noted to be on the wheelchair near R2's bed.</p> <p>On April 17, 2023, at 11:30 AM, R2 was sitting up in bed with his heels and lateral side of his left foot resting on the mattress. V11 (RN) said R2 prefers to stay in bed and always stays in the same position in his bed. R2's foam boots were noted to be on R2's wheelchair across the room.</p> <p>On April 17, 2023 at 2:45 PM, R2 was sitting up in bed with his bilateral heels and lateral side of his left foot resting on the mattress.</p> <p>On April 18, 2023 at 10:52 AM, R2 was sitting up in his bed. V16 (CNA-Certified Nursing Assistant) and V17 (CNA) provided incontinence care to R2. R2's incontinence brief was soaked with urine.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>V16 and V17 said the folded sheet under R2's buttocks and the bed sheet were soaked with urine, approximately 6 to 8 inches from R2's left side. A strong urine odor was present, and the sheets had a dark brown dried ring around the urine-soaked area. A dressing covered a wound on R2's buttocks.</p> <p>On March 10, 2023 at 3:59 PM, V11 (RN) documented, "...Writer also noted a wound on his left mid, lateral foot. Wound nurse and MD made aware." The facility does not have documentation to show R2 was seen by the wound care physician for the left lateral wound until April 18, 2023.</p> <p>The EMR shows an order dated March 10, 2023 to paint betadine to left medial lateral heel daily and as needed. The facility does not have documentation to show the wound care was administered on March 14 and 19, 2023. The order was discontinued on March 22, 2023.</p> <p>The EMR shows an order dated March 22, 2023 to paint left medial lateral (no site specified) daily and as needed every day shift for wound. The facility does not have documentation to show the wound treatment was administered on March 23, 27, 28, 29, 2023 and April 1, 6, and 9, 2023.</p> <p>On April 18, 2023 at 11:03 AM, V18 (Agency RN) was asked if she provided wound care to R2's left lateral foot. V18 said, "I am from agency. I didn't even look at the TAR. That's up to the wound nurse."</p> <p>On April 18, 2023 at 11:10 AM, V15 (Wound Care Physician) and V3 (Wound Care Nurse) provided wound care to R2. V3 lifted R2's left leg from the bed to visualize R2's left lateral foot (outer foot)</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>pressure ulcer. A second wound was visible on R2's left outer ankle. V3 and V15 did not acknowledge the presence of the ankle wound and did not assess the ankle wound. V3 set R2's leg down on the bed. This surveyor asked V3 if she was aware of a wound on R2's left ankle and V3 said no. This surveyor asked V3 and V15 to re-examine R2's left lateral leg. V3 lifted R2's left leg from the bed a second time, and V15 identified a Stage 2 pressure ulcer on R2's left outer ankle. V15 said the wound on R2's ankle is a Stage 2 pressure ulcer. V3 (Wound Care Nurse) said the wound on R2's left ankle is a newly developed, facility-acquired pressure ulcer as of April 18, 2023 and she was not aware of the pressure ulcer. R2 was turned to his left side. A pressure ulcer was visualized on R2's buttocks. V3 (Wound Care Nurse) continued to say the pressure ulcers on R2's buttocks and left lateral foot are facility-acquired pressure ulcers. V15 said, "The wound on R2's left ankle is a Stage 2 pressure ulcer. The wound on his buttocks is a DTI (Deep Tissue Injury). They need to get a low air loss mattress for this resident. Pressure is the cause of his wounds, and if he is not being moved from that position or wearing the foam boots, then floating his feet with a pillow is the best option for him, especially if he refuses the boots. They need to change his position." V15 continued to say R2 was not referred to him to be seen for the pressure ulcer identified on R2's left lateral foot on March 10, 2023, and this was his first assessment of R2's current pressure ulcers. V15 said, "If they do not put the residents on a referral list for me to see, then I do not know about the wounds and I do not see the residents."</p> <p>V15's (Wound Care Physician) progress note dated April 18, 2023 shows the following wound documentation:</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>"Site #1: Unstageable DTI of the left buttock partial thickness, Etiology: Pressure. Wound size: 2 x 2 x not measureable cm. Recommendations: Off-load wound, turn side to side in bed every 1-2 hours if able; low air loss mattress.