FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ COMPLETED C IL6008064 B. WING 05/10/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **490 WEST 16TH PLACE** APERION CARE CHICAGO HEIGHTS CHICAGO HEIGHTS, IL 60411 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) -COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S 000 Initial Comments S 000 Complaint Investigation: 2392801/IL158347 S9999 Final Observations S9999 Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b) 300.1810e) 300.1810k) 300.1820c)2)4)B) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to Attachment A Statement of Licensure Violations

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the

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time, a missing person's report has been filed and

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given, follow ups discussed. Patient verbalized

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FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING IL6008064 05/10/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 490 WEST 16TH PLACE **APERION CARE CHICAGO HEIGHTS** CHICAGO HEIGHTS, IL 60411 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 13 S9999 Department) said that R1 walked up to the station and knocked on the door. He said he came from the nursing home across the street, and they told him to go to the hospital. We didn't talk to the facility at all because we didn't see that there was any point in that once we had assessed him and got him situated on the stretcher. We were pressed for time. I have personally gotten a call from (R1) before, so I was familiar with him and knew that he lived at (facility). R1 called 911 back in January because they were trying to send him to the hospital, and he said that the private ambulance was taking too long. He said he wanted to go somewhere else but ultimately, we ended up not taking him because he needed a psychiatric evaluation, and the nearest hospital wouldn't have been able to treat him for that. I haven't had any additional calls or any instances where a resident has come over to say they are being denied entry. Emergency department (ED) physician progress note dated 4/9/2023 at 3:35AM documented: 37-year-old developmentally delayed presents for psychiatric evaluation after voluntarily leaving nursing home, returning after 8 days. He states he would like to go back; they are requesting that he be evaluated. Denies any SI (Suicidal ideation), HI (homicidal ideation) hallucinations, bizarre, however this appears to be his baseline. No physical complaints of shortness of breath. vomiting, abdominal pain, calm cooperative...he was subsequently transported via EMS (Emergency Medical System). I was informed subsequently that the supervisor at the nursing home had discharged the resident from their

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facility, RN (Registered Nurse) did explain to them that this is inappropriate, we were not informed of this, and patient has already been discharged and accepted back to the facility, they

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ C IL6008064 B. WING 05/10/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **490 WEST 16TH PLACE APERION CARE CHICAGO HEIGHTS** CHICAGO HEIGHTS, IL 60411 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 15 S9999 yesterday for evaluation, patient then went back to the facility and was told that he needs an inpatient stay and that his medications needs to be adjusted. R1 was transferred to another hospital in (name of city) where he was admitted on 4/10/23 for a chief complaint of aggression. This hospital record dated 4/10/23 documented that R1 was diagnosed with schizoaffective disorder/ Schizophrenia and Mild interpersonal conflict and was started on quetiapine (an antipsychotic medication). During assessment, in the History and Physical section, it was noted that R1 exhibited psychotic disorganized thought process, appeared to be responding to internal stimuli and exhibited guarded demeanor and paranoid ideation. Behavior appeared impulsive and unpredictable. During this assessment, R1 admitted to having a previous history of poly substance abuse. 5/4/2023 at 3:30PM, V18 (Licensed Practical Nurse/LPN) said that she recalls the resident, he was assigned to the set with R1 on 3/28/2023 but R1 was already gone by the time she came to work on second shift. It was reported to her that R1 was out on community pass and did not return. When they had a head count around 8PM they noticed that the resident was still not back. they searched all the rooms and did not find him. V18 notified the administrator who instructed her to inform all the MHTs (Mental Health Technician) to go out and search for R1 within the area. The administrator also told her to call the police. V18 said that she called the police and gave them a description of the resident. The police asked her if she wanted to file a missing person report and she said no because she was thinking that the

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resident would come back. V18 stated that she

