STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation 2344998/IL161037	S 000		
S9999	Final Observations Statment of Licensure Violations: 300.610 a) 300.1210 b) 300.1220 b)2) 300.1220 b)3) 300.3210 o) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

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S9999	Continued From page 1	S9999		

Section 300.1220 Supervision of Nursing Services
b) The DON shall supervise and oversee the nursing services of the facility, including:
2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.
3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.

Section 300.3210 General
o) The facility shall also immediately notify the resident's family, guardian, representative, conservator, and any private or public agency financially responsible for the resident's care whenever unusual circumstances such as accidents, sudden illness, disease, unexplained absences, extraordinary resident charges, billings, or related administrative matters arise.

These requirements are not met as evidenced by:

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S9999	Continued From page 2	S9999		

Based on interview and record review, the facility failed to monitor and implement nutritional interventions to prevent weight loss and failed to notify the Dietician and family of a significant weight loss for 1 of 3 residents (R2) reviewed for nutrition in the sample of 8. This failure resulted in R2 sustaining a 51-pound (lbs.) weight loss (24.51%) from 2/10/23 through 3/24/23.

Findings include:

R2's Face Sheet documents she was admitted to the facility on 9/10/2020.

R2's Progress Note, dated 1/16/2023 at 4:35 PM, documents R2 was on contact isolation for being COVID positive.

R2's April Physician Order Sheet (POS) documents diagnoses of dementia, type 2 diabetes mellitus without complications, hypertension and schizophrenia, psychotic disturbance, Mood disturbance and anxiety, and acute kidney failure.

R2's Care Plan dated, 1/20/2023, "Focus Area: (R2) is on a regular diet and is consuming 75-100% of all meals. She feeds herself with no difficulties. She is alert and verbal and is able to make her needs known. Current weight is 194 pounds. She has a diagnosis of SIADA, Hypertension, Diabetes type II, hyperlipidemia, constipation and carcinoma." R2's Care Plan Intervention addressing weight, dated 7/8/2022, documents, "Monitor weight and report significate gain/loss to Medical Doctor and family." R2's Care Plan Intervention for Dietary, dated 7/8/2022, documents, "Monitor labs as ordered and report results to the Physician."

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	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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S9999	Continued From page 3	S9999		

R2's Care Plan undated documents, "She is at increased risk for altercation in skin integrity related to, diabetes. Currently skin is intact. (R2) was admitted to facility from hospital. She has long term memory loss and has makes statements that she is going home next week, which has no validity. She has a diagnosis of schizoaffective disorder, depression, type cause by the loss of her husband, she is pleasant and can be non-complaint with care. She is able to walk but, chooses to use wheelchair and pre pale herself, she will tell staff she cannot walk. Her daughter does not visit often which can upset her. Dietary: (R2) has experienced unplanned weight loss related to, acute illness, hospitalization, lack of appetite. Goal, (R2) will not have further weight loss. Interventions: Monitor weights weekly, Obtain and review labs." R2's Care Plan does not have a focus, goal or intervention for her diagnosis of diabetes mellitus.

R2's Weight and Vitals Summary Report documented on 2/10/22, R2 weighed 208 pounds (lbs.).

R2's Dietary Nutrition at Risk Form Initial visit, dated 2/10/2023 at 12:56 PM, documented "Resident is triggering for weight gain. Recently COVID positive, 8/4/2022 203.5 pounds. 9/7/2022 196 pounds. Had a period of weight loss, now with gain."

R2's Dietary Nutrition at Risk Form Initial visit, dated 2/24/2023 at 1:00 PM, documented "Resident is triggering for weight gain, Recently COVID positive. 2/10/2023 208 had period of weight loss, now with gain. Continue Regular diet and weekly weight monitoring. Will follow."

R2's Weight and Vitals Summary Report

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 4	S9999		

documented R2's weight on 3/2/2023 at 11:34 AM, was 169 pounds. This was 39 lbs. weight loss in one month or 18.75%.

R2's Dietary Nutrition at Risk Form Initial visit, dated 3/3/2023 at 12:12 PM, "Resident is triggering for weight gain, Recently COVID positive and started eating all meals in her room. Had period of weight loss, now with gain. Drinks up to 7 regular (soda)/day and doesn't want to get up. Plan to start encouraged to dining room with meals. Continue regular diet and weekly weight monitoring. Will follow." This form did not address R2's weight loss noted in the Weight and Vital Summary Report.

R2's Dietary Nutrition at Risk Form Initial visit, dated 3/10/2023 at 11:48 AM, "169 pounds (will request re-weigh). Recently COVID positive and started eating all meals in her room. Drinks up to 7 regular (soda)/day and doesn't want to get up. Plan to start encouraged to dining room with meals. Continue regular diet and weekly weight monitoring."