</p> <p>Site #2: Stage 2 pressure wound of the left, lateral ankle partial thickness. Etiology: Pressure. Wound size: 0.8 x 0.8 x not measurable cm. Recommendations: Off-load wound, pressure off-loading boot, float heels in bed.</p> <p>Site #3: Stage 2 pressure wound of the left lateral foot, partial thickness. Etiology: Pressure. Wound size: 1.0 x 0.8 x not measurable cm. Recommendations: Off-load wound, pressure off-loading boot, float heels in bed."</p> <p>On April 18, 2023 at 1:26 PM, R2 was sitting up in bed eating lunch. R2's bilateral heels and the lateral side of his left foot were resting on the mattress. R2's heels were not off-loaded and R2 was not wearing foam boots.</p> <p>2. The EMR (Electronic Medical Record) shows R1 was admitted to the facility on July 17, 2020 with multiple diagnoses including hemiplegia and hemiparesis following cerebral infarction affecting his right dominant side, dementia, paroxysmal tachycardia, polyneuropathy, seizures, major depressive disorder, anxiety, repeated falls, peripheral vascular disease, chronic atrial fibrillation, right eye blepharitis, anemia, right shoulder pain, insomnia, anxiety, spinal stenosis, and sciatica.</p> <p>R1's MDS (Minimum Data Set) dated March 17,</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>2023 shows R1 has severe cognitive impairment, is able to eat with supervision, requires limited assistance with bed mobility, and extensive assistance with all other ADLs (Activities of Daily Living). R1 is frequently incontinent of bowel and bladder. R1's MDS continues to show R1 is at risk of developing pressure ulcers and did not have pressure ulcers at the time of the MDS assessment.</p> <p>On April 14, 2023 at 10:02 AM, V11 (RN-Registered Nurse) documented R1 had a right toe open blister measuring 1 cm (centimeter) by 1 cm. The documentation does not show which of R1's right toes had the open blister, or the location of the blister on R1's toe, the stage of the wound, type of tissue, the surrounding tissue description and presence/absence of pain with the pressure ulcer.</p> <p>On April 17, 2023 at 9:45 AM, R1 was sitting up in a wheelchair in his room. R1's wheelchair did not have foot/leg rests in place and R1's bilateral feet were resting on the floor of his room. R1 had bilateral elastic wraps extending from below his knees to each foot. R1 was wearing non-skid socks over the tops of his feet. The non-skid socks did not cover R1's heels, and his bare heels were resting on the floor. R1's bilateral legs appeared swollen from above his knees to his feet. R1 said, "I have a sore on my butt and on my toe and it really hurts." R1 continued to say he has felt panicky lately when lying in bed and has spent the last three weeks sitting up in his wheelchair at night.</p> <p>On April 17, 2023 at 9:58 AM, V11 (RN) said R1 should have his legs elevated off of the floor while sitting in the wheelchair. V11 continued to say R1 has preferred to sit up in his wheelchair over the</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>last three weeks due to shortness of breath. V11 said R1 does not have foam boots to offload his feet while sitting in the wheelchair.</p> <p>On April 17, 2023 at 11:30 AM, R1 continued to sit up in his wheelchair with his feet resting on the floor.</p> <p>On April 17, 2023 at 12:17 PM, V2 (DON-Director of Nursing) said, "We did not put in new care plan interventions to address [R1's] pressure ulcer. We were aware he was wanting to sit in the wheelchair and refusing to go to bed over the last three weeks. We did not put interventions in place to prevent a pressure ulcer while he continued to sit up in the wheelchair."</p> <p>On April 18, 2023 at 8:50 AM, R1 was sitting in a wheelchair in his room eating his breakfast. R1's bilateral feet were resting on the floor. A new recliner chair was present in R1's room. R1 said, "I have not tried to the recliner yet."