

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6006704</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/23/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HELIA HEALTHCARE OF BELLEVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>40 NORTH 64TH STREET BELLEVILLE, IL 62223</b>
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S 000	Initial Comments  Annual Licensure and Certification Survey  Complaint Investigation: 2343589/IL159664	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b)5) 300.1210d)6)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by:</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Based on observation, interview, and record review the facility failed to ensure safe transfer techniques to prevent injuries/accidents for residents requiring full body mechanical lift transfers for 19 of 33 residents (R1, R5, R6, R8, R10, R12, R13, R15, R16, R17, R19, R20, R21, R23, R27, R30, R31, R32 and R187) reviewed for supervision to prevent accidents in the sample of 34. This failure resulted in staff transferring R19 without using a full body mechanical sling per manufacture's guidelines, R19 falling to floor sustaining a subdural hematoma with an emergency transfer to the hospital.</p> <p>Findings include:</p> <ol style="list-style-type: none"> <li>1. R19's May 2023 Physician's Order Sheet documents diagnoses of chronic respiratory failures, encounter for attention to tracheostomy, tracheostomy status, cerebral infarction, chronic obstructive pulmonary disease, chronic kidney disease, anxiety disorder, epileptic seizures, traumatic subdural hemorrhage with loss of consciousness of unspecified duration, subsequent encounter.</li> </ol> <p>R19's Minimum Data Set (MDS), dated 11/30/2022, documents R19 was severely impaired for cognition and decision making. The MDS also documents R19 is totally dependent upon staff for transfers.</p> <p>R19's Care Plan initiation date 10/10/2022 documents "Falls, Resident with fall on 12/9/2022 resulting in injury related to transfer. Sent to ER (Emergency Room) for evaluation." R19's Care Plan regarding Bed Mobility with a start date of 3/11/2023, documents, "Resident is limited in</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>(mobility/functional status) and required the use of mechanical lift."</p> <p>R19's Progress Note, dated 12/9/2022 at 6:04 PM, recorded as Late Entry on 12/10/2023 at 1:13 AM, documents "This nurse (V3 Former DON) called to resident's room. Reported that resident had fallen during transfer. Entered resident rooms. Resident noted to have laceration on back of head. Resident on floor with CNA (Certified Nurse's Aide) applying pressure. Eyes open, reactive to light. Resident unable to voice pain or discomfort. Alert, Able to move arms without difficulty. No other apparent injury noted. EMS (emergency medical service) called for transport for evaluation. Nurse Practitioner, and (V12) Spouse updated."</p> <p>R19's Progress Note, dated 12/9/2022, at 10:24 PM, "Event Fall and Investigation: Fall from mechanical pad, mechanical pad broke. Called (Local Hospital) for update on resident. Resident to be admitting diagnosis not available at this time."</p> <p>R19's Progress Note, dated 12/9/23 6:25 PM, record as Late Entry on 12/10/2023 at 1:16 AM, documents "EMS here. Cervical collar placed. Sling place under resident. 6:35 PM, Resident left facility via EMS to (local hospital) for evaluation."</p> <p>R19's Incident Description, dated 12/9/2023 at 6:04 PM, documents "An investigation was conducted regarding the circumstances by which (R19) fell to the floor, striking his head while being transferred via mechanical lift from his (reclining wheelchair) to his bed on 12/9/2022. The two staff attending to (R19) mistook the transfer sheet on which (R19) was sitting to be a</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>mechanical lift sling. They did attach the sling to the lift apparatus correctly; however, the sling released when (R19) was lifted off the chair. It was not until after the fact that the staff realized they had used the wrong sling. It was determined that there was no intent to cause harm to (R19)." The Summary documented "The facility immediately pulled all transfer sheets from service and has in-serviced all staff retarding safe handling and lifting procedures as defined in facility policy. Additionally, staff have been in-serviced regarding identifying and inspection of mechanical slings proper to each use, when sent to laundry for cleaning and proper to next use. (R19) remains in the hospital at this time."</p> <p>R19's History and Physical from Local Hospital Records, dated 12/10/2022 at 4:03 PM, documents, "This is a 53-year-old male with extensive medical history. Patient was brought to the emergency room with complaints of having fell at the facility. Apparently, patient was moved by mechanical lift, and he was dropped to the ground and sustained a small laceration of the occipital head." R19's Computed Tomography (CT) of the head on 12/9/2022 documents, "1. Small volume acute subdural hematoma along the left cerebral convexity and left tentorium with no significant mass effect. 