R2's Weight and Vitals Summary Report documented R2 continued to lose weight and on 3/14/2023 at 1:57 PM, R2's weight was documented as 168.2 pounds.

R2's Dietary Nutrition at Risk Form Initial visit, dated 3/17/2023, "169 pounds. Recently COVID positive and started eating all meals in her room. Drinks up to 7 regular (soda)/day and doesn't want to get up. Plan to start encouraged to dining room with meals. History of diabetes. Did not find any recent blood glucose levels or A1C, Rec to obtain. Weight loss may be due to uncontrolled blood sugars. Will follow."

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 5	S9999		

R2's Weight and Vitals Summary Report dated 3/24/2023 at 2:30 PM, documented R2 weighed 157 pounds. This was 51 lbs., or 24.51% weight loss from 2/10/23 to 3/24/23.

R2's Dietary Nutrition at Risk Form Initial visit, dated 3/24/2023, "157 pounds. Recently COVID positive and started eating all meals in her room. Drinks up to 7 regular (soda)/day and doesn't want to get up. Plan to start encouraged to dining room with meals. History of diabetes. Did not find any recent blood glucose levels or A1C, Record to obtain. Weight loss may be due to uncontrolled blood sugars. Will follow."

R2's Progress Notes, dated 3/24/2023 at 11:23 AM, Late Entry: Note Text: Psychosocial Note "SSD, (Social Service Director), Met with (R2) to discuss her decline in weight and overall health. She stated that she was not depressed however she missed her family and husband. She stated that her daughter comes to visit her all the time. SSD asked (R2) if she would like to get up, get dressed and come to activities, she stated no. (R2) is experiencing major isolation and depression symptoms. She has been refusing meals and activities. However, when trying to address her isolation and depression she denies both. SSD told her that we would follow up Monday to see if she is doing better."

R2's Nurse's Notes, dated 3/24/2023 at 1:14 PM, documents, "Resident has refused meals throughout shift today. Resident refused breakfast and lunch. DON and SS, (Director of Nursing and Social Service Director), aware. Resident continues to feel nauseated. Informed resident she should try to eat, education provided when refusing meals." R2's Note does not document the Dietician or family member was

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 6	S9999		

contacted regarding R2 refusing meals.

R2's Nurse's Notes, dated 3/24/2023 at 2:13 PM, "Late Entry: Note Text NP aware of refusal of meals and medication. New Order for CBC (Complete Blood Count), UA (urinalysis) C/S (culture and sensitivity) and Psych referral."

R2's Nurse's Notes, dated 3/27/2023 at 11:54 AM, documented "Weight Warning, Value 157.0 pounds. -5% change over 30 days; -10.0% change over 180 days, RD, MD, resident/family aware."

R2's Nurse's Notes, dated 3/27/2023 at 2:11 PM, documents, "(R2) refused all meals and most medications throughout shift. (R2) was educated on the importance of eating and taking her medication. Resident continues to refuse." R2's Nurse's Notes does not document the Doctor of the family was contacted regarding R2 refusing to eat or take her medication.

R2's Comprehensive Metabolic Panel Lab Report Collection Date of 3/27/2023 at 9:45 AM documented that R2's albumin level was 3.2 (normal 3.5-5.5 g/dl).

R2's Nurse's Notes, dated 3/28/2023 at 6:28 AM, "Resident went to (hospital) about 11:30 AM. Resident was admitted to hospital for UTI, (urinary tract infection), and N/V, (Nausea and vomiting)."

R2's Nurse's Note, dated 3/30/23, documented R2 was readmitted to the facility with diagnoses of Pyelonephritis.

R2's Dietary Nutrition at Risk Form Initial visit, dated 3/31/2023 at 1:35 PM, "Recently COVID

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	Continued From page 7	S9999		

positive and started eating all meals in her room. Hospitalized last week 2/2 (secondary to) UTI, (urinary tract infection), N/V (nausea/vomiting). PICC (peripherally inserted central catheter) and antibiotics, refusing meals and medication. NP, (Nurse Practitioner), aware, will add sugar free health shakes with meals. Continue to encourage by mouth intake."

R2's Care Plan was not updated after January 2023 and does not reflect her refusing meals, or weight loss.

R2's April 2023 Physician Order Sheet (POS) documents diagnoses of dementia, type 2 diabetes mellitus without complications, hypertension and schizophrenia, psychotic disturbance, mood disturbance and anxiety, and acute kidney failure. R2's POS documents she is on a regular texture diet, thin liquids consistency, and sugar free health shakes three times day; Blood glucose per finger stick as needed for signs/symptoms if hyperglycemia/hypoglycemia. The POS also documents R2 has an order for Glucophage tablet 1000 milligrams (MG), give 1 tablet by mouth two times a day related to type 2 diabetes mellitus without complications; Sitagliptin phosphate tablet 100 mg, give 1 tablet one a day for diabetes; and Trulicity Solution Pen Injector .75 MG/0.5 ML (dulaglutide) inject 1 applicatorful subcutaneously one time a day every Monday related to type 2 diabetes mellitus without complications.