</p> <p>On April 18, 2023 at 11:28 AM, V3 (Wound Care Nurse) and V11 (RN) transferred R1 from the wheelchair to his bed to provide wound care. V3 removed the bilateral elastic wraps from R1's lower legs. R1's legs appeared swollen from above his knees to the tips of his toes. His bilateral lower legs were red, with the right lower leg appearing redder than the left lower leg. R1 complained of pain on his right heel. V15 (Wound Care Physician) provided wound care to R1's right great toe. V15 was able to obtain bilateral pulses in R1's feet using a doppler device. V15 said the wound on R1's toe is a Stage 3 pressure ulcer and the wound required debridement. V15 continued to say, "The biggest issue for this resident is incontinence and pressure. Also, the fact that he wants to sit in his</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>wheelchair. A recliner will definitely help him offload his feet, or if he would be able to lay in bed for a while and offload his feet." V3 (Wound Care Nurse) turned to V15 and asked if R1's wound treatment should be administered three times a week. V15 said, "No. [R1's] pressure ulcer treatment to his right great toe should be administered daily."</p> <p>The EMR shows the following order entered by V3 (Wound Care Nurse) for R1, dated April 18, 2023 at 11:57 AM: "Right big toe wound: Cleanse with NS (Normal Saline), pat dry and cover with leptospermum honey, calcium alginate and island dressing every day shift every Tuesday, Thursday, Saturday."</p> <p>On April 18, 2023, V15 documented the following regarding R1's pressure ulcer: "Stage 3 pressure wound of the right, first toe, full thickness. Etiology: pressure. Wound size (Length x Width x Depth): 1 x 1.2 x 0.1 cm. Exudate: Moderate serous. Additional wound detail: Venous and arterial are cofactors. Dressing treatment plan: Leptospermum honey apply once daily for 30 days. Alginate calcium apply once daily for 30 days. Secondary dressing(s): Gauze island with border apply once daily for 30 days." Recommendations: Off-load wound, elevate leg(s). No shoes unless open-toed. Plan of care reviewed and addressed: The best medical estimate of the time required for this wound to heal with continued physician evaluation and intervention is 69 days. This estimate is made with an 80 percent degree of certainty."</p> <p>The facility's undated Pressure Injury Prevention and Management Policy shows: "Policy: The intent of this organization is to develop and maintain systems and processes to ensure that</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>the resident does not develop pressure ulcers/injuries (PU/PIs) unless clinically unavoidable and that the facility provides care and services consistent with professional standards of practice to: Promote the prevention of pressure ulcer/injury development; promote the healing of existing pressure ulcers/injuries (including prevention of infection to the extent possible); and prevent development of additional pressure ulcer/injury. Evaluation/Assessments: 1. Evaluation/assessment of pressure ulcer/injury will be completed weekly and with significant change in condition of the ulcer/injury by a licensed nurse and/or practitioner. 2. Documentation of the evaluations/assessment of the pressure ulcer/injury will be maintained in the resident's medical record. Documentation may include a. Location of ulcer/injury. b. Date that the ulcer/injury was acquired (when known). C. Description of the ulcer/injury to include stage, measurements (length, width, depth), presence/absence of any tunneling or undermining, type of tissue (epithelial, granulation, sough, necrosis, etc.), presence/absence and type of drainage, surrounding tissue description, and presence/absence of pain with the ulcer/injury. d. Treatment and interventions to promote healing. Treatment Protocols: 1. Treatments will be ordered by the physician/practitioner. ...5. Treatments, including preventive interventions, will be documented in the resident's medical record. 6. The physician/practitioner will be notified of the resident's refusal of prescribed treatments and/or interventions for prevention and care. Investigations: 1. If the resident develops a facility-acquired or worsening pressure ulcer/injury, the facility will conduct an investigation to causative factors. 2. Interventions to promote healing the acquired or</p>	S9999		
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NAME OF PROVIDER OR SUPPLIER  <b>DOWNERS GROVE REHAB &amp; NURSING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3450 SARATOGA AVENUE DOWNERS GROVE, IL 60515</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	Continued From page 11  worsening pressure ulcer/injury and to minimize recurrence of development will be incorporated into the resident's care plan."  <b>(B)</b>	S9999		