

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009856	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/08/2023
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NAME OF PROVIDER OR SUPPLIER WENTWORTH REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 201 WEST 69TH STREET CHICAGO, IL 60621
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S 000	Initial Comments Complaint Investigations: #2384076 /IL159928 #2384048 /IL159891	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to identify, assess, and monitor changes in skin integrity and failed to implement pressure ulcer interventions to treat and prevent the development of pressure ulcers for one resident (R2). These failures resulted in R2 experiencing previous pressure ulcers re-opening on R2's left and right buttocks and R2 developing facility acquired pressure ulcers on R2's left thigh. These failures have the potential</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>to affect 56 residents at risk for pressure ulcer.</p> <p>Findings include:</p> <p>R2's medical record face sheet listed date of admission as 07/20/2022 with diagnosis that includes but not limited to: Hemiplegia and Hemiparesis following unspecified Cerebrovascular Disease Affecting Right Non-dominant side, Cellulitis Unspecified, Lymphedema not elsewhere classified, Unspecified Asthma uncomplicated, Essential hypertension, Type 2 Diabetes Mellitus without complications, Major Depressive Disorder, Recurrent unspecified, Morbid (Severe) Obesity due to excess calories, Suicidal Ideations, Cerebral Infarction unspecified.</p> <p>R2's MDS (Minimum Data Set) dated 4/20/23 scored R2's BIMS (Brief Interview for Mental Status) as 05 showing R2 is cognitively impaired. Section G of the MDS for ADL's (Activity of Daily Living) assistance coded R2 for transfer 4/3 showing R2 is totally dependent on staff, for performance with two persons + physical assist. Coded 3/3 for personal hygiene showing R2 needs extensive assistance and two persons + physical assist.</p> <p>On 05/17/2023 at 11:55am, R2 observed lying in bed wearing a hospital gown. V11 CNA (Certified Nursing Assistant) was in R2's room assisting R2's roommate. V11 stated, I'm about to change R2 now just give me a minute. On 5/17/2023 at 12:03pm observed V11 assisting R2 with incontinent care. Observed R2's right leg with open wound. V11 stated, "R2 has an open sore on that leg and so I (V11) applied Zinc cream on it to help it heal". V11 stated, "There are three open wounds on the bottom (referring to R2's buttocks). I (V11) can show it to you because I'm</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>about to clean her (R2)".</p> <p>Observed a total of three open wound sites (two open wounds on the left buttocks and one open wound on the right buttocks) without any dressing. V11 stated, "The wounds have been on R2's buttocks because when I changed R2 earlier at the beginning of the shift the wounds were there".</p> <p>On 5/17/2023 at 12:08pm, V8 RN (Registered Nurse) came and assessed R2's wounds. V8 stated, "The open wounds could be considered pressure ulcers because the buttocks are being seated on". V8 was asked if there was an order for treatment of the wounds. V8 stated, "I will have to check on the record (referring to R2's Record) for the orders". V8 further stated in part, that normally the treatment is done by the wound treatment nurse.</p> <p>On 5/17/2023 at 12:10pm, V8 checked the treatment orders in the electronic medical record. V8 stated, "There is an order for zinc oxide ointment 20% apply bilaterally PRN (as needed) which the CNAs can apply to R2's buttocks after incontinence care". V8 stated, "But there is no order for the open areas". V8 stated, "With open wound like this, the CNA should let the nurse know (referring to V9 LPN, assigned to team 2).</p> <p>On 5/17/2023 at 12:13pm, V8 stated, "Body checks are done on a weekly basis and any changes in skin the nurse should be told". V8 stated, "I (V8) was not aware of the wound (Referring to R2's wound) until you (referring to the surveyor) showed it to me (V8)".</p> <p>On 5/17/2023 at 12:15pm V9 LPN (Licensed Practical Nurse) assigned to R2 stated, "I don't know R2 has any wound/pressure ulcer because the treatment nurses deal with that".</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 5/17/2023 at 12:17pm V3 ADON (Assistant Director of Nurse's) stated, the wound care nurses are not in the facility currently.