3. Small left occipital scalp confusion with no acute fracture." R19's Hospital Assessment documents, "Principal Problem: Subdural hematoma; Active Problem: Fall, initial Encounter, Left-side subdural hematoma."</p> <p>R19's Progress Note, dated 1/1/23 documented R19 was readmitted to the facility from the hospital. This was 22 days after R19 fell at the facility.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 5/15/2023 at 11:24 AM, V12 (Family of R19) stated, "(R19) did not have a fall back in December. The facility dropped him and caused him injury. (V7 Certified Nurse Assistant/CNA) and (V13 CNA) both apologized to me for the incident occurring and told me it should have never happened."</p> <p>In R19's 12/9/22 Investigation File, a statement by V13 (CNA) documents, "On December 9, 2022, at approximately 6:00 PM, I walked into (R19's) room. I notice (R19) sitting in his chair. I was told all residents was laid down prior to evening shift coming in. I asked the new hire to grab the (mechanical lift). I notice the mechanical lift pad was a pad I never used before, but I figured the CNA that got him up that morning was cleared to use it. We started to hook (R19) up to the mechanical lift. As we proceed to lift him (R19) in mid-air the mechanical lift pad rips. (R19) falls to the floor which cause for him to bust his head. We immediately stopped! I grab his head with a towel and had the new hire to go and get assistance quick. I ask the CNA who had him on day shift she stated she put the sling on chair and one person assist got the OK to use that mechanical pad in the CNA meeting December 8, 2022."</p> <p>On 5/15/2023 at 3:25 PM, V13 (CNA) stated, "I remember when (R19) fell. It was awful. They asked me to stay late that day and I was doing an orientation with a new girl I am not sure I think her name was (V14 CNA). When I got the report that night, they said all of the residents had been put down to bed. When I got into (R19's) room he was in a chair and not in bed. There was a pad underneath him and (R19) required a mechanical lift of 2 staff members. I saw the pad underneath and I had seen the pads on other residents. I</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>questioned the pads but (V7 CNA) told me (V3) told her they could use it. When I lifted (R19) up in the air the pad split in mid-air, and he fell through the pad and hit his head and busted his head open. He was bleeding and I grabbed a towel and started pressure. The pads had a green top and green bottom but once I got him in the air, I realized they were not the correct sling/pad. Then the pad broke and (R19) was injured. I had the new girl go and get help. (R19) was in the hospital for over a month."</p> <p>On 5/16/2023 at 8:42 AM, V14 (CNA) stated, "It was my first day at the facility and I was doing orientation with (V13) and when we went into (R19's) room he was sitting on pad. I knew right away it was not the right pad, but I was in orientation, so I was scared to say anything. It looked different then a mechanical pad. When we lifted (R19) in the air the pad broke because it was real thin and not durable and it snapped in half. (R19) fell through the cracks and hit his head. There was blood everywhere and I ran and got help. (R19) was hurt really bad because his head was split open, and they sent him out to the hospital."</p> <p>Statement by V7 (CNA), dated 12/12/2022 documents, "I (V7) put (R19) on a transfer sheet Friday morning on 12/9/2022. We had a meeting Friday morning, and in that meeting it was said we could use them. I may have gotten the context wrong in assuming they could be used for transferring a resident from the bed to a chair instead of bed to bed. I had him up prepared to visit his wife. Last time I saw him was before I left, while waiting for his wife to show up."</p> <p>On 5/14/2023 at 3:03 PM, V7 stated "We had a meeting on Friday right before the accident and</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>there were 4 other staff people present at that meeting when our previous Director of Nursing (DON), told us we could use the transfer sheets because there were not enough slings for us. After the meeting, I thought great, there are not enough slings and I want to get (R19) up so I am going to get (R19) up with the transfer sheet. I was able to transfer him myself. After his shower I transferred him to his chair and then I went home. Later, I got call from (V3) and she was questioning me because (R19) had an accident with another staff and the transfer sheet had ripped and (R19) had fallen through and hit his head. When they were transferring (R19) he fell through it and the sheet split and he fell straight through it. I told them (V3) told us we could use the transfer sheets, when my DON said I could use something; then I do what she told me to do. I got a call questioning this because (R19) had an accident and it kind of felt like they were trying to blame me. I had 4 other staff people that were at that meeting, so I only did what they told us to do. They told me to write a statement and then they wanted another statement. I don't even know what else to say. It was terrible what happened to (R19), and I did what they told me to do."