Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION DENTIFICATION NUMBER: COMPLETED A. BUILDING; ___ B. WING IL6005441 04/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **708 VIRGINIA COURT PINCKNEYVILLE NURSING & REHAB** PINCKNEYVILLE, IL 62274 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S 000 Initial Comments S 000 Investigation of Facility Reported Incident of 3/31/23/IL158696 S9999 Final Observations S9999 Statement of Licensure Violations 300.610a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care Attachment A b) The facility shall provide the necessary care Statement of Licensure Violations and services to attain or maintain the highest Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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| | well-being of the re- each resident's com- plan. Adequate and | I, mental, and psychological sident, in accordance with aprehensive resident care properly supervised nursing care shall be provided to each | * | | ye ^{ta} | | |
| | resident to meet the care needs of the re | e total nursing and personal esident. | E | | 10 M | €- | |
| 8 S | be knowledgeable a respective resident | giving staff shall review and about his or her residents' care plan. | | A1 | 27 | ± | |
| . * | care shall include, a and shall be practice seven-day-a-week b | oasis: 💯 💮 🗈 |) (4) | es To es C e e e | W = 1 | 04 | |
| i | to assure that the re as free of accident h nursing personnel s | ary precautions shall be taken sidents' environment remains nazards as possible. All hall evaluate residents to see aceives adequate supervision revent accidents. | | | | -c | |
| | These requirements by: | were Not Met as evidenced | 3 | | | () () | |
| -3 | failed to safely trans wheelchair to prever residents (R1) review sample of 6. This fail a fall from R1's whee receiving a laceration | nt an accident for 1 of 3 wed for accidents in the lure resulted in R1 sustaining elchair that resulted in R1 n to left (side) forehead, left left infraorbital skin tear, as | 25 | | | | |
| 35 | The findings include: | \$ * g | < | (b) | 9 | | |
| Ια | R1's undated Face s | heet documents that R1 was | | 2 | 2. | G 5 | |

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C B. WING IL6005441 04/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 708 VIRGINIA COURT PINCKNEYVILLE NURSING & REHAB PINCKNEYVILLE, IL 62274 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE **DEFICIENCY**) S9999 Continued From page 2 S9999 admitted to the facility on 12/1/22 with diagnoses including Parkinson's Disease, Alzheimer's Disease, unspecified dementia (unspecified severity, without behavioral disturbance. psychotic disturbance, mood disturbance and anxiety), abnormal posture, muscle weakness. history of falling, and other lack of coordination. R1's MDS (Minimum Data Set) dated 2/24/23 documents that R1 has a BIMS (Brief Interview of Mental Status) of 04 which indicates that R1 has severe cognitive impairment. The same MDS documents under Section GG that R1 uses a wheelchair for mobility. Section GG also notes that R1 requires partial/moderate assistance to wheel 50 feet with two turns and partial/moderate assistance to wheel 150 feet. R1's "Physical Therapy Plan of Care" dated 2/17/23 documents the reason for referral as "recent diagnosis of Urinary Tract Infection (UTI) and falls." Under the section titled "Initial Assessment" it documents that R1 has a functional deficit of mobility with the use of a wheelchair (WC)/ scooter: wheel 50 feet with 2 turns and R1's current level of functioning as "Partial/moderate assistance, helper lifts, holds or supports trunk or limbs, but provides less than half the effort." R1's facility Incident Report to the Illinois Department of Public Health (IDPH) dated 3/31/23 labeled "Initial Report" and "Final Report" documents under the section "Initial Status" that "on 3/31/23 at approx. (approximately) 9:00 AM while at the hospital, Certified Nurse's Aide (CNA) was pushing resident in wheelchair when wheelchair wheels came into contact with the 'American's with Disabilities Act (ADA) truncated surface tile' causing the wheelchair to tip forward

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C B. WING IL6005441 04/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **708 VIRGINIA COURT** PINCKNEYVILLE NURSING & REHAB PINCKNEYVILLE, IL 62274 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) S9999 Continued From page 3 S9999 and resident to fall out of wheelchair. Hospital staff was alerted, and resident was immediately taken to the Emergency Room (ER) at (name of hospital) for evaluation and treatment." The report further documents that "report received from (hospital staff member) at (name of hospital) at approx. 1:15 pm stating resident received 5 sutures to head wound. Computed Tomography (CT) of head and neck negative." The same report documents under the section "Conclusion" that "All staff will be educated on either going around the ADA Truncated surface tiles or turning the wheelchair around and going in reverse over the tiles when encountered. R1 will have front anti-tippers applied to her wheelchair." R1's Emergency Room Physician Chart, dated 3/31/23, documents under "additional information" that a "medical emergency called. patient (PT) on ground outside fell out of wheelchair (W/C) while being pushed into hospital for appointment." The Emergency Room Physician chart further documents under "Physical Exam" that R1 had a laceration on left (side) of forehead measuring 4.5cm (centimeters). R1 also had left eye lid ecchymosis, left infraorbital skin tear as well as some left forehead skin tears. The same document under "Procedure" that a repair of the laceration was completed using a one-layer closure. Length of the laceration repair was 4.5 cm. was closed with 4-0 nylon (sutures). R1's Care Plan documents a Care Plan category of fall and a history of falling with a start date of 12/2/22 with documented interventions of remind to ask staff for assistance with ambulation, assist of 1 staff member for ambulation, and monitor for changes in condition that may warrant increased supervision/assistance, notify physician. R1's