</p> <p>On 5/17/2023 at 12:32pm, V3 (ADON) returned to the 2nd floor and stated, "I am not trained on how to measure the wounds". V3 was unable to measure the wound or assess R2's wound site. V3 stated, in part there is no wound care nurse in the facility at this time, but a call has been placed to V19 (Wound Care Director) to call back the facility.</p> <p>On 5/17/2023 at 12:38pm. V3 (ADON) observed reviewing R2's EMR (Electronic Medical Record) then V3 stated, "There are no wound notes entered for R2's wounds". V3 stated, "The policy is to measure and size the wound, call the doctor right away at least within 24 hours or the doctor/NP (Nurse Practitioner) on call for notification and orders. V3 stated, "The expectation is for the CNA to report to the nurse assigned to the resident any skin impairment immediately and to document".</p> <p>On 05/23/2023 at 11:55am, V19 (wound coordinator) stated, I (V19) am familiar with R2. V19 stated, "R2 had a re-opened wound on 05/16/23". V19 stated, in part "She called the physician on 05/17/23 to get an order for treatment and then R2 can have a treatment on the wound". V19 stated, "V31 (CNA/Wound Care Technician) informed her (V19) of R2's pressure ulcer on 05/16/23 during the night shift". V19 stated, "R2's re-open wound was not measured because it was a re-opened pressure ulcer to the right buttocks". V19 stated, "I (V19) did not receive any order for treatment until 05/17/23 when I started charting".</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 5/23/23 at 12:00pm V19 stated, "It re-opened on 05/16/23 on night shift and a call was placed to V27 NP (Nurse Practitioner). V19 was unable to present any documentation that R2's pressure ulcer was staged or measured and what treatment was put in place pending the physician or nurse practitioner orders. V19 stated, in part "R2's care plan was just revised for the goals because there is no need to revise the interventions because the previous intervention fits R2 situation". V19 further stated, "I (V19) did not know I (V19) must go one by one to revise the intervention or add new ones."</p> <p>On 05/23/23 at 4:38pm, observed V20 measure R2's wounds with the following measurements: left buttocks 3.5cm X 3.0cm X 0.2cm, right buttocks 2.5cm x 3.0 x 0.2cm and left upper area of buttocks 1cm X 1cm. V20 stated, "The left upper area of the buttocks looks like dermatitis to me (V20)".</p> <p>On 05/25/23 at 12:20pm, V20 was asked why documentation was not in the EMR when V20 did wound measurements on 05/23/2023. V20 stated, "I (V20) did not document that measurement because the real measurement is done on Thursdays. I (V20) only measured it for you (referring to surveyor) as a courtesy because V27 will do the measurements".</p> <p>On 06/06/23 at 3:39pm, V20 stated, "I think I did fax the order to them (Outside agency company)." V20 (Wound Care Nurse) presented a request form made to outside agency for low air loss mattress but was unable to present any email or faxed documentation to verify request was completed or air loss mattress was delivered to facility.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 06/06/23, at 3:15pm, V20 stated, in part "During the visit of 06/01/23 R2 developed more pressure sites on the left post thigh and the left thigh that requires the use of low air mattress, and it was ordered.</p> <p>On 6/6/2023 at 3:25pm, interview with V2 DON (Director of Nurses) regarding R2's order for use of low air loss mattress. V2 stated if the NP (referring to V27) stated it was ordered the resident (R2) should have it by now. V2 stated, the wound care nurse (V20) should be able to let the surveyor know what is going on with the mattress because she (V2) is not aware about whether R2 has the mattress in place currently.</p> <p>On 06/06/2023 at 3:30pm, s V20 if R2 is currently on a low air loss mattress. V20 stated, "R2 has the mattress already".</p> <p>On 06/06/2023 at 3:33pm, V20 observed R2 was laying on a regular mattress. V20 stated, "I (V20) thought R2 has it (referring to low air loss mattress) already because (R2) has an order for it.</p> <p>On 06/06/2023 at 3:39pm," V20 stated, "The LALM bed is for pressure relieving purpose to aide healing and prevention of new pressure sore". V20 stated, R2 can benefit from the use of the mattress". V20 stated, in part "The LALM was ordered 06/01/2023 and it should have been delivered and R2 should have been on it because R2 is developing more pressure sites.