</p> <p>On 5/14/2023 at 2:55 PM, V6 (Regional Director of Clinical Operations) stated, "After that incident with (R19) and his injury we no longer allow staff to use the transfer sheets and they are supposed to throw those away. I am not sure why they ever used them in the first place."</p> <p>On 5/16/2023 at 9:39 PM, V8 (Nurse Manager) stated, "I am aware of (R19) falling while using the paper transfer sheet. I would not expect any resident to be transferred to a chair and or their bed especially while using a mechanical lift to ever be transferred with a paper transfer sheet. I</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>am aware that (V3) who was the Director of Nursing at that time told staff they could use the paper transfer sheets for transfers. V3 did not specify what type of transfers it was just a blanket statement, and nobody asked questions. I heard there were not enough slings that day the CNA heard she could use the paper transfer sheet. The CNA then used the paper transfer sheet and transferred (R19) to a chair. Which I would not have expected her to do. Then later when the next CNA came in, she saw the pad underneath (R19) and attempted to do a transfer him without questioning the pad, hooked him up with the mechanical lift, the pad broke and (R19) was injured."</p> <p>On 5/16/2023 at 10:04 AM, V2 (Director of Nursing/DON), stated, "I would expect a resident who is an extensive assist to always be transferred with a mechanical lift. I was not here when (R19) fell but I heard about it. We no longer use the paper transfer sheet. When the residents were being transferred by the EMT (emergency medical team) they are on a paper transfer sheet. They are to be thrown away and not reused. They are not to be used for transfers for any kind."</p> <p>On 5/16/23 at 11:45 AM, V5 (Licensed Practical Nurse/LPN) and V13 (CNA) transferred R19 using a full body mechanical lift. V5 and V13 used (Brand name bariatric patient lift). V5 and V13 used a sling which was large sized and was not made by the same manufacture as the lift.</p> <p>The facility provided Vitals Report, dated 5/14-5/18/23. The Report documented that on 5/16/23, R19's weight was 121.6 pounds (lbs.).</p> <p>The Safe Patient Handling and Falls</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>Management Product Guide, dated 2022, for the slings which the facility was using for all residents requiring full body mechanical lift transfers documented that the facility should have used a medium sized sling for residents weighing 100-195 lbs.</p> <p>2. On 5/16/2023 at 10:03 AM, a tour of the facility was completed and there was one mechanical lift (Brand Name and Model #) on each hallway for a total of 2 mechanical lifts in the facility. Both lifts were the same brand.</p> <p>During this survey on 5/16/2023, there were only 3 full body mechanical lift slings available for use with the two mechanical lifts for the entire facility. There was 1 (extra-large) sling and 2 large slings. These 3 slings were not made by the same manufacture as the two full-body mechanical lifts which were being used by staff to transfer residents.</p> <p>The Safe Patient Handling and Falls Management Product Guide, dated 2022, for the slings which the facility was using for all residents requiring full body mechanical lift transfers documented that the facility should use the following slings with the following weight ranges: a medium sized sling for residents weighing 100-195 lbs.; large sized sling for residents weighing 150-300 lbs.; and bariatric for residents above 300 lbs.</p> <p>On 5/16/2023 at 2:33 PM, V6 (Regional Director of Clinical Operations) provided a list of residents requiring transfer with a mechanical lift and the following residents were documented: R1, R5, R6, R8, R10, R12, R13, R15, R16, R17, R19, R20, R21, R23, R27, R30, R31, R32 and R187.</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>On 5/16/2023 at 2:42 PM, V6 provided an invoice of slings that were ordered from 8/13/2022 to 3/16/2023. All invoices document (Brand Name) extra-large and large slings were ordered for the mechanical lifts. The first order documented was on 8/13/2022.</p> <p>The (Brand Name and Model Number) full body Lift Manual, dated 2013 documents, "Operating Instructions: Warning: Use only custom slings designed for the (Brand Name and Model Number) Patient Lift."</p> <p>On 5/17/2023 at 8:01 AM, V6 stated, "We were told by (V23 Sling Manufacture Service for Customer Service) that we could use their sling and that various lifts and sling of multiple manufactures are compatible with each other as long as they follow the ISO (International Organization for Standardization) guidelines, and the connection types matches. For example, Loop style slings with loop style lifts."