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C B. WING IL6005441 04/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **708 VIRGINIA COURT** PINCKNEYVILLE NURSING & REHAB PINCKNEYVILLE, IL 62274 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE TAG DEFICIENCY) S9999 Continued From page 4 S9999 Care Plan documents an intervention dated 1/19/23 of "resident wheelchair will be placed close to resident as a visual clue to have resident ask for assistance." R1's Care Plan also documents a Care Plan category of "Fall from W/C while being transported to an appointment" with a start date of 3/31/23. Interventions documented include monitor bruising on R1's face and report to physician as needed, when transporting resident pull resident from behind when going over a bump, in-service to train staff on proper transportation of resident. The same care plan notes an intervention with a start date of 4/1/23 for foot pedals to be used at all times during transport. On 4/18/23 at 9:45am, V1 (Administrator) said she completed the investigation on the incident on 3/31/23 involving R1 falling from her wheelchair when out of the facility going to an appointment. V1 said that R1 had an appointment at the hospital for a Doppler study, V3 (CNA/Certified Nurse Assistant) took her to the appointment. V1 said that V3 was pushing R1 in the wheelchair and hit the ADA (Americans with Disabilities Act) truncated surface tile and the wheels stopped causing R1 to fall out of the wheelchair. V1 said that R1's family was there when the incident occurred but is not sure if he witnessed the incident or not. V1 said that V3 was very upset over the incident. V1 said that R1 was taken into the emergency room at the hospital and received stitches and also had some bruising to her face. V1 said she is not sure if V3 had the footrests on the wheelchair or not. On 4/18/21 at 10:20am, V3 (CNA) said she was taking R1 to an appointment at the hospital, V3 said she parked in the handicap parking in the front of the parking lot. V3 said she made it to the

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6005441 04/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 708 VIRGINIA COURT **PINCKNEYVILLE NURSING & REHAB** PINCKNEYVILLE, IL 62274 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 5 S9999 end of the sidewalk where there were "red things" for vision impaired. V3 said she hit the bumps with the wheelchair, and it made the wheelchair stop and R1 fell forward out of the chair. V3 said it happened so fast she could not catch (R1) from falling. V3 said that there was no way she could go around the red things due to the curbs. V3 was crying and said she does not know why she didn't put the footrests on the wheelchair. V3 said she knew to use them but just forgot. V3 said she came in just to take R1 to the appointment. V3 said the hospital staff got on her also for not using footrests on the wheelchair. V3 said the accident was like in slow motion and she couldn't stop it. On 4/18/23 at 3:45pm, this surveyor went to the hospital location where R1's fall incident occurred. The particular sidewalk where the fall occurred was observed to connect the parking lot area to the roadway area where patient/transport vehicles drop off near the hospital entrance. This area of the sidewalk was noted to have a decline of approximately 4 - 6 inches with truncated ADA tiles at the end of the sidewalk just before the roadway. Video surveillance footage provided by the hospital was reviewed. The surveillance footage dated 3/31/23 with a time stamp of 9:11 AM, shows V3 pushing R1 in a wheelchair on the sidewalk near the hospital entrance. As the wheelchair descended through the ADA truncated tiles onto the smooth roadway/ concrete surface, R1's left foot, followed by the right foot, are observed dropping and coming into contact with the concrete surface approximately 1 to 2 feet past the ADA truncated tile. R1 is then observed falling forward out of her wheelchair onto the concrete surface. There are no foot plates or foot rests observed on R1's wheelchair in the