</p> <p>On 06/08/23 at 12:26pm, V27 stated, in part "R2's wound is more of pressure and moisture issues like incontinence. The LALM is ordered because it can aid in healing of the pressure sore. It can evaporate some of the moisture, with the use of the zinc it can heal the open areas. R2 can benefit from the use of the mattress (Referring to LALM)". After assessing the resident skin and a</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>wound is discovered, the primary physician can be notified for initial treatment order till I (V27) come to see the resident which is every Thursday of the week. If the initial order is not appropriate enough when I (V27) come, see the resident I will change it. My order is also like a recommendation that the primary physician has the right to override. Besides that, the order must be followed.</p> <p>On 06/08/23 at 1:57pm, V31 stated, she is familiar with R2 and that R2 has had the pressure ulcers for a couple of weeks now. V31 stated, "When I (V31) discovered the wounds, I informed V19 about it". V31 stated, in part "Whenever abrasions, redness, or any skin impairment is noted on any resident she normally flags it so the nurse can follow up on it, so when she was giving R2 a bed bath she noted the pressure ulcers". V31 stated in part that she was sure it was documented and reported to V19.</p> <p>R2's wound care note dated 05/18/23 showed V27's (Wound Care Nurse Practitioner) documentation describing R2's wound as pressure ulcer to right buttocks stage 2 with measurement in cm (centimeter) L x W x D (Length, Width and Depth) 2.5 x 2.5 x 0.1, exudate type and amount as serous and light. Treatment initiated 05/18/23 daily and PRN Normal saline, with zinc oxide and foam dressing. Left buttocks also described as pressure ulcer stage 2 with measurement in cm (centimeter) L x W x D (Length, Width and Depth) 3.5 x 4 x 0.1, exudate type and amount as serous and light. Treatment initiated 05/18/23 daily and PRN Normal saline, with zinc oxide. Left side torso described as blister with measurement in cm (centimeter) L x W x D (Length, Width and Depth) 1.3 x 2.5 x 0.2, exudate type and amount as</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>serous and light. Treatment initiated 05/18/23 daily and PRN Normal saline, with foam.</p> <p>V27's documentation dated 06/01/23 showed R2 has Left thigh stage 2 with measurement in cm (centimeter) L x W x D (Length, Width and Depth) 5 x 3 x 0.1, exudate type and amount as serosanguineous and light. Treatment initiated 05/18/23 daily and PRN Normal saline, zinc oxide with foam dressing. Left post thigh stage 2 with measurement in cm (centimeter) L x W x D (Length, Width and Depth) 1 x 5.5 x 0.1, exudate type and amount as serosanguineous and light. Treatment initiated 05/18/23 daily and PRN Normal saline, zinc oxide with foam dressing. Perineum area noted with diaper dermatitis with order to continue with normal saline and zinc oxide products, continue to off load and with peri-care as needed. Recommendation of low air mattress.</p> <p>During review of record, there was no documented revision of R2's wound skin plan of care since 7/20/2022.</p> <p>Review of R2's electronic documentation for the month of May 2023 showed that on the 16th of May 2023 there was no new skin abnormality. V3 who was present at the time showed no documentation that there was alteration in skin integrity documented. V31 then stated that "it was my error because the pressure ulcer was there (referring to R2 buttocks). V3 then stated that when a skin impairment is noted by the CNAs it should be reported to the nurse in charge at the time and documented. V3 stated we (Facility) will have to correct this because the staff are just documenting without understanding of what was been documented. Further review of the document showed an entry that showed that R2 has skin impairment on 05/13/23 that was not</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>reported to the nurse. V3 acknowledged that in nursing if it is not documented it is not done. R2's medical record progress note dated 05/17/2023 at 15:04 (3:04pm) documented by V19, a re-open pressure ulcer to right buttocks.