

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000996	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/11/2023
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NAME OF PROVIDER OR SUPPLIER BLOOMINGTON REHABILITATION & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1925 SOUTH MAIN STREET BLOOMINGTON, IL 61701
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S 000	Initial Comments Complaint Investigation 2364668/IL160641	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)2) 300.1210d)5) 300.1220b)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 6) Developing and maintaining nursing service objectives, standards of nursing practice, written policies and procedures, and written job descriptions for each level of nursing personnel. These requirements were not met as evidenced by:	S9999		

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S9999	<p>Continued From page 2</p> <p>Based on observation, interview, and record review, the facility failed to transcribe wound treatment orders, perform wound treatments, and document wound treatments for two of three residents (R4, R5) reviewed for wounds on the sample of five. This failure resulted in one resident's (R4's) wound declining and increasing in size.</p> <p>Findings include:</p> <p>The Dressing Change Policy dated 3/16/23 documents before nurses complete dressing changes, they need to obtain a physician's order and after the dressing is changed, they need to document the procedure in the nurses' notes.</p> <p>The undated Nursing Documentation Guidelines policy documents treatment documentation should include the date and time each treatment is administered, the name and initial of each person administering the treatment, and the treatment should be documented on the Treatment Administration Record (TAR).</p> <p>1. R4's Physician Order Sheet (POS) dated June 2023 documents R4 is diagnosed with Neuropathy and Osteomyelitis of the Left Calcaneus. The same POS documents a wound treatment order for R4's Left Medial Foot: cleanse with normal saline, apply medical honey gel, and cover with clean dry dressing, daily and as needed.</p> <p>R4's Wound Assessment and Plan dated 5/24/23 documents R4 was seen by V14 Wound Nurse Practitioner for an Initial Assessment of her left medial foot wound. R4's wound measured 0.3 centimeters (cm) x 0.4 cm. V14 ordered a new wound treatment to cleanse with normal saline,</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>apply medical honey gel, and cover with dry clean dressing daily and as needed.</p> <p>R4's Treatment Administration Record (TAR) dated May 2023 does not include any wound treatment orders and does not document that R4's wound was treated at all between 5/24/23 and 5/31/23.</p> <p>R4's Wound Assessment and Plan dated 5/31/23 documents R4 was seen by V14 (Wound Nurse Practitioner) for an Active Phase and Treatment of her left medial foot wound. R4's wound measured 0.4 centimeters (cm) x 0.6 cm. V14 documented that the area had declined and increased in size. V14 added alginate to the wound treatment order of cleanse with normal saline, apply medical honey gel, and cover with dry clean dressing daily and as needed.</p> <p>On 6/10/23 at 7:15 AM, observed R4's Treatment Administration Record (TAR) dated June 2023. This TAR did not include the added alginate to R4's wound treatment order. Between the dates of 6/1/23 and 6/9/23 R4's wound treatment was not documented as completed a total of four days.</p> <p>On 6/22/23 at 12:00 PM, V2 (Assistant Director of Nursing/ADON confirmed she rounds with V14 (Wound Nurse Practitioner) weekly. V2 confirmed she takes notes on any order changes that need to be made and stated sometimes she gives those notes to a floor nurse to add to the POS and TAR. Confirmed R4's new wound treatment order was not added to R4's TAR on 5/24/23 and was not completed at all from 5/24/23-5/31/23. Confirmed according to V14's weekly assessment, R4's wound increased in size and declined between 5/24/23 and 5/31/23.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Confirmed on 5/31/23, V14 added alginate to R4's dressing change order, however, this change was not added to R4's POS or TAR. Since 5/31/23, R4 has not received alginate as part of her dressing change. V2 confirmed this should not have happened.</p> <p>On 6/11/23 at 1:15 PM, V14 (Wound Nurse Practitioner) confirmed she ordered a new wound treatment for R4's wound on 5/24/23. V14 confirmed on 5/31/23 when she saw R4, R4's wound had declined and increased in size. V14 confirmed she was not aware that the wound treatment she ordered on 5/24/23 had not been added to R4's POS or TAR and therefore was not completed. V14 confirmed this could have contributed to R4's wound increasing in size and declining. V14 stated she was also not aware that the alginate she added to R4's wound treatment on 5/31/23 had not been added to R4's POS or TAR and therefore has not been completed. V14 confirmed she expects the orders she gives to be transcribed onto the resident's POS and TAR, completed, and followed through with by staff. V14 stated she is very disappointed and confirmed the residents deserve a better quality of care.</p> <p>2. R5's Physician Order Sheet (POS) dated June 2023 documents R4 is diagnosed with Diabetic Neuropathy and a Chronic Ulcer of the Left Great Toe. The same POS documents a wound treatment order for R5's Left 2nd Toe: cleanse with normal saline, apply alginate to wound bed and cover with clean dry dressing, daily and as needed. The same POS documents a wound treatment order for R5's Left Posterior Thigh: cleanse wounds with normal saline, apply medical honey, and cover with dry protective dressing daily and as needed.</p>	S9999			

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S9999	Continued From page 5 R5's Treatment Administration Record (TAR) dated May 2023 documents between the dates of 5/26/23 and 5/31/23 R5's wound treatments were not documented as completed a total of five times. On 6/10/23 at 7:00 AM, observed R5's Treatment Administration Record (TAR) dated June 2023. This TAR documented between the dates of 6/1/23 and 6/9/23 R5's wound treatment was not documented as completed a total of six times. On 6/11/23 at 11:00 AM, V9 (Minimum Data Set Coordinator/ Registered Nurse) confirmed there are holes on R4's and R5's wound treatment documentation. V9 confirmed documentation needs to occur directly after the wound treatment was completed. V9 confirmed if nurses don't document treatments, then it appears as though they are not being completed. (B)	S9999			