</p> <p>On 5/17/2023 at 9:33 AM, V19 (Mechanical Lift Customer Service Representation) stated, "We design the slings for our lifts to fit properly. If the customer chooses to use a different sling, I can't say what would happen because our product was only designed for our slings, and we can't guarantee safe transfers with any other slings. We only recommend our slings with the use of our (Brand Name) Lift."</p> <p>On 5/17/2023 at 8:15 AM, the ISO Assessments for R1, R5, R6, R8, R10, R12, R13, R15, R16, R17, R19, R20, R21, R23, R27, R30, R31, R32 and R187 were requested to ensure that full body mechanical lift slings being used by the facility was compatible with the full body mechanical lifts.</p>	S9999		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6006704</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/23/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HELIA HEALTHCARE OF BELLEVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>40 NORTH 64TH STREET BELLEVILLE, IL 62223</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Continued From page 11</p> <p>The Facility did not provide the ISO Assessments on 5/17/23.</p> <p>On 5/18/2023 at 8:00 AM, the ISO Assessments for R1, R5, R6, R8, R10, R12, R13, R15, R16, R17, R19, R20, R21, R23, R27, R30, R31, R32 and R187 were provided by V6 and did not have any date or identify which size slings were appropriate for the above residents.</p> <p>On 5/18/2023 at 2:30 PM, V6 provided an updated version of the ISO Assessments, which were corrected, dated and sling size use for each of the residents were identified for R1, R5, R6, R8, R10, R12, R13, R15, R16, R17, R19, R20, R21, R23, R27, R30, R31, R32 and R187.</p> <p>On 5/18/2023 at 9:11 AM, V19 (Mechanical Lift Customer Service Representation) stated, "We are familiar with the ISO study with slings and still stand by product recommendations that only are custom slings can be used with our product because we do not know the thickness of the other slings, their testing of their slings or the quality of this slings."</p> <p>On 5/17/2023 at 10:12 AM, V21 (Doctor) stated, "I would expect the facility to be following manufacturer guidelines and specifications for mechanical lifts and slings."</p> <p>On 5/18/2023 at 1:04 PM, V23 (Customer Service of the Sling Supply Service) stated, "We would expect all residents to be assessed using the ISO Standards of Lift (International Organization for Standardization), the check list completed, and the correct sling assessed before using our product."</p> <p>3. R27's Face Sheet, undated, documents R27</p>	S9999		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6006704</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/23/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HELIA HEALTHCARE OF BELLEVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>40 NORTH 64TH STREET BELLEVILLE, IL 62223</b>
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S9999	<p>Continued From page 12</p> <p>has a diagnosis of Amyotrophic Lateral Sclerosis (ALS).</p> <p>R27's MDS, dated 3/27/23, documents R27 is dependent on staff for transfers.</p> <p>The Facility's Vitals Report, dated 5/14-5/18/23, documented on 5/16/23, R27 weighed 104 lbs.</p> <p>On 5/16/23 at 1:21 PM, V17 and V18 (CNAs) performed a full body mechanical lift for R27. The lift sling that was utilized was not an approved sling for usage with the (Brand Name Model #) lift. The size of the sling utilized during R27's transfer was a large.</p> <p>The Safe Patient Handling and Falls Management Product Guide, dated 2022, for the slings which the facility was using for all residents requiring full body mechanical lift transfers documented that the facility should use the following slings with the following weight ranges: a medium sized sling for residents weighing 100-195 lbs.; large sized sling for residents weighing 150-300 lbs.; and bariatric for residents above 300 lbs.</p> <p>The Safe Lifting and Movement of Resident Policy undated documents, "In order to protect the safety and well-being of staff and residents, and to promote quality care, this facility uses appropriate techniques and devices to lift and move residents. Manual lifting of residents shall be eliminated when feasible. Nursing staff, in conjunction with the rehabilitation staff, will assess individual resident's needs for transfer assistance. Staff will document resident transferring and lifting needs in the care plan. Staff will be observed for competency in using mechanical lifts and observed periodically for</p>	S9999		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6006704</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/23/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HELIA HEALTHCARE OF BELLEVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>40 NORTH 64TH STREET BELLEVILLE, IL 62223</b>
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S9999	Continued From page 13  adherence to policies and procedures regarding use of equipment and safe lifting techniques. Enough slings, in the size range and style required by resident in need, will be available at all times."  "A"	S9999		
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