No other Dietary Nutrition at Risk Form was provided by the facility after 3/31/2023. R2 left the facility on 4/16/2023. No Dietary Forms were found.

On 7/6/2023 at 2:34 PM, V17, Corporate

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 8	S9999		

Traveling Nurse stated, "These are all of the Dietary Notes we have on (R2). I know we were in the middle of replacing our former Dietician (V17), but I will have to get back to you."

R2's Nurse's Note dated 4/16/23 documented R2 was sent to hopsital for change of condition.

On 6/23/2023 at 4:04 PM, V7, POA, (Power of Attorney), for R2 stated, "This has been very difficult for me because I had no idea that my mom was declining in health, and the facility never contacted me, just once to let me know that my mom was not eating. If I would have known, I would have went there and got her to eat. They never told me she was refusing medications or that she was not eating. Nobody told me that, and the nursing home just told me my mom had a change in behavior and her mental state. It broke my heart seeing the decline in my mom's health. I feel like if they just would have reached out to me then my mom would still be alive today."

On 6/30/2023 at 3:35 PM, V2, Director of Nursing (DON), stated, "(R2) was able to feed herself, but she started staying in her room more and refusing medication and food. (R2) just became sicker and sicker.I have only been the DON here since February. (R2) was independent and was able to transfer herself without staff assistance from her wheelchair to the bathroom. I know she was confused at times. We would tell her to call for assistance, but she did not always do that, and she wanted to be independent, but she got so sick back in April. She was going in out of the hospitals, and she was declining in her health, and losing weight. (R2) was not eating, and not wanting to come out of her room before she went out to the hospital."

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	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 9	S9999		

On 7/8/2023 at 12:00 PM, V20, Dietician, stated, "I was going into the facility every Friday once a week. The facility would provide me a list of residents with their weights. I would review resident's weights and make recommendations. I would look at what they provided and make my recommendations. If the residents' weight was not on the sheet, then I was not aware of any weight loss. I did not become aware of (R2's) weight loss until 3/10/2023. At that time, I went from four buildings to eight buildings, and that facility we were having issues with the scale. We had discussed this at a meeting, and the facility had then made a charge nurse responsible for the weights and they were going to have one person in charge of getting the weights. As far as I know, they were fixing the scale as well. When I saw (R2's) weight loss, I asked for the facility to reweigh her, which I was not provided until the following week. I saw that (R2) had a diagnosis of diabetes and they told me she was drinking 7 (soda brand) a day, and I was concerned about her sugar levels, but there were no labs for me to review and I was concerned, and I was pushing for her labs to get try to get a better understanding of what was going on. I did not see any labs before 3/27/2023. Normally, when a resident is taking oral diabetic medication, our labs are drawn every 3 months. Then at that time, (R2) was sent out to the hospital and I know her labs were off."

On 7/11/2023 at 9:43 PM, V22, Licensed Practical Nurse, (LPN), stated, "I remember (R2). She was a patient here for a long time. She stopped eating and refusing her medication. Back in April, she was in out of the hospital. I remember sending her out at least three times."

On 7/11/2023 at 9:09 AM, V2, Director of Nursing,

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6001028	A. BUILDING: _____ B. WING _____	C 07/11/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF GODFREY	1623 29 WEST DELMAR GODFREY, IL 62035

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S9999	Continued From page 10	S9999		

(DON), stated, "I would expect all Physician Orders to be followed. I was not here when (R2) was in the facility, as I did not start until April 2023. I am not seeing any labs done until 3/27/2023, and the lab work before that was 7/9/2022 (eight months later). I see the POS documents; labs are to be done every 3 months. I would expect the family be notified of any change of condition and or weight loss."

The Weight Change Policy, with a review date of 9/2022, documents, "It is the policy of this facility to monitor the nutritional status of all residents, including all significant or trending patterns of weight change."

The Change in Resident Condition Policy, with a review date of 9/2022, documents, "It is the policy of the facility, except in a medical emergency, to alert the resident, resident's physician and resident's responsible part of a change in condition. Nursing will notify the resident's physician or nurse practitioner when: There is a pattern of refusing treatment or medication. Once the physician has been notified and a plan developed, the nursing or social service staff will alert the resident and family of the issues and any physician orders.
Communication with the resident and their responsible party as well as the physician will be documented in the resident's medical record or other appropriate documents. The Resident care plan will be updated as appropriate."

(B)