

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006605	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/08/2023
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NAME OF PROVIDER OR SUPPLIER NORTH AURORA CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 310 BANBURY ROAD NORTH AURORA, IL 60542
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S 000	Initial Comments Complaint Post Visit to Survey date 8/31/2022, Complaint 2276619/IL150339	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.810a) 300.1210b) 300.1210d)1) 300.1220a) Section 300.810 General a) Sufficient staff in numbers and qualifications shall be on duty all hours of each day to provide services that meet the total needs of the residents. As a minimum, there shall be at least one staff member awake, dressed, and on duty at all times. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>Section 300.1220 Supervision of Nursing Services a) Each facility shall have a director of nursing services (DON) who shall be a registered nurse.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to provide a full-time Director of Nursing (DON) and to ensure a sufficient amount of nursing staff were available to provide physician ordered medications. This applies to all 85 residents residing at the facility.</p> <p>The findings include:</p> <p>The Facility Data Sheet dated 7/7/2023 documents the facility census as 85 residents.</p> <p>1. On 7/7/2023 at 9:30 AM the facility had 3 Licensed Practical Nurses (LPN's) working at the facility and no DON.</p> <p>On 7/7/2023 at 9:38 AM V3 (Social Services Director) stated the facility does not have a DON working at the facility. V3 stated V16 (DON) was contracted through a staffing agency which ended 6/30/2023.</p> <p>The agency Term Staffing Agreement signed 1/3/2023 documents V16 was contracted for nursing services 1/24-6/30/2023.</p> <p>2. The facility 3 Day Assignment Sheet shows on 7/9/2023 between 7 AM-3:30 PM (AM shift) V7 (Licensed Practical Nurse/LPN) was the only nurse working at the facility and between 3:30 PM-10 PM (PM Shift) V6 (LPN) was the only nurse working at the facility for a total of 2 nurses</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>working on 7/6/2023 for the AM and PM shifts.</p> <p>On 7/7/2023 at 10:50 AM V4 (Staffing Coordinator) stated nurse staffing for the 85 residents at the facility on 7/6/2023 between 7 AM-10 PM requires a minimum of 5 nurses split between the 2 shifts.</p> <p>On 7/7/2023 at 2:00 PM V7 confirmed she was the only nurse on 7/6/2023 between 7 AM-3:30 PM after 2 nurses called off. V7 stated she did the best she could to pass medications and provide for nursing care needs. V7 stated as she administered medications, she documented what medications she administered on the residents individual Medication Administration Record's (MAR).</p> <p>On 7/7/2023 at 3:25 PM V6 stated she was only nurse 7/6/2023 between 3:30 PM- 10 PM and was able to pass her medications although many were administered later than time ordered.</p> <p>R3's Admission Record dated 7/7/2023 documents R3 with diagnoses to include Schizoaffective Disorder, Heart Disease and Kidney Failure. R3's July 6, 2023 MAR shows R3 did not receive medications scheduled for 9 AM as follows: Amlodipine 10 mg daily for Hypertension, Aspirin 81 mg daily for prevention, Fluoxetine 40 mg daily for Schizophrenia, Haloperidol 5 mg daily for Schizophrenia, Myrbetriq 25 mg daily for urinary spasms, and Metoprolol 50 mg twice daily for Hypertension.</p> <p>R4's Admission Record dated 7/7/2023 documents R4 with diagnoses to include Schizoaffective Disorder, Obsessive Compulsive Behavior, Anxiety Disorder, and Major</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Depression. R4's July 6, 2023 MAR shows R4 did not receive medications scheduled for 8 and 9 AM as follows: Bupropion 75 milligrams (mg) daily for Depression, Divalproex 250 mg daily for Schizophrenia, and Clonazepam 1 mg daily for Anxiety.</p> <p>R5's Admission Record dated 7/7/2023 documents R5 with diagnoses to include Schizoaffective Disorder, Anxiety Disorder, Suicidal Ideation, Hypertension and Major Depression. R5's July 6, 2023 MAR shows R5 did not receive medications scheduled for 9 AM as follows: Amlodipine 10 mg daily for Hypertension, and Fluoxetine 20 mg daily for Depression.</p> <p>On 7/7/2023 at 10:50 AM V4 (Staffing Coordinator) stated the facility does not have a DON employed and working at the facility. V4 stated when an unresolved staffing shortage occurs the DON will cover the shortage. V4 further stated without a DON there is no back-up for nursing shortages.</p> <p>The facility policy Medication Administration 11/18/2017 documents medications must be prepared and administered within one hour of the designated time or as ordered.</p> <p>The undated facility Nurse Staffing Policy documents the facility is to provide sufficient licensed and unlicensed nursing staff on each shift of the day to attain or maintain the highest practical physical, mental and psychosocial wellbeing of each resident. Nurse staffing shall be based upon resident evaluation by the Administrator and Director of Nursing as specified by the Illinois Department of Public Health.</p>	S9999		

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