</p> <p>Facility presented policy titled Prevention and Treatment of Pressure Injury and Other Skin Alterations documented to 1. identify resident at risk for developing pressure injuries.2. Identify the presence of pressure injuries and/or other skin alterations. 3. Implement preventive measures and appropriate treatment modalities for pressure injuries and/or other skin alterations through individualized resident care plan. 5. Develop a care plan for either actual or potential alteration in skin integrity and change needed. 10. Revise care plan approaches as needed based on resident's response and outcomes.</p> <p>Facility Job Description titled Wound Care Coordinator dated 11/2021 under job summary documented in part the responsibility that includes but not limited to delivering direct and indirect nursing care to patients with soft tissues injuries and other wound types and to supervise the day-to-day nursing activities performed by the nurses in relation to wound care, treatments, prevention, and assessments supervise. Essential functions listed includes but not limited to ensuring that all nursing procedures and protocols are followed in accordance with established policies. Directly supervise the nurses, CAN's (Certified Nurse's Aides) and other members of the IDT (Interdisciplinary Team) that wound care treatments and protocols are followed accordingly. Responsible/oversees for assessing and documenting wound status and skin care. Administer or assist with wound treatments as ordered by the physician. Review</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>wound assessments for completeness and accuracy. Educate facility staff on pressure ulcer prevention. Arrange for therapeutic services needed for wound care as ordered by physician. Consult with other nurses, management, and other related health professionals to assist in assessing, planning and delivery and evaluating patient care. Ensuring that the wound assessment reflects that care plan is being followed. Making rounds to assure that nursing personnel are performing required duties related to wound care program and to ensure that wound care protocols and procedures are being followed.</p> <p>Facility Job Description for Director of Nurse's (DON) presented and dated 1/2015 documented in part that the DON is responsible to plan, organize, develop, direct and delegate (as appropriate) the overall operation of the Nursing department in accordance with current federal, state, and local standards, guidelines and regulations, and facility policies. The objective is to ensure the highest degree of quality care is always maintained. Listed essential functions includes but not limited to assuring all nursing procedures and protocols are followed in accordance with established policies. Directly supervise and instruct the ladies and gentlemen of the (Facility) on number of topics to promote job knowledge. Identify problems, develop, and implement solutions with the assistance of the administration. Monitor medication passes and treatments schedules to ensure medications are being administered as ordered and treatments are provided as scheduled.</p> <p>Facility Job Description for Assistant Director of Nurse's (ADON) presented and dated 1/2015 documented in part that the DON is responsible</p>	S9999		
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NAME OF PROVIDER OR SUPPLIER WENTWORTH REHAB & HCC			STREET ADDRESS, CITY, STATE, ZIP CODE 201 WEST 69TH STREET CHICAGO, IL 60621		
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S9999	Continued From page 11 to plan, organize, develop, direct and delegate (as appropriate) the overall operation of the Nursing department in accordance with current federal, state, and local standards, guidelines and regulations, and facility policies. The objective is to ensure the highest degree of quality care is always maintained. Listed essential functions includes but not limited to assuring all nursing procedures and protocols are followed in accordance with established policies. Directly supervise and instruct the ladies and gentlemen of the (Facility) on number of topics to promote job knowledge. Identify problems, develop, and implement solutions with the assistance of the administration. Monitor medication passes and treatments schedules to ensure medications are being administered as ordered and treatments are provided as scheduled. (B)	S9999			