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIP | LE CONSTRUCTION | (X3) DATE SURVEY | |
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| | | loam, V5 (LPN/Licensed | | * | 9. 99.0 | |
| - 8 | | aid she would expect staff to | | 3 2 | _ 20 | |
| - 3 | | n taking a resident out of the | | \$ <u></u> | 34 | |
| | facility unless they | are independent. | } | | | |
| | On 4/18/21 at 10:5 | 0am, V4 (CNA/Certified Nurse | 1 | 1 | 2 66 11 | |
| 14 | | resident does not really use | İ | | | |
| .92 | | ld use a footrest on the | | | | |
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| _55 50 | facility. | aking a resident out of the | | \$ | | |
| | raomty. | | | 6 | 22 49 | |
| 3.0 | On 4/18/23 at 10:4 | 5am, V6 (LPN/Licensed | | 55 | 芸 意 | |
| | | aid she would expect that staff | W | | | |
| i | | st on the wheelchair when | == | , a s , a , a , a , a , a , a , a , a , | 100 | |
| | | dent out of the facility. | ĺ | | | |
| 10.54 | - 47 S. T. | 78 N 387 O 105 | | × " | | |
| s × | | 5pm, V8 (CNA/Certified Nurse | | 34 | 300 | |
| | | t he would use footrests when | | 61 140 | | |
| - | he takes a residen | t out of the facility. | | * | ** | |
| | | | | | 3 3 | |
| 13 | | pm, V10 (family member of | | ** | | |
| | | eers and drives a golf cart | | | | |
| | 177 | lot of the local hospital. V10 | | | | |
| | | R1 had an appointment for a | OC. | The second second | ne in | |
| art common of | • • | to where they parked. V10 said | | | | |
| 5.0 | | 1 out of the back of the van gher on the sidewalk. V10 | | | | |
| | | staff if they needed any help, | 1 | 19.00 | 3 | |
| ŀ | | V10 said he turned his head for | | TV. | W , | |
| | | he looked back over, R1 had | | | | |
| | | of the wheelchair and was | | | 2 | |
| | | hospital staff came out and | | | | |
| | | tment. V10 said that from | 33 | | . 33 | |
| a ²² 0 = | | the car, it was maybe 50 feet | | | | |
| | | 0 said there were bumps for | | | == | |
| 59 55 | | and the wheels of the | | 3 | | |
| | | ked and she fell forward. V10 | 82 | | | |
| 200 | said that some day | s R1 is more with it and can | | W | 12 65 | |
| | ment of Dublic Hoolth | ······································ | •• | · | | |

| | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE A. BUILDING: | CONSTRUCTION | | | SURVEY PLETED | |
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| S9999 | Continued From p | age 7 | S9999 | | 0 | | 7 | |
| -4 | tell you what she h | nad for lunch, and then other | | | | | | |
| | times she cannot. | V10 said that he and his | | | | | 3.7 | |
| 6 _ | brother had talked | the evening after the accident | 5- | | 2. | | 100 | |
| | | the wheelchair. V10 said he the next day and talked with | 959 | | 1 1 1 1 1 | | *** | |
| 11 | | person (V7) and told them he | | | | | | |
| | would like them to | use footrests on her | 121 | | | | 15 | |
| *** | | aid that R1 does not like them, | 2,5 | | 55 | | 1.0 | |
| 3.0 | turn them to the si | t if they agitated R1, they could de. V10 said he has been to | | 65 15 | | | | |
| F | the facility every da | ay since the accident and the | 1 1 | 63 | | | 330 | |
| 0 H 5 | footrests have bee | n on her wheelchair. | | | | | | |
| -2 | On 4/19/23 at 10:0 | 6am, V13 (Emergency Room | | | | | RE - 1 | |
| 68 | Director at local ho | spital) said that she and | | 82 | | 12 | | |
| | another nurse were | e on duty on 3/31/23 and went | | 12 | | | 127 | |
| | | 1 was on the ground and | | | 8 55 | | | |
| - | | said they brought R1 on a ne ER (emergency room). V13 | | | | | | |
| } | | vith R1 was visibly upset and | | | | 9 | | |
| | crying. V13 said th | at she noticed that staff did not | a s | | | | | |
| | have foot pedals of | n the wheelchair when pushing alked to staff about using foot | | | 55 | 195 | 28 | |
| | | a resident out of the facility. | 14 | | | 14.00 | | |
| | V13 said that she t | old them how a resident's foot | | | | : | | |
| | | cause an accident and to | | | | - 10 | | |
| | always use the foo | trest. | | | | | | |
| | | made at various times during | | | | | | |
| | the day on 4/18/23 | R1 was noted to have | | | \$8 | | 2 | |
| ă a | have anxiety about | eelchair and did not appear to them being on her chair. | | | | 274 | | |
| 4. | Attempts to intervie | w R1 were unsuccessful due | 9 | | | | | |
| 84 | to R1's impaired co | gnition. | 2.5 | ω. | | | | |
| | 8 | | 2.1 | | | | | |
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