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gone AMA and would have to go to the hospital for evaluation. V1 said that the facility called the hospital ahead of time and they were requesting a referral. They went back and forth with the hospital about it. V1 added that he was not present at the facility when R1 returned, a staff member called him, and he cannot recall who the

staff was because he does not work on

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ C B. WING IL6008064 05/10/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **490 WEST 16TH PLACE APERION CARE CHICAGO HEIGHTS** CHICAGO HEIGHTS, IL 60411 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) S9999 Continued From page 17 S9999 weekends. V1 was asked if they asked R1 to sign the AMA paper at that point and he said, no, I am not sure why not. V1 said that he asked someone at the facility to give R1 a sandwich since R1 said that he was hungry. On 5/5/23 at 3:40PM V34 (Assistant Administrator) said, it was administration who decided that R1 would be discharged. He did have some belongings that were left behind that his sister came to pick up about a week ago. Review of ombudsman notification of discharge/transfer for the month of April presented by V4 did not have R1 listed as being discharged in April. The same document for the month of March documented that R1 was discharged on March 28, 2023, the same day that he left the facility on pass. R1's discharge location was listed as homeless and the comments stated, "resident eloped from community pass." Review of facility census showed that resident was active as a resident until 4/5/2023. Surveyor presented this observation to V1(Administrator) and V4 (Director of Behavioral Health). V1 said. R1 did not elope, that is an awful use of the word. We realized that he was not coming back after speaking to the mother, R1 was not discharged in March and should have been on the April discharge list. 5/9/2023 at 2:24PM, V30 (Bookkeeper) said that no one notified her that R1 had been discharged. She saw it on the facility census and updated her record. R1 was discharged from the facility on 4/5/2023.

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On 5/9/23 at 2PM V29 (Medical Director) said, I

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and the protocols for finding the resident will take place. Common sense tells me that residents cannot supervise each other. If smoking breaks were supervised, it would 100% prevent people from taking off. I haven't been made aware of

occasionally if someone wants to leave and they

anything like this happening before but

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X3) DATE SURVEY COMPLETED	
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APERION CARE CHICAGO HEIGHTS CHICAGO HEIGHTS, IL 60411						
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S9999	Continued From page 19		S9999			
	circumstances of all absconded back int as how is the reside	to follow the protocol. The lowing this resident who has o the facility, depends, such ent presenting? Does he come back into the facility?				
	Sending the patient be advised, particular relationship with the living there. They si his way to the hospi sent him to the eme	away at the door would not arly if the resident had a facility and has recently been hould not have told him to find tal alone, but they could have regency room using an gency services to ensure safe				
	transport. Review of facility AN policy revised 3/22/2 policy of the facility to resident to sign hims without the consent.	AA (Against Medical Advice) 22 stated in part that it is the to acknowledge the right of a herself out of the facility of or an order from the providing that the resident				
	has the decisional c procedure, the polic the facility, discharge discharge destination resident's health and preferences. The re-	apacity to do so. Under y states that prior to leaving e planning must identify the n, and ensure it meets the d safety needs as well as esident's physician will be ent's request to leave the				
	will provide the residinformation regardin treatment and medic will be provided to the representative with pharm would ensue we Any resident or legal	cal advice. The nurse on duty lent and/or legal guardian of g the resident's current cation regimen. Medications he resident or the legal physician conversation that without such medications. I representative choosing to harged without the consent				
	of, or an order from expected to sign the resident is signing hi	the attending physician is AMA form. In the event that imself/herself out AMA, intative and /or family				

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Address the resident's goal of care and treatment preferences. Inquire about their interest in receiving information regarding returning to the community. If the resident indicates an interest in

document any referrals to local agencies or other appropriate entities made for this purpose.

returning to the community, the facility will

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during smoke breaks.

Tech) that lets the residents out of the building

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On 5/9/23 at 3:35 PM V31 (MHT) and V32 (MHT) were interviewed regarding the new policy. V32 said we were just updated coming into the facility that there will be no more blue passes. Residents who leave the building need to be supervised and it will take 30 days to move up a level to get an

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